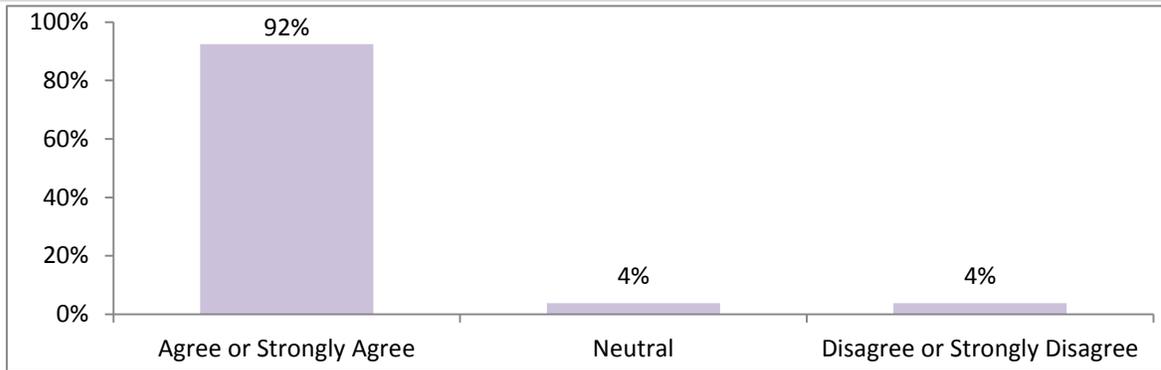


Questions 1 and 2 were directed to all respondents.

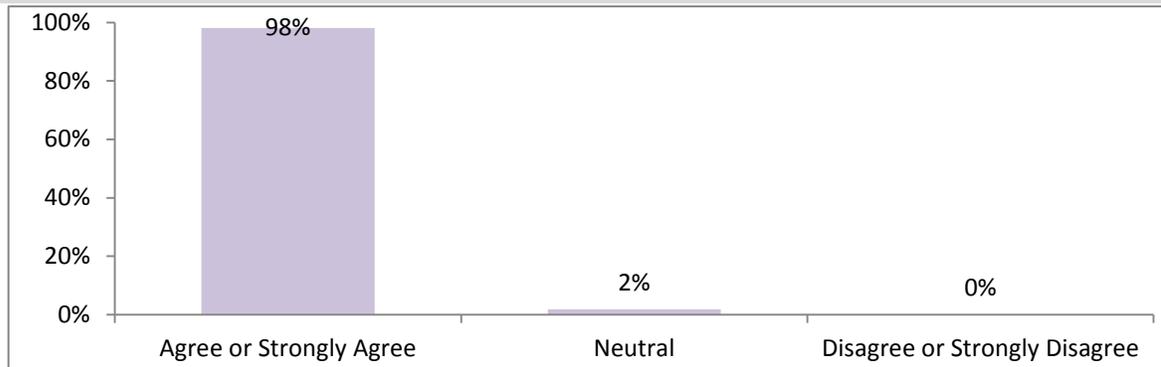
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	40	75%
4 Agree	9	17%
3 Neutral	2	4%
2 Disagree	2	4%
1 Strongly Disagree	0	0%
Total Responses	53	
Score		4.6
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

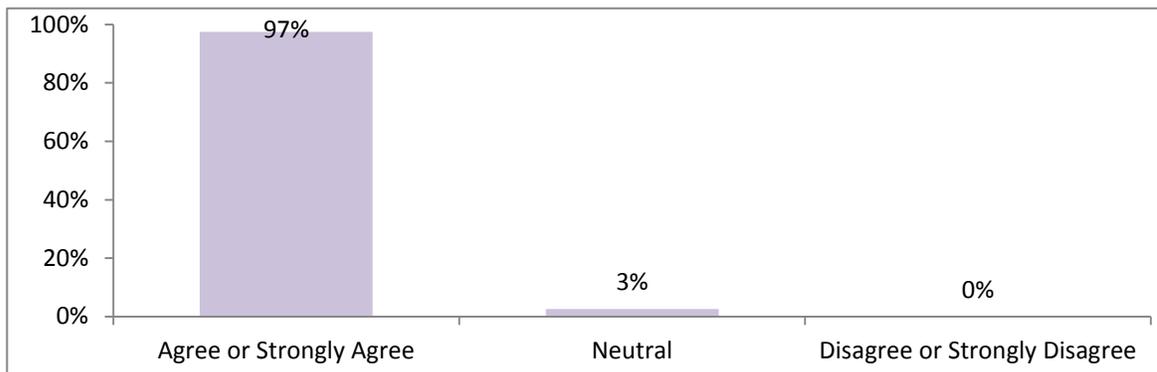
	2015	
5 Strongly Agree	47	87%
4 Agree	6	11%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	54	
Score		4.9
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

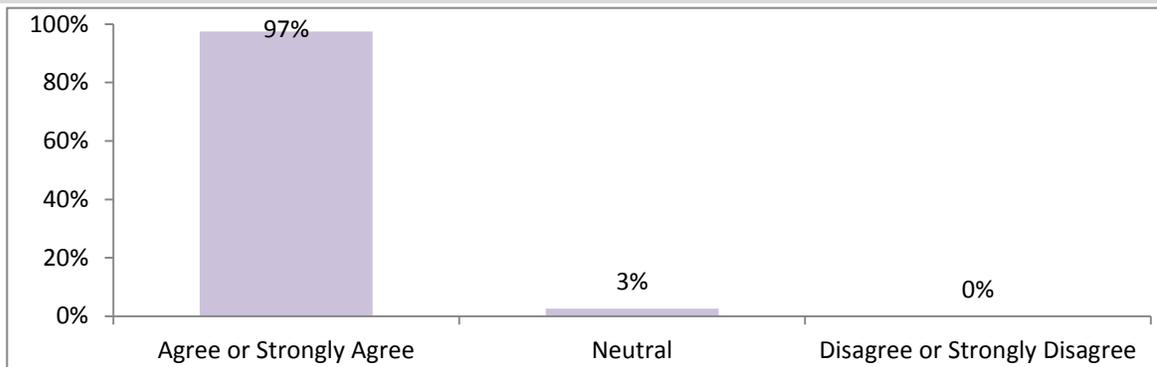
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	30	77%
4 Agree	8	21%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	39	
Score		4.7
NA - Not Applicable	3	
No Response	12	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

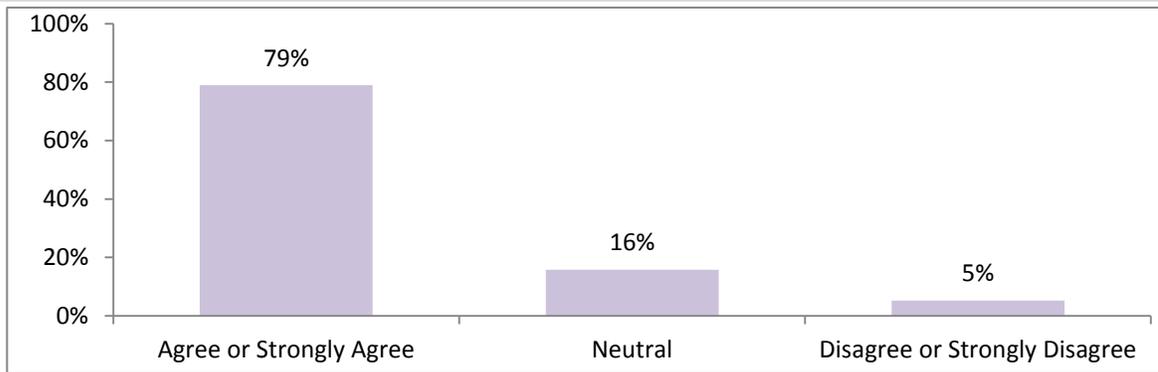
	2015	
5 Strongly Agree	33	85%
4 Agree	5	13%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	39	
Score		4.8
NA - Not Applicable	3	
No Response	12	



Questions 5 and 6 were directed to persons who were a party to the case.

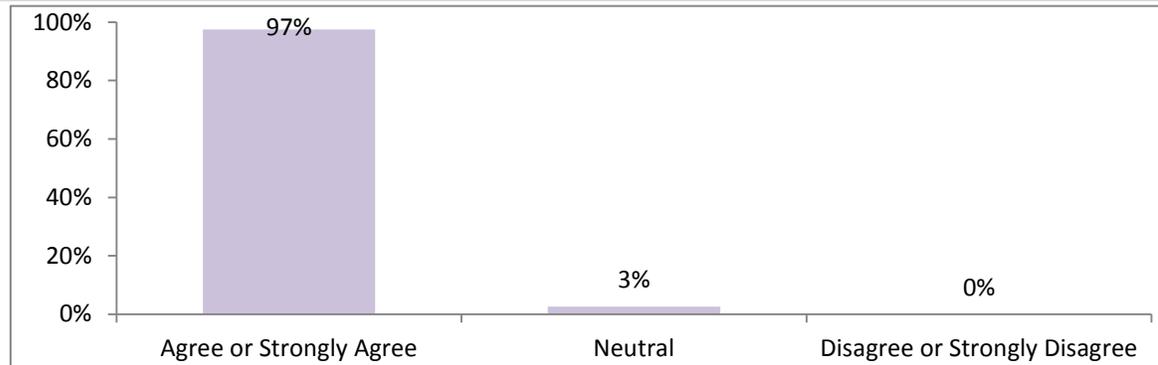
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	22	58%
4 Agree	8	21%
3 Neutral	6	16%
2 Disagree	2	5%
1 Strongly Disagree	0	0%
Total Responses	38	
Score		4.3
NA - Not Applicable	4	
No Response	12	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	30	77%
4 Agree	8	21%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	39	
Score		4.7
NA - Not Applicable	3	
No Response	12	



Wayne County Grosse Pointe Woods Municipal Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	10	19%
Criminal/probation	26	49%
Divorce/custody/support	0	0%
Drug/sobriety court	2	4%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	12	23%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	2	4%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	4	8%
Number of Respondents	53	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	33	63%
Agency Worker	1	2%
Attorney/prosecutor	13	25%
Family/friend of party to case	1	2%
Juror	1	2%
Witness	1	2%
Other	2	4%
Number of Respondents	52	
No Response	2	

Wayne County Grosse Pointe Woods Municipal Court

9) What is your gender?

	2015	
Male	34	64%
Female	19	36%
Other	0	0%
Number of Respondents	53	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	4%
Asian	0	0%
Multiracial/biracial	1	2%
Black/African American	11	20%
Hispanic/Latino	1	2%
White/Caucasian	39	72%
Other	1	2%
Number of Respondents	54	
No Response	0	