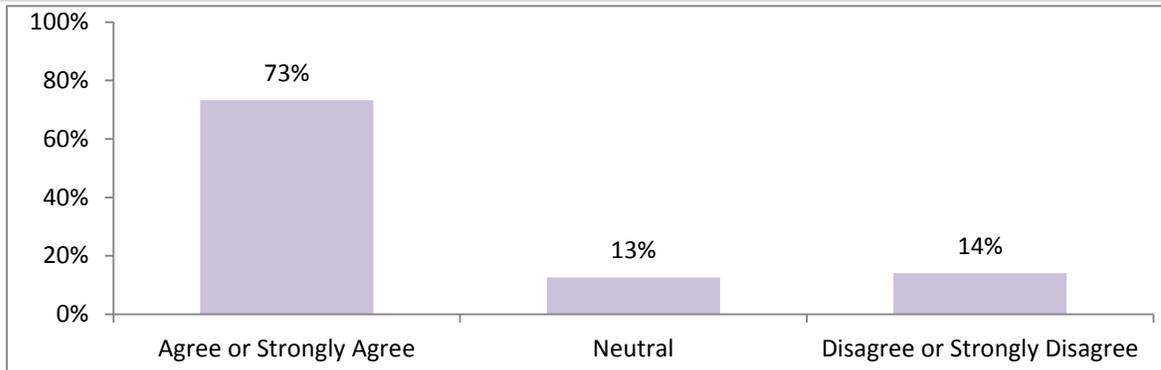


**Questions 1 and 2 were directed to all respondents.**

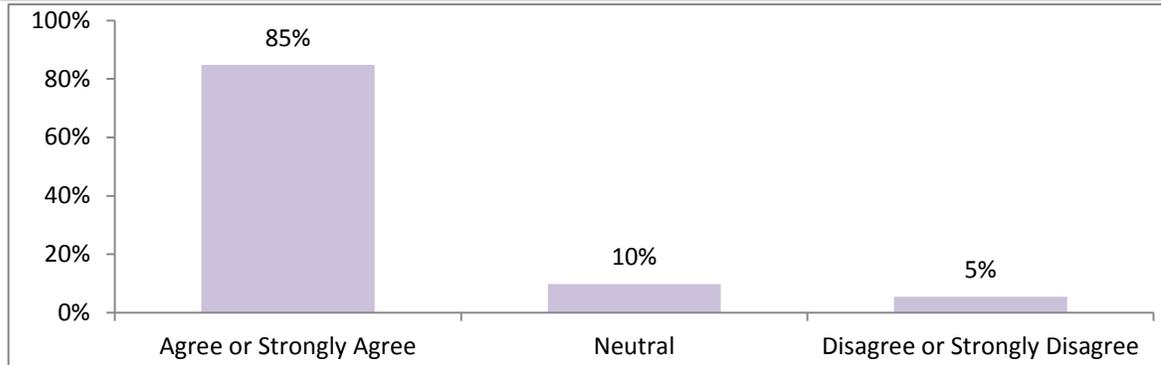
**1) I was able to get my court business done in a reasonable amount of time today.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 238  | 45% |
| 4 Agree             | 150  | 28% |
| 3 Neutral           | 67   | 13% |
| 2 Disagree          | 33   | 6%  |
| 1 Strongly Disagree | 41   | 8%  |
| Total Responses     | 529  |     |
| Score               |      | 4.0 |
| NA - Not Applicable | 18   |     |
| No Response         | 7    |     |



**2) I was treated with courtesy and respect by court staff.**

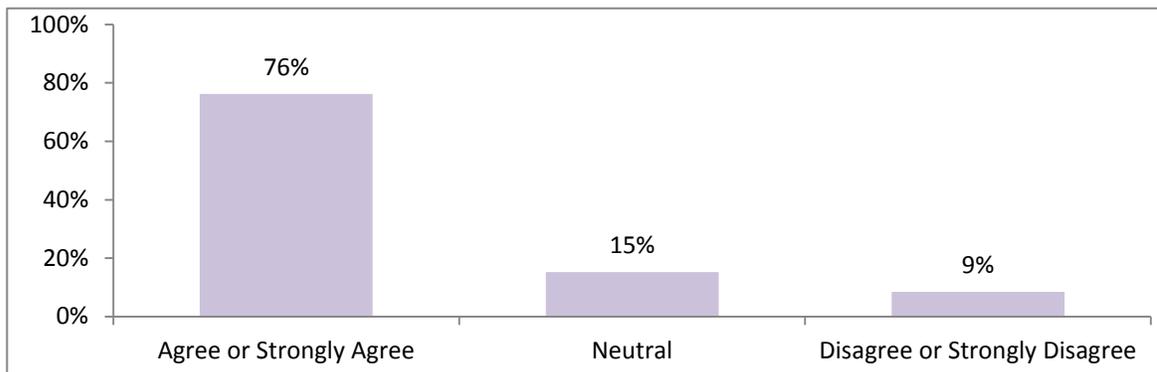
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 308  | 58% |
| 4 Agree             | 144  | 27% |
| 3 Neutral           | 52   | 10% |
| 2 Disagree          | 8    | 2%  |
| 1 Strongly Disagree | 21   | 4%  |
| Total Responses     | 533  |     |
| Score               |      | 4.3 |
| NA - Not Applicable | 11   |     |
| No Response         | 10   |     |



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

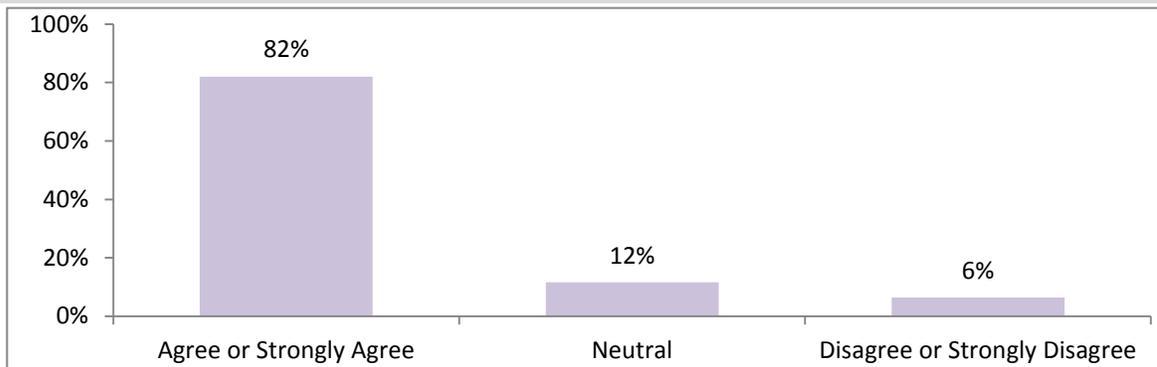
**3) The way the case was handled was fair.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 205  | 47% |
| 4 Agree             | 126  | 29% |
| 3 Neutral           | 66   | 15% |
| 2 Disagree          | 18   | 4%  |
| 1 Strongly Disagree | 19   | 4%  |
| Total Responses     | 434  |     |
| Score               |      | 4.1 |
| NA - Not Applicable | 65   |     |
| No Response         | 55   |     |



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

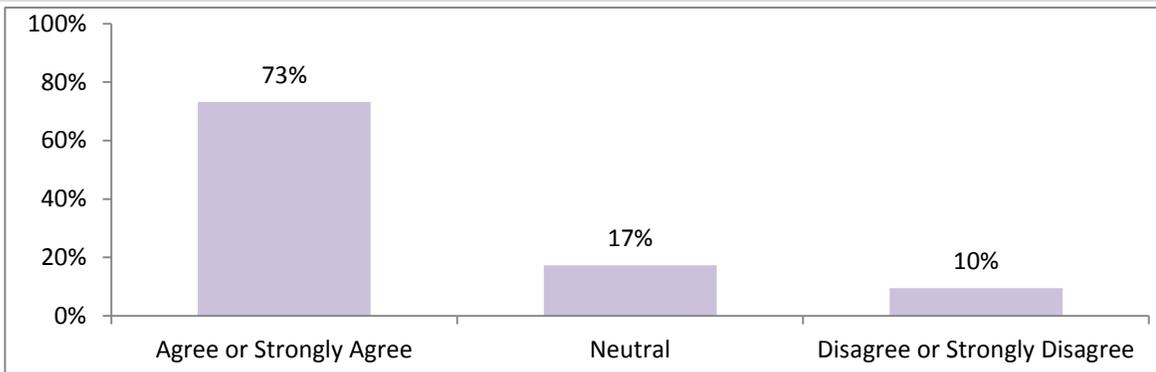
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 244  | 55% |
| 4 Agree             | 117  | 27% |
| 3 Neutral           | 51   | 12% |
| 2 Disagree          | 13   | 3%  |
| 1 Strongly Disagree | 15   | 3%  |
| Total Responses     | 440  |     |
| Score               |      | 4.3 |
| NA - Not Applicable | 60   |     |
| No Response         | 54   |     |



**Questions 5 and 6 were directed to persons who were a party to the case.**

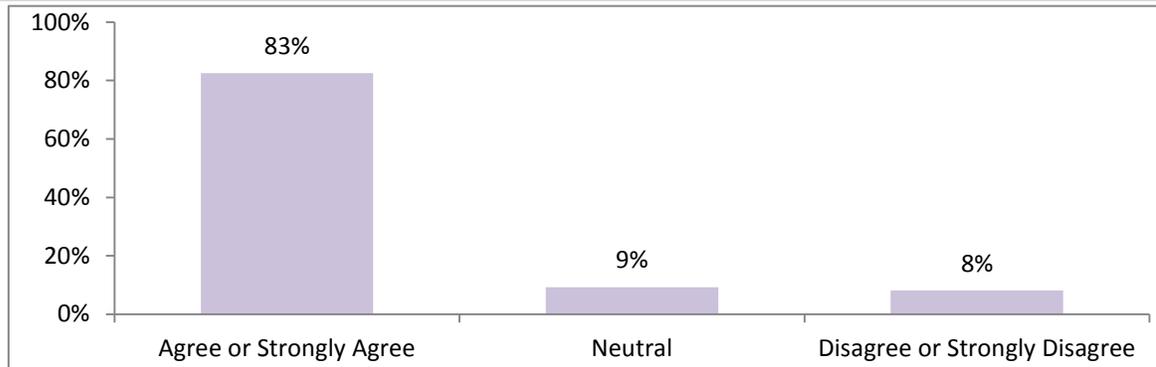
**5) The outcome in my case was favorable to me.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 207  | 49% |
| 4 Agree             | 101  | 24% |
| 3 Neutral           | 73   | 17% |
| 2 Disagree          | 15   | 4%  |
| 1 Strongly Disagree | 25   | 6%  |
| Total Responses     | 421  |     |
| Score               |      | 4.1 |
| NA - Not Applicable | 79   |     |
| No Response         | 54   |     |



**6) As I leave the court, I understand what happened in my case.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 227  | 53% |
| 4 Agree             | 129  | 30% |
| 3 Neutral           | 40   | 9%  |
| 2 Disagree          | 18   | 4%  |
| 1 Strongly Disagree | 17   | 4%  |
| Total Responses     | 431  |     |
| Score               |      | 4.2 |
| NA - Not Applicable | 70   |     |
| No Response         | 53   |     |



Wayne County 36th District Court - All Divisions

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

|                              | 2015 |     |
|------------------------------|------|-----|
| Child protective             | 0    | 0%  |
| Civil matter                 | 112  | 27% |
| Criminal/probation           | 61   | 15% |
| Divorce/custody/support      | 0    | 0%  |
| Drug/sobriety court          | 10   | 2%  |
| Estate/trust                 | 0    | 0%  |
| File papers                  | 32   | 8%  |
| Get information              | 23   | 6%  |
| Guardianship/conservatorship | 0    | 0%  |
| Juvenile delinquency         | 0    | 0%  |
| Landlord/Tenant              | 55   | 13% |
| Make a payment               | 10   | 2%  |
| PPO                          | 0    | 0%  |
| Small claims                 | 30   | 7%  |
| Traffic/Ticket               | 155  | 38% |
| Other                        | 40   | 10% |
| Number of Respondents        | 409  |     |
| No Response                  | 145  |     |

**8) Who are you? (Shade ALL that apply.)**

|                                | 2015 |     |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant)    | 278  | 64% |
| Agency Worker                  | 20   | 5%  |
| Attorney/prosecutor            | 46   | 11% |
| Family/friend of party to case | 55   | 13% |
| Juror                          | 6    | 1%  |
| Witness                        | 20   | 5%  |
| Other                          | 43   | 10% |
| Number of Respondents          | 434  |     |
| No Response                    | 120  |     |

Wayne County 36th District Court - All Divisions

**9) What is your gender?**

|                       | 2015 |     |
|-----------------------|------|-----|
| Male                  | 241  | 48% |
| Female                | 271  | 54% |
| Other                 | 8    | 2%  |
| Number of Respondents | 499  |     |
| No Response           | 55   |     |

**10) How do you identify yourself? (Shade ALL that apply.)**

|                               | 2015 |     |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 25   | 5%  |
| Asian                         | 29   | 6%  |
| Multiracial/biracial          | 23   | 5%  |
| Black/African American        | 297  | 63% |
| Hispanic/Latino               | 27   | 6%  |
| White/Caucasian               | 116  | 24% |
| Other                         | 46   | 10% |
| Number of Respondents         | 474  |     |
| No Response                   | 80   |     |