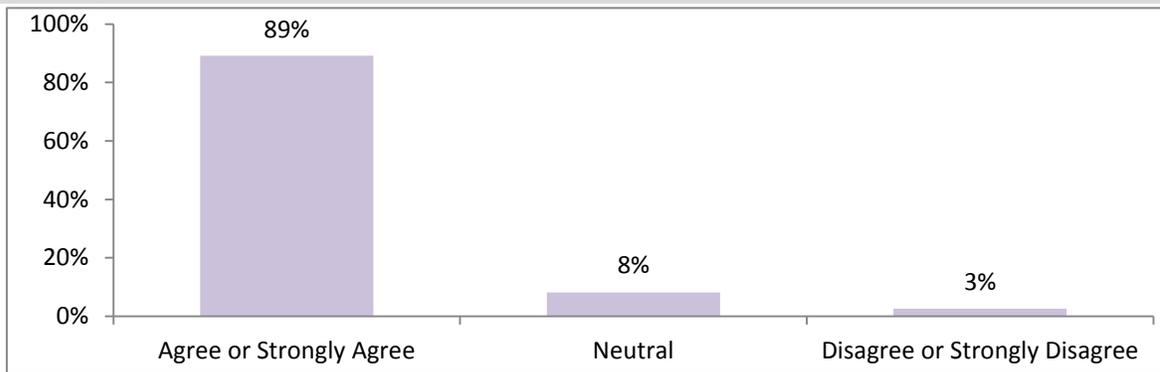


Questions 1 and 2 were directed to all respondents.

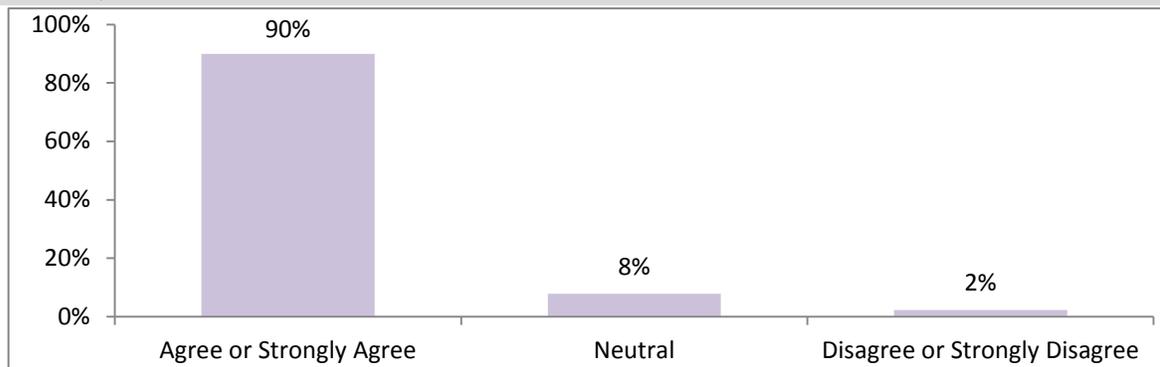
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	188	61%
4 Agree	85	28%
3 Neutral	25	8%
2 Disagree	8	3%
1 Strongly Disagree	0	0%
Total Responses	306	
Score		4.5
NA - Not Applicable	5	
No Response	0	



2) I was treated with courtesy and respect by court staff.

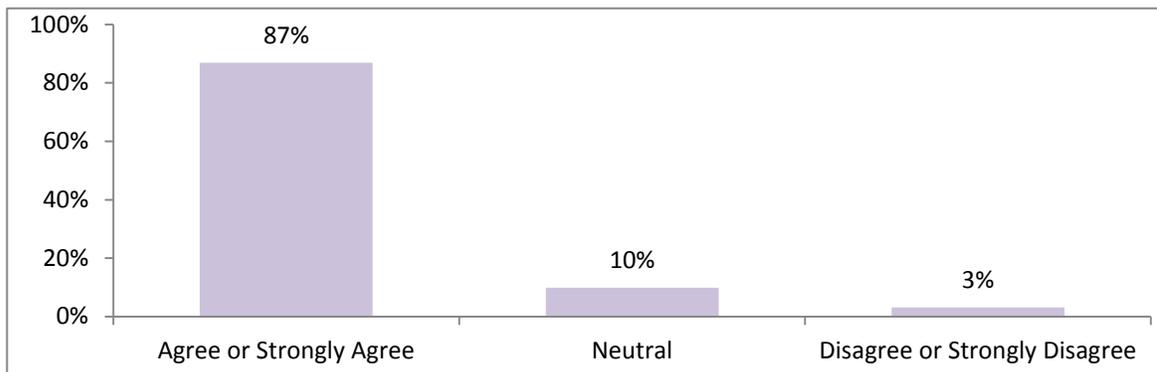
	2015	
5 Strongly Agree	213	69%
4 Agree	64	21%
3 Neutral	24	8%
2 Disagree	6	2%
1 Strongly Disagree	1	0%
Total Responses	308	
Score		4.6
NA - Not Applicable	3	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

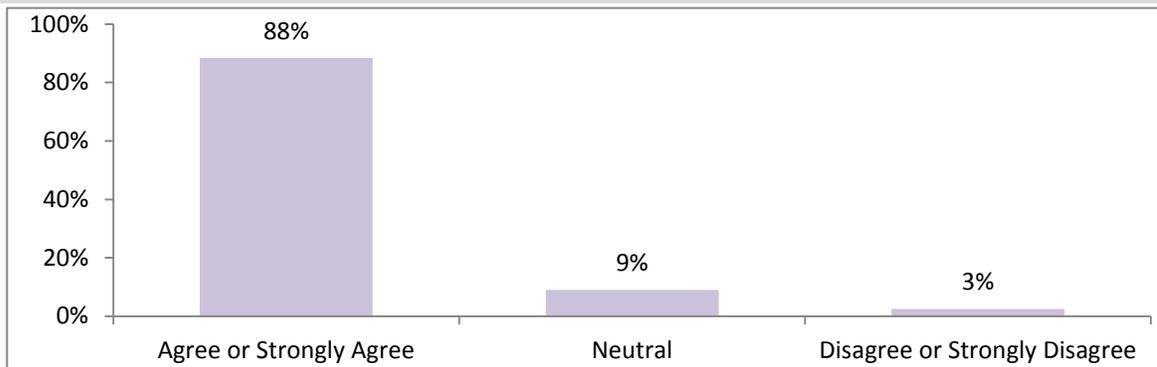
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	173	61%
4 Agree	72	26%
3 Neutral	28	10%
2 Disagree	6	2%
1 Strongly Disagree	3	1%
Total Responses	282	
Score		4.4
NA - Not Applicable	10	
No Response	19	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

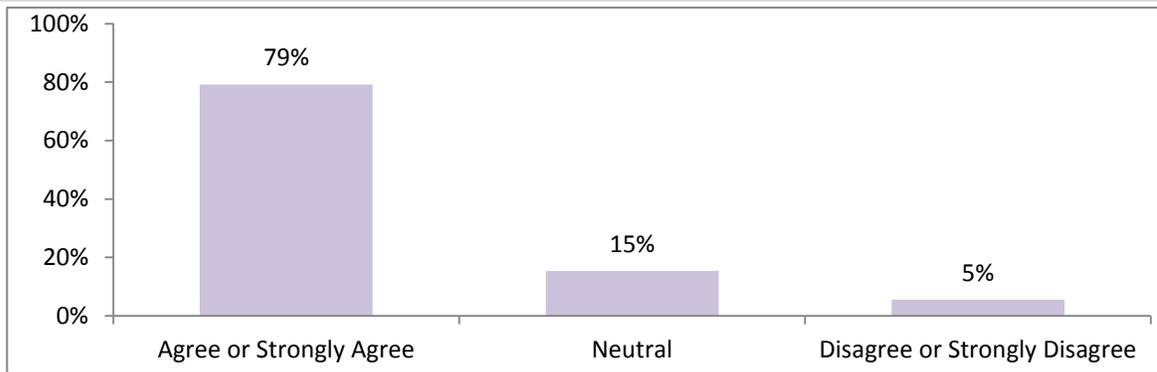
	2015	
5 Strongly Agree	179	65%
4 Agree	65	24%
3 Neutral	25	9%
2 Disagree	7	3%
1 Strongly Disagree	0	0%
Total Responses	276	
Score		4.5
NA - Not Applicable	12	
No Response	23	



Questions 5 and 6 were directed to persons who were a party to the case.

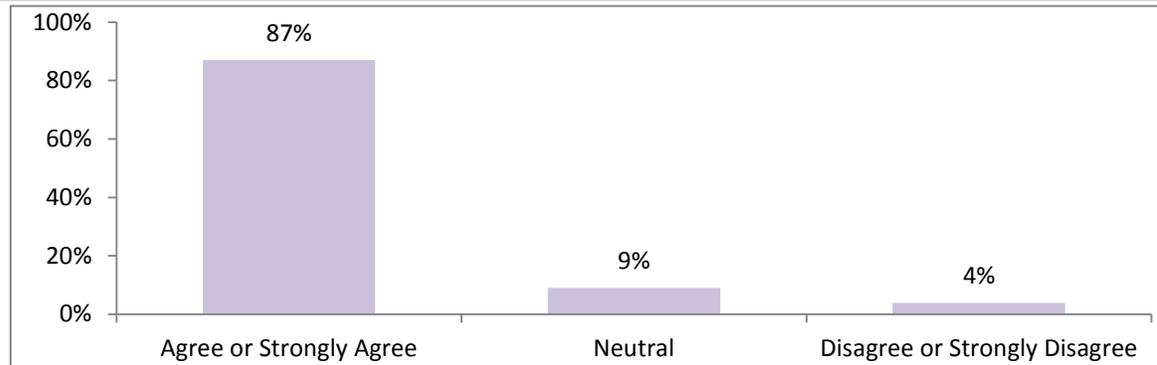
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	137	54%
4 Agree	65	25%
3 Neutral	39	15%
2 Disagree	11	4%
1 Strongly Disagree	3	1%
Total Responses	255	
Score		4.3
NA - Not Applicable	20	
No Response	36	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	164	65%
4 Agree	57	22%
3 Neutral	23	9%
2 Disagree	8	3%
1 Strongly Disagree	2	1%
Total Responses	254	
Score		4.5
NA - Not Applicable	16	
No Response	41	



Wayne County 20th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	49	16%
Criminal/probation	70	23%
Divorce/custody/support	0	0%
Drug/sobriety court	7	2%
Estate/trust	0	0%
File papers	9	3%
Get information	14	5%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	13	4%
Make a payment	14	5%
PPO	0	0%
Small claims	3	1%
Traffic/Ticket	160	52%
Other	5	2%
Number of Respondents	307	
No Response	4	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	225	73%
Agency Worker	5	2%
Attorney/prosecutor	60	20%
Family/friend of party to case	22	7%
Juror	1	0%
Witness	1	0%
Other	4	1%
Number of Respondents	307	
No Response	4	

Wayne County 20th District Court

9) What is your gender?

	2015	
Male	170	56%
Female	137	45%
Other	0	0%
Number of Respondents	306	
No Response	5	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	11	4%
Asian	17	6%
Multiracial/biracial	9	3%
Black/African American	88	29%
Hispanic/Latino	22	7%
White/Caucasian	145	48%
Other	19	6%
Number of Respondents	299	
No Response	12	