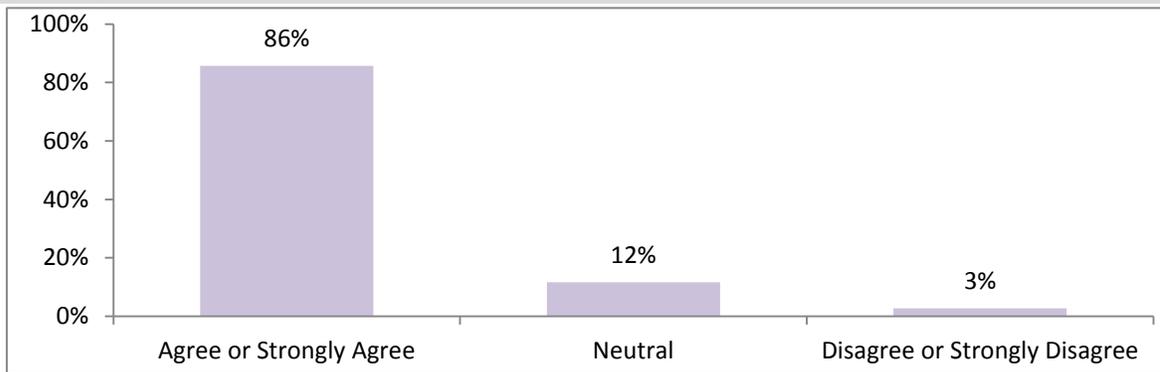


Questions 1 and 2 were directed to all respondents.

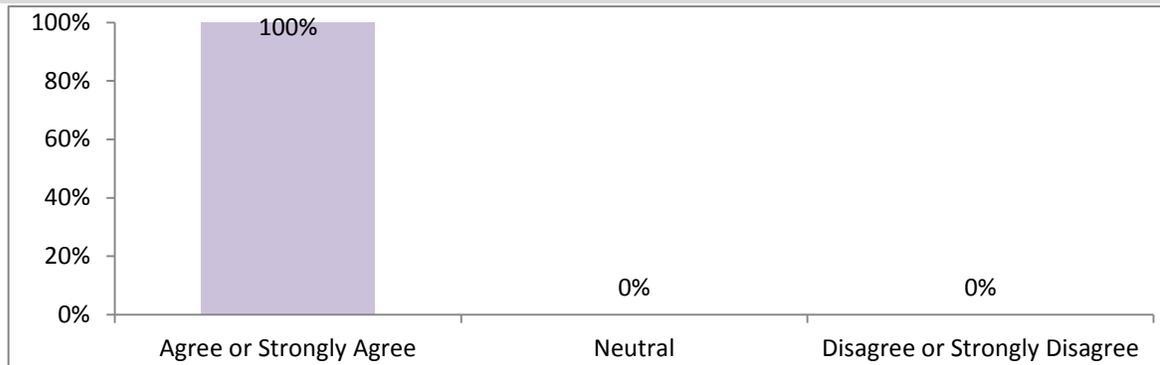
1) I was able to get my court business done in a reasonable amount of time today.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 64 | 57% |
| 4 Agree | 32 | 29% |
| 3 Neutral | 13 | 12% |
| 2 Disagree | 2 | 2% |
| 1 Strongly Disagree | 1 | 1% |
| Total Responses | 112 | |
| Score | 4.4 | |
| NA - Not Applicable | 4 | |
| No Response | 1 | |



2) I was treated with courtesy and respect by court staff.

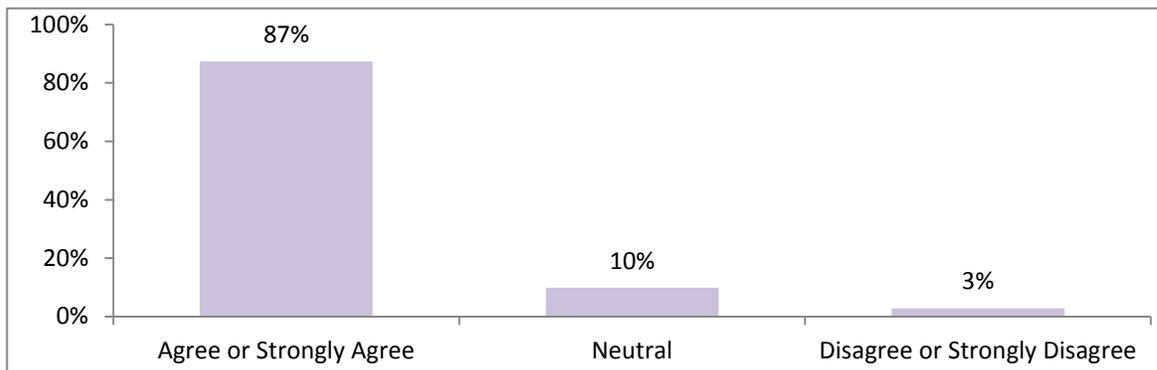
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 83 | 77% |
| 4 Agree | 25 | 23% |
| 3 Neutral | 0 | 0% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 0 | 0% |
| Total Responses | 108 | |
| Score | 4.8 | |
| NA - Not Applicable | 4 | |
| No Response | 5 | |



Questions 3 and 4 were directed to persons who attended a hearing or trial.

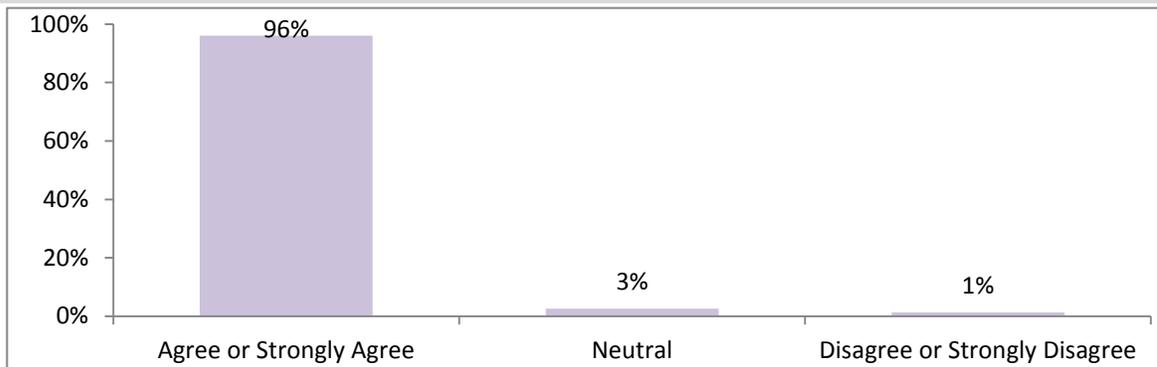
3) The way the case was handled was fair.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 43 | 61% |
| 4 Agree | 19 | 27% |
| 3 Neutral | 7 | 10% |
| 2 Disagree | 1 | 1% |
| 1 Strongly Disagree | 1 | 1% |
| Total Responses | 71 | |
| Score | | 4.4 |
| NA - Not Applicable | 21 | |
| No Response | 25 | |



4) The judge/magistrate/referee treated everyone with courtesy and respect.

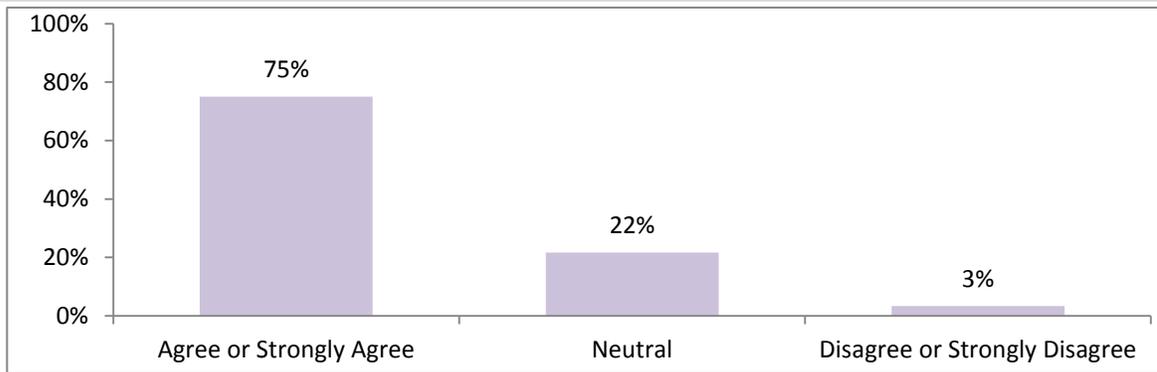
| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 55 | 72% |
| 4 Agree | 18 | 24% |
| 3 Neutral | 2 | 3% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 1 | 1% |
| Total Responses | 76 | |
| Score | | 4.7 |
| NA - Not Applicable | 13 | |
| No Response | 28 | |



Questions 5 and 6 were directed to persons who were a party to the case.

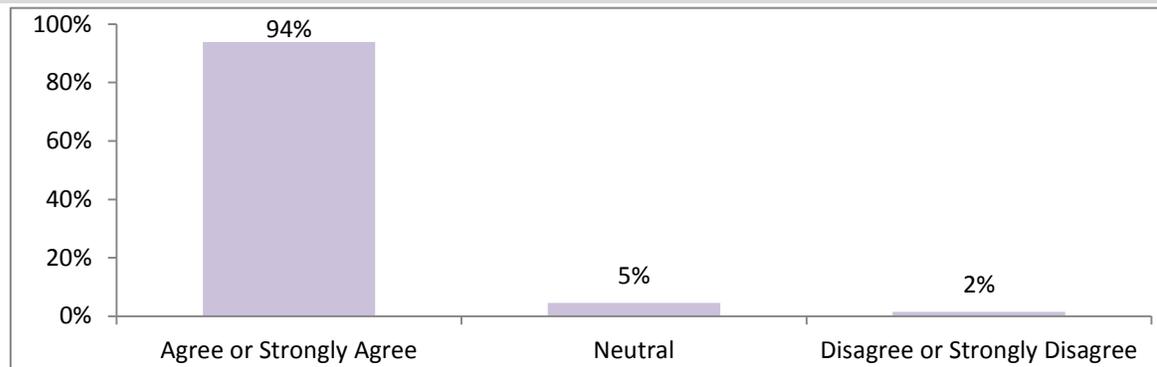
5) The outcome in my case was favorable to me.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 34 | 57% |
| 4 Agree | 11 | 18% |
| 3 Neutral | 13 | 22% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 2 | 3% |
| Total Responses | 60 | |
| Score | | 4.3 |
| NA - Not Applicable | 27 | |
| No Response | 30 | |



6) As I leave the court, I understand what happened in my case.

| | 2015 | |
|---------------------|------|-----|
| 5 Strongly Agree | 42 | 65% |
| 4 Agree | 19 | 29% |
| 3 Neutral | 3 | 5% |
| 2 Disagree | 0 | 0% |
| 1 Strongly Disagree | 1 | 2% |
| Total Responses | 65 | |
| Score | | 4.6 |
| NA - Not Applicable | 21 | |
| No Response | 31 | |



Wayne County 17th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

| | 2015 | |
|------------------------------|------|-----|
| Child protective | 0 | 0% |
| Civil matter | 20 | 19% |
| Criminal/probation | 19 | 18% |
| Divorce/custody/support | 0 | 0% |
| Drug/sobriety court | 10 | 9% |
| Estate/trust | 0 | 0% |
| File papers | 1 | 1% |
| Get information | 2 | 2% |
| Guardianship/conservatorship | 0 | 0% |
| Juvenile delinquency | 0 | 0% |
| Landlord/Tenant | 10 | 9% |
| Make a payment | 5 | 5% |
| PPO | 0 | 0% |
| Small claims | 4 | 4% |
| Traffic/Ticket | 35 | 33% |
| Other | 9 | 8% |
| Number of Respondents | 106 | |
| No Response | 11 | |

8) Who are you? (Shade ALL that apply.)

| | 2015 | |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant) | 63 | 58% |
| Agency Worker | 1 | 1% |
| Attorney/prosecutor | 16 | 15% |
| Family/friend of party to case | 15 | 14% |
| Juror | 0 | 0% |
| Witness | 6 | 6% |
| Other | 9 | 8% |
| Number of Respondents | 108 | |
| No Response | 9 | |

Wayne County 17th District Court

9) What is your gender?

| | 2015 | |
|-----------------------|------|-----|
| Male | 66 | 60% |
| Female | 44 | 40% |
| Other | 0 | 0% |
| Number of Respondents | 110 | |
| No Response | 7 | |

10) How do you identify yourself? (Shade ALL that apply.)

| | 2015 | |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 2 | 2% |
| Asian | 1 | 1% |
| Multiracial/biracial | 2 | 2% |
| Black/African American | 59 | 56% |
| Hispanic/Latino | 0 | 0% |
| White/Caucasian | 41 | 39% |
| Other | 2 | 2% |
| Number of Respondents | 105 | |
| No Response | 12 | |