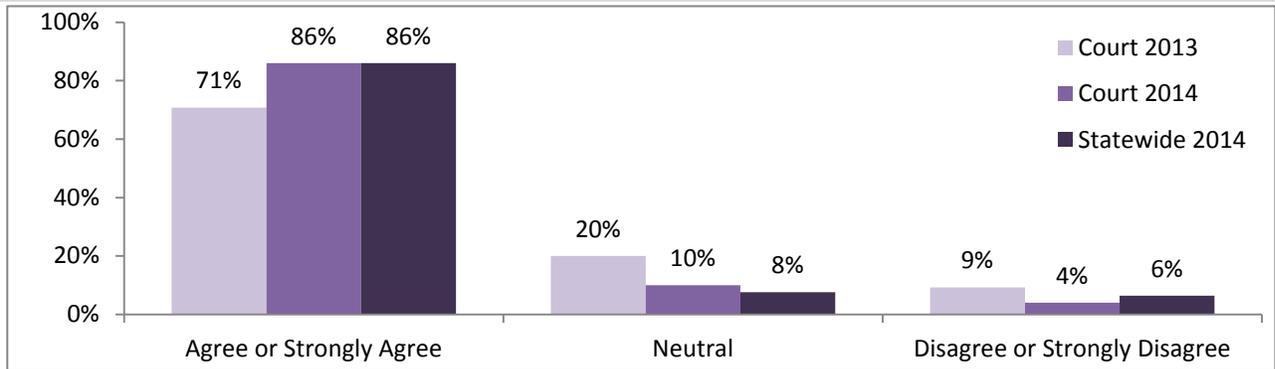


Questions 1 and 2 were directed to all respondents.

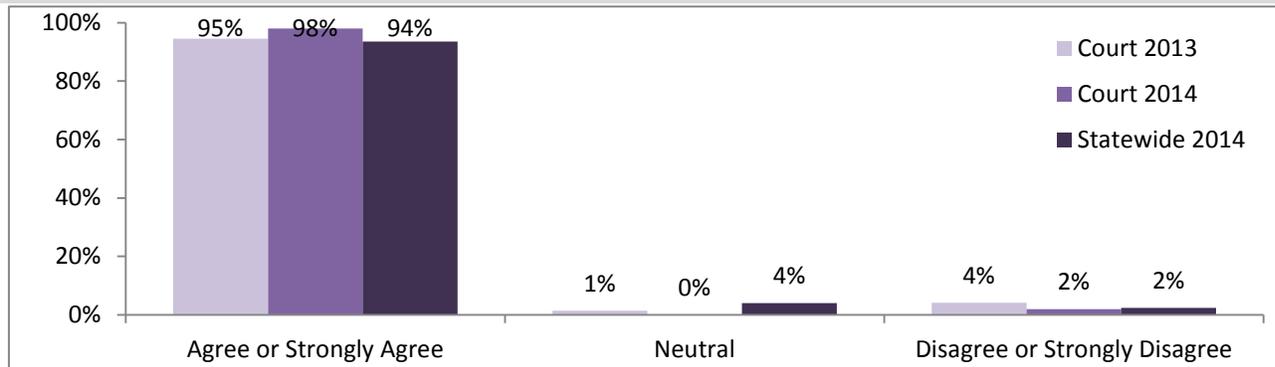
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	30	46%	30	60%	4,614	61%
4 Agree	16	25%	13	26%	1,901	25%
3 Neutral	13	20%	5	10%	574	8%
2 Disagree	3	5%	1	2%	229	3%
1 Strongly Disagree	3	5%	1	2%	254	3%
Total Responses	65		50		7,572	
Score		4.0		4.4		4.4
NA - Not Applicable	4		1		185	
No Response	5		2		198	



2) I was treated with courtesy and respect by court staff.

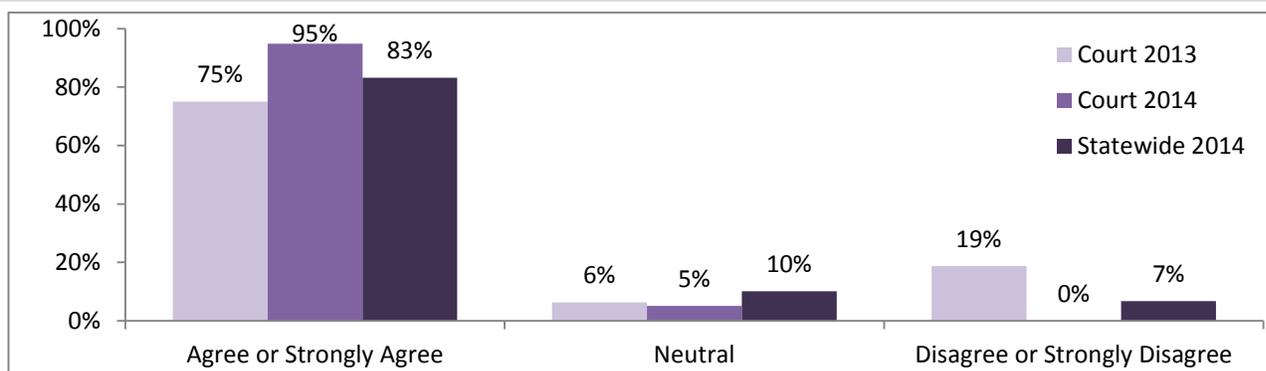
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	52	71%	39	75%	5,595	73%
4 Agree	17	23%	12	23%	1,549	20%
3 Neutral	1	1%	0	0%	310	4%
2 Disagree	1	1%	1	2%	87	1%
1 Strongly Disagree	2	3%	0	0%	99	1%
Total Responses	73		52		7,640	
Score		4.6		4.7		4.6
NA - Not Applicable	0		0		64	
No Response	1		1		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

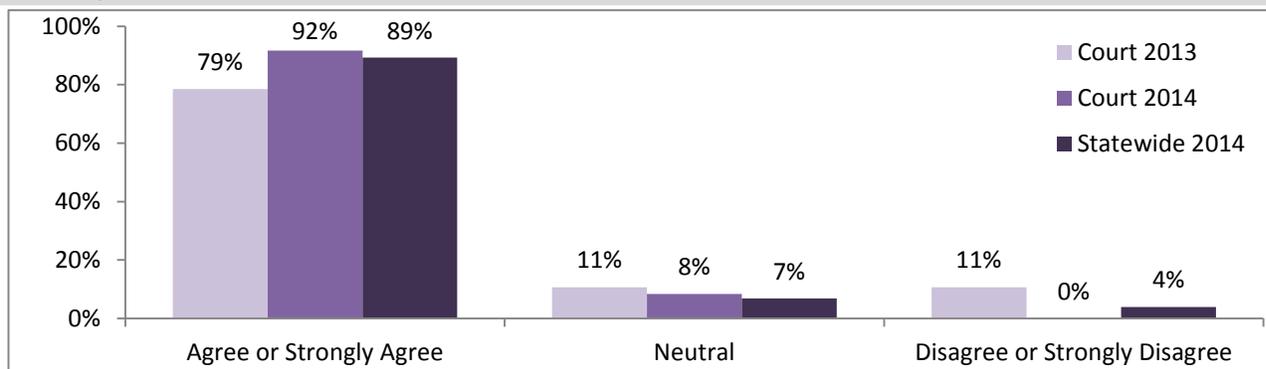
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	18	56%	23	59%	2,915	58%
4 Agree	6	19%	14	36%	1,256	25%
3 Neutral	2	6%	2	5%	508	10%
2 Disagree	3	9%	0	0%	162	3%
1 Strongly Disagree	3	9%	0	0%	174	3%
Total Responses	32		39		5,015	
Score		4.0		4.5		4.3
NA - Not Applicable	11		4		1,060	
No Response	31		10		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

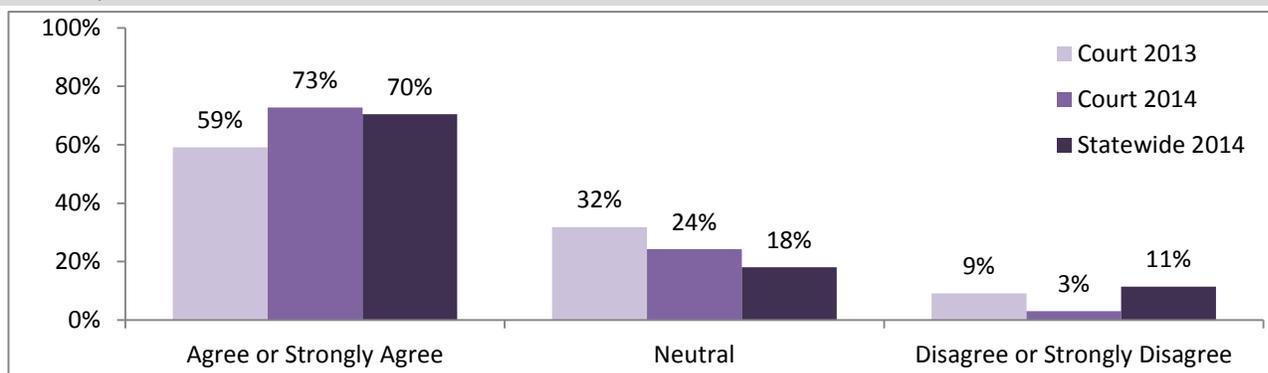
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	14	50%	25	69%	3,259	67%
4 Agree	8	29%	8	22%	1,109	23%
3 Neutral	3	11%	3	8%	336	7%
2 Disagree	1	4%	0	0%	91	2%
1 Strongly Disagree	2	7%	0	0%	98	2%
Total Responses	28		36		4,893	
Score		4.1		4.6		4.5
NA - Not Applicable	10		4		1,097	
No Response	36		13		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

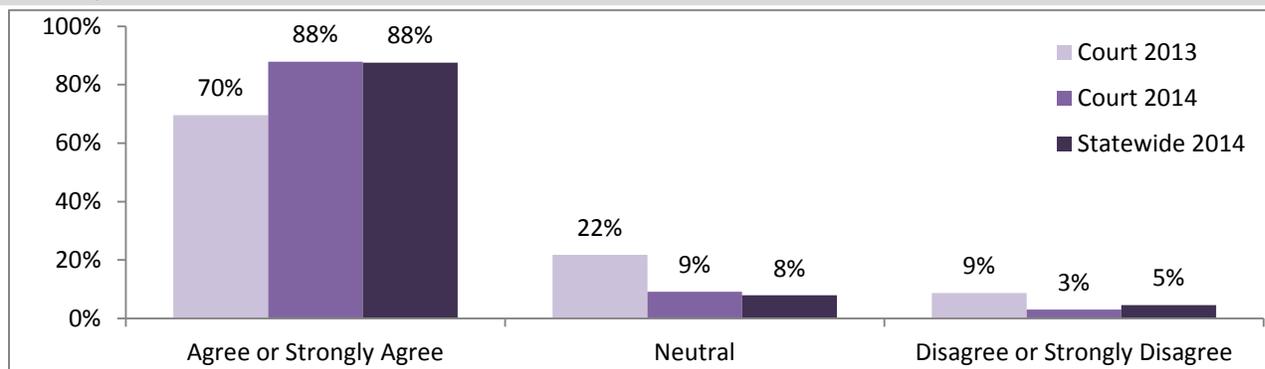
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	8	36%	21	64%	2,048	47%
4 Agree	5	23%	3	9%	999	23%
3 Neutral	7	32%	8	24%	783	18%
2 Disagree	1	5%	1	3%	242	6%
1 Strongly Disagree	1	5%	0	0%	253	6%
Total Responses	22		33		4,325	
Score		3.8		4.3		4.0
NA - Not Applicable	14		6		1,313	
No Response	38		14		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	12	52%	22	67%	2,750	61%
4 Agree	4	17%	7	21%	1,182	26%
3 Neutral	5	22%	3	9%	354	8%
2 Disagree	2	9%	1	3%	81	2%
1 Strongly Disagree	0	0%	0	0%	123	3%
Total Responses	23		33		4,490	
Score		4.1		4.5		4.4
NA - Not Applicable	12		4		1,137	
No Response	39		16		2,328	



62A District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	24	45%	1,467	19%
Criminal/probation	16	30%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	1	2%	404	5%
Estate/trust	0	0%	0	0%
File papers	1	2%	149	2%
Get information	2	4%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	3	6%	464	6%
PPO	0	0%	0	0%
Small claims	1	2%	171	2%
Traffic/Ticket	7	13%	2,693	35%
Other	4	8%	672	9%
Number of Respondents	53		7,679	
No Response	0		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	8	15%	4,580	62%
Agency Worker	25	47%	164	2%
Attorney/prosecutor	2	4%	903	12%
Family/friend of party to case	9	17%	791	11%
Juror	2	4%	188	3%
Witness	5	9%	196	3%
Other	4	8%	713	10%
Number of Respondents	53		7,402	
No Response	2		553	

62A District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	6	11%	4,217	54%
Female	32	60%	3,262	42%
American Indian / Alaska Nat.	19	36%	151	2%
Asian	1	2%	111	1%
Multiracial/biracial	0	0%	153	2%
Black/African American	1	2%	1,367	18%
Hispanic/Latino	4	8%	246	3%
White/Caucasian	3	6%	3,004	39%
Other	24	45%	199	3%
Number of Respondents	53		7,785	
No Response	0		170	