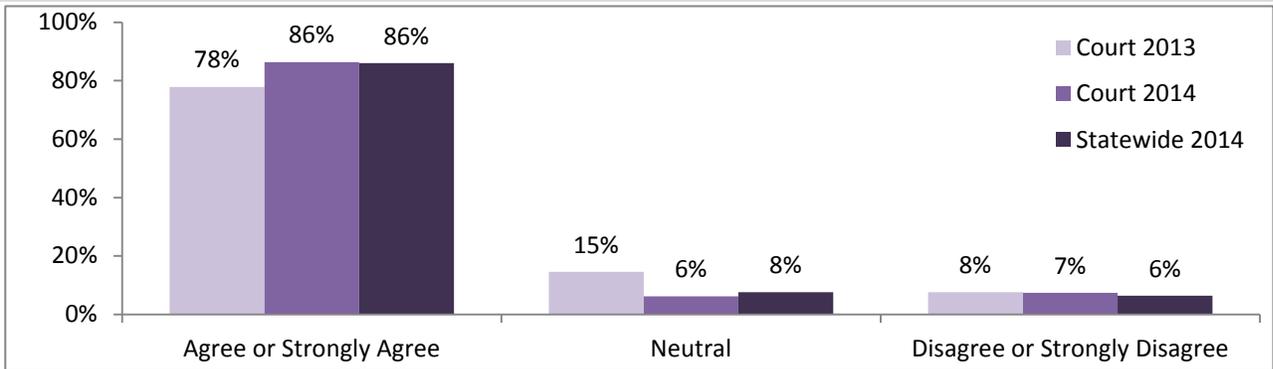


Questions 1 and 2 were directed to all respondents.

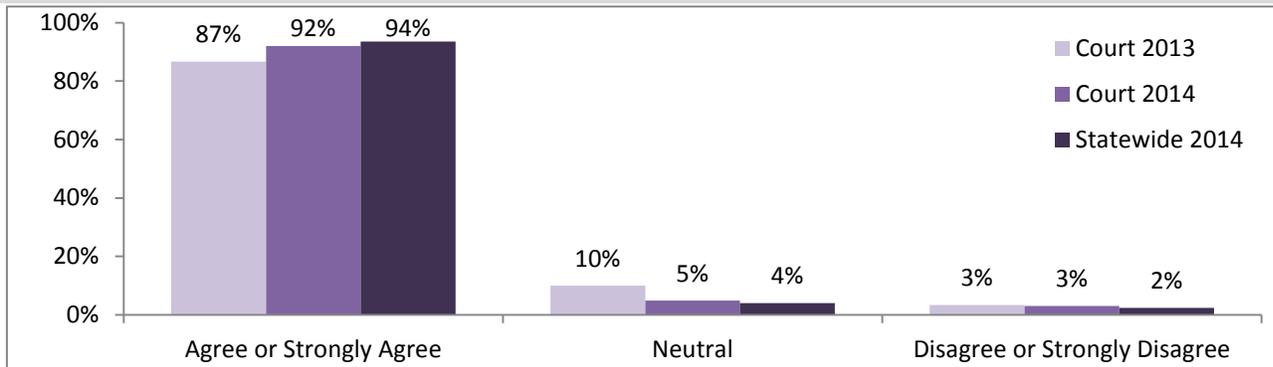
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	73	42%	91	56%	4,614	61%
4 Agree	61	35%	49	30%	1,901	25%
3 Neutral	25	15%	10	6%	574	8%
2 Disagree	6	3%	5	3%	229	3%
1 Strongly Disagree	7	4%	7	4%	254	3%
Total Responses	172		162		7,572	
Score		4.1		4.3		4.4
NA - Not Applicable	9		8		185	
No Response	10		3		198	



2) I was treated with courtesy and respect by court staff.

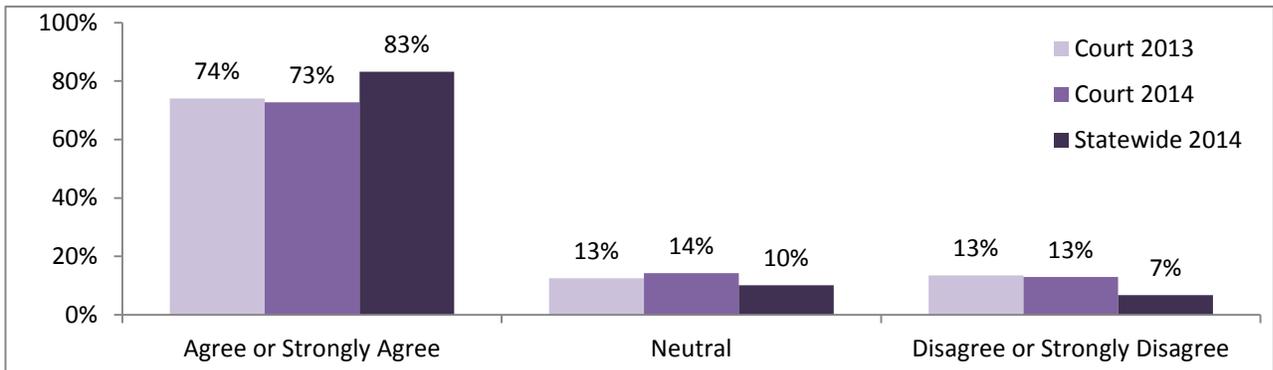
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	101	56%	111	68%	5,595	73%
4 Agree	55	31%	40	24%	1,549	20%
3 Neutral	18	10%	8	5%	310	4%
2 Disagree	0	0%	3	2%	87	1%
1 Strongly Disagree	6	3%	2	1%	99	1%
Total Responses	180		164		7,640	
Score		4.4		4.6		4.6
NA - Not Applicable	3		5		64	
No Response	8		4		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

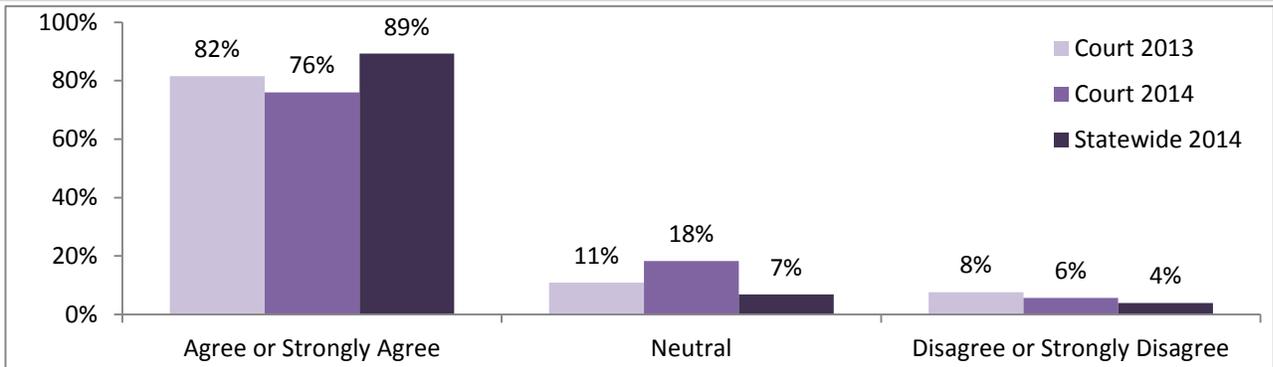
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	43	41%	36	47%	2,915	58%
4 Agree	34	33%	20	26%	1,256	25%
3 Neutral	13	13%	11	14%	508	10%
2 Disagree	6	6%	7	9%	162	3%
1 Strongly Disagree	8	8%	3	4%	174	3%
Total Responses	104		77		5,015	
Score		3.9		4.0		4.3
NA - Not Applicable	20		37		1,060	
No Response	67		59		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

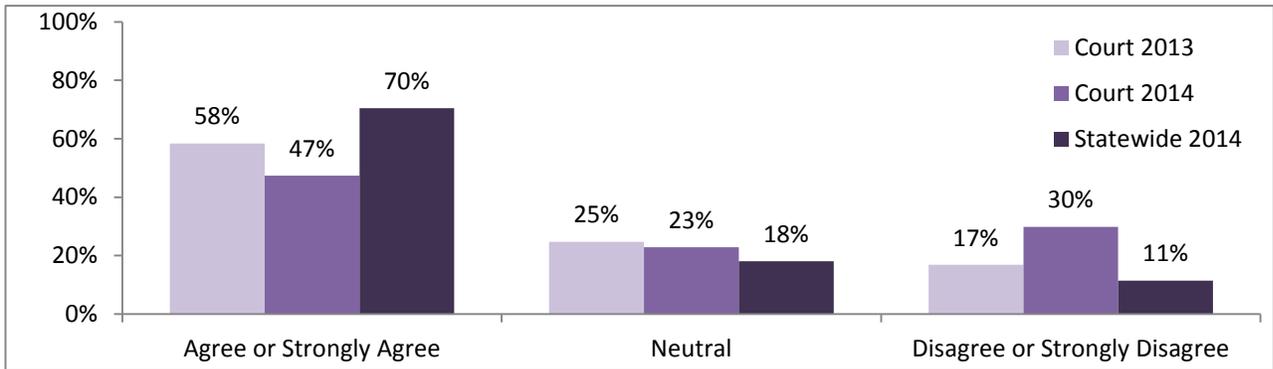
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	44	48%	39	55%	3,259	67%
4 Agree	31	34%	15	21%	1,109	23%
3 Neutral	10	11%	13	18%	336	7%
2 Disagree	3	3%	4	6%	91	2%
1 Strongly Disagree	4	4%	0	0%	98	2%
Total Responses	92		71		4,893	
Score		4.2		4.3		4.5
NA - Not Applicable	28		42		1,097	
No Response	71		60		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

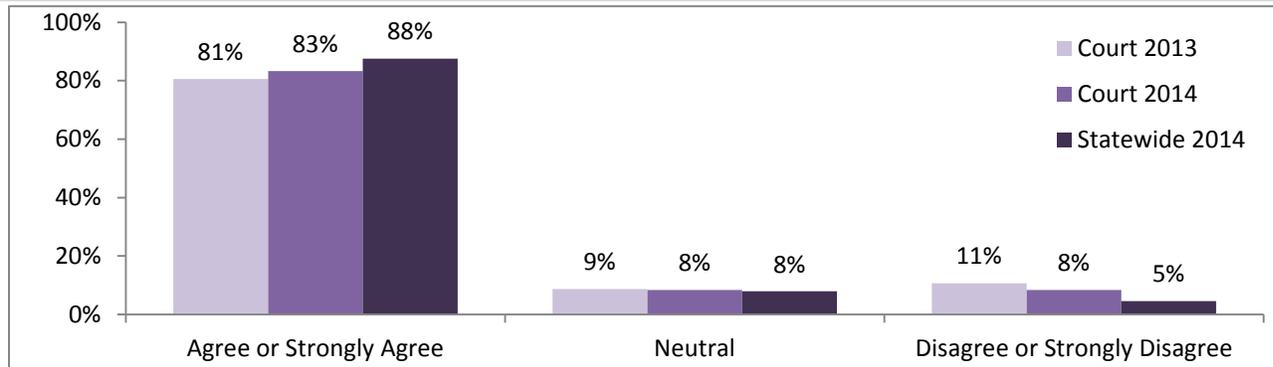
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	32	32%	12	21%	2,048	47%
4 Agree	27	27%	15	26%	999	23%
3 Neutral	25	25%	13	23%	783	18%
2 Disagree	9	9%	8	14%	242	6%
1 Strongly Disagree	8	8%	9	16%	253	6%
Total Responses	101		57		4,325	
Score		3.7		3.2		4.0
NA - Not Applicable	25		45		1,313	
No Response	65		71		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	48	47%	29	48%	2,750	61%
4 Agree	35	34%	21	35%	1,182	26%
3 Neutral	9	9%	5	8%	354	8%
2 Disagree	7	7%	3	5%	81	2%
1 Strongly Disagree	4	4%	2	3%	123	3%
Total Responses	103		60		4,490	
Score		4.1		4.2		4.4
NA - Not Applicable	24		41		1,137	
No Response	64		72		2,328	



54B District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	13	8%	1,467	19%
Criminal/probation	83	48%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	14	8%	404	5%
Estate/trust	0	0%	0	0%
File papers	1	1%	149	2%
Get information	6	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	8	5%	464	6%
PPO	0	0%	0	0%
Small claims	1	1%	171	2%
Traffic/Ticket	31	18%	2,693	35%
Other	25	14%	672	9%
Number of Respondents	173		7,679	
No Response	6		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	114	66%	4,580	62%
Agency Worker	6	3%	164	2%
Attorney/prosecutor	7	4%	903	12%
Family/friend of party to case	14	8%	791	11%
Juror	0	0%	188	3%
Witness	1	1%	196	3%
Other	22	13%	713	10%
Number of Respondents	173		7,402	
No Response	9		553	

54B District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	104	60%	4,217	54%
Female	61	35%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	5	3%	111	1%
Multiracial/biracial	7	4%	153	2%
Black/African American	16	9%	1,367	18%
Hispanic/Latino	4	2%	246	3%
White/Caucasian	97	56%	3,004	39%
Other	0	0%	199	3%
Number of Respondents	173		7,785	
No Response	3		170	