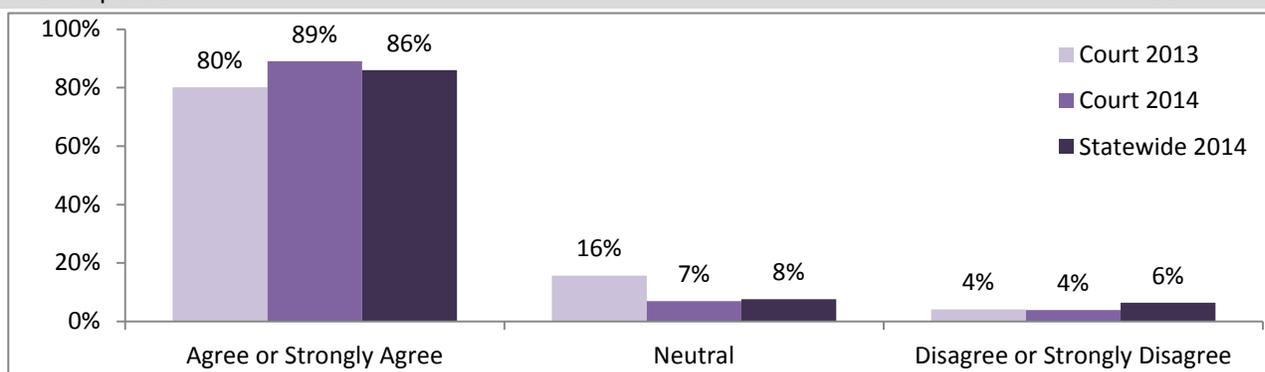


Questions 1 and 2 were directed to all respondents.

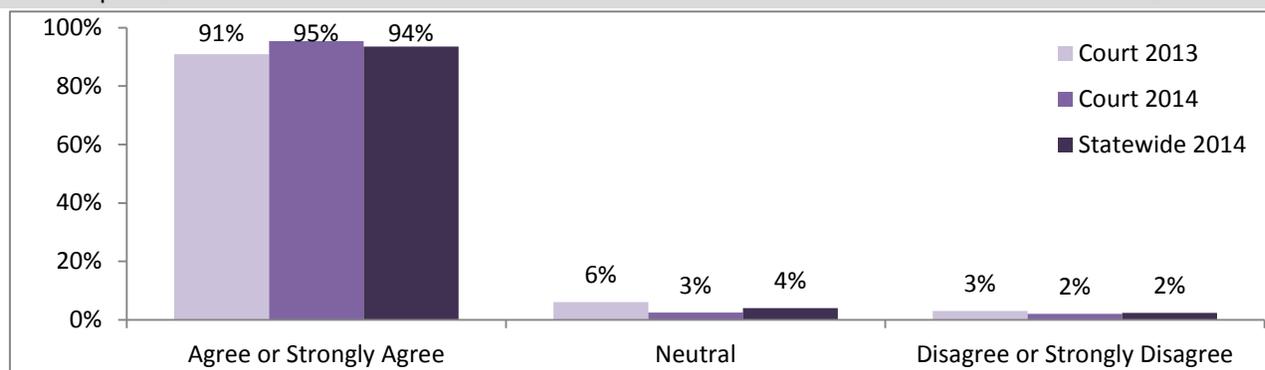
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	52	54%	129	64%	4,614	61%
4 Agree	25	26%	51	25%	1,901	25%
3 Neutral	15	16%	14	7%	574	8%
2 Disagree	4	4%	3	1%	229	3%
1 Strongly Disagree	0	0%	5	2%	254	3%
Total Responses	96		202		7,572	
Score		4.3		4.5		4.4
NA - Not Applicable	3		1		185	
No Response	2		1		198	



2) I was treated with courtesy and respect by court staff.

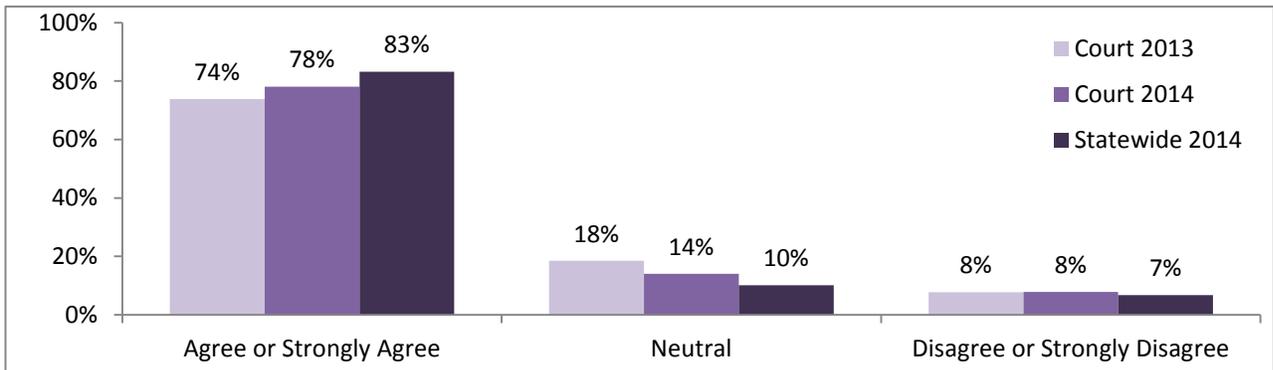
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	62	63%	137	69%	5,595	73%
4 Agree	28	28%	52	26%	1,549	20%
3 Neutral	6	6%	5	3%	310	4%
2 Disagree	3	3%	1	1%	87	1%
1 Strongly Disagree	0	0%	3	2%	99	1%
Total Responses	99		198		7,640	
Score		4.5		4.6		4.6
NA - Not Applicable	0		2		64	
No Response	2		4		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

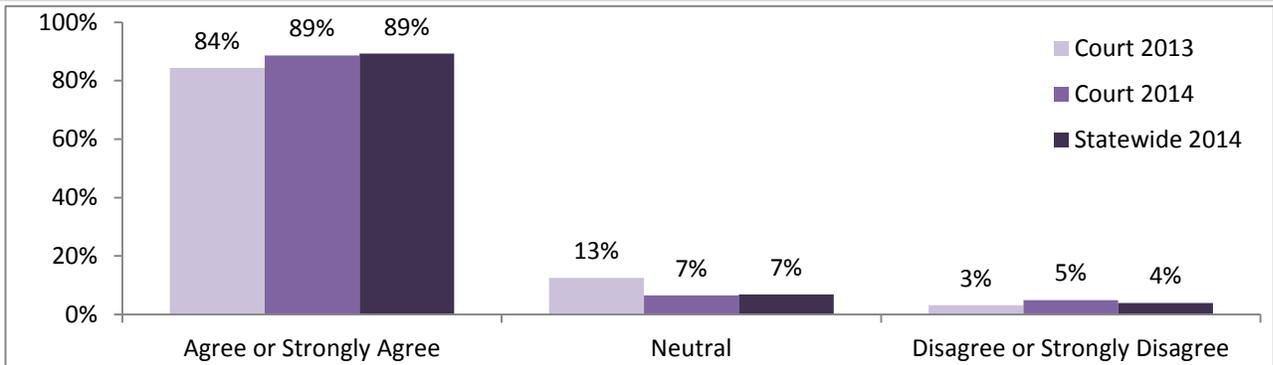
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	34	52%	73	57%	2,915	58%
4 Agree	14	22%	27	21%	1,256	25%
3 Neutral	12	18%	18	14%	508	10%
2 Disagree	2	3%	4	3%	162	3%
1 Strongly Disagree	3	5%	6	5%	174	3%
Total Responses	65		128		5,015	
Score		4.1		4.2		4.3
NA - Not Applicable	9		27		1,060	
No Response	27		49		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

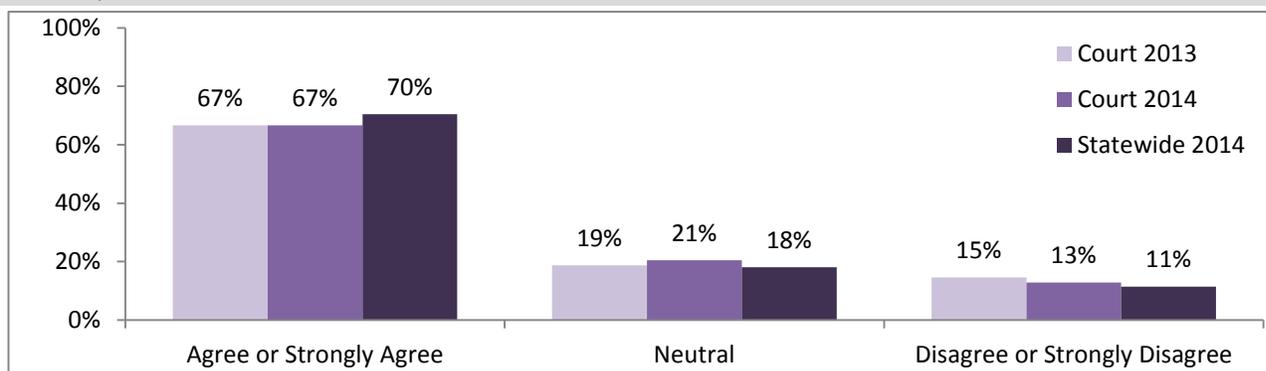
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	35	55%	79	64%	3,259	67%
4 Agree	19	30%	30	24%	1,109	23%
3 Neutral	8	13%	8	7%	336	7%
2 Disagree	0	0%	3	2%	91	2%
1 Strongly Disagree	2	3%	3	2%	98	2%
Total Responses	64		123		4,893	
Score		4.3		4.5		4.5
NA - Not Applicable	11		29		1,097	
No Response	26		52		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

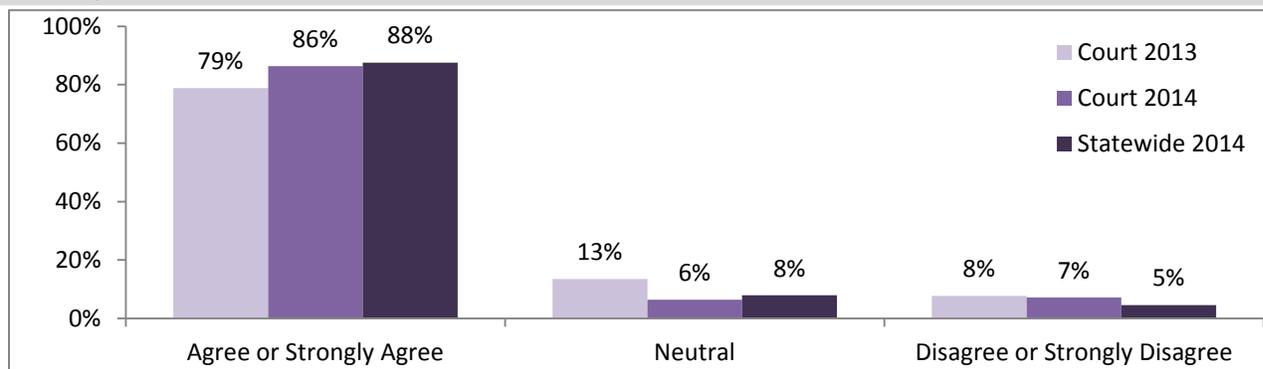
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	21	44%	54	46%	2,048	47%
4 Agree	11	23%	24	21%	999	23%
3 Neutral	9	19%	24	21%	783	18%
2 Disagree	4	8%	6	5%	242	6%
1 Strongly Disagree	3	6%	9	8%	253	6%
Total Responses	48		117		4,325	
Score		3.9		3.9		4.0
NA - Not Applicable	15		31		1,313	
No Response	38		56		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	29	56%	71	57%	2,750	61%
4 Agree	12	23%	37	30%	1,182	26%
3 Neutral	7	13%	8	6%	354	8%
2 Disagree	0	0%	6	5%	81	2%
1 Strongly Disagree	4	8%	3	2%	123	3%
Total Responses	52		125		4,490	
Score		4.2		4.3		4.4
NA - Not Applicable	11		25		1,137	
No Response	38		54		2,328	



54A District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	78	38%	1,467	19%
Criminal/probation	41	20%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	5	2%	404	5%
Estate/trust	0	0%	0	0%
File papers	12	6%	149	2%
Get information	5	2%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	5	2%	464	6%
PPO	0	0%	0	0%
Small claims	17	8%	171	2%
Traffic/Ticket	43	21%	2,693	35%
Other	17	8%	672	9%
Number of Respondents	204		7,679	
No Response	2		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	138	68%	4,580	62%
Agency Worker	0	0%	164	2%
Attorney/prosecutor	23	11%	903	12%
Family/friend of party to case	10	5%	791	11%
Juror	3	1%	188	3%
Witness	11	5%	196	3%
Other	13	6%	713	10%
Number of Respondents	204		7,402	
No Response	7		553	

54A District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	118	58%	4,217	54%
Female	75	37%	3,262	42%
American Indian / Alaska Nat.	5	2%	151	2%
Asian	2	1%	111	1%
Multiracial/biracial	4	2%	153	2%
Black/African American	32	16%	1,367	18%
Hispanic/Latino	14	7%	246	3%
White/Caucasian	85	42%	3,004	39%
Other	5	2%	199	3%
Number of Respondents	204		7,785	
No Response	4		170	