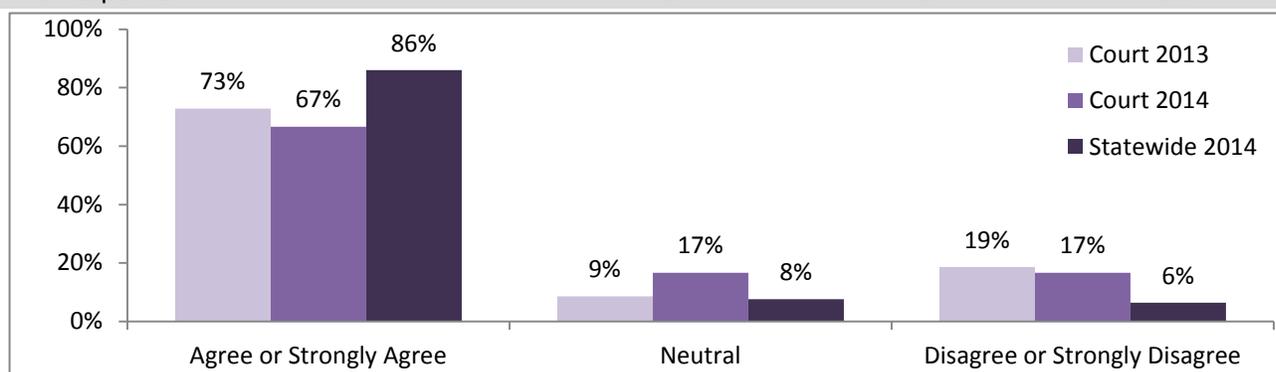


Questions 1 and 2 were directed to all respondents.

1) I was able to get my court business done in a reasonable amount of time today.

3rd Class Courts
Statewide 2014

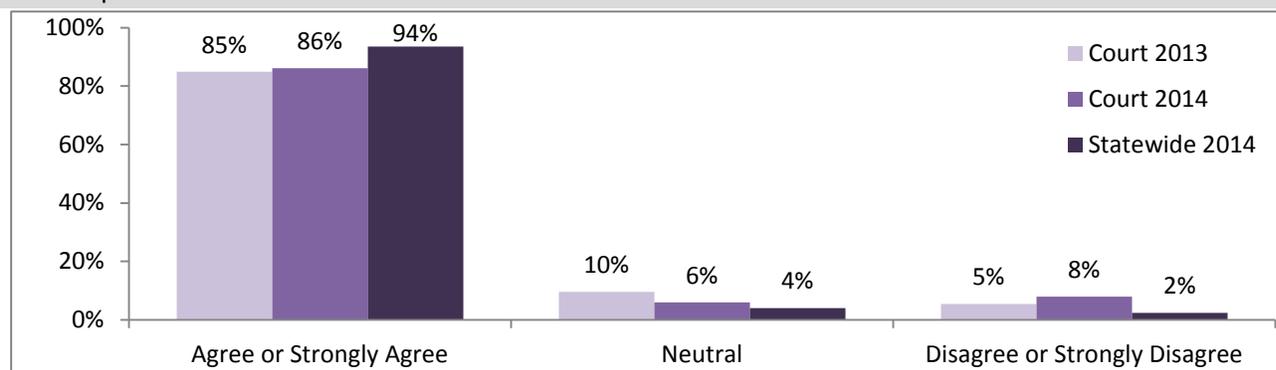
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	37	53%	41	46%	4,614	61%
4 Agree	14	20%	19	21%	1,901	25%
3 Neutral	6	9%	15	17%	574	8%
2 Disagree	6	9%	8	9%	229	3%
1 Strongly Disagree	7	10%	7	8%	254	3%
Total Responses	70		90		7,572	
Score		4.0		3.9		4.4
NA - Not Applicable	2		11		185	
No Response	3		9		198	



2) I was treated with courtesy and respect by court staff.

3rd Class Courts
Statewide 2014

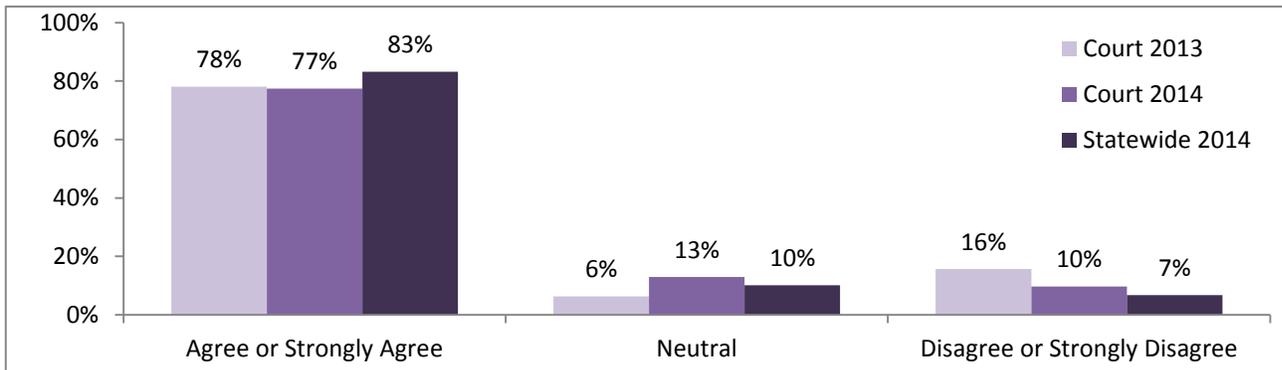
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	48	66%	61	60%	5,595	73%
4 Agree	14	19%	26	26%	1,549	20%
3 Neutral	7	10%	6	6%	310	4%
2 Disagree	0	0%	3	3%	87	1%
1 Strongly Disagree	4	5%	5	5%	99	1%
Total Responses	73		101		7,640	
Score		4.4		4.3		4.6
NA - Not Applicable	0		4		64	
No Response	2		5		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

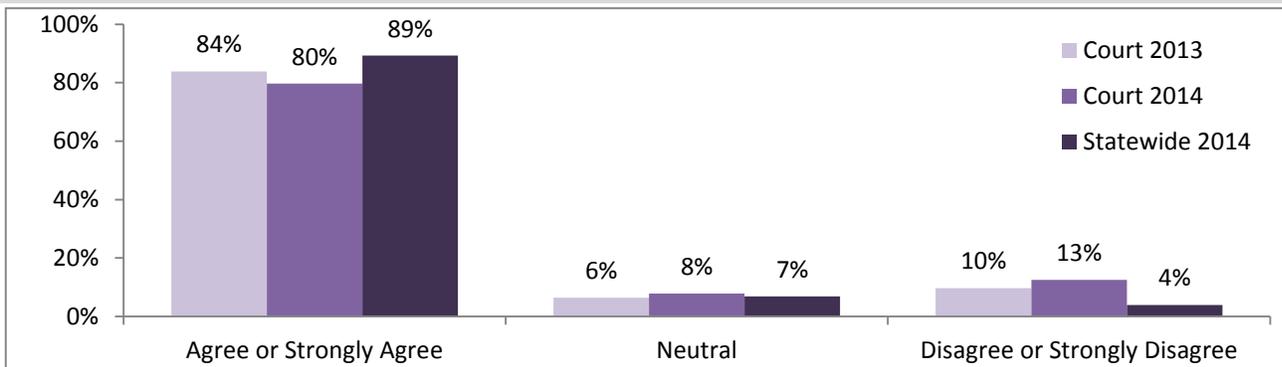
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	35	55%	27	44%	2,915	58%
4 Agree	15	23%	21	34%	1,256	25%
3 Neutral	4	6%	8	13%	508	10%
2 Disagree	5	8%	3	5%	162	3%
1 Strongly Disagree	5	8%	3	5%	174	3%
Total Responses	64		62		5,015	
Score		4.1		4.1		4.3
NA - Not Applicable	4		22		1,060	
No Response	7		26		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

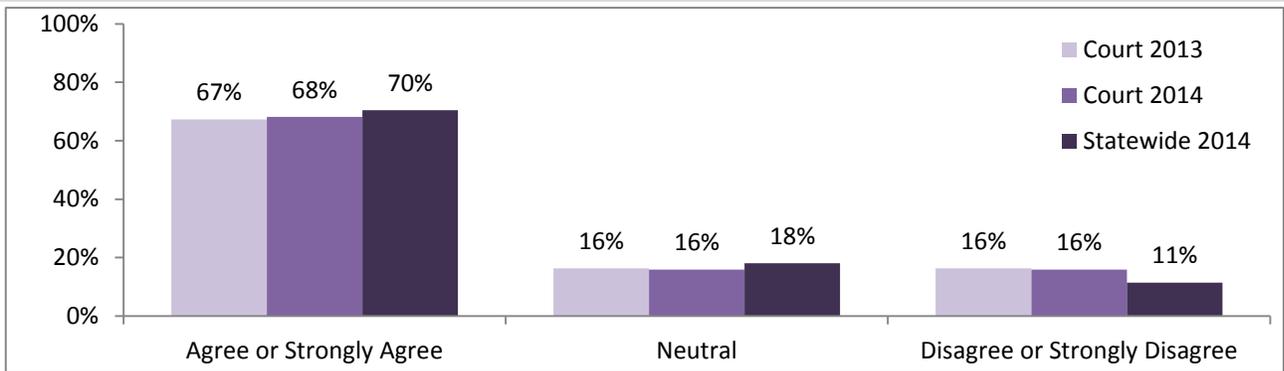
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	38	61%	39	61%	3,259	67%
4 Agree	14	23%	12	19%	1,109	23%
3 Neutral	4	6%	5	8%	336	7%
2 Disagree	3	5%	5	8%	91	2%
1 Strongly Disagree	3	5%	3	5%	98	2%
Total Responses	62		64		4,893	
Score		4.3		4.2		4.5
NA - Not Applicable	3		18		1,097	
No Response	10		28		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

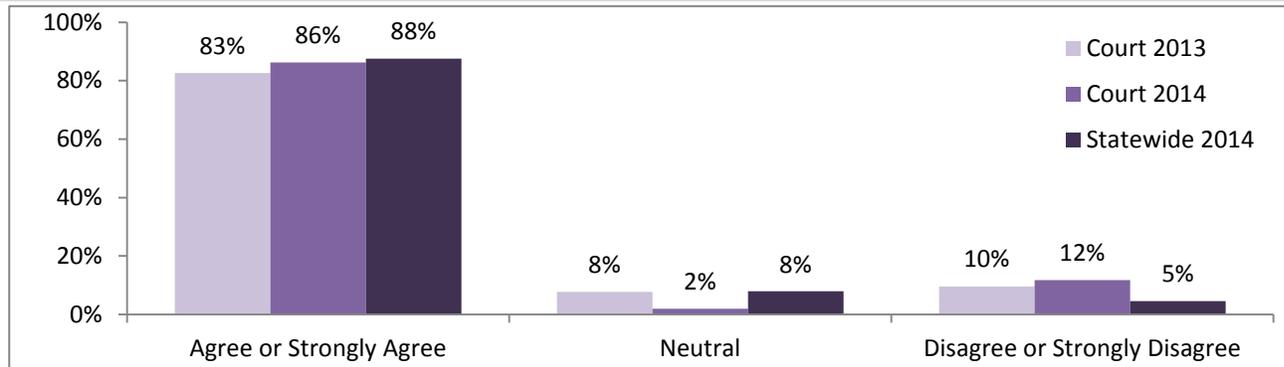
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	25	51%	19	43%	2,048	47%
4 Agree	8	16%	11	25%	999	23%
3 Neutral	8	16%	7	16%	783	18%
2 Disagree	2	4%	3	7%	242	6%
1 Strongly Disagree	6	12%	4	9%	253	6%
Total Responses	49		44		4,325	
Score		3.9		3.9		4.0
NA - Not Applicable	12		23		1,313	
No Response	14		43		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	29	56%	29	57%	2,750	61%
4 Agree	14	27%	15	29%	1,182	26%
3 Neutral	4	8%	1	2%	354	8%
2 Disagree	1	2%	3	6%	81	2%
1 Strongly Disagree	4	8%	3	6%	123	3%
Total Responses	52		51		4,490	
Score		4.2		4.3		4.4
NA - Not Applicable	7		19		1,137	
No Response	16		40		2,328	



50th District Court

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	31	28%	1,467	19%
Criminal/probation	33	30%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	3	3%	404	5%
Estate/trust	0	0%	0	0%
File papers	2	2%	149	2%
Get information	3	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	3	3%	464	6%
PPO	0	0%	0	0%
Small claims	3	3%	171	2%
Traffic/Ticket	14	13%	2,693	35%
Other	14	13%	672	9%
Number of Respondents	110		7,679	
No Response	13		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	35	32%	4,580	62%
Agency Worker	2	2%	164	2%
Attorney/prosecutor	17	15%	903	12%
Family/friend of party to case	19	17%	791	11%
Juror	25	23%	188	3%
Witness	4	4%	196	3%
Other	4	4%	713	10%
Number of Respondents	110		7,402	
No Response	5		553	

50th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	45	41%	4,217	54%
Female	60	55%	3,262	42%
American Indian / Alaska Nat.	5	5%	151	2%
Asian	1	1%	111	1%
Multiracial/biracial	3	3%	153	2%
Black/African American	50	45%	1,367	18%
Hispanic/Latino	3	3%	246	3%
White/Caucasian	37	34%	3,004	39%
Other	1	1%	199	3%
Number of Respondents	110		7,785	
No Response	4		170	