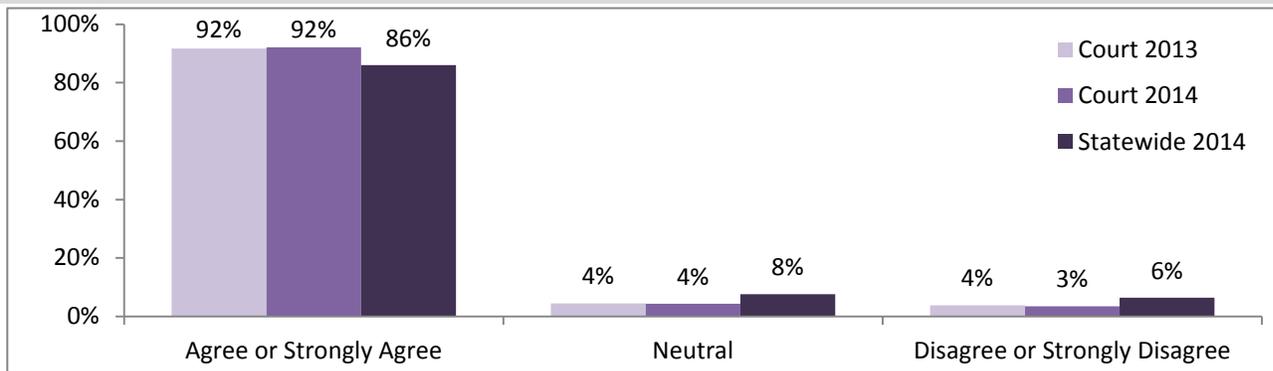


Questions 1 and 2 were directed to all respondents.

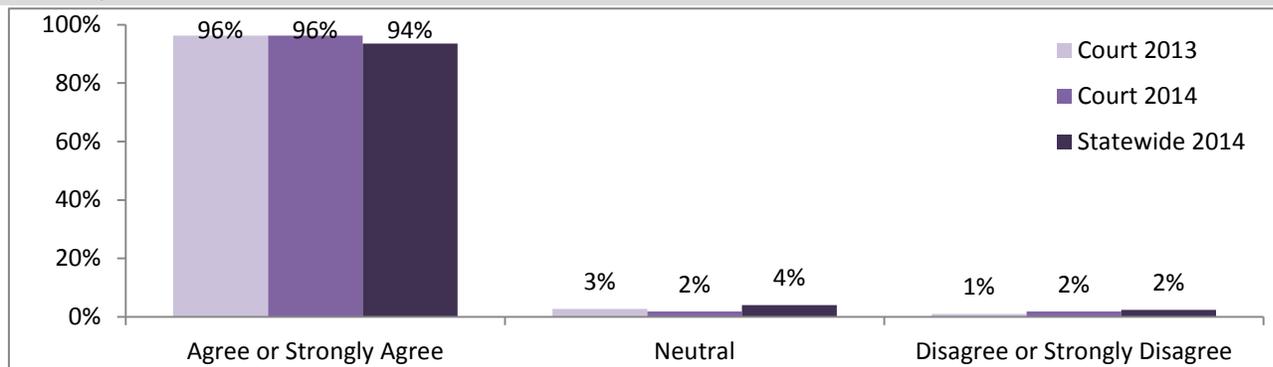
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	190	65%	237	74%	4,614	61%
4 Agree	77	26%	57	18%	1,901	25%
3 Neutral	13	4%	14	4%	574	8%
2 Disagree	9	3%	6	2%	229	3%
1 Strongly Disagree	2	1%	5	2%	254	3%
Total Responses	291		319		7,572	
Score		4.5		4.6		4.4
NA - Not Applicable	4		7		185	
No Response	3		1		198	



2) I was treated with courtesy and respect by court staff.

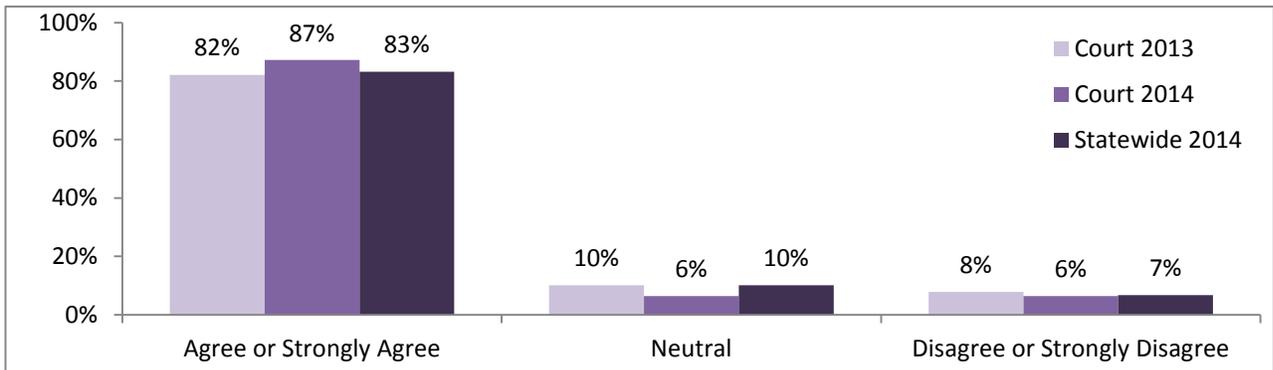
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	233	78%	260	82%	5,595	73%
4 Agree	53	18%	47	15%	1,549	20%
3 Neutral	8	3%	6	2%	310	4%
2 Disagree	1	0%	3	1%	87	1%
1 Strongly Disagree	2	1%	3	1%	99	1%
Total Responses	297		319		7,640	
Score		4.7		4.7		4.6
NA - Not Applicable	0		6		64	
No Response	1		2		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

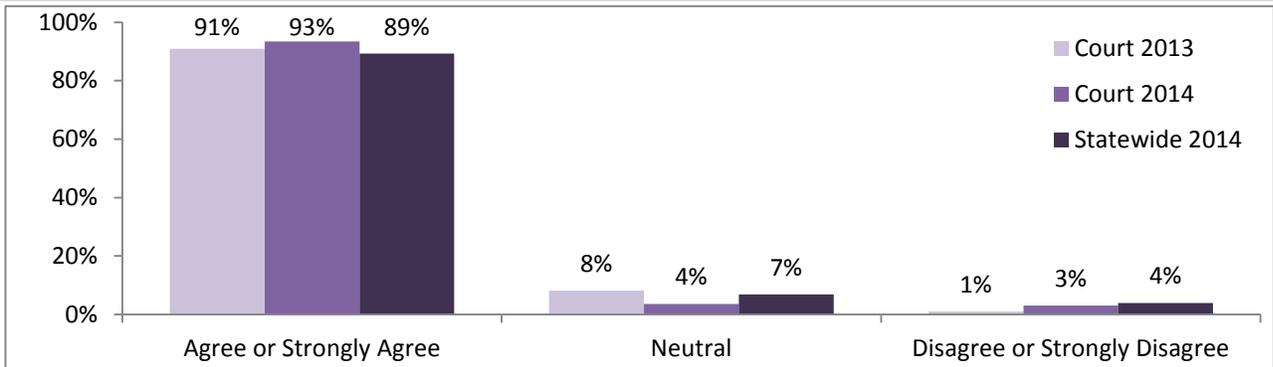
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	127	58%	148	73%	2,915	58%
4 Agree	52	24%	29	14%	1,256	25%
3 Neutral	22	10%	13	6%	508	10%
2 Disagree	9	4%	9	4%	162	3%
1 Strongly Disagree	8	4%	4	2%	174	3%
Total Responses	218		203		5,015	
Score		4.3		4.5		4.3
NA - Not Applicable	25		57		1,060	
No Response	55		67		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

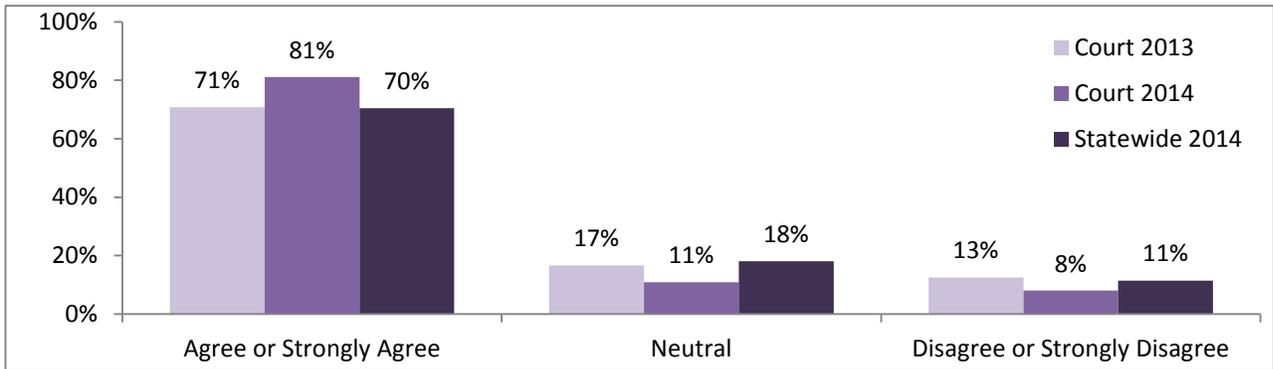
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	138	66%	156	79%	3,259	67%
4 Agree	52	25%	29	15%	1,109	23%
3 Neutral	17	8%	7	4%	336	7%
2 Disagree	1	0%	3	2%	91	2%
1 Strongly Disagree	1	0%	3	2%	98	2%
Total Responses	209		198		4,893	
Score		4.6		4.7		4.5
NA - Not Applicable	30		61		1,097	
No Response	59		68		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

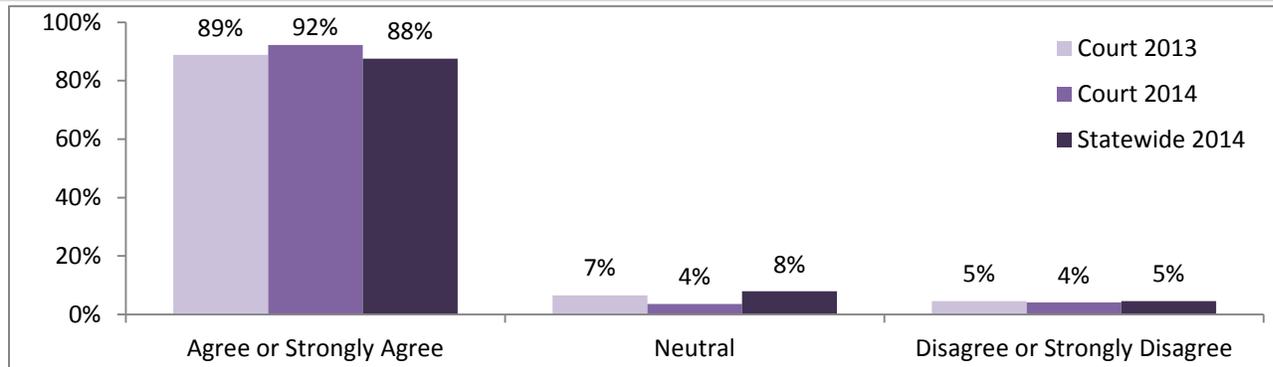
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	101	53%	105	60%	2,048	47%
4 Agree	35	18%	37	21%	999	23%
3 Neutral	32	17%	19	11%	783	18%
2 Disagree	12	6%	6	3%	242	6%
1 Strongly Disagree	12	6%	8	5%	253	6%
Total Responses	192		175		4,325	
Score		4.0		4.3		4.0
NA - Not Applicable	42		73		1,313	
No Response	64		79		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	127	64%	142	74%	2,750	61%
4 Agree	49	25%	36	19%	1,182	26%
3 Neutral	13	7%	7	4%	354	8%
2 Disagree	3	2%	4	2%	81	2%
1 Strongly Disagree	6	3%	4	2%	123	3%
Total Responses	198		193		4,490	
Score		4.5		4.6		4.4
NA - Not Applicable	37		56		1,137	
No Response	63		78		2,328	



47th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	1	0%	1	0%
Civil matter	56	17%	1,467	19%
Criminal/probation	88	27%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	15	5%	404	5%
Estate/trust	0	0%	0	0%
File papers	5	2%	149	2%
Get information	6	2%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	10	3%	464	6%
PPO	0	0%	0	0%
Small claims	3	1%	171	2%
Traffic/Ticket	150	46%	2,693	35%
Other	12	4%	672	9%
Number of Respondents	327		7,679	
No Response	4		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	180	55%	4,580	62%
Agency Worker	8	2%	164	2%
Attorney/prosecutor	49	15%	903	12%
Family/friend of party to case	28	9%	791	11%
Juror	1	0%	188	3%
Witness	7	2%	196	3%
Other	40	12%	713	10%
Number of Respondents	327		7,402	
No Response	18		553	

47th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	221	68%	4,217	54%
Female	98	30%	3,262	42%
American Indian / Alaska Nat.	3	1%	151	2%
Asian	13	4%	111	1%
Multiracial/biracial	4	1%	153	2%
Black/African American	36	11%	1,367	18%
Hispanic/Latino	6	2%	246	3%
White/Caucasian	116	35%	3,004	39%
Other	4	1%	199	3%
Number of Respondents	327		7,785	
No Response	1		170	