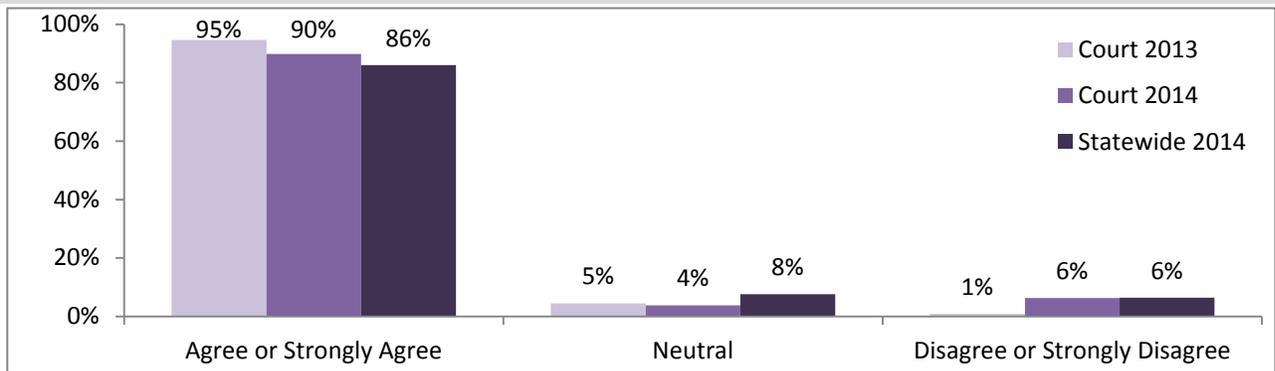


Questions 1 and 2 were directed to all respondents.

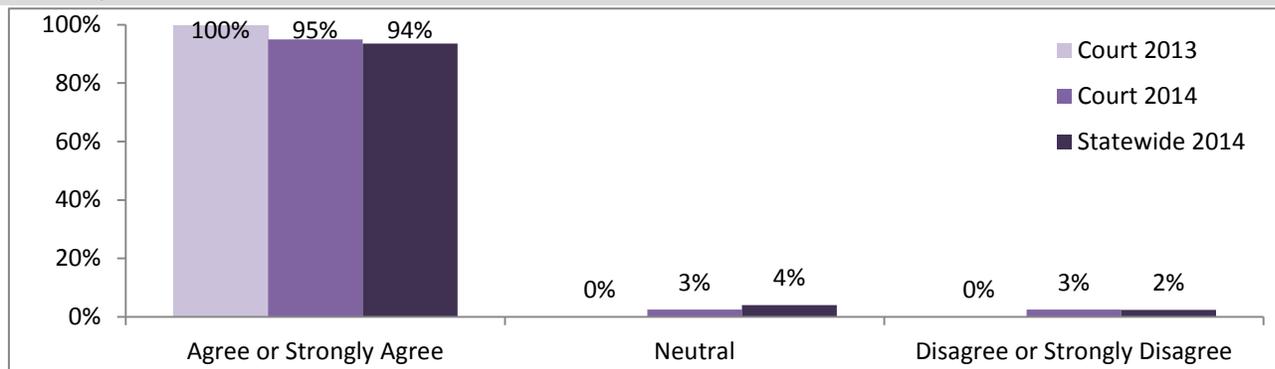
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	80	72%	172	73%	4,614	61%
4 Agree	25	23%	40	17%	1,901	25%
3 Neutral	5	5%	9	4%	574	8%
2 Disagree	1	1%	7	3%	229	3%
1 Strongly Disagree	0	0%	8	3%	254	3%
Total Responses	111		236		7,572	
Score		4.7		4.5		4.4
NA - Not Applicable	0		10		185	
No Response	0		7		198	



2) I was treated with courtesy and respect by court staff.

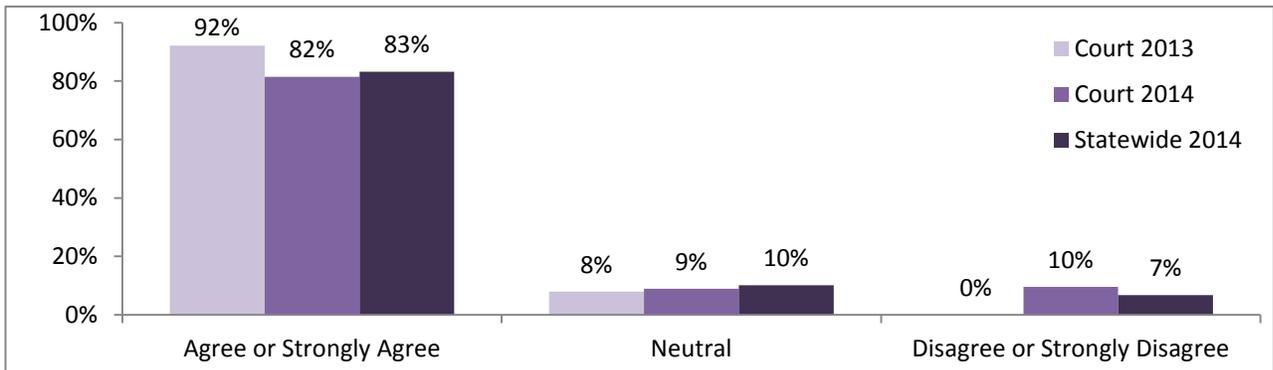
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	89	82%	199	83%	5,595	73%
4 Agree	20	18%	29	12%	1,549	20%
3 Neutral	0	0%	6	3%	310	4%
2 Disagree	0	0%	3	1%	87	1%
1 Strongly Disagree	0	0%	3	1%	99	1%
Total Responses	109		240		7,640	
Score		4.8		4.7		4.6
NA - Not Applicable	1		3		64	
No Response	1		10		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

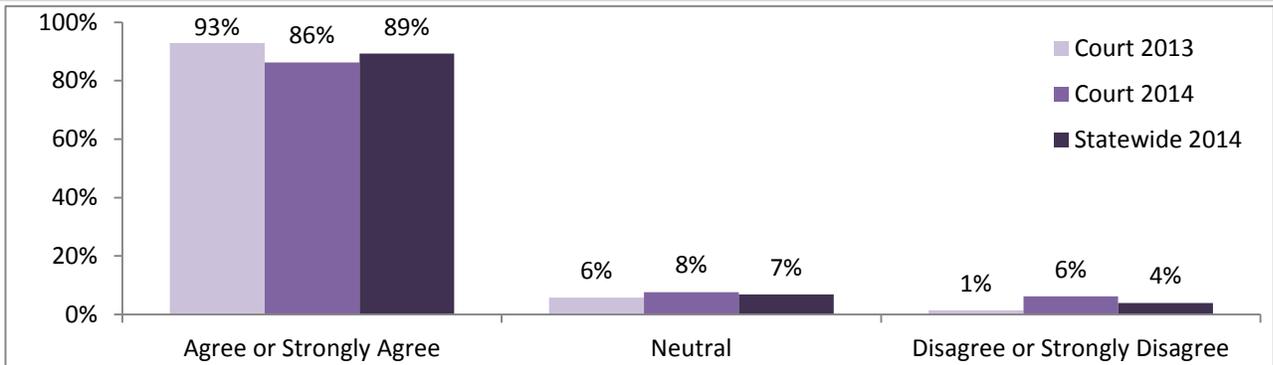
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	50	66%	87	60%	2,915	58%
4 Agree	20	26%	32	22%	1,256	25%
3 Neutral	6	8%	13	9%	508	10%
2 Disagree	0	0%	9	6%	162	3%
1 Strongly Disagree	0	0%	5	3%	174	3%
Total Responses	76		146		5,015	
Score		4.6		4.3		4.3
NA - Not Applicable	11		41		1,060	
No Response	24		66		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

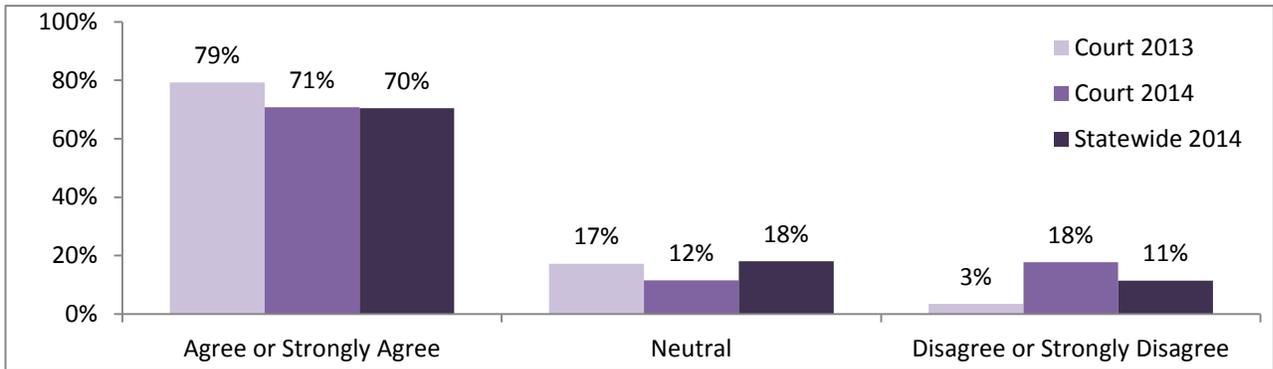
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	51	73%	89	61%	3,259	67%
4 Agree	14	20%	36	25%	1,109	23%
3 Neutral	4	6%	11	8%	336	7%
2 Disagree	0	0%	6	4%	91	2%
1 Strongly Disagree	1	1%	3	2%	98	2%
Total Responses	70		145		4,893	
Score		4.6		4.4		4.5
NA - Not Applicable	18		42		1,097	
No Response	23		66		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

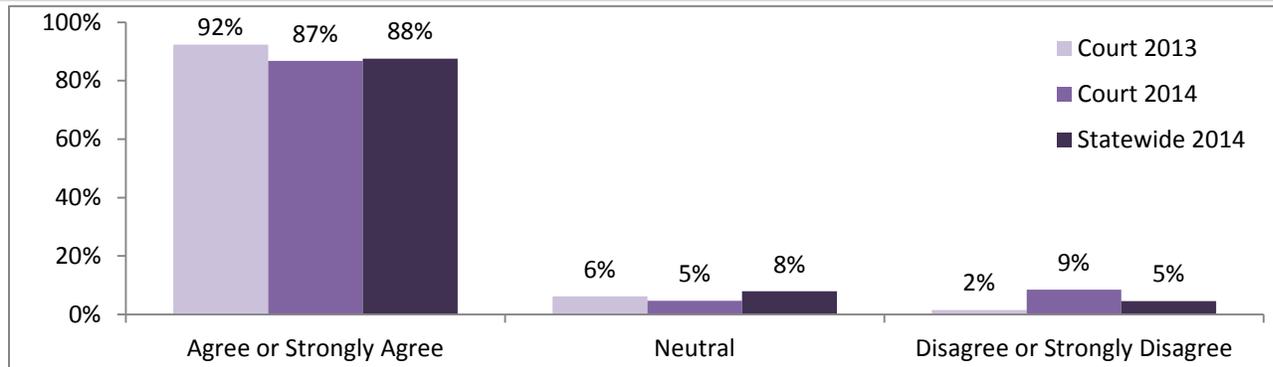
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	32	55%	59	45%	2,048	47%
4 Agree	14	24%	33	25%	999	23%
3 Neutral	10	17%	15	12%	783	18%
2 Disagree	2	3%	11	8%	242	6%
1 Strongly Disagree	0	0%	12	9%	253	6%
Total Responses	58		130		4,325	
Score		4.3		3.9		4.0
NA - Not Applicable	22		42		1,313	
No Response	31		81		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	45	69%	67	52%	2,750	61%
4 Agree	15	23%	45	35%	1,182	26%
3 Neutral	4	6%	6	5%	354	8%
2 Disagree	0	0%	4	3%	81	2%
1 Strongly Disagree	1	2%	7	5%	123	3%
Total Responses	65		129		4,490	
Score		4.6		4.2		4.4
NA - Not Applicable	15		42		1,137	
No Response	31		82		2,328	



43rd District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	41	16%	1,467	19%
Criminal/probation	79	31%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	13	5%	404	5%
Estate/trust	0	0%	0	0%
File papers	3	1%	149	2%
Get information	6	2%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	22	9%	464	6%
PPO	0	0%	0	0%
Small claims	3	1%	171	2%
Traffic/Ticket	79	31%	2,693	35%
Other	15	6%	672	9%
Number of Respondents	253		7,679	
No Response	5		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	139	55%	4,580	62%
Agency Worker	1	0%	164	2%
Attorney/prosecutor	30	12%	903	12%
Family/friend of party to case	27	11%	791	11%
Juror	0	0%	188	3%
Witness	6	2%	196	3%
Other	29	11%	713	10%
Number of Respondents	253		7,402	
No Response	24		553	

43rd District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	144	57%	4,217	54%
Female	92	36%	3,262	42%
American Indian / Alaska Nat.	5	2%	151	2%
Asian	6	2%	111	1%
Multiracial/biracial	3	1%	153	2%
Black/African American	47	19%	1,367	18%
Hispanic/Latino	2	1%	246	3%
White/Caucasian	93	37%	3,004	39%
Other	3	1%	199	3%
Number of Respondents	253		7,785	
No Response	8		170	