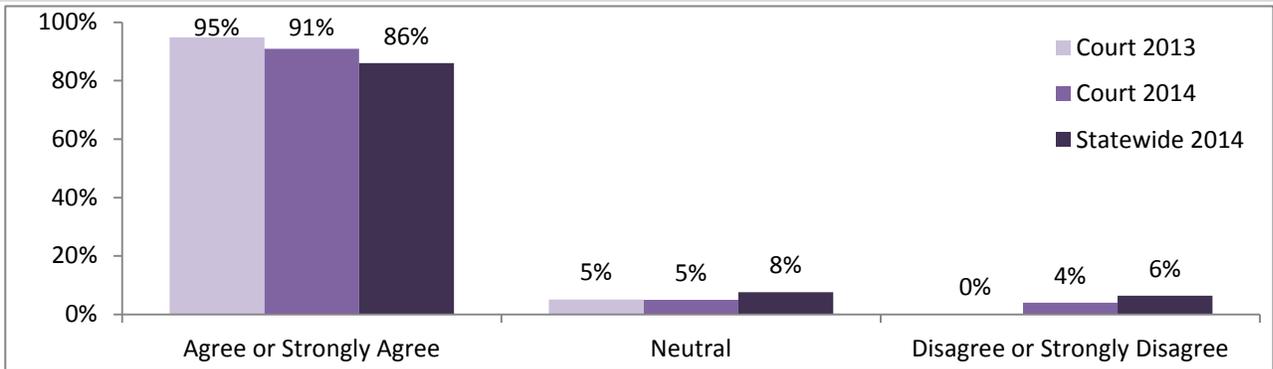


**Questions 1 and 2 were directed to all respondents.**

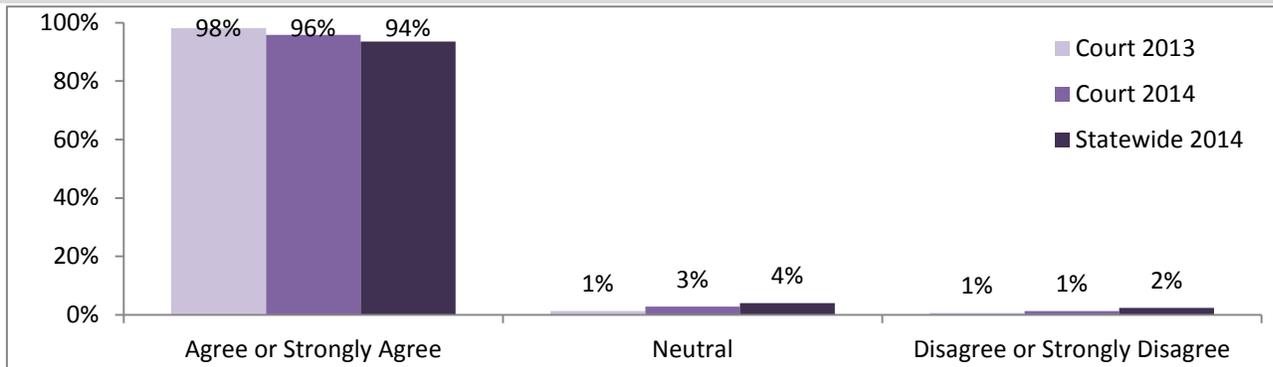
**1) I was able to get my court business done in a reasonable amount of time today.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	116	74%	476	71%	4,614	61%
4 Agree	33	21%	137	20%	1,901	25%
3 Neutral	8	5%	34	5%	574	8%
2 Disagree	0	0%	9	1%	229	3%
1 Strongly Disagree	0	0%	18	3%	254	3%
Total Responses	157		674		7,572	
Score		4.7		4.5		4.4
NA - Not Applicable	1		10		185	
No Response	3		17		198	



**2) I was treated with courtesy and respect by court staff.**

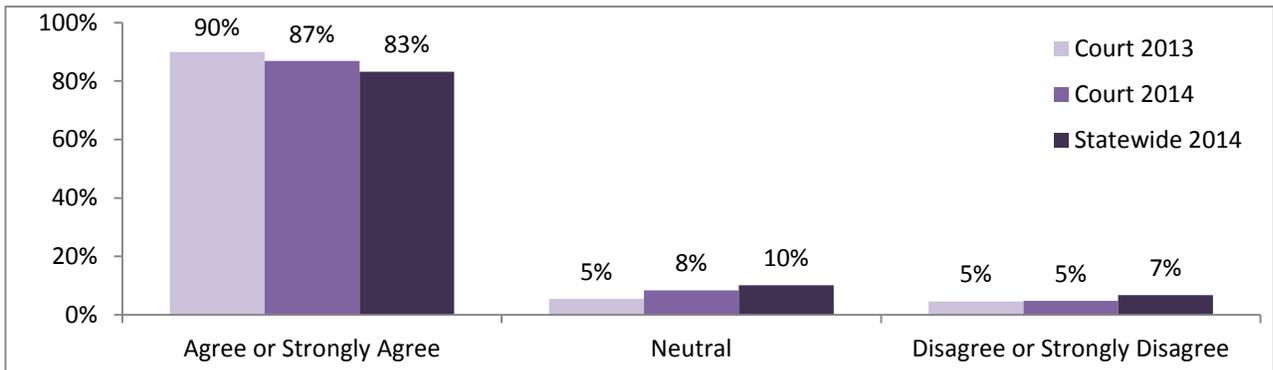
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	134	84%	539	80%	5,595	73%
4 Agree	22	14%	105	16%	1,549	20%
3 Neutral	2	1%	19	3%	310	4%
2 Disagree	0	0%	6	1%	87	1%
1 Strongly Disagree	1	1%	3	0%	99	1%
Total Responses	159		672		7,640	
Score		4.8		4.7		4.6
NA - Not Applicable	1		3		64	
No Response	1		26		251	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

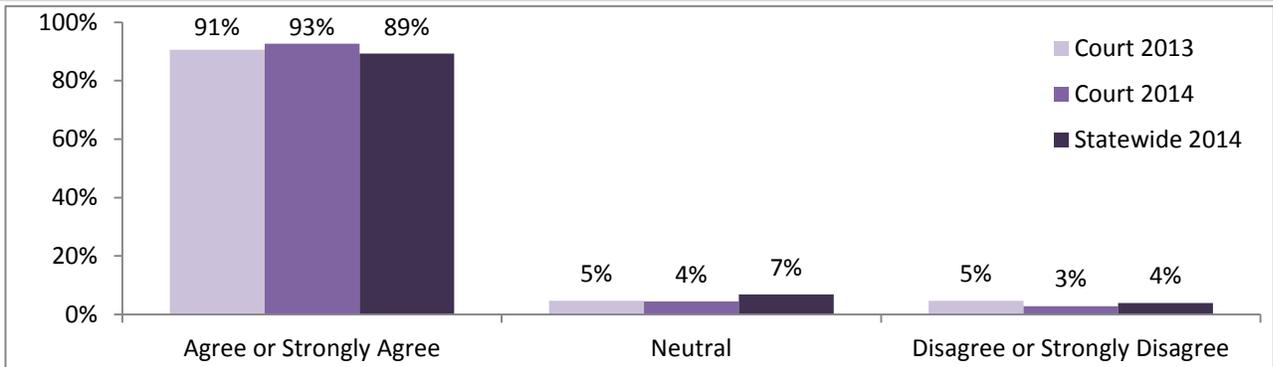
**3) The way the case was handled was fair.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	70	64%	300	68%	2,915	58%
4 Agree	29	26%	84	19%	1,256	25%
3 Neutral	6	5%	37	8%	508	10%
2 Disagree	2	2%	6	1%	162	3%
1 Strongly Disagree	3	3%	15	3%	174	3%
Total Responses	110		442		5,015	
Score		4.5		4.5		4.3
NA - Not Applicable	20		93		1,060	
No Response	31		166		1,880	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

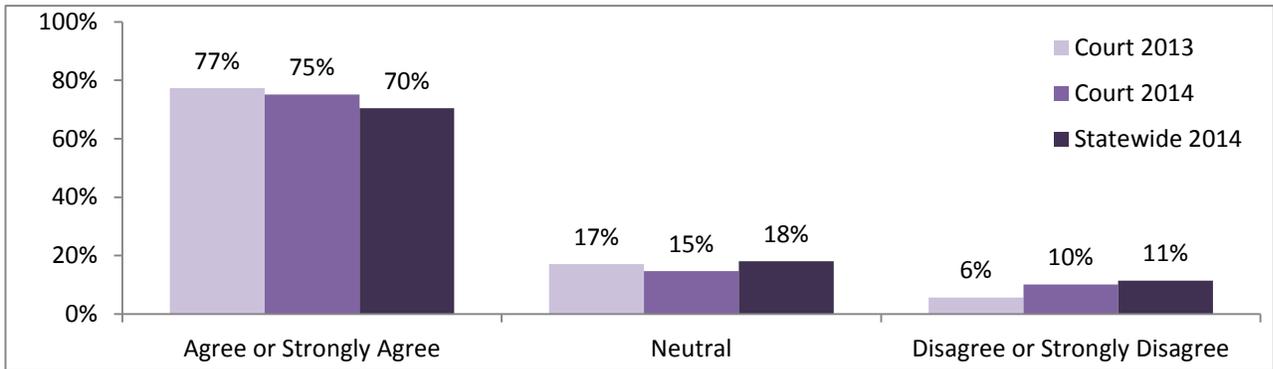
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	76	72%	324	76%	3,259	67%
4 Agree	20	19%	69	16%	1,109	23%
3 Neutral	5	5%	19	4%	336	7%
2 Disagree	2	2%	8	2%	91	2%
1 Strongly Disagree	3	3%	4	1%	98	2%
Total Responses	106		424		4,893	
Score		4.5		4.7		4.5
NA - Not Applicable	20		104		1,097	
No Response	35		173		1,965	



**Questions 5 and 6 were directed to persons who were a party to the case.**

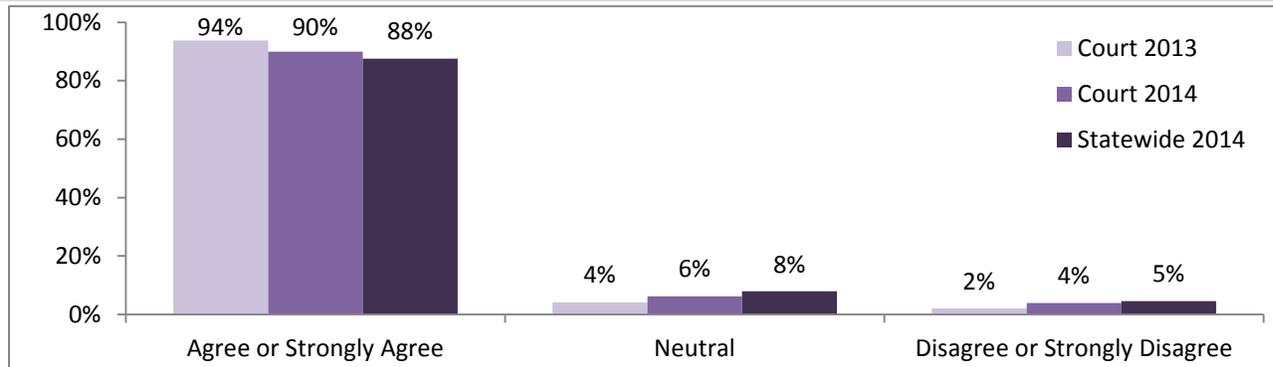
**5) The outcome in my case was favorable to me.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	48	55%	216	58%	2,048	47%
4 Agree	20	23%	65	17%	999	23%
3 Neutral	15	17%	55	15%	783	18%
2 Disagree	1	1%	16	4%	242	6%
1 Strongly Disagree	4	5%	22	6%	253	6%
Total Responses	88		374		4,325	
Score		4.2		4.2		4.0
NA - Not Applicable	29		124		1,313	
No Response	44		203		2,317	



**6) As I leave the court, I understand what happened in my case.**

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	70	73%	274	71%	2,750	61%
4 Agree	20	21%	74	19%	1,182	26%
3 Neutral	4	4%	24	6%	354	8%
2 Disagree	1	1%	5	1%	81	2%
1 Strongly Disagree	1	1%	10	3%	123	3%
Total Responses	96		387		4,490	
Score		4.6		4.5		4.4
NA - Not Applicable	23		110		1,137	
No Response	42		204		2,328	



41B District Court

**Questions 7-9 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Select all that apply.)**

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	116	17%	1,467	19%
Criminal/probation	183	26%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	29	4%	404	5%
Estate/trust	0	0%	0	0%
File papers	7	1%	149	2%
Get information	18	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	40	6%	464	6%
PPO	0	0%	0	0%
Small claims	16	2%	171	2%
Traffic/Ticket	213	30%	2,693	35%
Other	87	12%	672	9%
Number of Respondents	701		7,679	
No Response	20		276	

**8) Who are you? (Select all that apply.)**

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	370	53%	4,580	62%
Agency Worker	14	2%	164	2%
Attorney/prosecutor	103	15%	903	12%
Family/friend of party to case	73	10%	791	11%
Juror	1	0%	188	3%
Witness	31	4%	196	3%
Other	88	13%	713	10%
Number of Respondents	701		7,402	
No Response	34		553	

41B District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	397	57%	4,217	54%
Female	275	39%	3,262	42%
American Indian / Alaska Nat.	9	1%	151	2%
Asian	4	1%	111	1%
Multiracial/biracial	7	1%	153	2%
Black/African American	84	12%	1,367	18%
Hispanic/Latino	12	2%	246	3%
White/Caucasian	269	38%	3,004	39%
Other	8	1%	199	3%
Number of Respondents	701		7,785	
No Response	15		170	