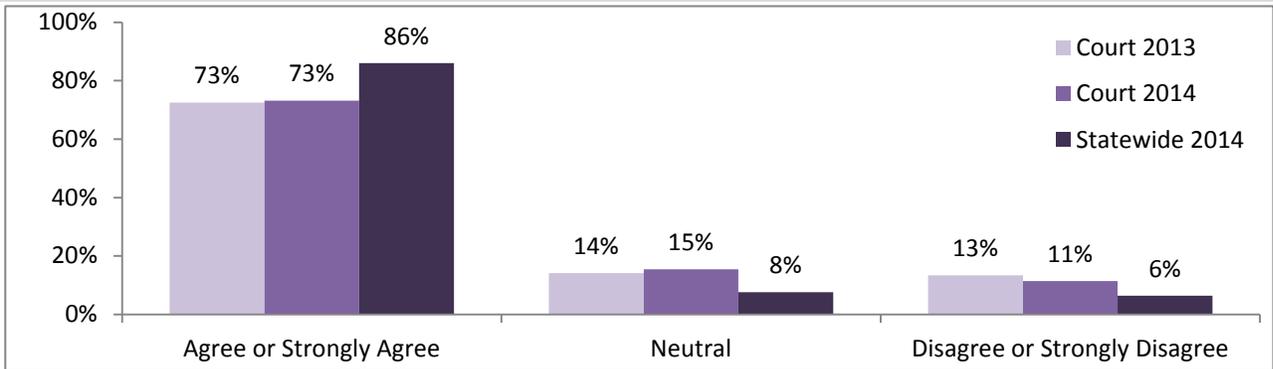


Questions 1 and 2 were directed to all respondents.

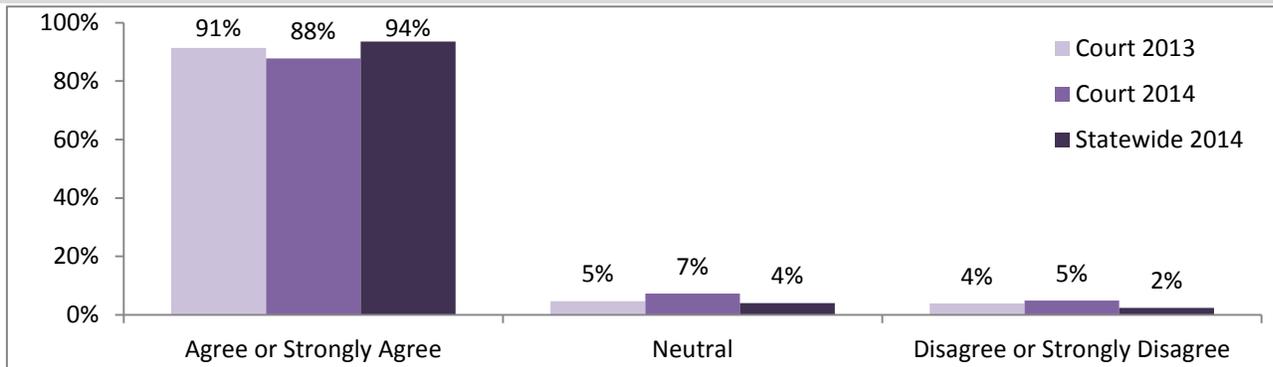
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	58	48%	56	46%	4,614	61%
4 Agree	29	24%	34	28%	1,901	25%
3 Neutral	17	14%	19	15%	574	8%
2 Disagree	9	8%	10	8%	229	3%
1 Strongly Disagree	7	6%	4	3%	254	3%
Total Responses	120		123		7,572	
Score		4.0		4.0		4.4
NA - Not Applicable	2		0		185	
No Response	7		5		198	



2) I was treated with courtesy and respect by court staff.

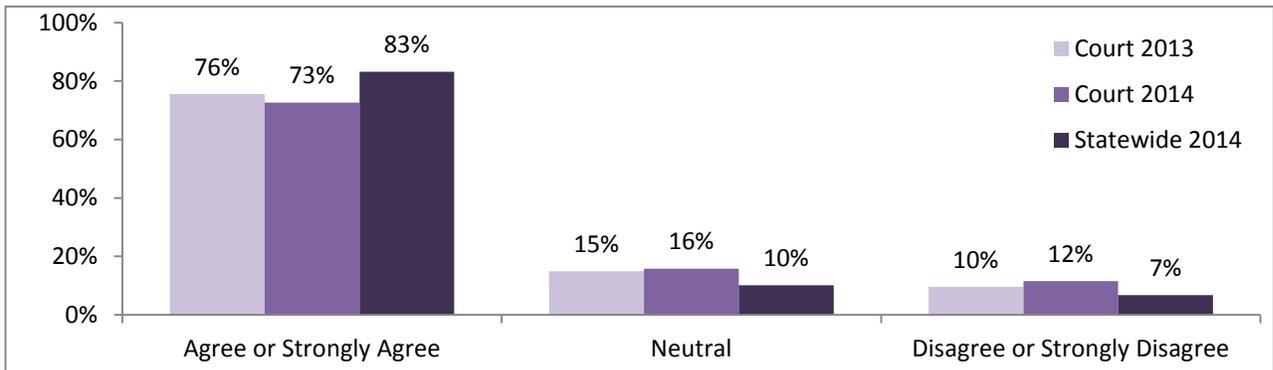
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	91	71%	76	62%	5,595	73%
4 Agree	26	20%	32	26%	1,549	20%
3 Neutral	6	5%	9	7%	310	4%
2 Disagree	0	0%	4	3%	87	1%
1 Strongly Disagree	5	4%	2	2%	99	1%
Total Responses	128		123		7,640	
Score		4.5		4.4		4.6
NA - Not Applicable	0		0		64	
No Response	1		5		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

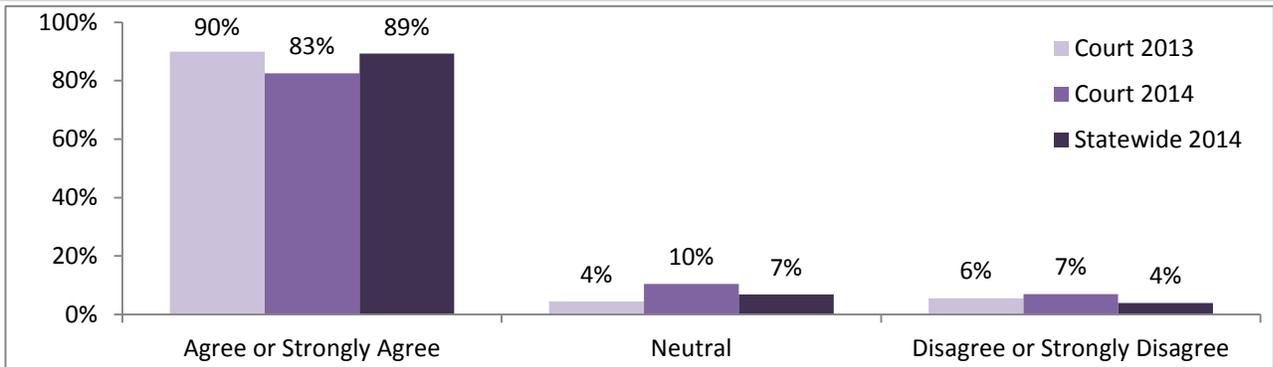
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	47	50%	48	51%	2,915	58%
4 Agree	24	26%	21	22%	1,256	25%
3 Neutral	14	15%	15	16%	508	10%
2 Disagree	3	3%	8	8%	162	3%
1 Strongly Disagree	6	6%	3	3%	174	3%
Total Responses	94		95		5,015	
Score		4.1		4.1		4.3
NA - Not Applicable	12		7		1,060	
No Response	23		26		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

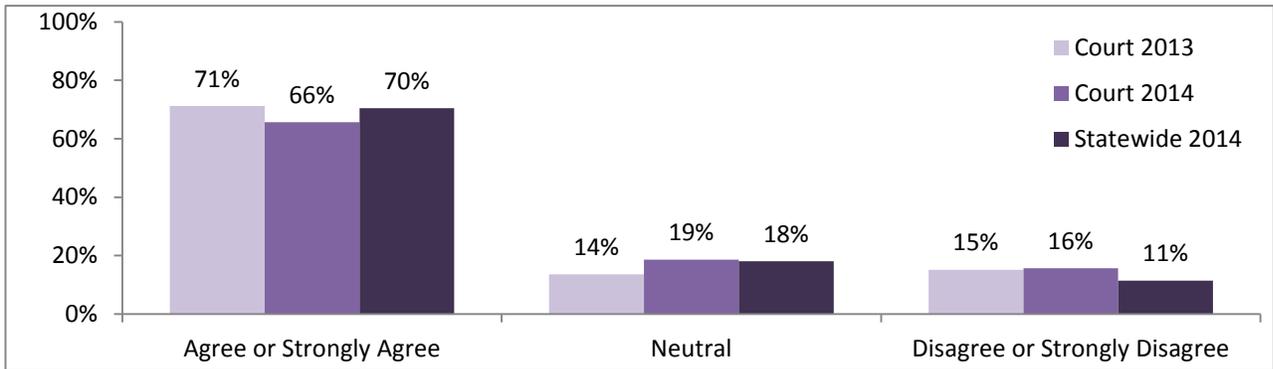
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	59	66%	47	55%	3,259	67%
4 Agree	22	24%	24	28%	1,109	23%
3 Neutral	4	4%	9	10%	336	7%
2 Disagree	2	2%	2	2%	91	2%
1 Strongly Disagree	3	3%	4	5%	98	2%
Total Responses	90		86		4,893	
Score		4.5		4.3		4.5
NA - Not Applicable	12		9		1,097	
No Response	27		33		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

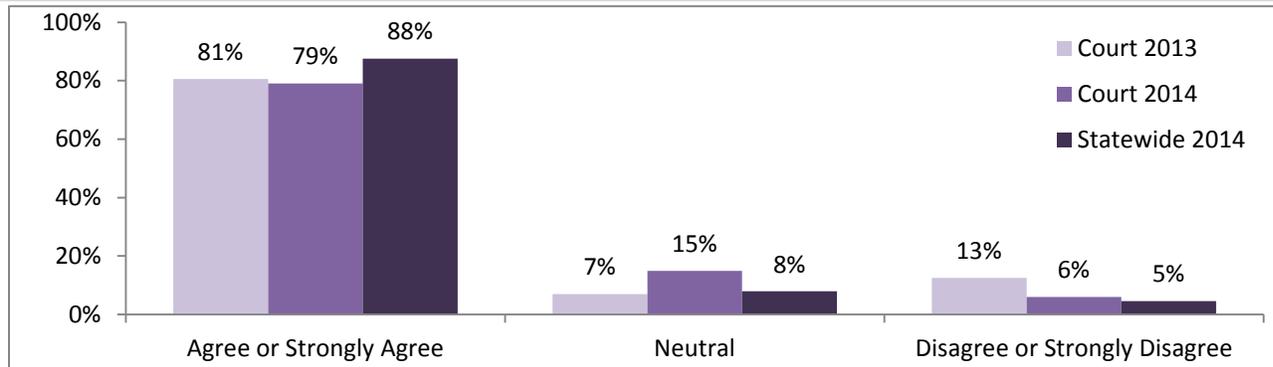
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	26	39%	34	49%	2,048	47%
4 Agree	21	32%	12	17%	999	23%
3 Neutral	9	14%	13	19%	783	18%
2 Disagree	6	9%	7	10%	242	6%
1 Strongly Disagree	4	6%	4	6%	253	6%
Total Responses	66		70		4,325	
Score		3.9		3.9		4.0
NA - Not Applicable	24		10		1,313	
No Response	39		48		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	35	49%	37	55%	2,750	61%
4 Agree	23	32%	16	24%	1,182	26%
3 Neutral	5	7%	10	15%	354	8%
2 Disagree	2	3%	1	1%	81	2%
1 Strongly Disagree	7	10%	3	4%	123	3%
Total Responses	72		67		4,490	
Score		4.1		4.2		4.4
NA - Not Applicable	18		11		1,137	
No Response	39		50		2,328	



37th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	18	14%	1,467	19%
Criminal/probation	56	44%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	9	7%	404	5%
Estate/trust	0	0%	0	0%
File papers	3	2%	149	2%
Get information	2	2%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	5	4%	464	6%
PPO	0	0%	0	0%
Small claims	0	0%	171	2%
Traffic/Ticket	41	32%	2,693	35%
Other	9	7%	672	9%
Number of Respondents	128		7,679	
No Response	0		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	57	45%	4,580	62%
Agency Worker	1	1%	164	2%
Attorney/prosecutor	33	26%	903	12%
Family/friend of party to case	20	16%	791	11%
Juror	0	0%	188	3%
Witness	4	3%	196	3%
Other	7	5%	713	10%
Number of Respondents	128		7,402	
No Response	7		553	

37th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	81	63%	4,217	54%
Female	39	30%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	1	1%	111	1%
Multiracial/biracial	3	2%	153	2%
Black/African American	25	20%	1,367	18%
Hispanic/Latino	1	1%	246	3%
White/Caucasian	53	41%	3,004	39%
Other	2	2%	199	3%
Number of Respondents	128		7,785	
No Response	3		170	