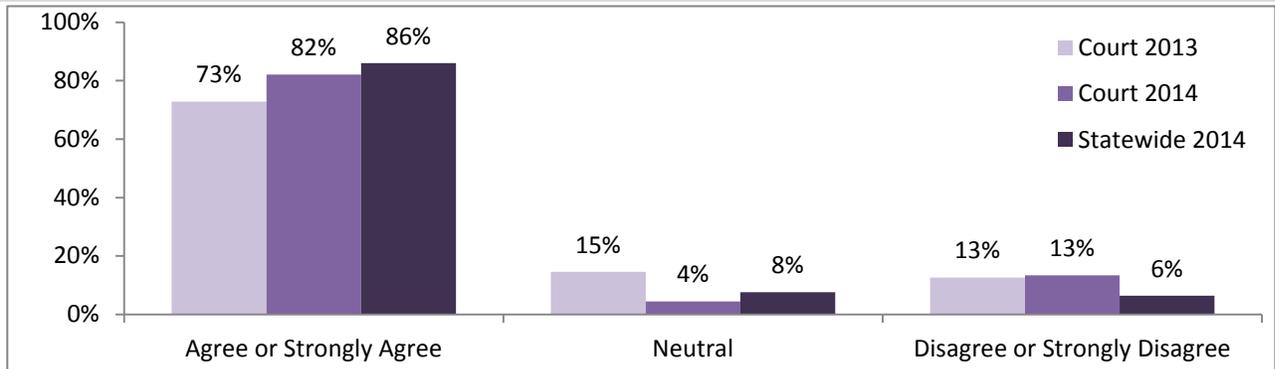


Questions 1 and 2 were directed to all respondents.

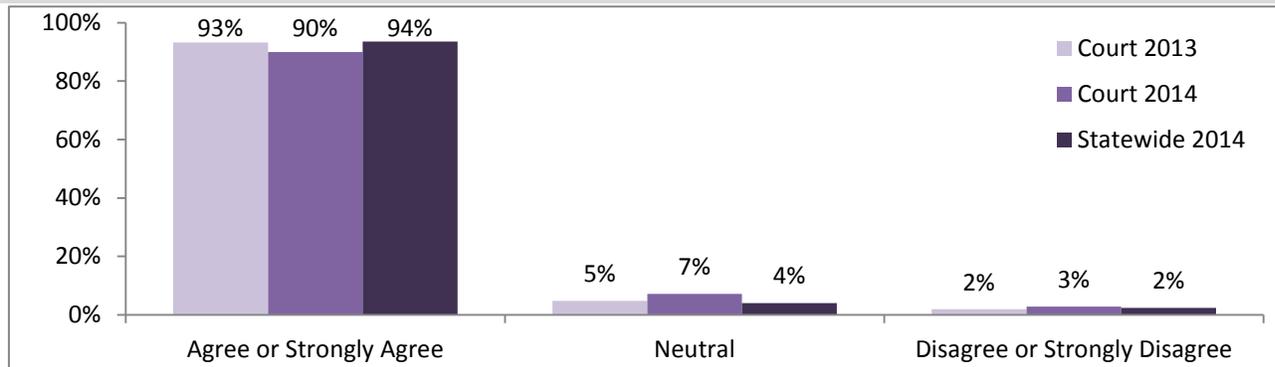
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	53	51%	36	54%	4,614	61%
4 Agree	22	21%	19	28%	1,901	25%
3 Neutral	15	15%	3	4%	574	8%
2 Disagree	4	4%	2	3%	229	3%
1 Strongly Disagree	9	9%	7	10%	254	3%
Total Responses	103		67		7,572	
Score		4.0		4.1		4.4
NA - Not Applicable	2		2		185	
No Response	2		1		198	



2) I was treated with courtesy and respect by court staff.

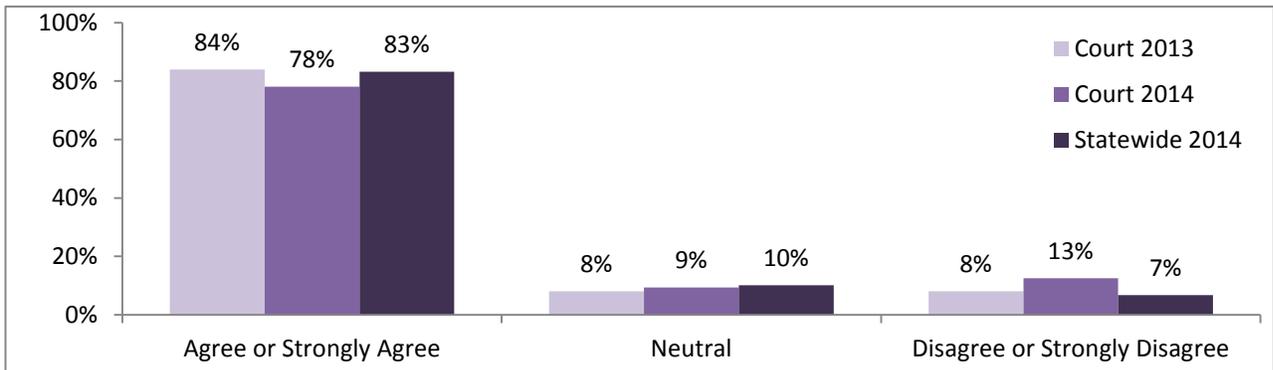
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	74	71%	45	64%	5,595	73%
4 Agree	23	22%	18	26%	1,549	20%
3 Neutral	5	5%	5	7%	310	4%
2 Disagree	2	2%	0	0%	87	1%
1 Strongly Disagree	0	0%	2	3%	99	1%
Total Responses	104		70		7,640	
Score		4.6		4.5		4.6
NA - Not Applicable	0		0		64	
No Response	3		0		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

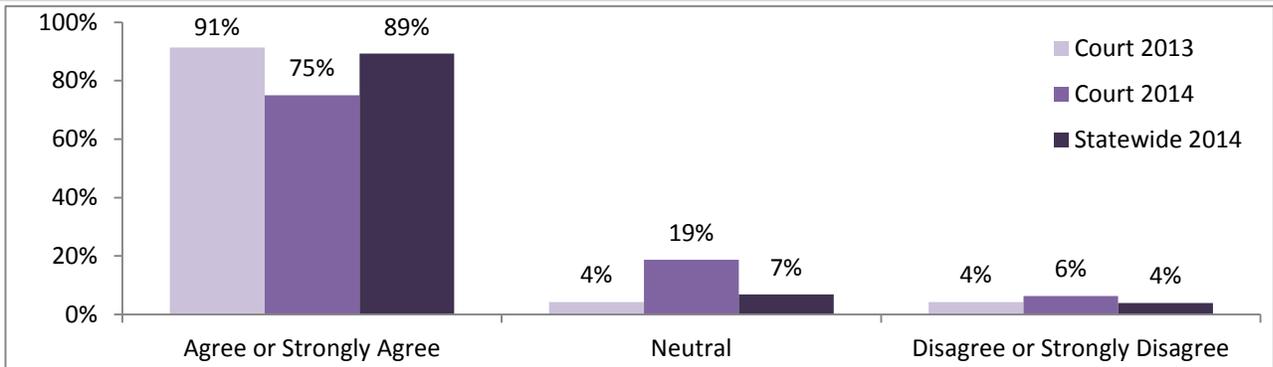
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	43	57%	14	44%	2,915	58%
4 Agree	20	27%	11	34%	1,256	25%
3 Neutral	6	8%	3	9%	508	10%
2 Disagree	2	3%	2	6%	162	3%
1 Strongly Disagree	4	5%	2	6%	174	3%
Total Responses	75		32		5,015	
Score		4.3		4.0		4.3
NA - Not Applicable	7		15		1,060	
No Response	25		23		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

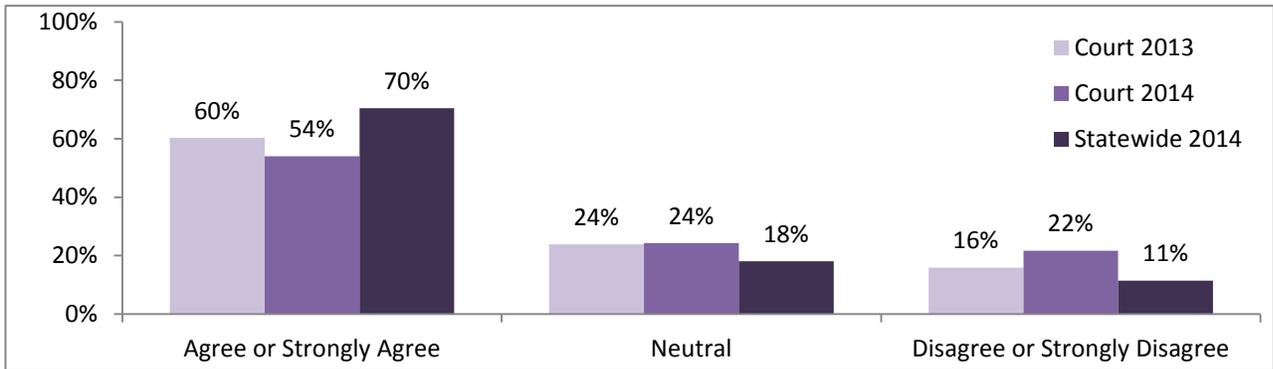
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
	Count	Percentage	Count	Percentage	Count	Percentage
5 Strongly Agree	43	61%	16	50%	3,259	67%
4 Agree	21	30%	8	25%	1,109	23%
3 Neutral	3	4%	6	19%	336	7%
2 Disagree	2	3%	0	0%	91	2%
1 Strongly Disagree	1	1%	2	6%	98	2%
Total Responses	70		32		4,893	
Score		4.5		4.1		4.5
NA - Not Applicable	11		14		1,097	
No Response	26		24		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

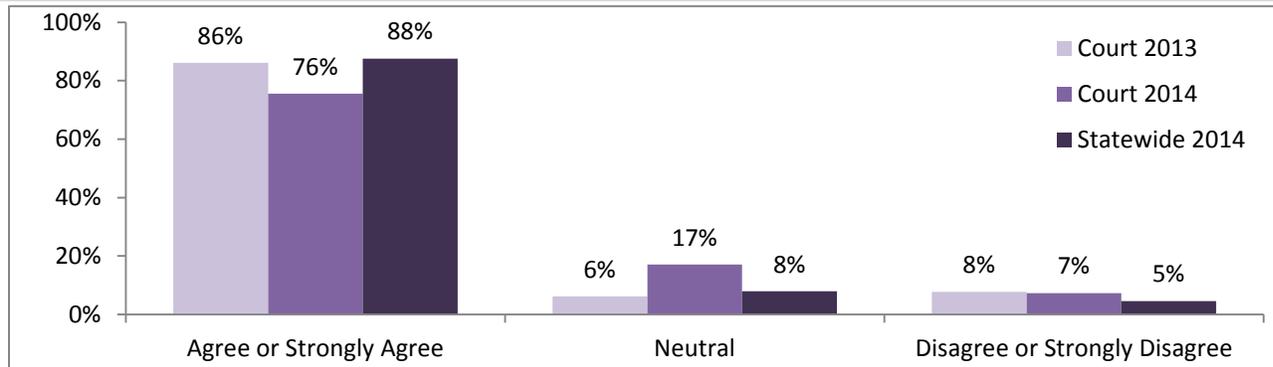
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	31	49%	11	30%	2,048	47%
4 Agree	7	11%	9	24%	999	23%
3 Neutral	15	24%	9	24%	783	18%
2 Disagree	6	10%	5	14%	242	6%
1 Strongly Disagree	4	6%	3	8%	253	6%
Total Responses	63		37		4,325	
Score		3.9		3.5		4.0
NA - Not Applicable	15		13		1,313	
No Response	29		20		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	38	58%	17	41%	2,750	61%
4 Agree	18	28%	14	34%	1,182	26%
3 Neutral	4	6%	7	17%	354	8%
2 Disagree	5	8%	2	5%	81	2%
1 Strongly Disagree	0	0%	1	2%	123	3%
Total Responses	65		41		4,490	
Score		4.4		4.1		4.4
NA - Not Applicable	13		11		1,137	
No Response	29		18		2,328	



35th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	4	6%	1,467	19%
Criminal/probation	26	37%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	9	13%	404	5%
Estate/trust	0	0%	0	0%
File papers	1	1%	149	2%
Get information	1	1%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	3	4%	464	6%
PPO	0	0%	0	0%
Small claims	2	3%	171	2%
Traffic/Ticket	17	24%	2,693	35%
Other	13	19%	672	9%
Number of Respondents	70		7,679	
No Response	3		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	54	77%	4,580	62%
Agency Worker	3	4%	164	2%
Attorney/prosecutor	1	1%	903	12%
Family/friend of party to case	8	11%	791	11%
Juror	0	0%	188	3%
Witness	0	0%	196	3%
Other	6	9%	713	10%
Number of Respondents	70		7,402	
No Response	1		553	

35th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	44	63%	4,217	54%
Female	23	33%	3,262	42%
American Indian / Alaska Nat.	2	3%	151	2%
Asian	2	3%	111	1%
Multiracial/biracial	1	1%	153	2%
Black/African American	6	9%	1,367	18%
Hispanic/Latino	4	6%	246	3%
White/Caucasian	33	47%	3,004	39%
Other	5	7%	199	3%
Number of Respondents	70		7,785	
No Response	1		170	