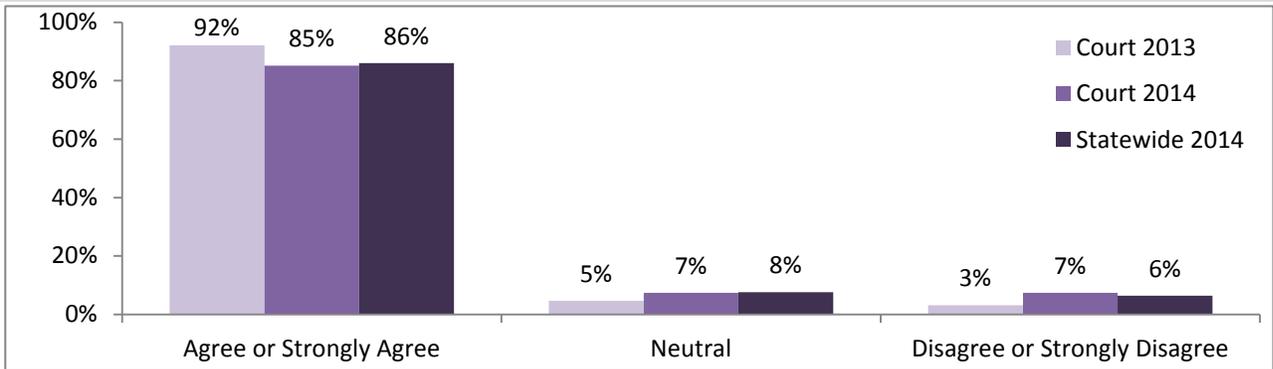


Questions 1 and 2 were directed to all respondents.

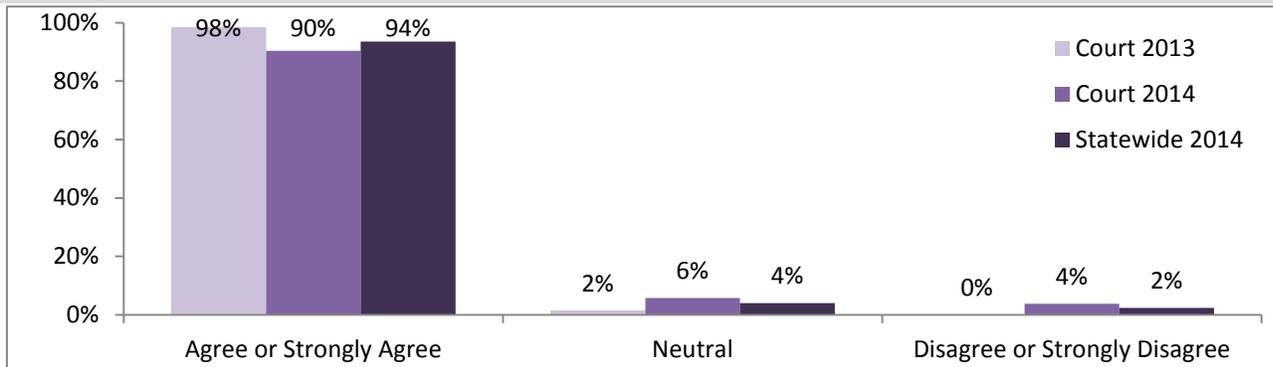
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	39	61%	36	67%	4,614	61%
4 Agree	20	31%	10	19%	1,901	25%
3 Neutral	3	5%	4	7%	574	8%
2 Disagree	1	2%	2	4%	229	3%
1 Strongly Disagree	1	2%	2	4%	254	3%
Total Responses	64		54		7,572	
Score		4.5		4.4		4.4
NA - Not Applicable	1		0		185	
No Response	2		1		198	



2) I was treated with courtesy and respect by court staff.

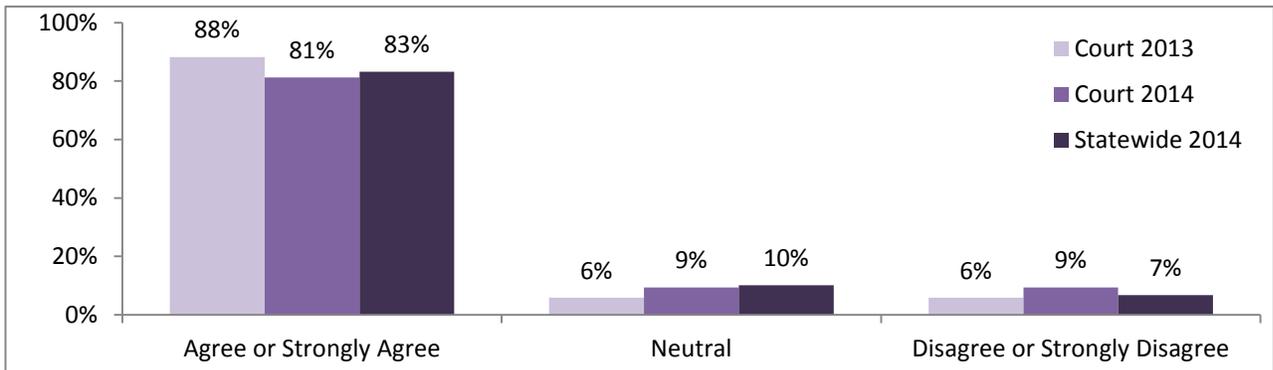
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	45	69%	41	79%	5,595	73%
4 Agree	19	29%	6	12%	1,549	20%
3 Neutral	1	2%	3	6%	310	4%
2 Disagree	0	0%	1	2%	87	1%
1 Strongly Disagree	0	0%	1	2%	99	1%
Total Responses	65		52		7,640	
Score		4.7		4.6		4.6
NA - Not Applicable	1		0		64	
No Response	1		3		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

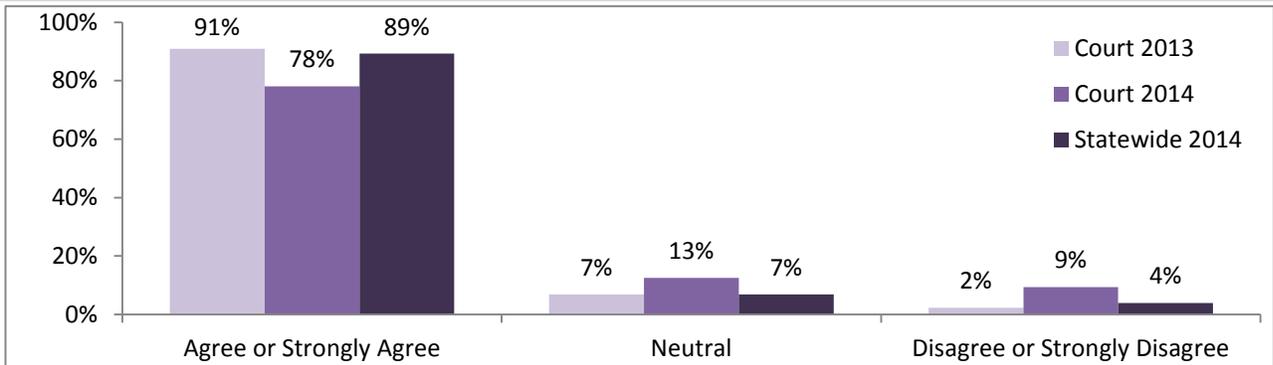
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	29	57%	14	44%	2,915	58%
4 Agree	16	31%	12	38%	1,256	25%
3 Neutral	3	6%	3	9%	508	10%
2 Disagree	2	4%	0	0%	162	3%
1 Strongly Disagree	1	2%	3	9%	174	3%
Total Responses	51		32		5,015	
Score		4.4		4.1		4.3
NA - Not Applicable	4		6		1,060	
No Response	12		17		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

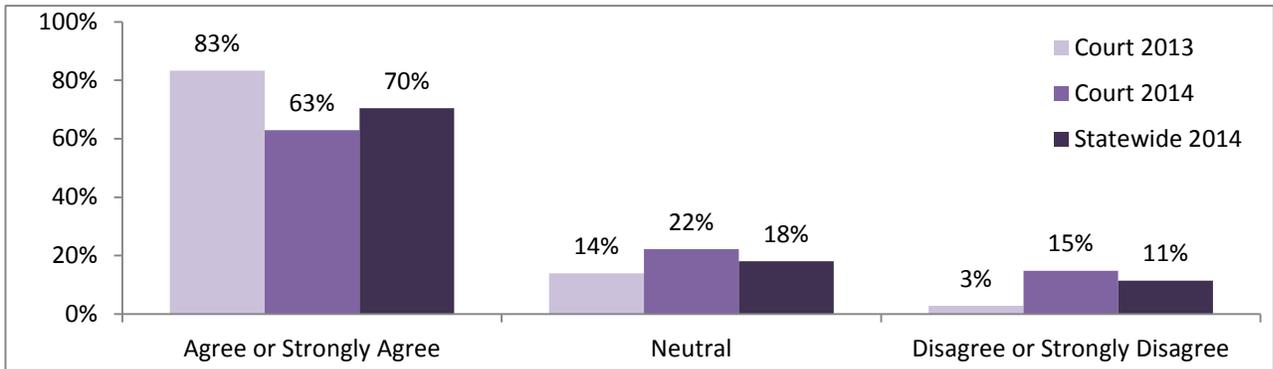
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	32	73%	19	59%	3,259	67%
4 Agree	8	18%	6	19%	1,109	23%
3 Neutral	3	7%	4	13%	336	7%
2 Disagree	0	0%	2	6%	91	2%
1 Strongly Disagree	1	2%	1	3%	98	2%
Total Responses	44		32		4,893	
Score		4.6		4.3		4.5
NA - Not Applicable	7		5		1,097	
No Response	16		18		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

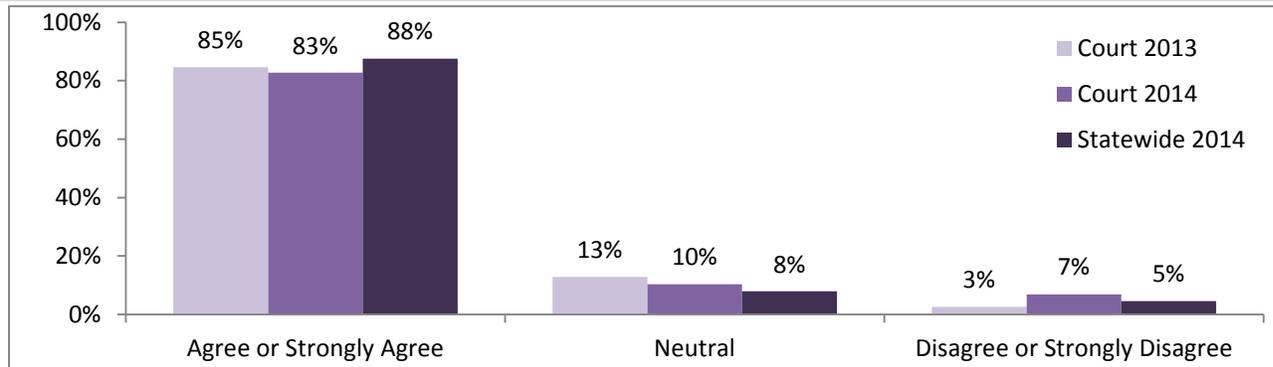
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	19	53%	12	44%	2,048	47%
4 Agree	11	31%	5	19%	999	23%
3 Neutral	5	14%	6	22%	783	18%
2 Disagree	1	3%	2	7%	242	6%
1 Strongly Disagree	0	0%	2	7%	253	6%
Total Responses	36		27		4,325	
Score		4.3		3.9		4.0
NA - Not Applicable	9		9		1,313	
No Response	22		19		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	22	56%	14	48%	2,750	61%
4 Agree	11	28%	10	34%	1,182	26%
3 Neutral	5	13%	3	10%	354	8%
2 Disagree	1	3%	0	0%	81	2%
1 Strongly Disagree	0	0%	2	7%	123	3%
Total Responses	39		29		4,490	
Score		4.4		4.2		4.4
NA - Not Applicable	7		6		1,137	
No Response	21		20		2,328	



32A District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	12	22%	1,467	19%
Criminal/probation	8	15%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	0	0%	404	5%
Estate/trust	0	0%	0	0%
File papers	2	4%	149	2%
Get information	3	5%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	7	13%	464	6%
PPO	0	0%	0	0%
Small claims	0	0%	171	2%
Traffic/Ticket	22	40%	2,693	35%
Other	5	9%	672	9%
Number of Respondents	55		7,679	
No Response	1		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	32	58%	4,580	62%
Agency Worker	0	0%	164	2%
Attorney/prosecutor	7	13%	903	12%
Family/friend of party to case	4	7%	791	11%
Juror	0	0%	188	3%
Witness	2	4%	196	3%
Other	5	9%	713	10%
Number of Respondents	55		7,402	
No Response	6		553	

32A District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	26	47%	4,217	54%
Female	23	42%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	0	0%	111	1%
Multiracial/biracial	2	4%	153	2%
Black/African American	17	31%	1,367	18%
Hispanic/Latino	0	0%	246	3%
White/Caucasian	9	16%	3,004	39%
Other	0	0%	199	3%
Number of Respondents	55		7,785	
No Response	1		170	