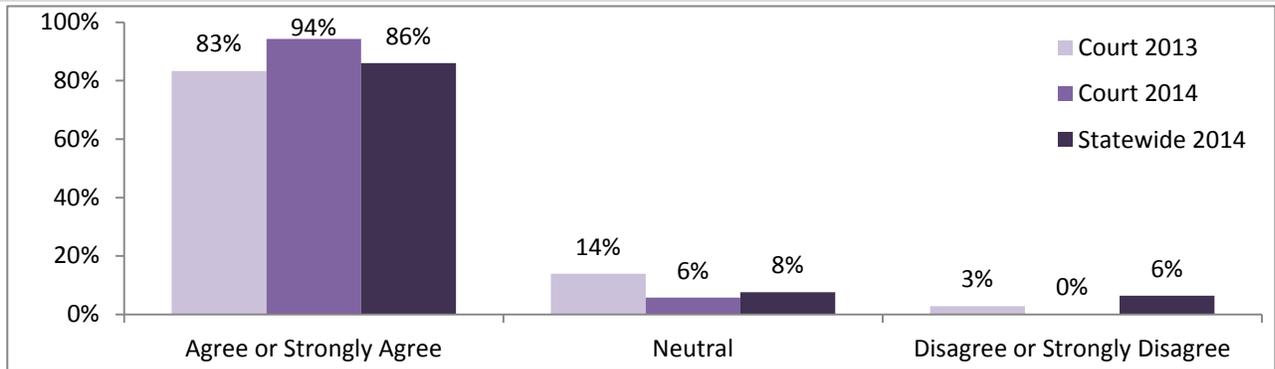


Questions 1 and 2 were directed to all respondents.

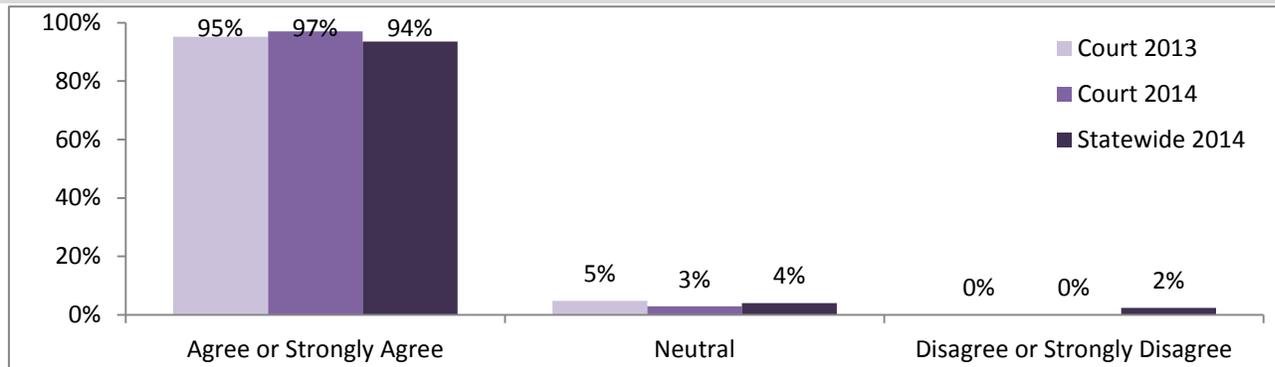
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	21	58%	20	57%	4,614	61%
4 Agree	9	25%	13	37%	1,901	25%
3 Neutral	5	14%	2	6%	574	8%
2 Disagree	0	0%	0	0%	229	3%
1 Strongly Disagree	1	3%	0	0%	254	3%
Total Responses	36		35		7,572	
Score		4.4		4.5		4.4
NA - Not Applicable	3		1		185	
No Response	6		1		198	



2) I was treated with courtesy and respect by court staff.

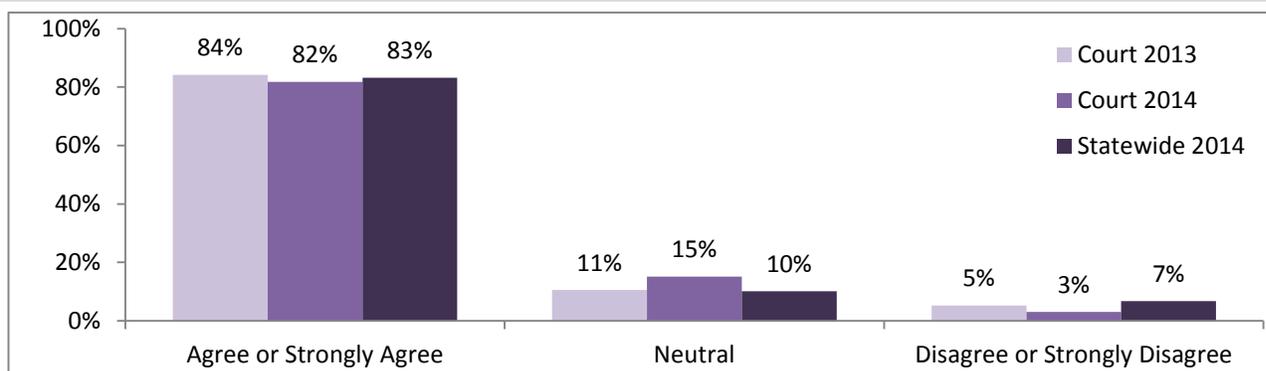
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	29	69%	23	68%	5,595	73%
4 Agree	11	26%	10	29%	1,549	20%
3 Neutral	2	5%	1	3%	310	4%
2 Disagree	0	0%	0	0%	87	1%
1 Strongly Disagree	0	0%	0	0%	99	1%
Total Responses	42		34		7,640	
Score		4.6		4.6		4.6
NA - Not Applicable	2		0		64	
No Response	1		3		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

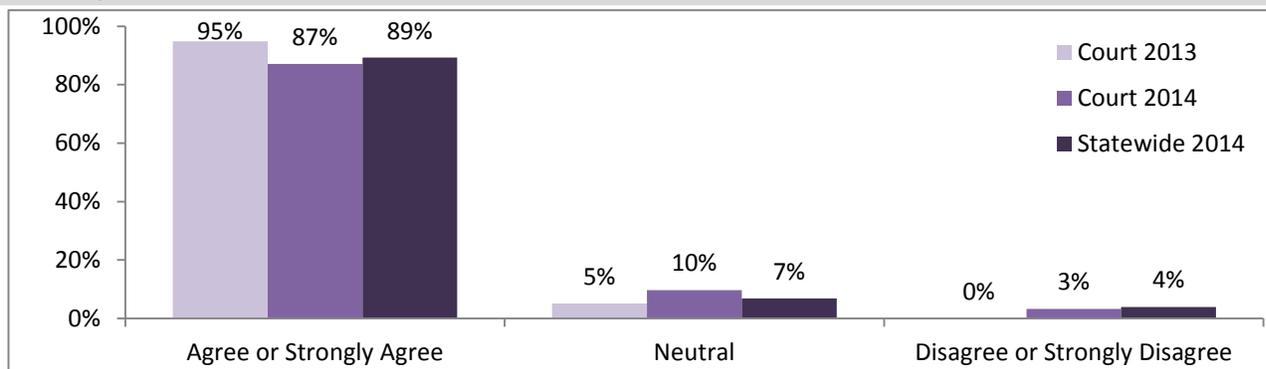
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	18	47%	14	42%	2,915	58%
4 Agree	14	37%	13	39%	1,256	25%
3 Neutral	4	11%	5	15%	508	10%
2 Disagree	1	3%	1	3%	162	3%
1 Strongly Disagree	1	3%	0	0%	174	3%
Total Responses	38		33		5,015	
Score		4.2		4.2		4.3
NA - Not Applicable	1		3		1,060	
No Response	6		1		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

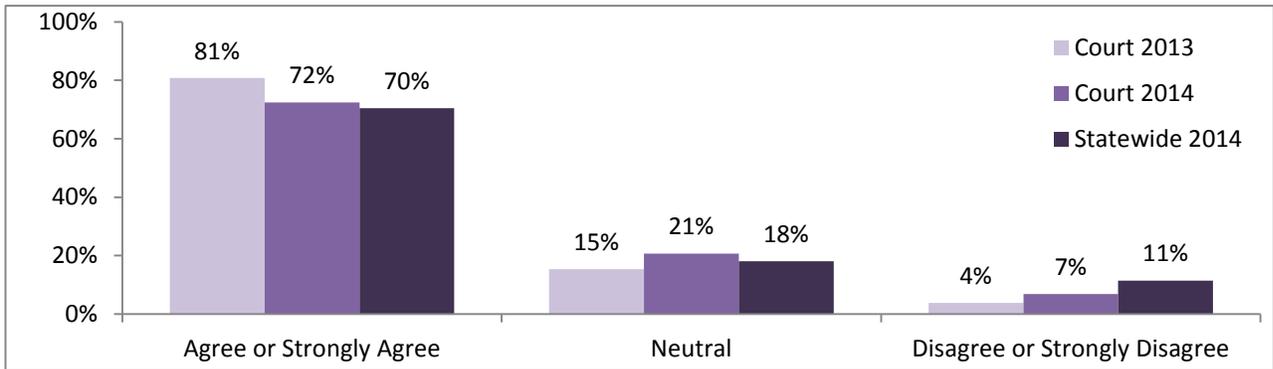
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	26	67%	16	52%	3,259	67%
4 Agree	11	28%	11	35%	1,109	23%
3 Neutral	2	5%	3	10%	336	7%
2 Disagree	0	0%	1	3%	91	2%
1 Strongly Disagree	0	0%	0	0%	98	2%
Total Responses	39		31		4,893	
Score		4.6		4.4		4.5
NA - Not Applicable	1		3		1,097	
No Response	5		3		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

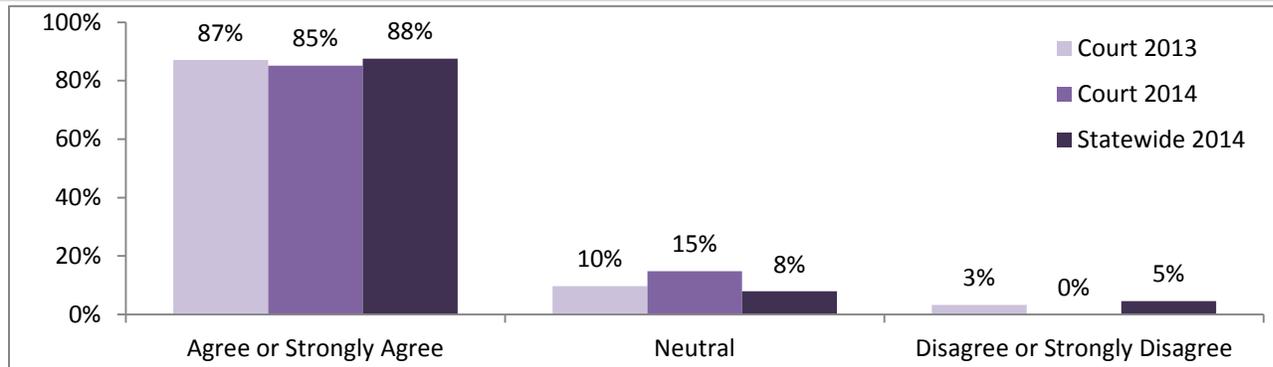
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	11	42%	11	38%	2,048	47%
4 Agree	10	38%	10	34%	999	23%
3 Neutral	4	15%	6	21%	783	18%
2 Disagree	1	4%	1	3%	242	6%
1 Strongly Disagree	0	0%	1	3%	253	6%
Total Responses	26		29		4,325	
Score		4.2		4.0		4.0
NA - Not Applicable	6		4		1,313	
No Response	13		4		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	14	45%	13	48%	2,750	61%
4 Agree	13	42%	10	37%	1,182	26%
3 Neutral	3	10%	4	15%	354	8%
2 Disagree	0	0%	0	0%	81	2%
1 Strongly Disagree	1	3%	0	0%	123	3%
Total Responses	31		27		4,490	
Score		4.3		4.3		4.4
NA - Not Applicable	3		4		1,137	
No Response	11		6		2,328	



30th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	1	3%	1,467	19%
Criminal/probation	2	5%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	0	0%	404	5%
Estate/trust	0	0%	0	0%
File papers	0	0%	149	2%
Get information	1	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	2	5%	464	6%
PPO	0	0%	0	0%
Small claims	0	0%	171	2%
Traffic/Ticket	22	59%	2,693	35%
Other	10	27%	672	9%
Number of Respondents	37		7,679	
No Response	1		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	24	65%	4,580	62%
Agency Worker	0	0%	164	2%
Attorney/prosecutor	4	11%	903	12%
Family/friend of party to case	5	14%	791	11%
Juror	1	3%	188	3%
Witness	1	3%	196	3%
Other	1	3%	713	10%
Number of Respondents	37		7,402	
No Response	1		553	

30th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	20	54%	4,217	54%
Female	13	35%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	3	8%	111	1%
Multiracial/biracial	2	5%	153	2%
Black/African American	15	41%	1,367	18%
Hispanic/Latino	1	3%	246	3%
White/Caucasian	3	8%	3,004	39%
Other	0	0%	199	3%
Number of Respondents	37		7,785	
No Response	1		170	