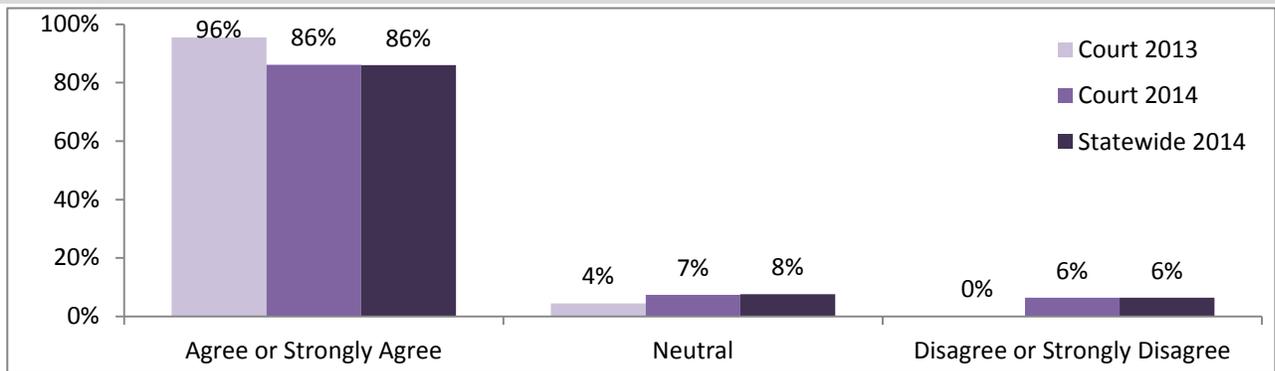


Questions 1 and 2 were directed to all respondents.

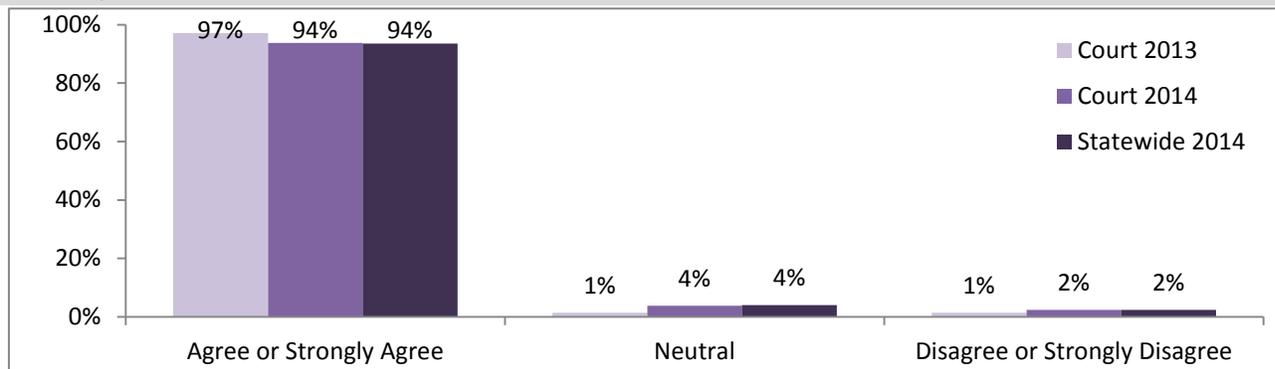
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	50	75%	114	56%	4,614	61%
4 Agree	14	21%	60	30%	1,901	25%
3 Neutral	3	4%	15	7%	574	8%
2 Disagree	0	0%	6	3%	229	3%
1 Strongly Disagree	0	0%	7	3%	254	3%
Total Responses	67		202		7,572	
Score		4.7		4.3		4.4
NA - Not Applicable	1		7		185	
No Response	3		5		198	



2) I was treated with courtesy and respect by court staff.

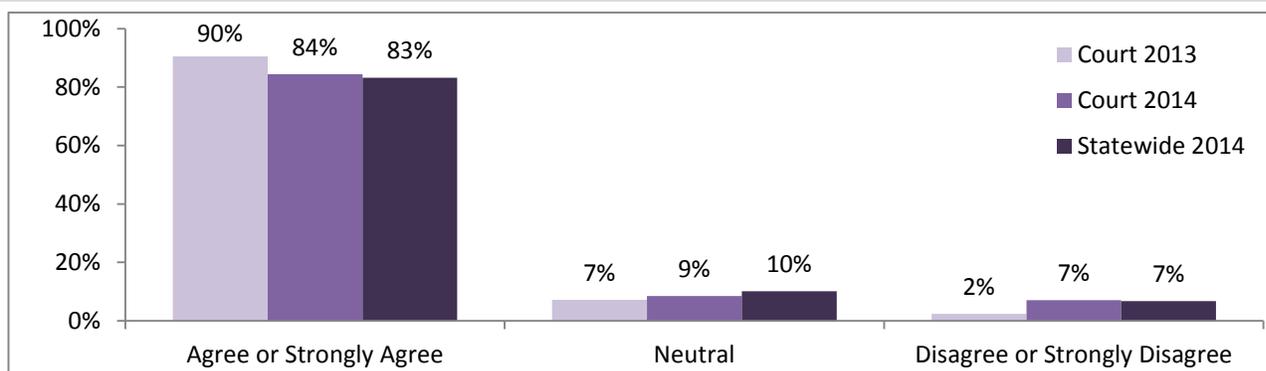
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	56	80%	149	72%	5,595	73%
4 Agree	12	17%	46	22%	1,549	20%
3 Neutral	1	1%	8	4%	310	4%
2 Disagree	1	1%	3	1%	87	1%
1 Strongly Disagree	0	0%	2	1%	99	1%
Total Responses	70		208		7,640	
Score		4.8		4.6		4.6
NA - Not Applicable	0		2		64	
No Response	1		4		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

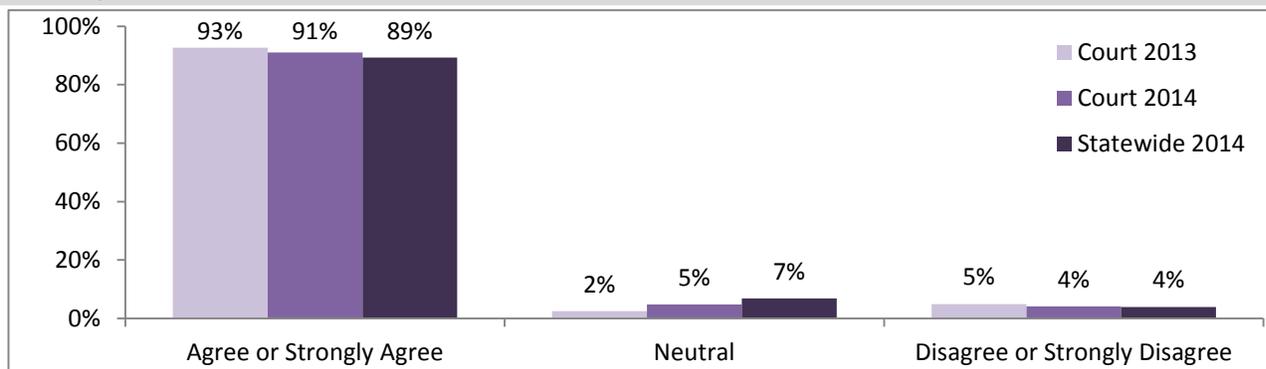
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	30	71%	78	55%	2,915	58%
4 Agree	8	19%	41	29%	1,256	25%
3 Neutral	3	7%	12	9%	508	10%
2 Disagree	0	0%	1	1%	162	3%
1 Strongly Disagree	1	2%	9	6%	174	3%
Total Responses	42		141		5,015	
Score		4.6		4.3		4.3
NA - Not Applicable	5		26		1,060	
No Response	24		47		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

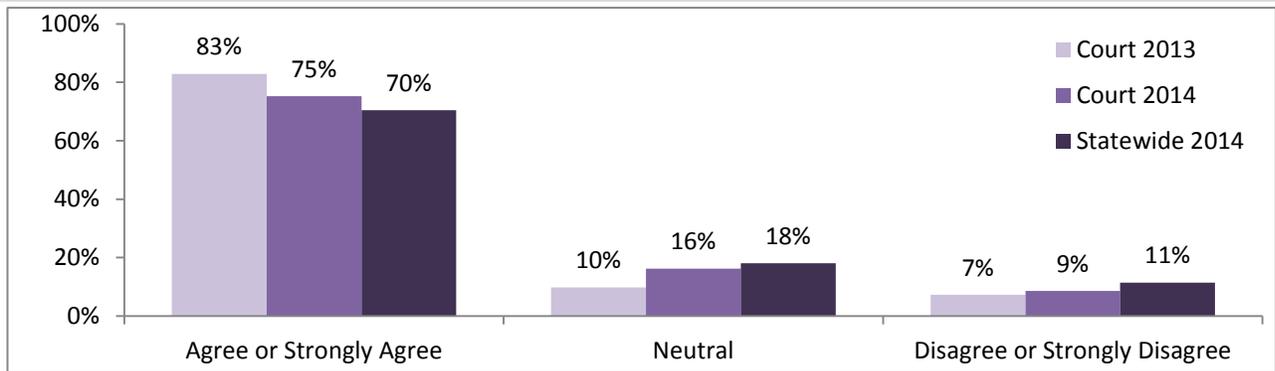
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	30	73%	98	67%	3,259	67%
4 Agree	8	20%	35	24%	1,109	23%
3 Neutral	1	2%	7	5%	336	7%
2 Disagree	1	2%	0	0%	91	2%
1 Strongly Disagree	1	2%	6	4%	98	2%
Total Responses	41		146		4,893	
Score		4.6		4.5		4.5
NA - Not Applicable	6		25		1,097	
No Response	24		43		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

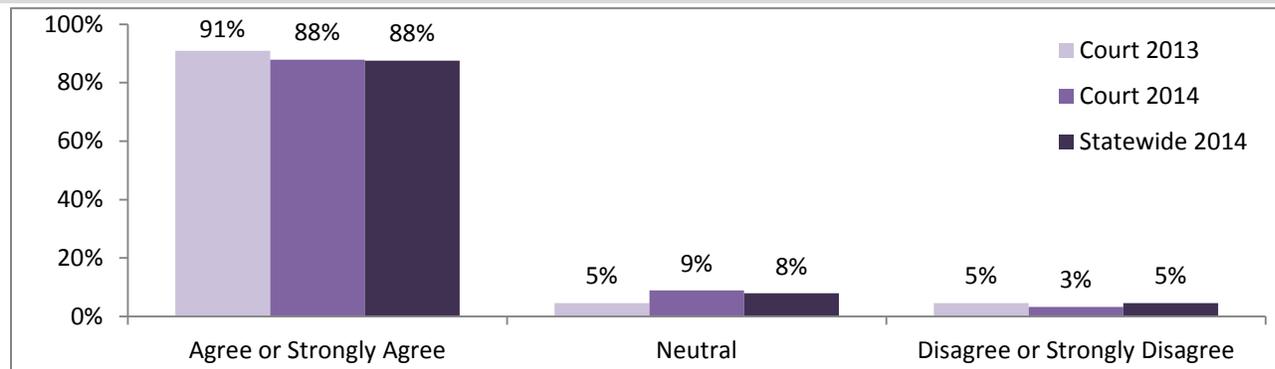
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	26	63%	60	51%	2,048	47%
4 Agree	8	20%	28	24%	999	23%
3 Neutral	4	10%	19	16%	783	18%
2 Disagree	1	2%	4	3%	242	6%
1 Strongly Disagree	2	5%	6	5%	253	6%
Total Responses	41		117		4,325	
Score		4.3		4.1		4.0
NA - Not Applicable	6		40		1,313	
No Response	24		57		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	37	84%	83	67%	2,750	61%
4 Agree	3	7%	26	21%	1,182	26%
3 Neutral	2	5%	11	9%	354	8%
2 Disagree	2	5%	2	2%	81	2%
1 Strongly Disagree	0	0%	2	2%	123	3%
Total Responses	44		124		4,490	
Score		4.7		4.5		4.4
NA - Not Applicable	4		33		1,137	
No Response	23		57		2,328	



29th District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	50	23%	1,467	19%
Criminal/probation	64	30%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	11	5%	404	5%
Estate/trust	0	0%	0	0%
File papers	2	1%	149	2%
Get information	6	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	7	3%	464	6%
PPO	0	0%	0	0%
Small claims	12	6%	171	2%
Traffic/Ticket	28	13%	2,693	35%
Other	35	16%	672	9%
Number of Respondents	214		7,679	
No Response	9		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	100	47%	4,580	62%
Agency Worker	6	3%	164	2%
Attorney/prosecutor	22	10%	903	12%
Family/friend of party to case	32	15%	791	11%
Juror	20	9%	188	3%
Witness	5	2%	196	3%
Other	23	11%	713	10%
Number of Respondents	214		7,402	
No Response	11		553	

29th District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	111	52%	4,217	54%
Female	94	44%	3,262	42%
American Indian / Alaska Nat.	3	1%	151	2%
Asian	5	2%	111	1%
Multiracial/biracial	3	1%	153	2%
Black/African American	36	17%	1,367	18%
Hispanic/Latino	5	2%	246	3%
White/Caucasian	109	51%	3,004	39%
Other	6	3%	199	3%
Number of Respondents	214		7,785	
No Response	2		170	