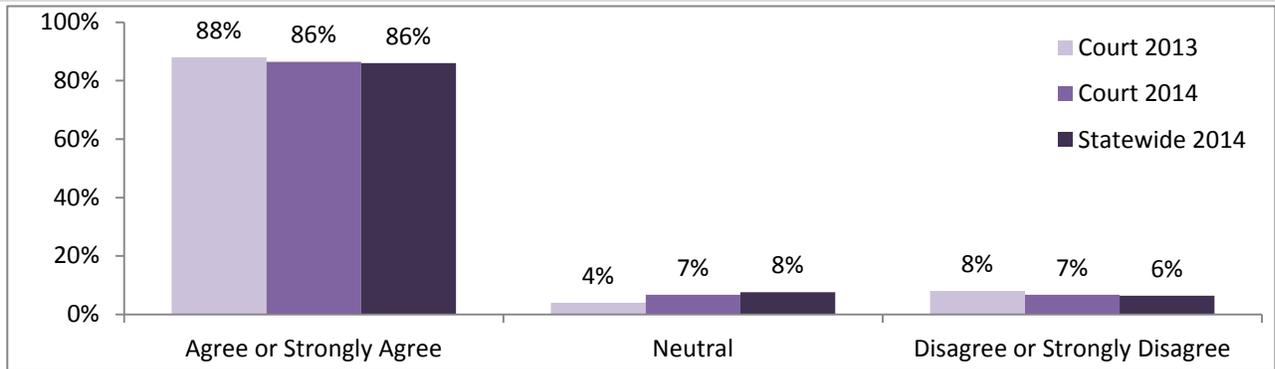


Questions 1 and 2 were directed to all respondents.

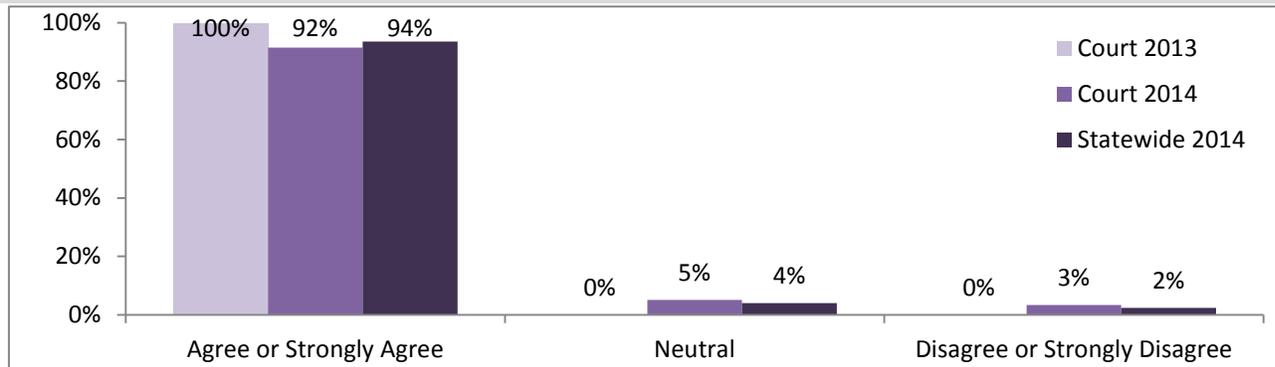
1) I was able to get my court business done in a reasonable amount of time today.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	27	54%	33	56%	4,614	61%
4 Agree	17	34%	18	31%	1,901	25%
3 Neutral	2	4%	4	7%	574	8%
2 Disagree	2	4%	2	3%	229	3%
1 Strongly Disagree	2	4%	2	3%	254	3%
Total Responses	50		59		7,572	
Score		4.3		4.3		4.4
NA - Not Applicable	2		3		185	
No Response	1		0		198	



2) I was treated with courtesy and respect by court staff.

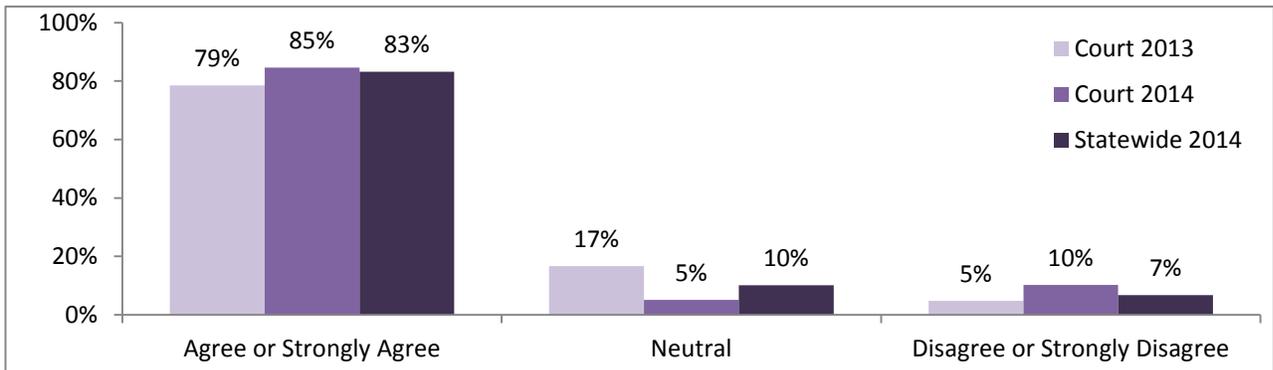
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	39	76%	38	64%	5,595	73%
4 Agree	12	24%	16	27%	1,549	20%
3 Neutral	0	0%	3	5%	310	4%
2 Disagree	0	0%	0	0%	87	1%
1 Strongly Disagree	0	0%	2	3%	99	1%
Total Responses	51		59		7,640	
Score		4.8		4.5		4.6
NA - Not Applicable	0		1		64	
No Response	2		2		251	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

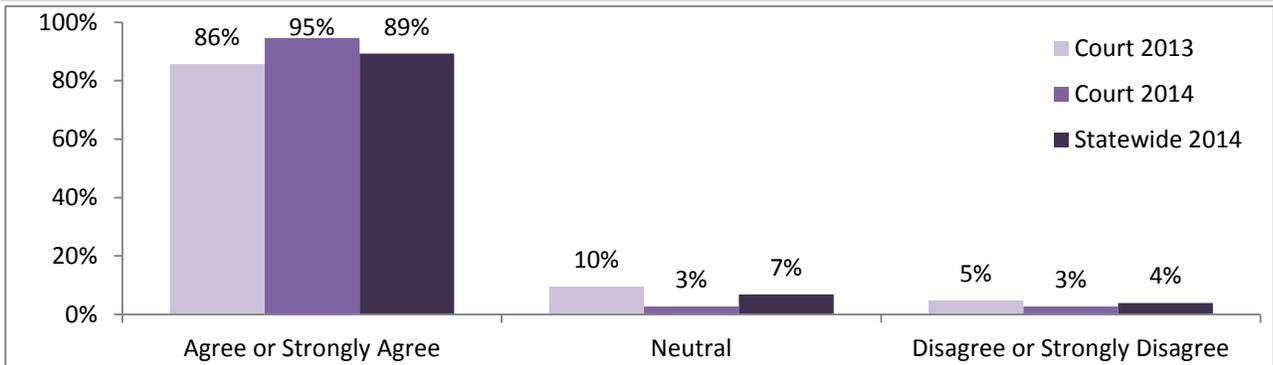
3) The way the case was handled was fair.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	25	60%	23	59%	2,915	58%
4 Agree	8	19%	10	26%	1,256	25%
3 Neutral	7	17%	2	5%	508	10%
2 Disagree	1	2%	1	3%	162	3%
1 Strongly Disagree	1	2%	3	8%	174	3%
Total Responses	42		39		5,015	
Score		4.3		4.3		4.3
NA - Not Applicable	7		10		1,060	
No Response	4		13		1,880	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

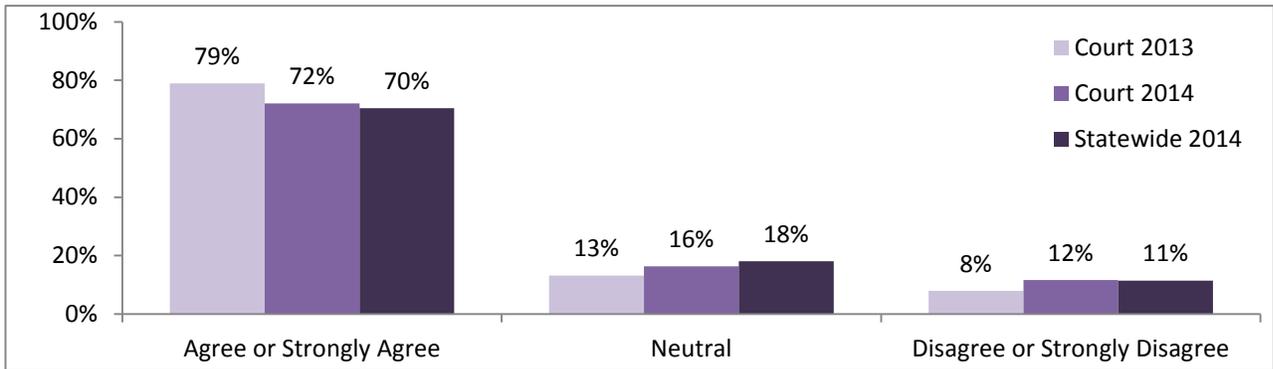
	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	26	62%	27	73%	3,259	67%
4 Agree	10	24%	8	22%	1,109	23%
3 Neutral	4	10%	1	3%	336	7%
2 Disagree	1	2%	1	3%	91	2%
1 Strongly Disagree	1	2%	0	0%	98	2%
Total Responses	42		37		4,893	
Score		4.4		4.6		4.5
NA - Not Applicable	7		11		1,097	
No Response	4		14		1,965	



Questions 5 and 6 were directed to persons who were a party to the case.

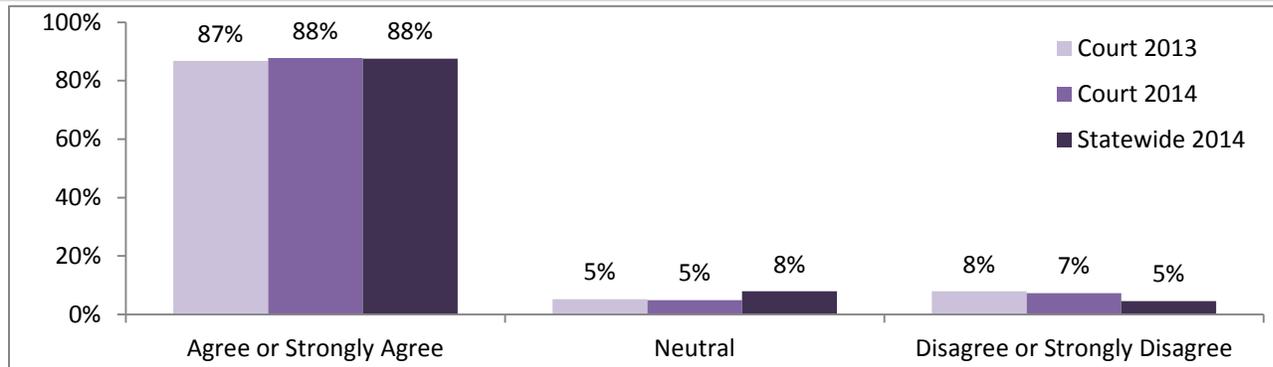
5) The outcome in my case was favorable to me.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	22	58%	23	53%	2,048	47%
4 Agree	8	21%	8	19%	999	23%
3 Neutral	5	13%	7	16%	783	18%
2 Disagree	1	3%	2	5%	242	6%
1 Strongly Disagree	2	5%	3	7%	253	6%
Total Responses	38		43		4,325	
Score		4.2		4.1		4.0
NA - Not Applicable	8		9		1,313	
No Response	7		10		2,317	



6) As I leave the court, I understand what happened in my case.

	Court 2013		Court 2014		3rd Class Courts Statewide 2014	
5 Strongly Agree	24	63%	25	61%	2,750	61%
4 Agree	9	24%	11	27%	1,182	26%
3 Neutral	2	5%	2	5%	354	8%
2 Disagree	3	8%	0	0%	81	2%
1 Strongly Disagree	0	0%	3	7%	123	3%
Total Responses	38		41		4,490	
Score		4.4		4.3		4.4
NA - Not Applicable	7		9		1,137	
No Response	8		12		2,328	



22nd District Court

Questions 7-9 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Child protective	0	0%	1	0%
Civil matter	16	26%	1,467	19%
Criminal/probation	14	23%	2,100	27%
Divorce/custody/support	0	0%	0	0%
Drug/sobriety court	0	0%	404	5%
Estate/trust	0	0%	0	0%
File papers	5	8%	149	2%
Get information	2	3%	189	2%
Guardianship/conservatorship	0	0%	0	0%
Juvenile delinquency	0	0%	0	0%
Make a payment	4	6%	464	6%
PPO	0	0%	0	0%
Small claims	0	0%	171	2%
Traffic/Ticket	17	27%	2,693	35%
Other	5	8%	672	9%
Number of Respondents	62		7,679	
No Response	1		276	

8) Who are you? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Party (Plaintiff/Defendant)	34	55%	4,580	62%
Agency Worker	4	6%	164	2%
Attorney/prosecutor	8	13%	903	12%
Family/friend of party to case	7	11%	791	11%
Juror	0	0%	188	3%
Witness	0	0%	196	3%
Other	8	13%	713	10%
Number of Respondents	62		7,402	
No Response	2		553	

22nd District Court

9) How do you identify yourself? (Select all that apply.)

	Court 2014		3rd Class Courts Statewide 2014	
Male	38	61%	4,217	54%
Female	21	34%	3,262	42%
American Indian / Alaska Nat.	0	0%	151	2%
Asian	0	0%	111	1%
Multiracial/biracial	0	0%	153	2%
Black/African American	17	27%	1,367	18%
Hispanic/Latino	1	2%	246	3%
White/Caucasian	18	29%	3,004	39%
Other	0	0%	199	3%
Number of Respondents	62		7,785	
No Response	0		170	