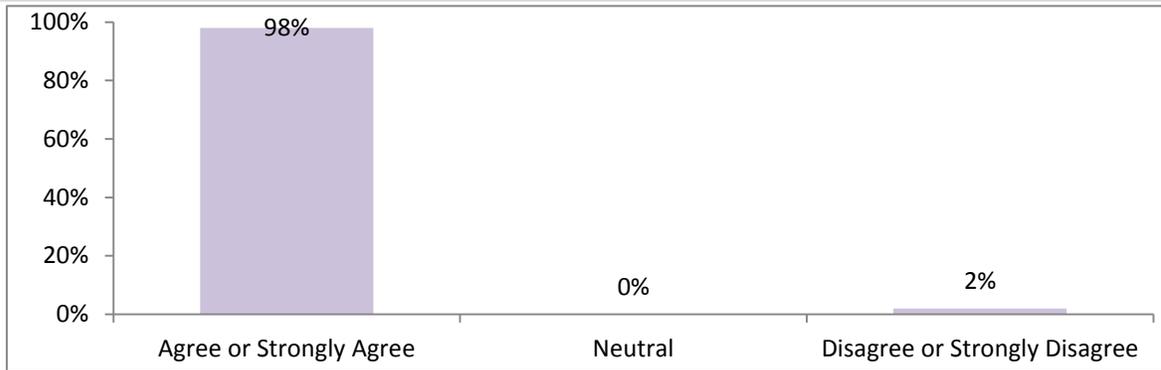


Questions 1 and 2 were directed to all respondents.

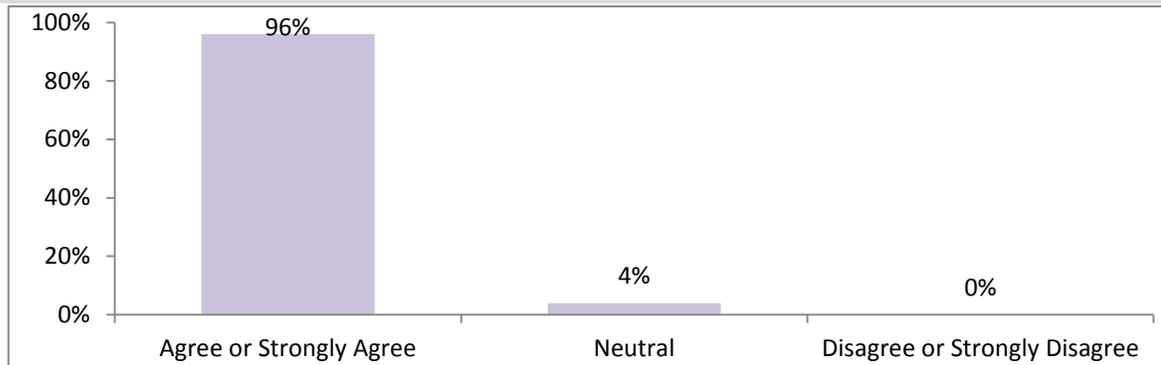
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	38	75%
4 Agree	12	24%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	51	
Score		4.7
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

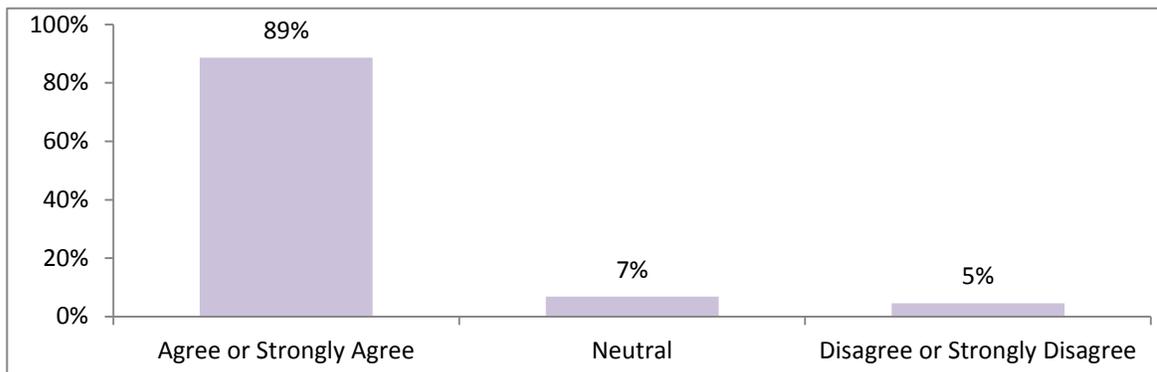
	2015	
5 Strongly Agree	45	88%
4 Agree	4	8%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	51	
Score		4.8
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

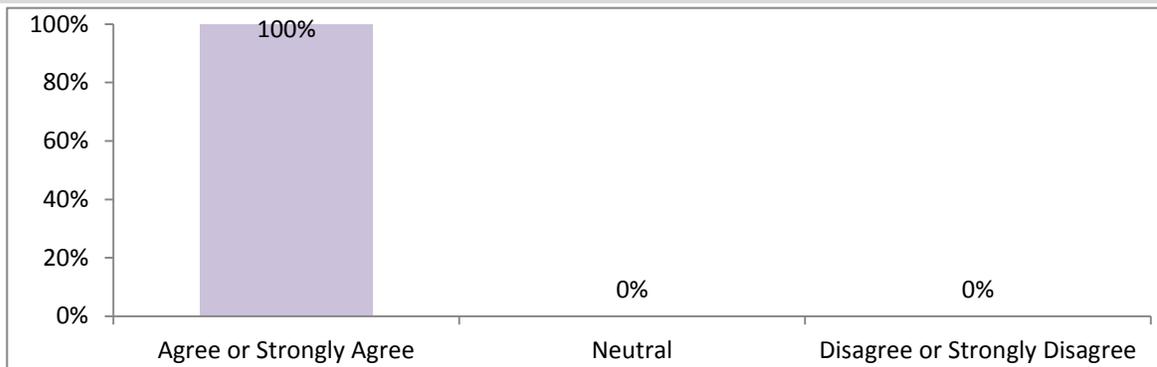
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	32	73%
4 Agree	7	16%
3 Neutral	3	7%
2 Disagree	2	5%
1 Strongly Disagree	0	0%
Total Responses	44	
Score	4.6	
NA - Not Applicable	5	
No Response	2	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

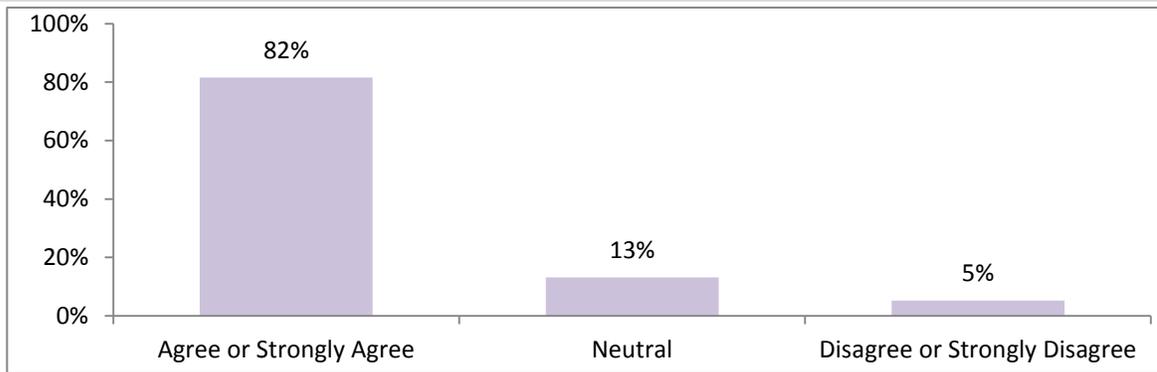
	2015	
5 Strongly Agree	37	80%
4 Agree	9	20%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	46	
Score	4.8	
NA - Not Applicable	3	
No Response	2	



Questions 5 and 6 were directed to persons who were a party to the case.

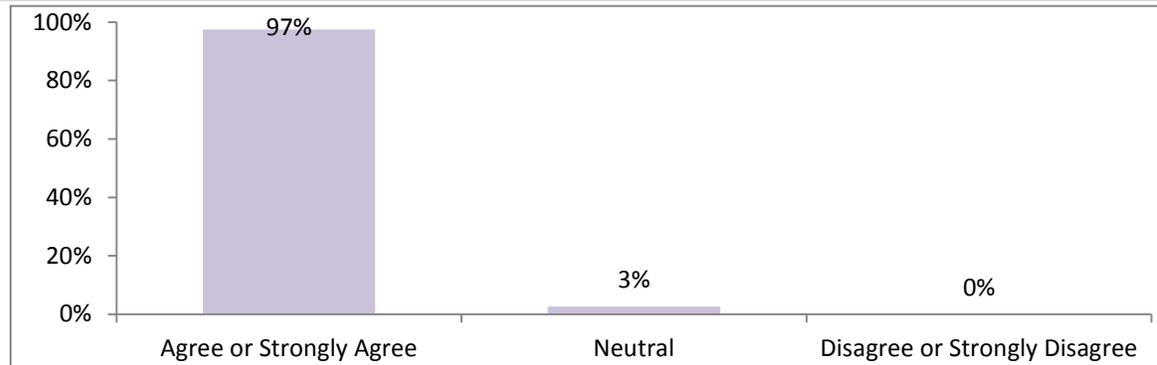
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	24	63%
4 Agree	7	18%
3 Neutral	5	13%
2 Disagree	1	3%
1 Strongly Disagree	1	3%
Total Responses	38	
Score		4.4
NA - Not Applicable	7	
No Response	6	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	28	72%
4 Agree	10	26%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	39	
Score		4.7
NA - Not Applicable	5	
No Response	7	



Wayne County Grosse Pointe Park Municipal Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	7	14%
Criminal/probation	8	16%
Divorce/custody/support	0	0%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	3	6%
Get information	1	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	4%
Make a payment	2	4%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	30	60%
Other	2	4%
Number of Respondents	50	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	36	72%
Agency Worker	0	0%
Attorney/prosecutor	11	22%
Family/friend of party to case	2	4%
Juror	0	0%
Witness	0	0%
Other	3	6%
Number of Respondents	50	
No Response	1	

Wayne County Grosse Pointe Park Municipal Court

9) What is your gender?

	2015	
Male	24	48%
Female	26	52%
Other	0	0%
Number of Respondents	50	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	2	4%
Multiracial/biracial	3	6%
Black/African American	14	28%
Hispanic/Latino	1	2%
White/Caucasian	29	58%
Other	1	2%
Number of Respondents	50	
No Response	1	