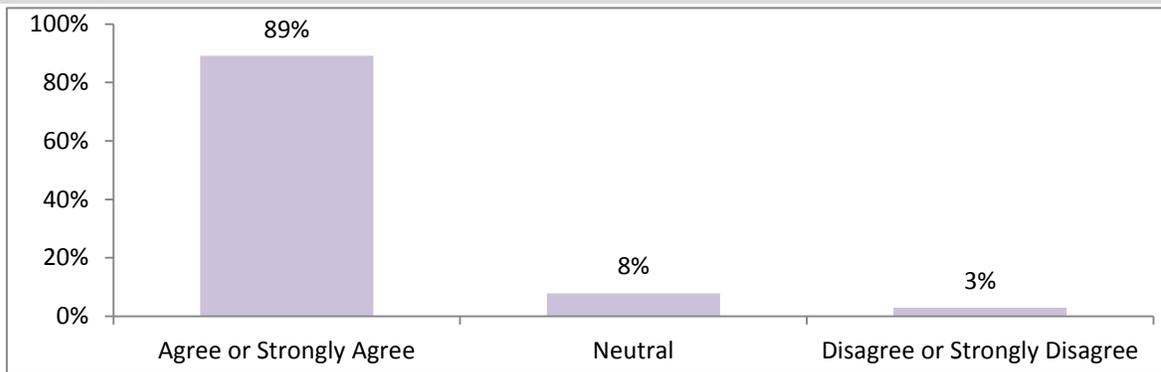


Questions 1 and 2 were directed to all respondents.

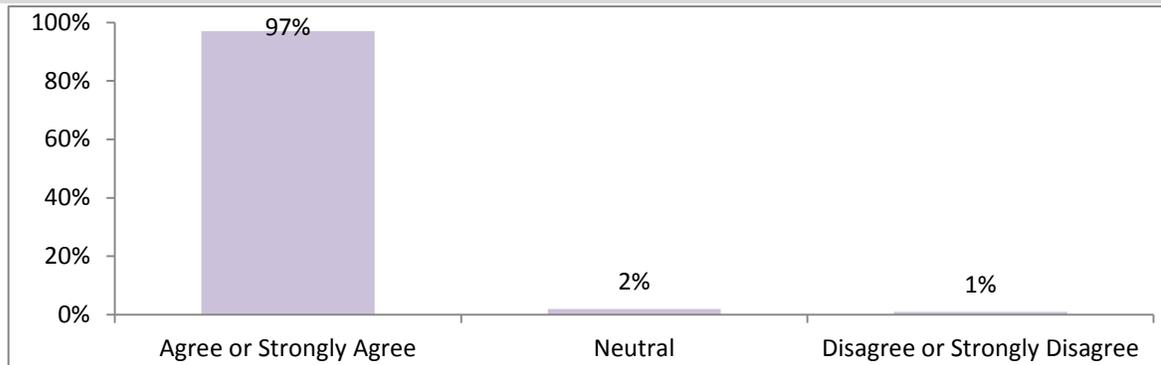
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	67	66%
4 Agree	24	24%
3 Neutral	8	8%
2 Disagree	1	1%
1 Strongly Disagree	2	2%
Total Responses	102	
Score		4.5
NA - Not Applicable	1	
No Response	2	



2) I was treated with courtesy and respect by court staff.

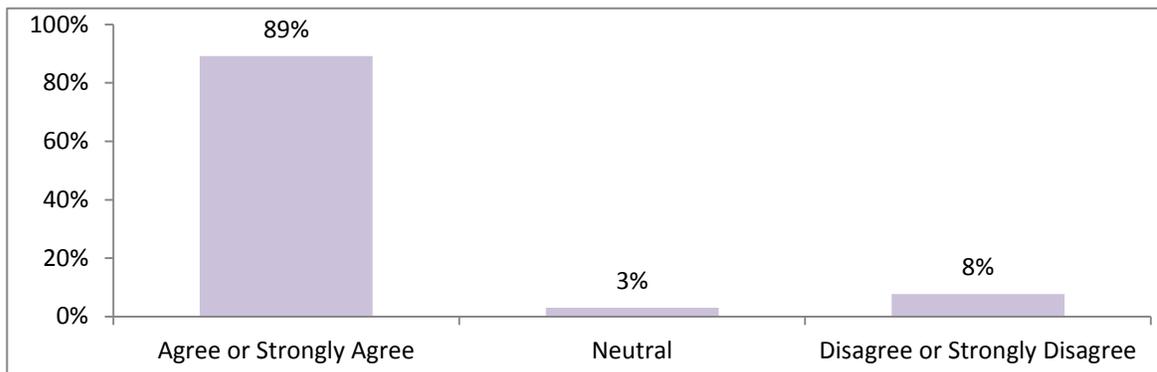
	2015	
5 Strongly Agree	85	83%
4 Agree	15	15%
3 Neutral	2	2%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	103	
Score		4.8
NA - Not Applicable	0	
No Response	2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

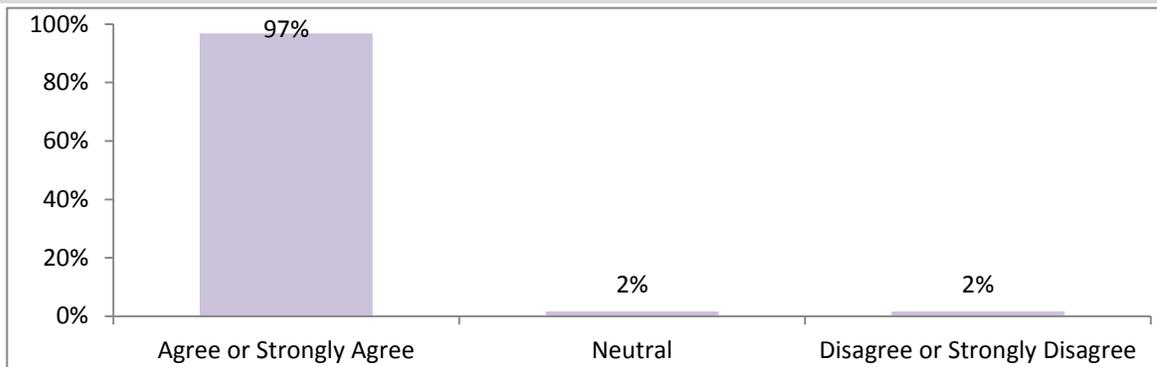
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	47	72%
4 Agree	11	17%
3 Neutral	2	3%
2 Disagree	3	5%
1 Strongly Disagree	2	3%
Total Responses	65	
Score		4.5
NA - Not Applicable	19	
No Response	21	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

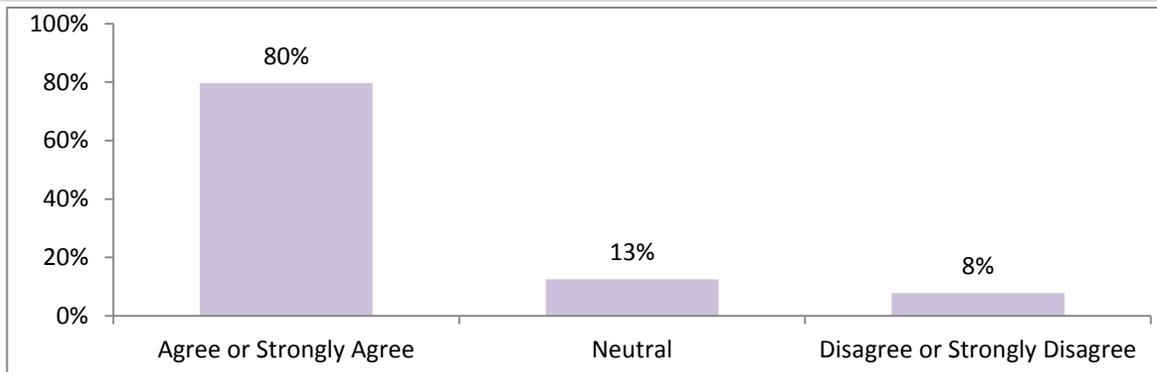
	2015	
5 Strongly Agree	52	83%
4 Agree	9	14%
3 Neutral	1	2%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	63	
Score		4.8
NA - Not Applicable	20	
No Response	22	



Questions 5 and 6 were directed to persons who were a party to the case.

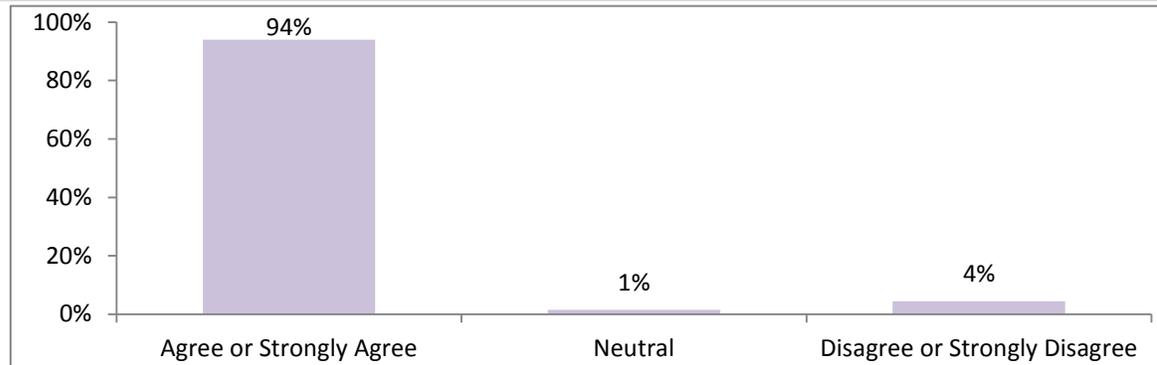
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	34	53%
4 Agree	17	27%
3 Neutral	8	13%
2 Disagree	4	6%
1 Strongly Disagree	1	2%
Total Responses	64	
Score		4.2
NA - Not Applicable	19	
No Response	22	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	47	70%
4 Agree	16	24%
3 Neutral	1	1%
2 Disagree	1	1%
1 Strongly Disagree	2	3%
Total Responses	67	
Score		4.6
NA - Not Applicable	17	
No Response	21	



Wayne County Grosse Pointe Farms Municipal Court and Shores Division

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	9	9%
Criminal/probation	27	26%
Divorce/custody/support	0	0%
Drug/sobriety court	13	13%
Estate/trust	0	0%
File papers	1	1%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	2	2%
Make a payment	6	6%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	48	46%
Other	6	6%
Number of Respondents	104	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	76	75%
Agency Worker	3	3%
Attorney/prosecutor	10	10%
Family/friend of party to case	1	1%
Juror	0	0%
Witness	2	2%
Other	12	12%
Number of Respondents	102	
No Response	3	

Wayne County Grosse Pointe Farms Municipal Court and Shores Division

9) What is your gender?

	2015	
Male	69	66%
Female	36	34%
Other	0	0%
Number of Respondents	105	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	2%
Asian	1	1%
Multiracial/biracial	3	3%
Black/African American	36	35%
Hispanic/Latino	3	3%
White/Caucasian	57	55%
Other	2	2%
Number of Respondents	103	
No Response	2	