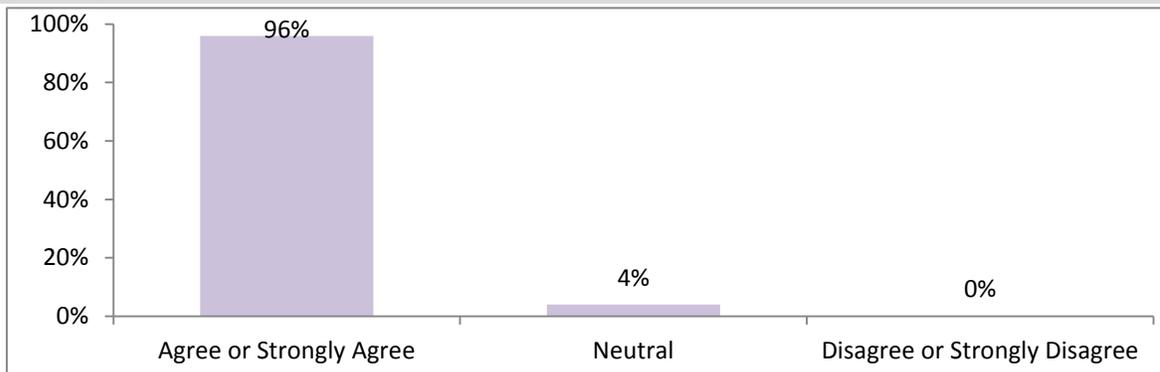


Questions 1 and 2 were directed to all respondents.

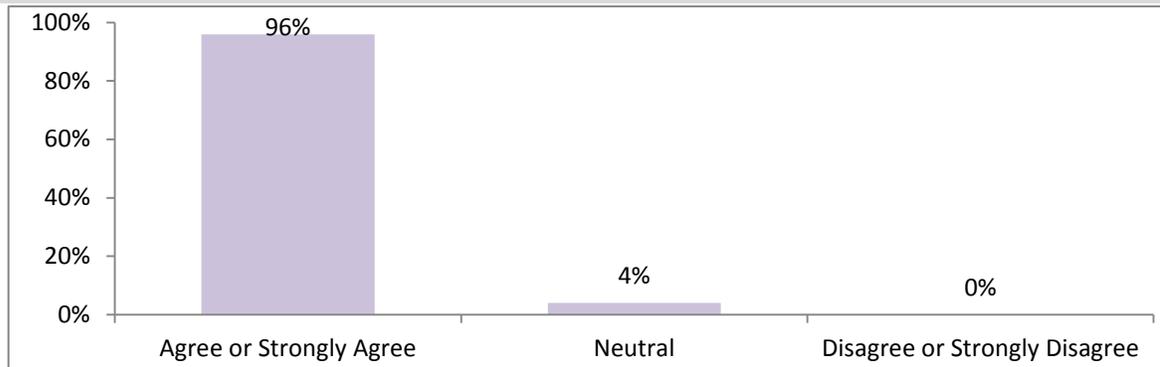
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	43	86%
4 Agree	5	10%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.8
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

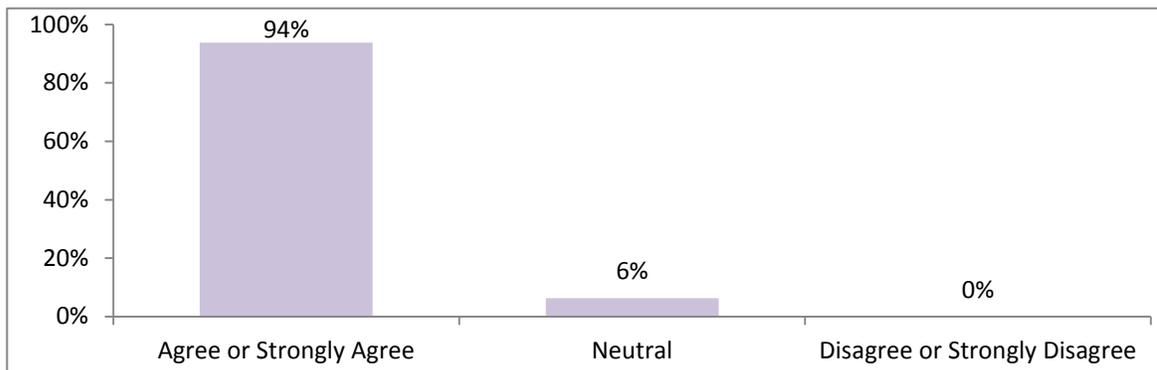
	2015	
5 Strongly Agree	44	88%
4 Agree	4	8%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.8
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

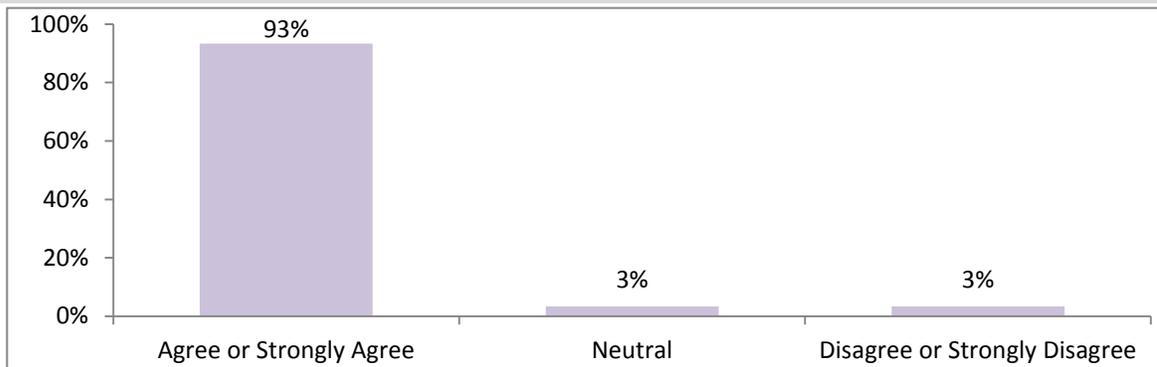
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	26	81%
4 Agree	4	13%
3 Neutral	2	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score	4.8	
NA - Not Applicable	5	
No Response	13	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

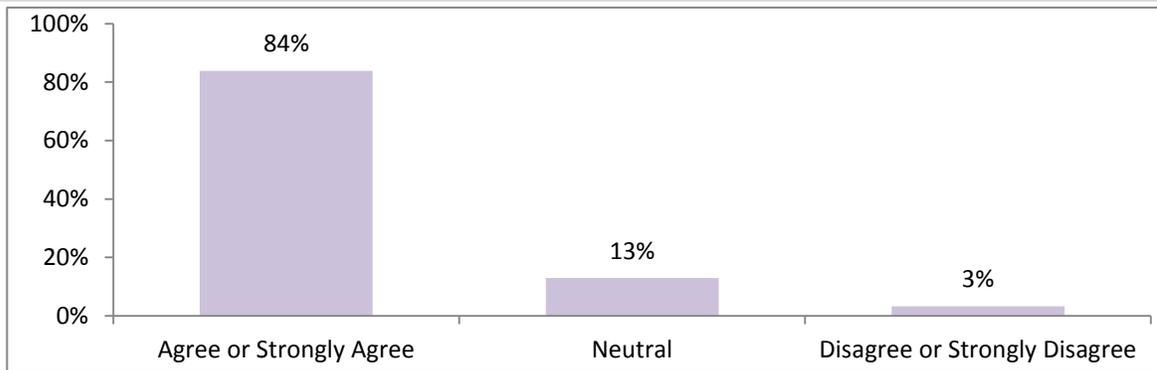
	2015	
5 Strongly Agree	26	87%
4 Agree	2	7%
3 Neutral	1	3%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	30	
Score	4.8	
NA - Not Applicable	6	
No Response	14	



Questions 5 and 6 were directed to persons who were a party to the case.

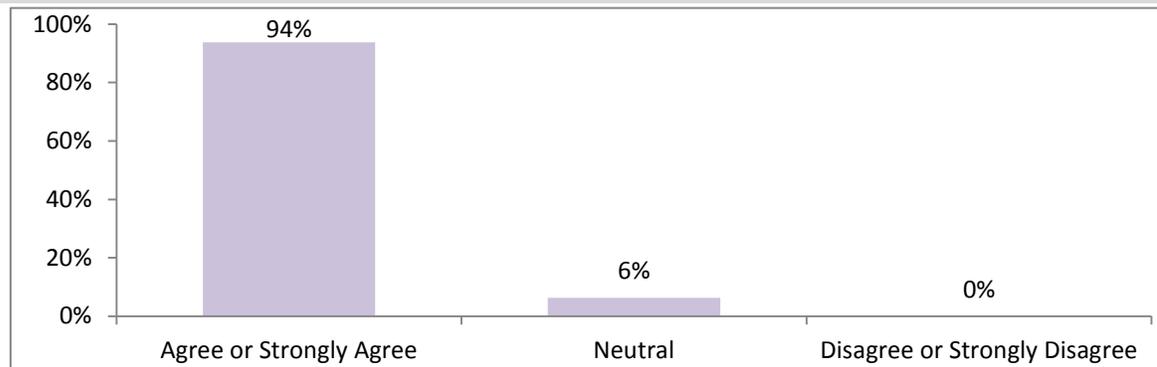
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	23	74%
4 Agree	3	10%
3 Neutral	4	13%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	31	
Score		4.5
NA - Not Applicable	4	
No Response	15	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	29	91%
4 Agree	1	3%
3 Neutral	2	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	32	
Score		4.8
NA - Not Applicable	5	
No Response	13	



Wayne County Grosse Pointe Municipal Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	12	25%
Criminal/probation	5	10%
Divorce/custody/support	0	0%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	1	2%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	1	2%
PPO	0	0%
Small claims	1	2%
Traffic/Ticket	28	58%
Other	3	6%
Number of Respondents	48	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	31	69%
Agency Worker	0	0%
Attorney/prosecutor	9	20%
Family/friend of party to case	3	7%
Juror	0	0%
Witness	1	2%
Other	1	2%
Number of Respondents	45	
No Response	5	

Wayne County Grosse Pointe Municipal Court

9) What is your gender?

	2015	
Male	23	49%
Female	23	49%
Other	1	2%
Number of Respondents	47	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	7%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	8	17%
Hispanic/Latino	1	2%
White/Caucasian	30	65%
Other	5	11%
Number of Respondents	46	
No Response	4	