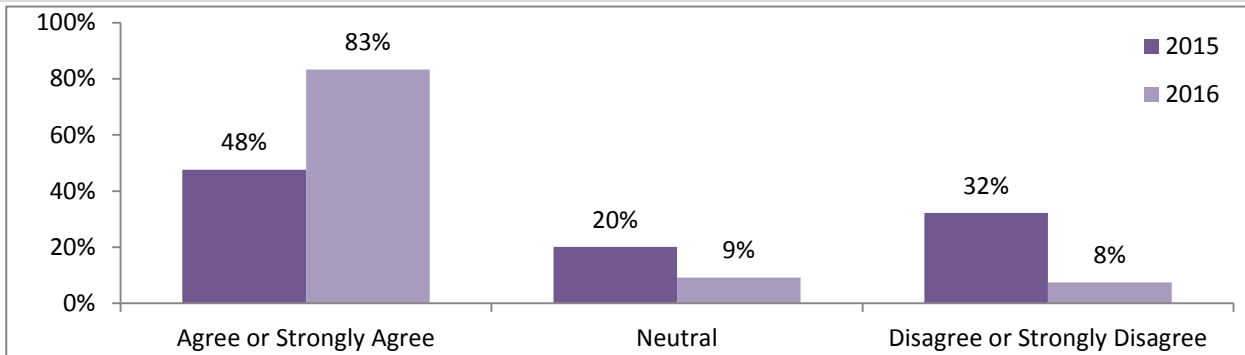


Questions 1 and 2 were directed to all respondents.

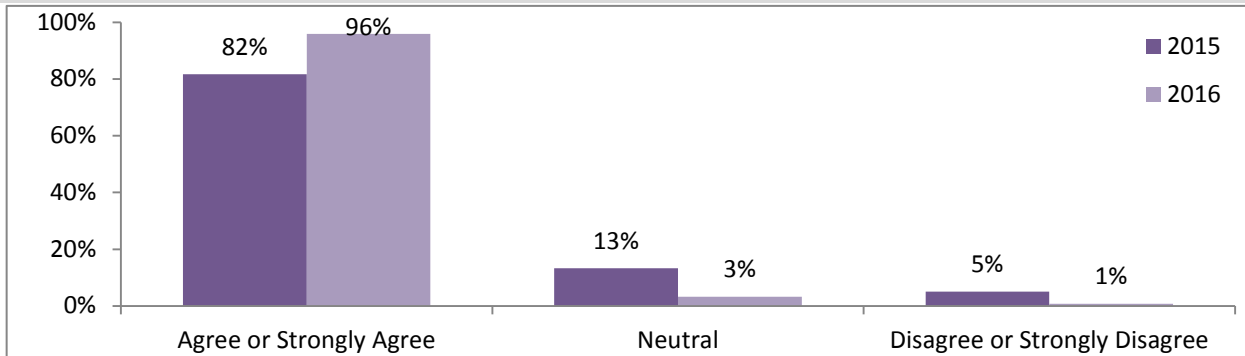
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	32	21%	63	53%
4 Agree	39	26%	37	31%
3 Neutral	30	20%	11	9%
2 Disagree	21	14%	7	6%
1 Strongly Disagree	27	18%	2	2%
Total Responses	149		120	
Score	3.2		4.3	
NA - Not Applicable	4		0	
No Response	9		4	



2) I was treated with courtesy and respect by court staff.

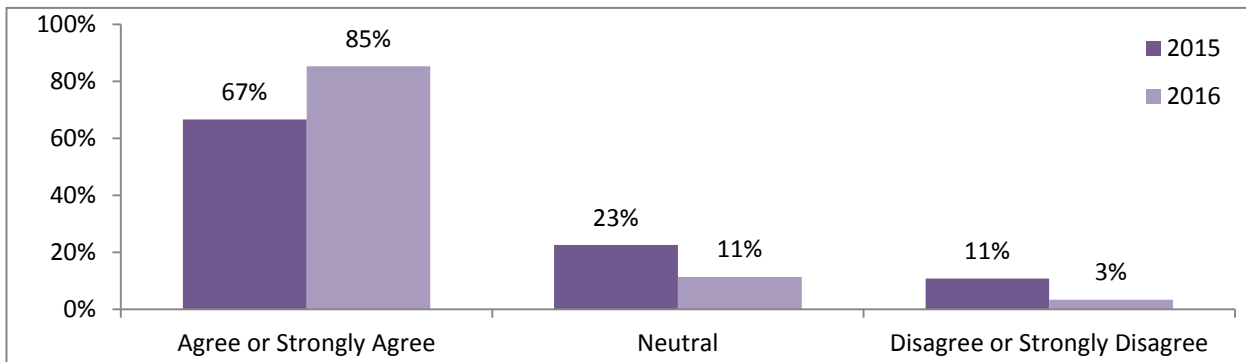
	2015		2016	
5 Strongly Agree	77	49%	90	73%
4 Agree	52	33%	28	23%
3 Neutral	21	13%	4	3%
2 Disagree	4	3%	1	1%
1 Strongly Disagree	4	3%	0	0%
Total Responses	158		123	
Score	4.2		4.7	
NA - Not Applicable	1		0	
No Response	3		1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

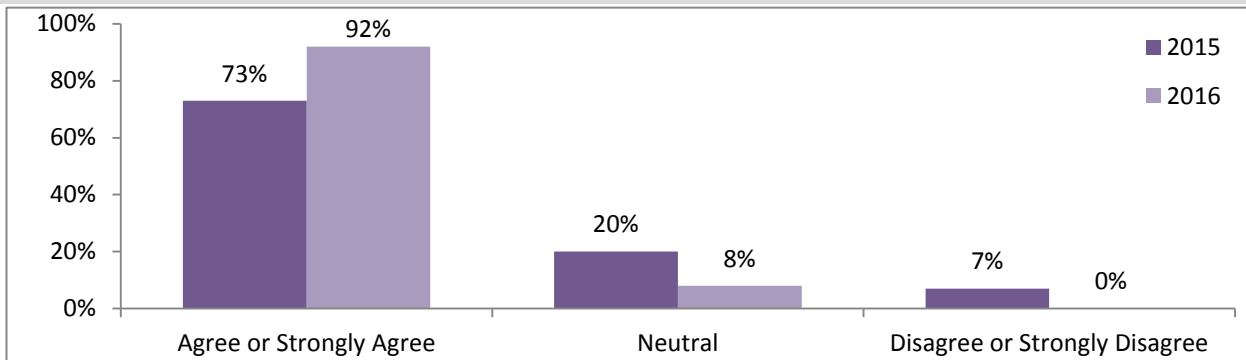
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	35	34%	50	57%
4 Agree	33	32%	25	28%
3 Neutral	23	23%	10	11%
2 Disagree	7	7%	3	3%
1 Strongly Disagree	4	4%	0	0%
Total Responses	102		88	
Score	3.9		4.4	
NA - Not Applicable	25		11	
No Response	35		25	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

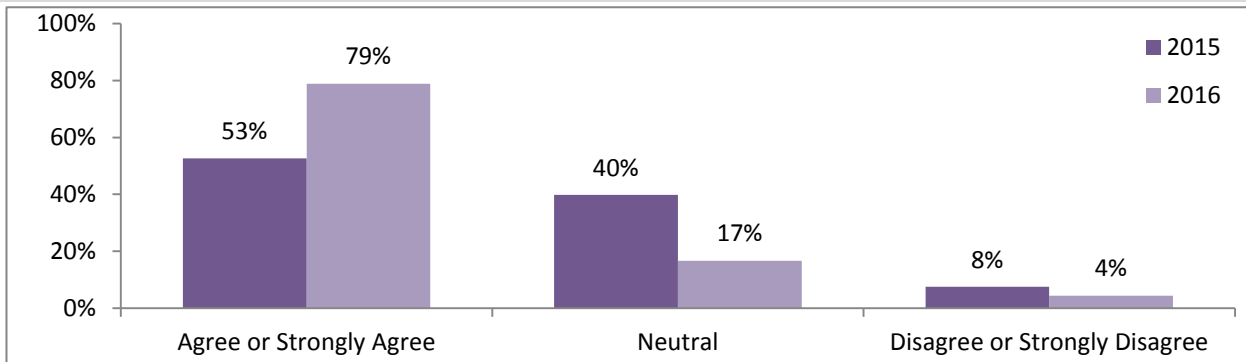
	2015		2016	
5 Strongly Agree	44	44%	58	66%
4 Agree	29	29%	23	26%
3 Neutral	20	20%	7	8%
2 Disagree	6	6%	0	0%
1 Strongly Disagree	1	1%	0	0%
Total Responses	100		88	
Score	4.1		4.6	
NA - Not Applicable	26		13	
No Response	36		23	



Questions 5 and 6 were directed to persons who were a party to the case.

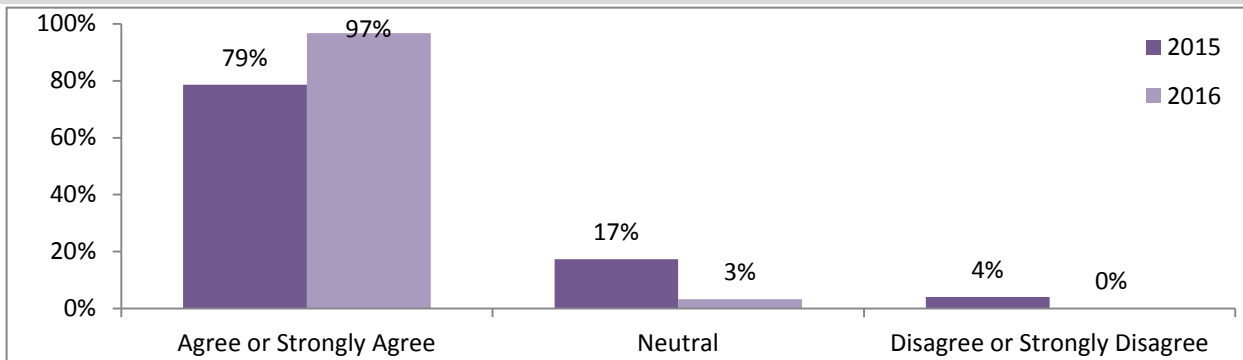
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	29	31%	39	43%
4 Agree	20	22%	32	36%
3 Neutral	37	40%	15	17%
2 Disagree	1	1%	3	3%
1 Strongly Disagree	6	6%	1	1%
Total Responses	93		90	
Score	3.7		4.2	
NA - Not Applicable	25		8	
No Response	44		26	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	41	42%	56	61%
4 Agree	36	37%	33	36%
3 Neutral	17	17%	3	3%
2 Disagree	1	1%	0	0%
1 Strongly Disagree	3	3%	0	0%
Total Responses	98		92	
Score	4.1		4.6	
NA - Not Applicable	25		7	
No Response	39		25	



Wayne County - 35th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	20	13%	19	16%
Criminal/Probation	31	20%	35	29%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	6	4%	6	5%
Estate/Trust	0	0%	0	0%
File Papers	1	1%	1	1%
Get Information	0	0%	2	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	2	1%	8	7%
Make a Payment	2	1%	2	2%
PPO	0	0%	0	0%
Small Claims	0	0%	4	3%
Traffic/Ticket	94	60%	54	44%
Other	7	4%	3	2%
Number of Respondents	157		122	
No Response	5		2	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	125	80%	103	84%
Agency Worker	2	1%	1	1%
Attorney/Prosecutor	8	5%	13	11%
Family/Friend of party to case	11	7%	3	2%
Juror	0	0%	0	0%
Witness	3	2%	2	2%
Other	7	4%	2	2%
Number of Respondents	156		122	
No Response	6		2	

Wayne County - 35th District Court

9) What is your gender?

	2015		2016	
Male	105	66%	74	60%
Female	51	32%	49	40%
Other	2	1%	0	0%
Number of Respondents	158		123	
No Response	4		1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	3	2%	1	1%
Asian	9	6%	9	7%
Multiracial/Biracial	2	1%	1	1%
Black/African American	29	19%	22	18%
Hispanic/Latino	7	5%	0	0%
White/Caucasian	103	66%	86	71%
Other	6	4%	3	2%
Number of Respondents	155		121	
No Response	7		3	