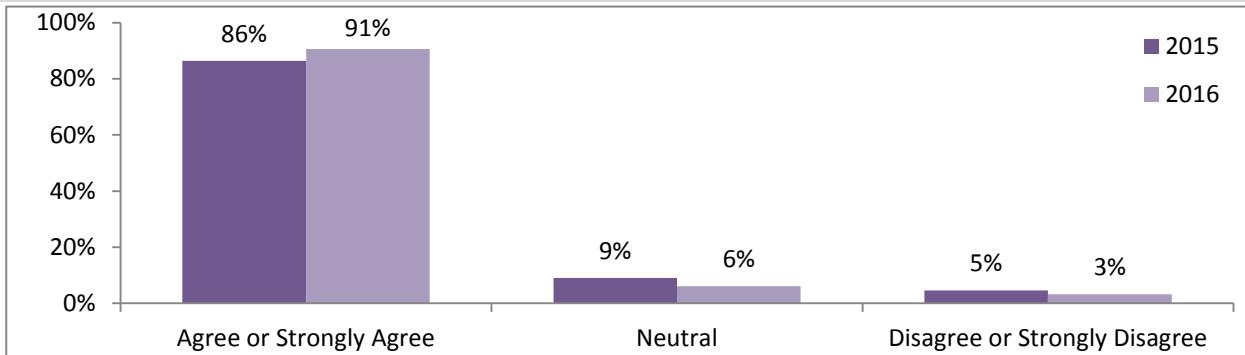


**Questions 1 and 2 were directed to all respondents.**

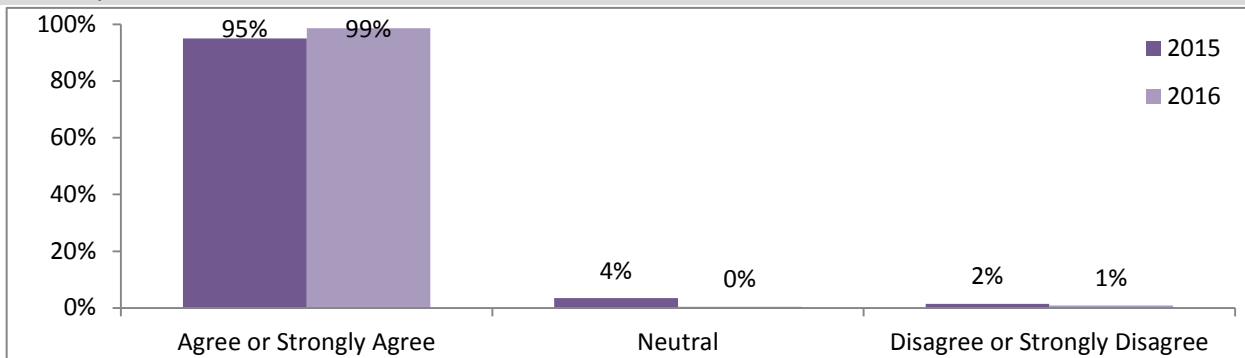
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	116	59%	129	61%
4 Agree	55	28%	64	30%
3 Neutral	18	9%	13	6%
2 Disagree	3	2%	4	2%
1 Strongly Disagree	6	3%	3	1%
Total Responses	198		213	
Score		4.4		4.5
NA - Not Applicable	4		5	
No Response	1		0	



**2) I was treated with courtesy and respect by court staff.**

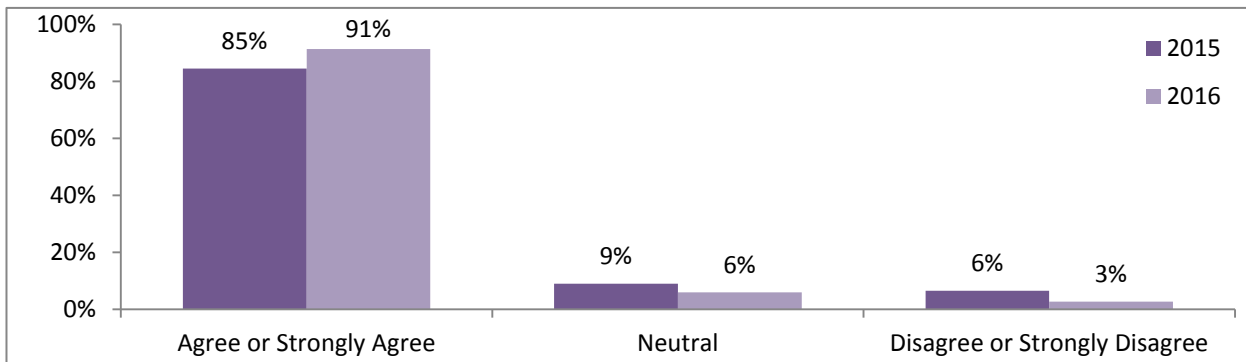
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	154	77%	180	84%
4 Agree	35	18%	31	14%
3 Neutral	7	4%	1	0%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	3	2%	2	1%
Total Responses	199		214	
Score		4.7		4.8
NA - Not Applicable	2		1	
No Response	2		3	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

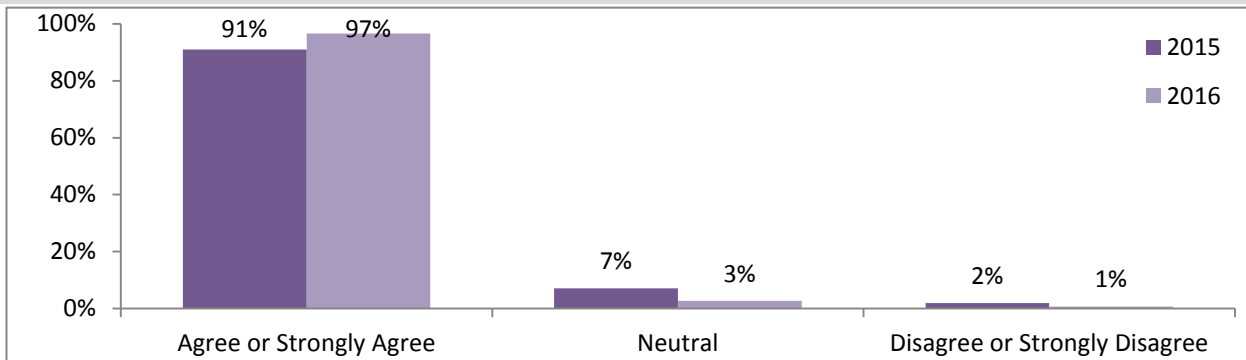
**3) The way the case was handled was fair.**

	2015		2016	
5 Strongly Agree	93	60%	109	73%
4 Agree	38	25%	28	19%
3 Neutral	14	9%	9	6%
2 Disagree	3	2%	3	2%
1 Strongly Disagree	7	5%	1	1%
Total Responses	155		150	
Score	4.3		4.6	
NA - Not Applicable	20		31	
No Response	28		37	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

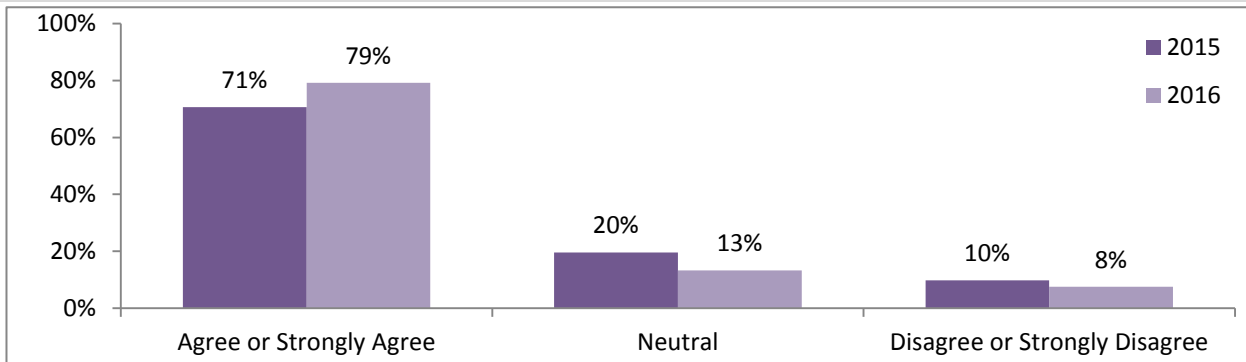
	2015		2016	
5 Strongly Agree	111	72%	119	80%
4 Agree	30	19%	25	17%
3 Neutral	11	7%	4	3%
2 Disagree	0	0%	1	1%
1 Strongly Disagree	3	2%	0	0%
Total Responses	155		149	
Score	4.6		4.8	
NA - Not Applicable	19		27	
No Response	29		42	



**Questions 5 and 6 were directed to persons who were a party to the case.**

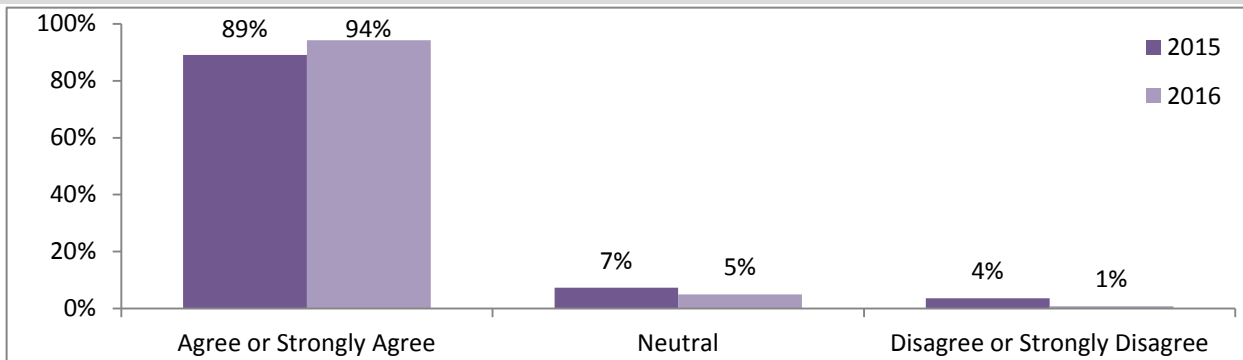
**5) The outcome in my case was favorable to me.**

	2015		2016	
5 Strongly Agree	60	45%	70	58%
4 Agree	34	26%	25	21%
3 Neutral	26	20%	16	13%
2 Disagree	5	4%	3	3%
1 Strongly Disagree	8	6%	6	5%
Total Responses	133		120	
Score	4.0		4.3	
NA - Not Applicable	32		36	
No Response	38		62	



**6) As I leave the court, I understand what happened in my case.**

	2015		2016	
5 Strongly Agree	79	58%	87	71%
4 Agree	43	31%	28	23%
3 Neutral	10	7%	6	5%
2 Disagree	1	1%	0	0%
1 Strongly Disagree	4	3%	1	1%
Total Responses	137		122	
Score	4.4		4.6	
NA - Not Applicable	27		34	
No Response	39		62	



Wayne County - 33rd District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	39	20%	46	21%
Criminal/Probation	50	25%	75	35%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	22	11%	8	4%
Estate/Trust	0	0%	0	0%
File Papers	3	2%	2	1%
Get Information	7	4%	3	1%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	10	5%	23	11%
Make a Payment	11	6%	4	2%
PPO	0	0%	0	0%
Small Claims	4	2%	2	1%
Traffic/Ticket	76	38%	55	25%
Other	9	5%	20	9%
Number of Respondents	200		216	
No Response	3		2	

**8) Who are you? (Shade ALL that apply.)**

	2015		2016	
Party (Plaintiff/Defendant)	145	73%	122	57%
Agency Worker	4	2%	7	3%
Attorney/Prosecutor	19	10%	43	20%
Family/Friend of party to case	22	11%	18	8%
Juror	0	0%	0	0%
Witness	3	2%	6	3%
Other	7	4%	22	10%
Number of Respondents	200		214	
No Response	3		4	

Wayne County - 33rd District Court

**9) What is your gender?**

	2015		2016	
Male	120	59%	127	59%
Female	82	40%	90	42%
Other	1	0%	0	0%
Number of Respondents	203		216	
No Response	0		2	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015		2016	
American Indian / Alaska Native	3	2%	5	2%
Asian	1	1%	5	2%
Multiracial/Biracial	2	1%	1	0%
Black/African American	23	12%	32	15%
Hispanic/Latino	13	7%	9	4%
White/Caucasian	157	79%	164	76%
Other	4	2%	3	1%
Number of Respondents	200		215	
No Response	3		3	