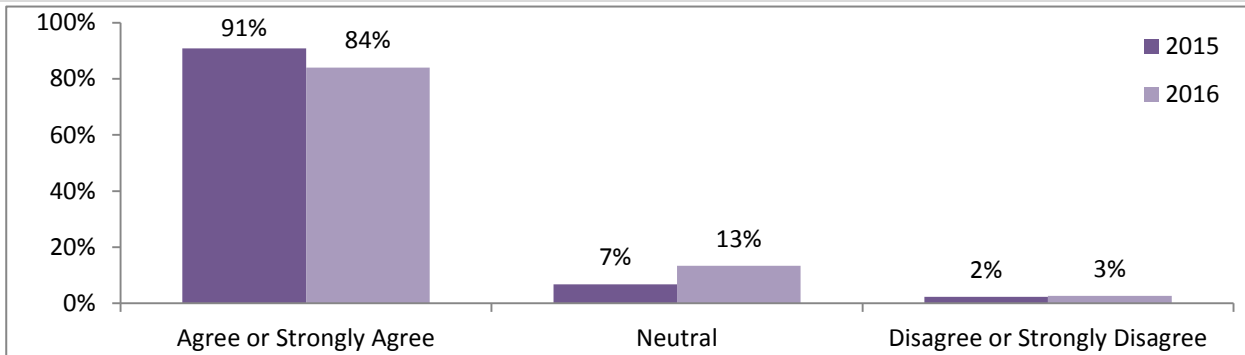


Questions 1 and 2 were directed to all respondents.

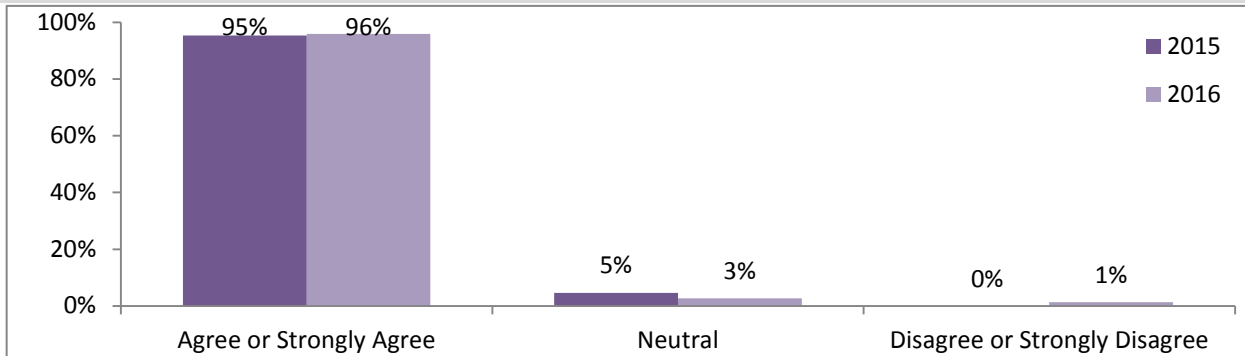
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	27	61%	38	51%
4 Agree	13	30%	25	33%
3 Neutral	3	7%	10	13%
2 Disagree	1	2%	1	1%
1 Strongly Disagree	0	0%	1	1%
Total Responses	44		75	
Score	4.5		4.3	
NA - Not Applicable	0		2	
No Response	1		3	



2) I was treated with courtesy and respect by court staff.

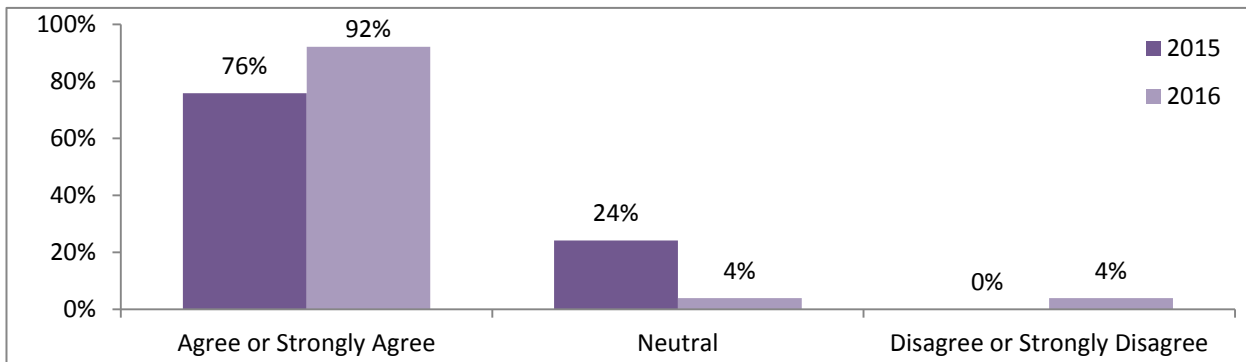
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	31	72%	48	65%
4 Agree	10	23%	23	31%
3 Neutral	2	5%	2	3%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	0	0%	1	1%
Total Responses	43		74	
Score	4.7		4.6	
NA - Not Applicable	1		2	
No Response	1		4	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

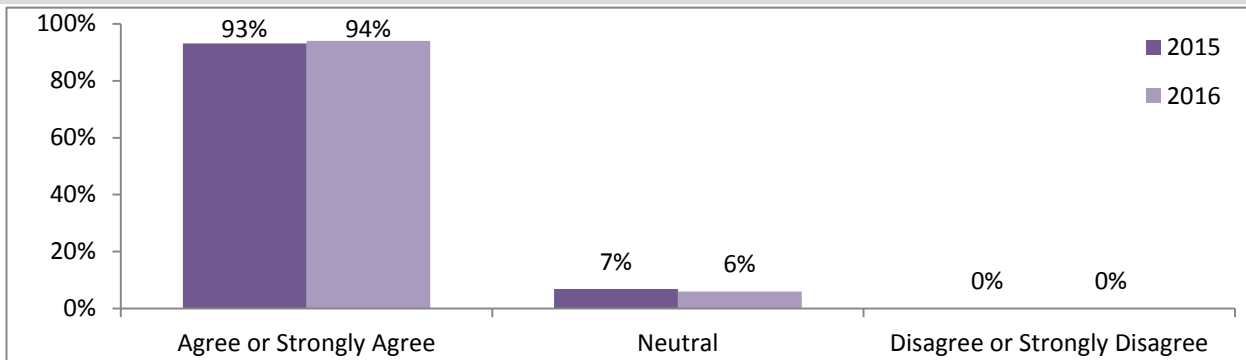
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	14	48%	25	49%
4 Agree	8	28%	22	43%
3 Neutral	7	24%	2	4%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	0	0%	2	4%
Total Responses	29		51	
Score	4.2		4.3	
NA - Not Applicable	5		15	
No Response	11		14	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

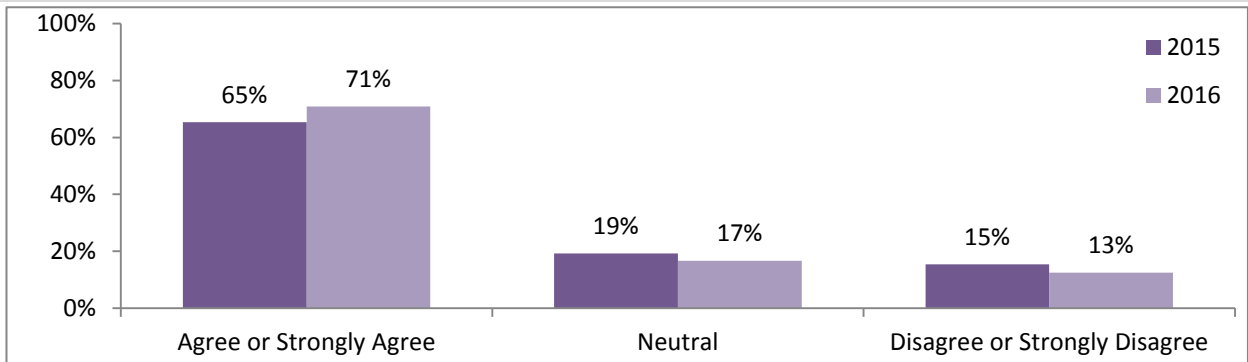
	2015		2016	
5 Strongly Agree	21	72%	31	62%
4 Agree	6	21%	16	32%
3 Neutral	2	7%	3	6%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	0	0%	0	0%
Total Responses	29		50	
Score	4.7		4.6	
NA - Not Applicable	4		15	
No Response	12		15	



Questions 5 and 6 were directed to persons who were a party to the case.

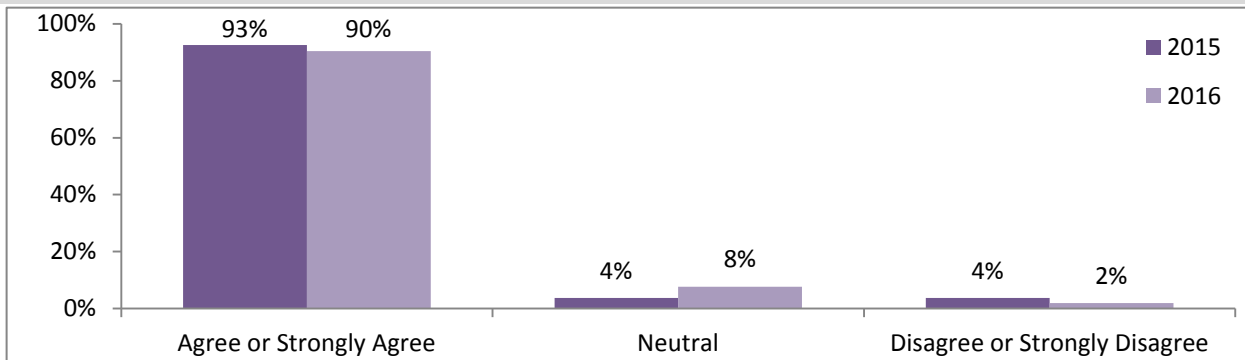
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	9	35%	22	46%
4 Agree	8	31%	12	25%
3 Neutral	5	19%	8	17%
2 Disagree	4	15%	4	8%
1 Strongly Disagree	0	0%	2	4%
Total Responses	26		48	
Score	3.8		4.0	
NA - Not Applicable	6		18	
No Response	13		14	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	15	56%	28	54%
4 Agree	10	37%	19	37%
3 Neutral	1	4%	4	8%
2 Disagree	1	4%	0	0%
1 Strongly Disagree	0	0%	1	2%
Total Responses	27		52	
Score	4.4		4.4	
NA - Not Applicable	6		14	
No Response	12		14	



Wayne County - 32A District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	5	12%	9	12%
Criminal/Probation	11	26%	17	23%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	2	5%	2	3%
Estate/Trust	0	0%	0	0%
File Papers	0	0%	2	3%
Get Information	0	0%	2	3%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	2	5%	7	10%
Make a Payment	4	9%	5	7%
PPO	0	0%	0	0%
Small Claims	0	0%	0	0%
Traffic/Ticket	21	49%	32	44%
Other	3	7%	4	5%
Number of Respondents	43		73	
No Response	2		7	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	26	62%	52	73%
Agency Worker	0	0%	0	0%
Attorney/Prosecutor	6	14%	7	10%
Family/Friend of party to case	6	14%	5	7%
Juror	0	0%	0	0%
Witness	0	0%	1	1%
Other	4	10%	6	8%
Number of Respondents	42		71	
No Response	3		9	

Wayne County - 32A District Court

9) What is your gender?

	2015		2016	
Male	22	51%	45	58%
Female	22	51%	32	42%
Other	0	0%	0	0%
Number of Respondents	43		77	
No Response	2		3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	1	2%	0	0%
Asian	0	0%	1	1%
Multiracial/Biracial	1	2%	5	7%
Black/African American	28	68%	50	67%
Hispanic/Latino	1	2%	1	1%
White/Caucasian	11	27%	19	25%
Other	2	5%	0	0%
Number of Respondents	41		75	
No Response	4		5	