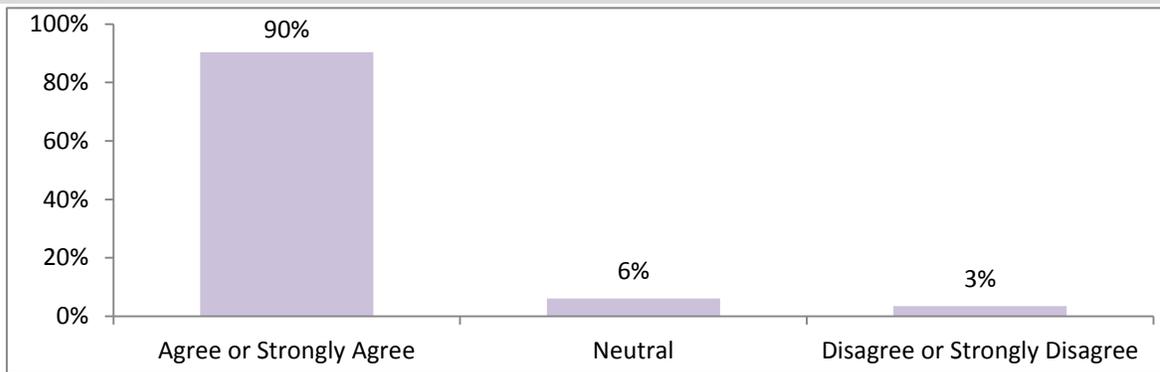


Questions 1 and 2 were directed to all respondents.

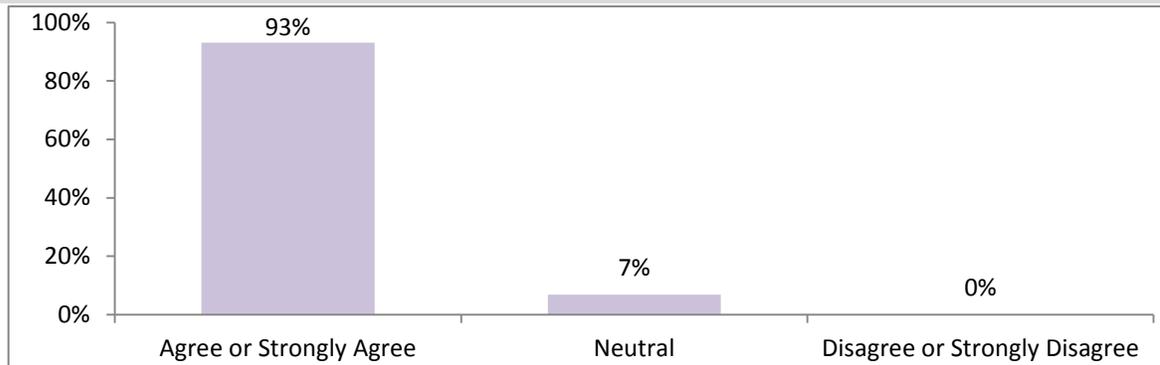
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	75	65%
4 Agree	29	25%
3 Neutral	7	6%
2 Disagree	2	2%
1 Strongly Disagree	2	2%
Total Responses	115	
Score	4.5	
NA - Not Applicable	2	
No Response	6	



2) I was treated with courtesy and respect by court staff.

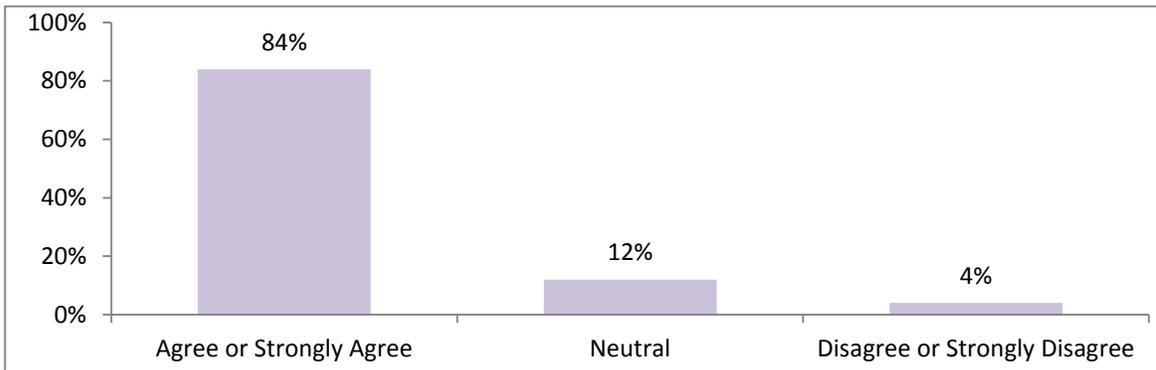
	2015	
5 Strongly Agree	91	78%
4 Agree	18	15%
3 Neutral	8	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	117	
Score	4.7	
NA - Not Applicable	0	
No Response	6	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

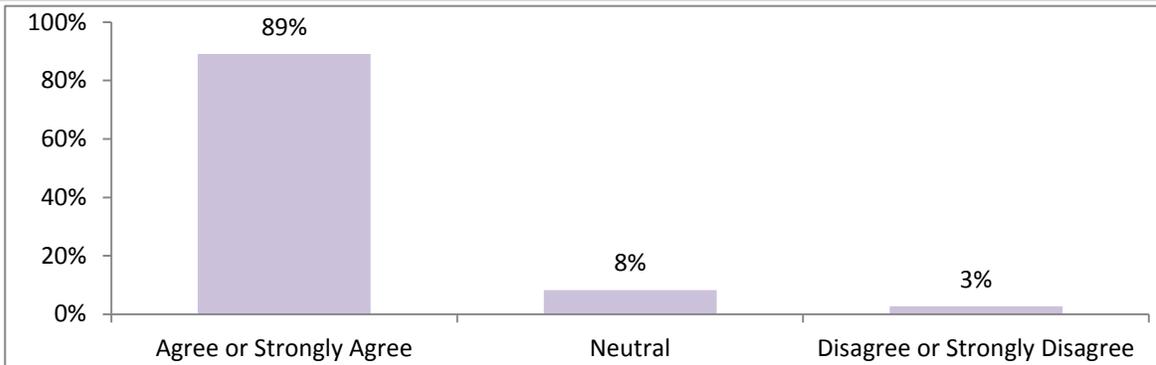
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	46	61%
4 Agree	17	23%
3 Neutral	9	12%
2 Disagree	0	0%
1 Strongly Disagree	3	4%
Total Responses	75	
Score		4.4
NA - Not Applicable	13	
No Response	35	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

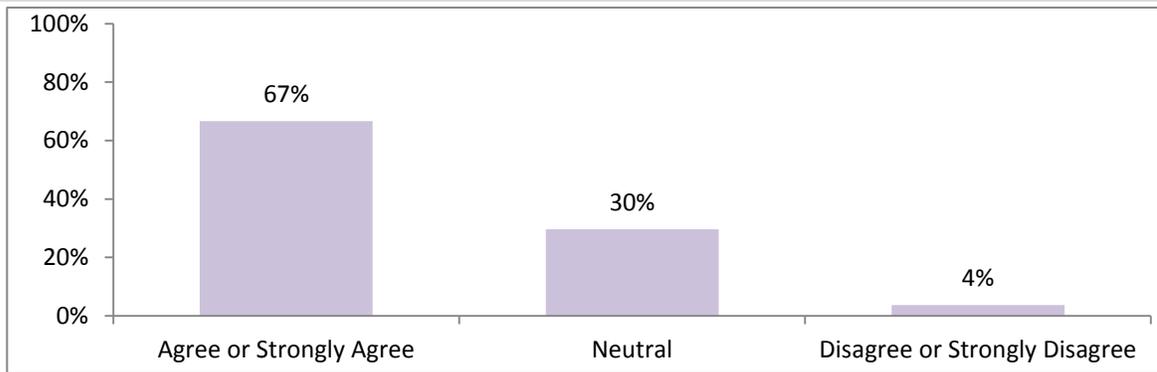
	2015	
5 Strongly Agree	49	67%
4 Agree	16	22%
3 Neutral	6	8%
2 Disagree	2	3%
1 Strongly Disagree	0	0%
Total Responses	73	
Score		4.5
NA - Not Applicable	12	
No Response	38	



Questions 5 and 6 were directed to persons who were a party to the case.

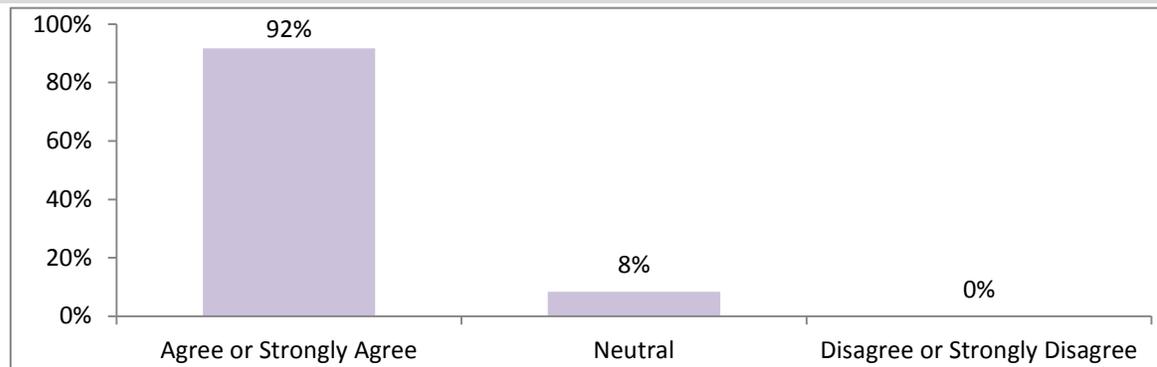
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	27	50%
4 Agree	9	17%
3 Neutral	16	30%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	54	
Score		4.1
NA - Not Applicable	24	
No Response	45	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	41	68%
4 Agree	14	23%
3 Neutral	5	8%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	60	
Score		4.6
NA - Not Applicable	18	
No Response	45	



Wayne County 31st District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	29	24%
Criminal/probation	14	12%
Divorce/custody/support	0	0%
Drug/sobriety court	1	1%
Estate/trust	0	0%
File papers	1	1%
Get information	1	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	10	8%
Make a payment	7	6%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	50	42%
Other	11	9%
Number of Respondents	119	
No Response	4	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	59	54%
Agency Worker	3	3%
Attorney/prosecutor	26	24%
Family/friend of party to case	8	7%
Juror	1	1%
Witness	2	2%
Other	12	11%
Number of Respondents	109	
No Response	14	

Wayne County 31st District Court

9) What is your gender?

	2015	
Male	82	68%
Female	38	32%
Other	0	0%
Number of Respondents	120	
No Response	3	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	1%
Asian	9	8%
Multiracial/biracial	2	2%
Black/African American	34	29%
Hispanic/Latino	1	1%
White/Caucasian	62	53%
Other	7	6%
Number of Respondents	116	
No Response	7	