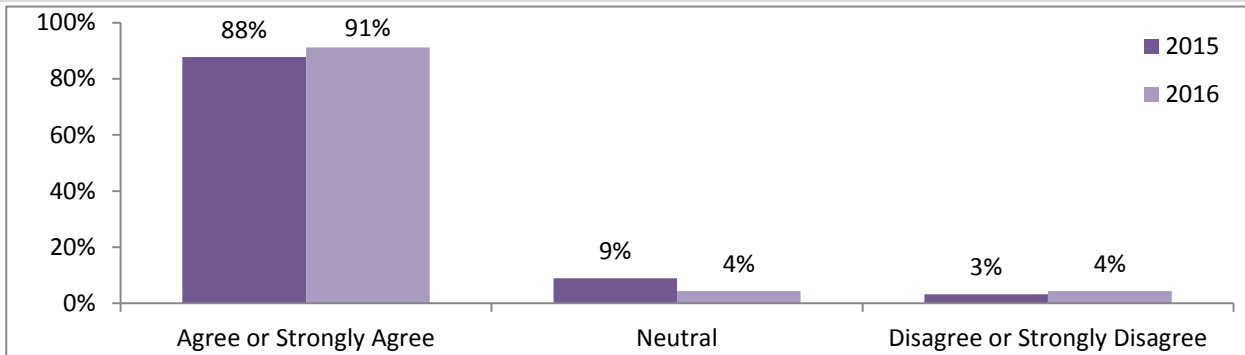


Questions 1 and 2 were directed to all respondents.

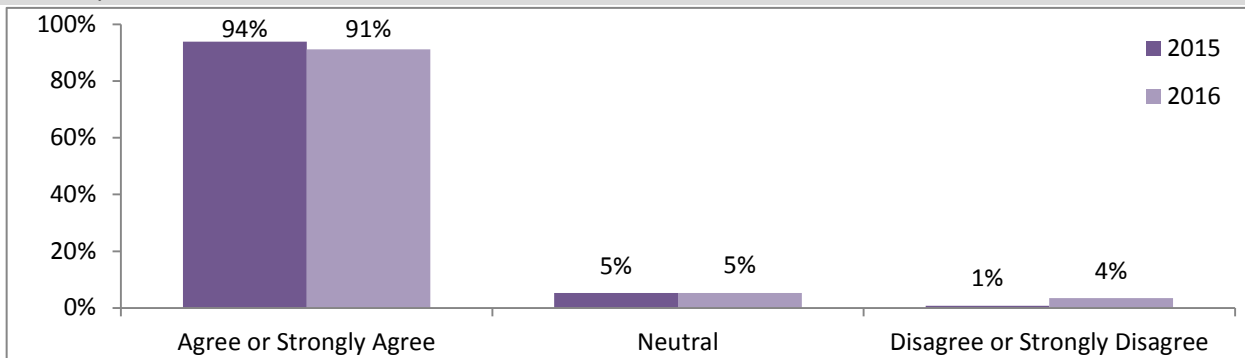
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	71	58%	75	66%
4 Agree	37	30%	29	25%
3 Neutral	11	9%	5	4%
2 Disagree	1	1%	1	1%
1 Strongly Disagree	3	2%	4	4%
Total Responses	123		114	
Score	4.4		4.5	
NA - Not Applicable	11		2	
No Response	7		1	



2) I was treated with courtesy and respect by court staff.

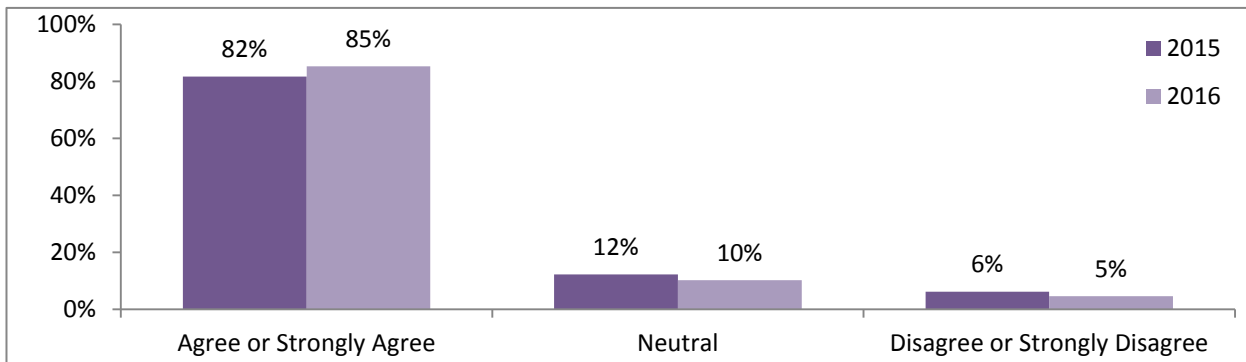
	2015		2016	
5 Strongly Agree	94	71%	87	77%
4 Agree	30	23%	16	14%
3 Neutral	7	5%	6	5%
2 Disagree	1	1%	1	1%
1 Strongly Disagree	0	0%	3	3%
Total Responses	132		113	
Score	4.6		4.6	
NA - Not Applicable	3		0	
No Response	6		4	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

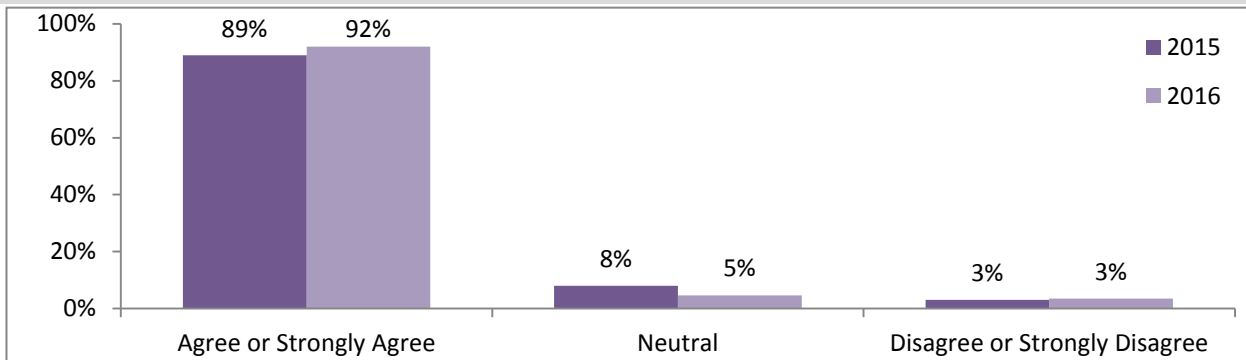
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	57	58%	58	66%
4 Agree	23	23%	17	19%
3 Neutral	12	12%	9	10%
2 Disagree	4	4%	1	1%
1 Strongly Disagree	2	2%	3	3%
Total Responses	98		88	
Score	4.3		4.4	
NA - Not Applicable	19		16	
No Response	24		13	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

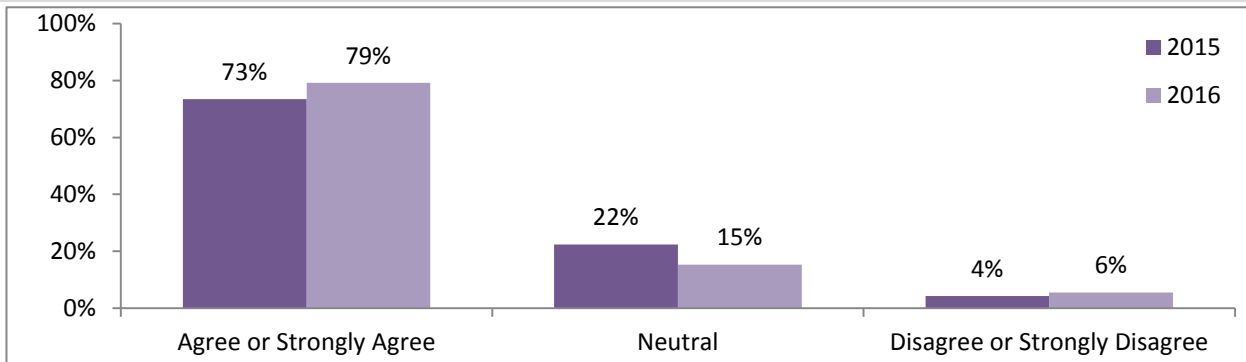
	2015		2016	
5 Strongly Agree	64	64%	65	75%
4 Agree	25	25%	15	17%
3 Neutral	8	8%	4	5%
2 Disagree	3	3%	0	0%
1 Strongly Disagree	0	0%	3	3%
Total Responses	100		87	
Score	4.5		4.6	
NA - Not Applicable	18		16	
No Response	23		14	



Questions 5 and 6 were directed to persons who were a party to the case.

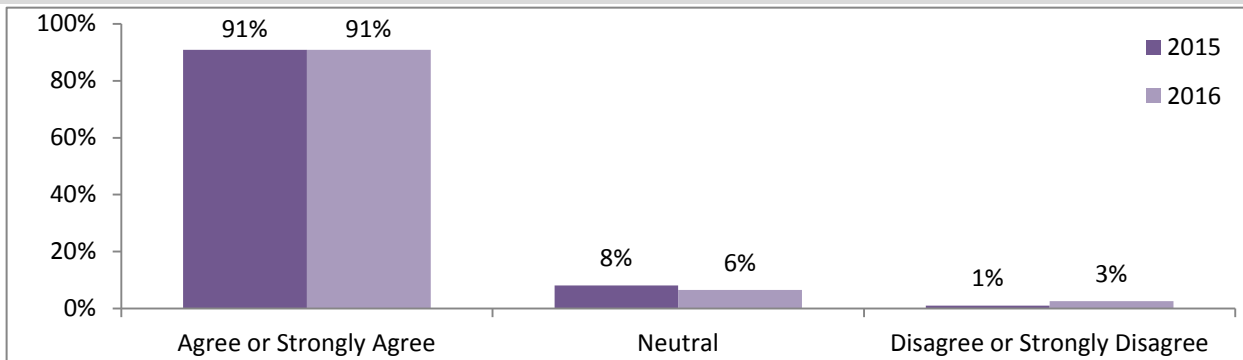
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	43	46%	38	53%
4 Agree	26	28%	19	26%
3 Neutral	21	22%	11	15%
2 Disagree	2	2%	2	3%
1 Strongly Disagree	2	2%	2	3%
Total Responses	94		72	
Score	4.1		4.2	
NA - Not Applicable	21		27	
No Response	26		18	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	65	66%	50	65%
4 Agree	25	25%	20	26%
3 Neutral	8	8%	5	6%
2 Disagree	0	0%	0	0%
1 Strongly Disagree	1	1%	2	3%
Total Responses	99		77	
Score	4.5		4.5	
NA - Not Applicable	14		22	
No Response	28		18	



Wayne County - 29th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	20	15%	17	15%
Criminal/Probation	46	34%	32	29%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	5	4%	6	5%
Estate/Trust	0	0%	0	0%
File Papers	2	1%	2	2%
Get Information	3	2%	2	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	19	14%	20	18%
Make a Payment	1	1%	1	1%
PPO	0	0%	0	0%
Small Claims	4	3%	4	4%
Traffic/Ticket	22	16%	18	16%
Other	21	16%	16	14%
Number of Respondents	134		111	
No Response	7		6	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	76	56%	56	53%
Agency Worker	5	4%	2	2%
Attorney/Prosecutor	17	13%	22	21%
Family/Friend of party to case	20	15%	12	11%
Juror	0	0%	0	0%
Witness	8	6%	4	4%
Other	12	9%	13	12%
Number of Respondents	136		105	
No Response	5		12	

Wayne County - 29th District Court

9) What is your gender?

	2015		2016	
Male	85	61%	64	55%
Female	55	39%	53	45%
Other	2	1%	1	1%
Number of Respondents	140		117	
No Response	1		0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	2	1%	1	1%
Asian	2	1%	1	1%
Multiracial/Biracial	1	1%	3	3%
Black/African American	37	27%	35	31%
Hispanic/Latino	3	2%	3	3%
White/Caucasian	89	65%	75	66%
Other	6	4%	1	1%
Number of Respondents	137		114	
No Response	4		3	