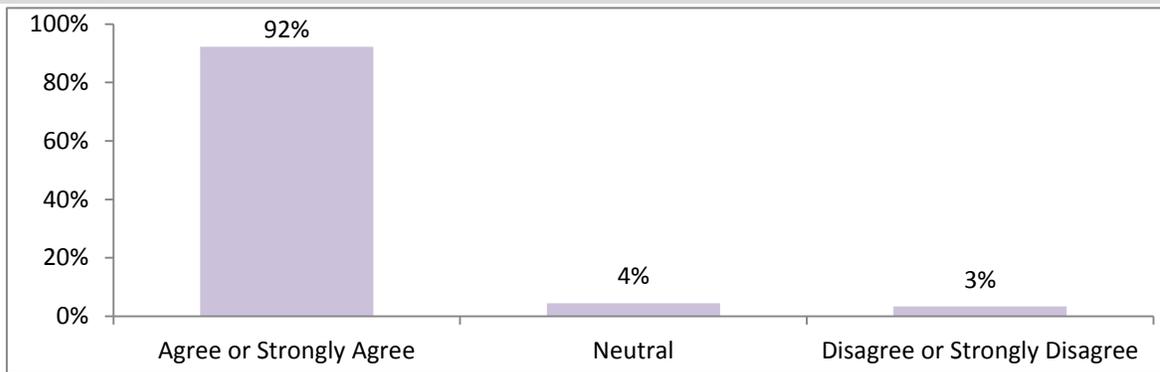


Questions 1 and 2 were directed to all respondents.

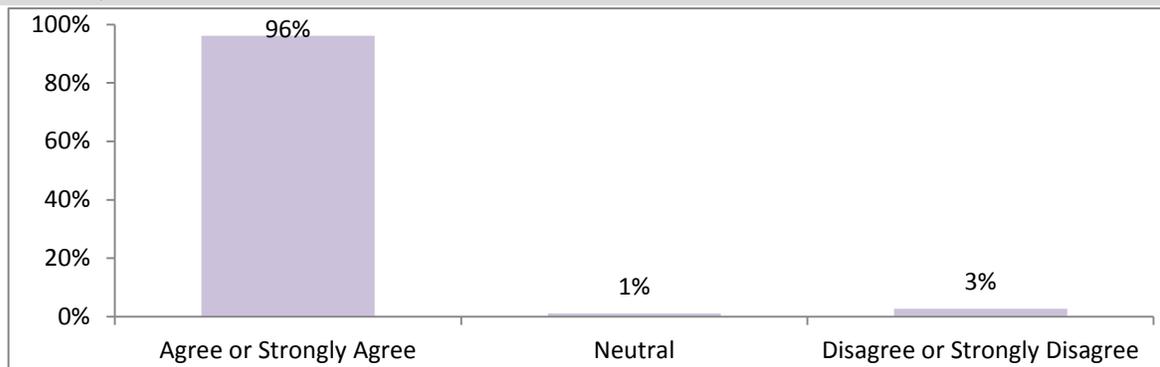
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	117	65%
4 Agree	50	28%
3 Neutral	8	4%
2 Disagree	1	1%
1 Strongly Disagree	5	3%
Total Responses	181	
Score		4.5
NA - Not Applicable	6	
No Response	5	



2) I was treated with courtesy and respect by court staff.

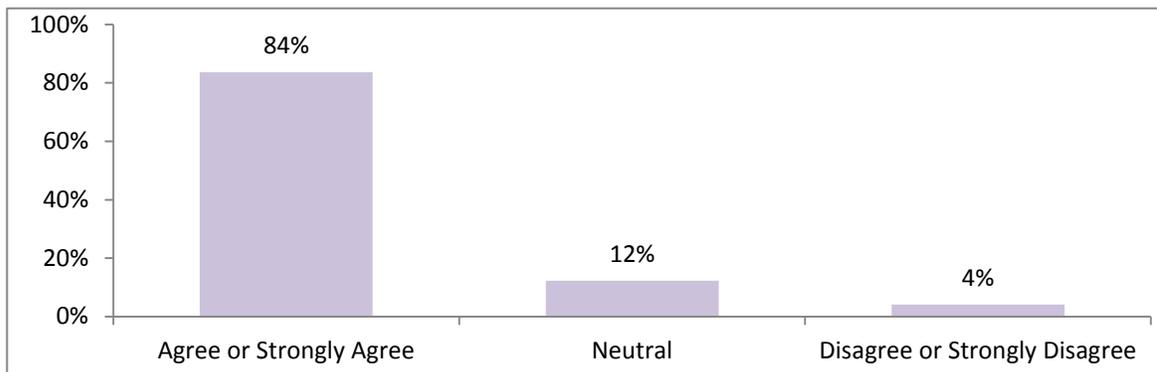
	2015	
5 Strongly Agree	138	75%
4 Agree	40	22%
3 Neutral	2	1%
2 Disagree	2	1%
1 Strongly Disagree	3	2%
Total Responses	185	
Score		4.7
NA - Not Applicable	2	
No Response	5	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

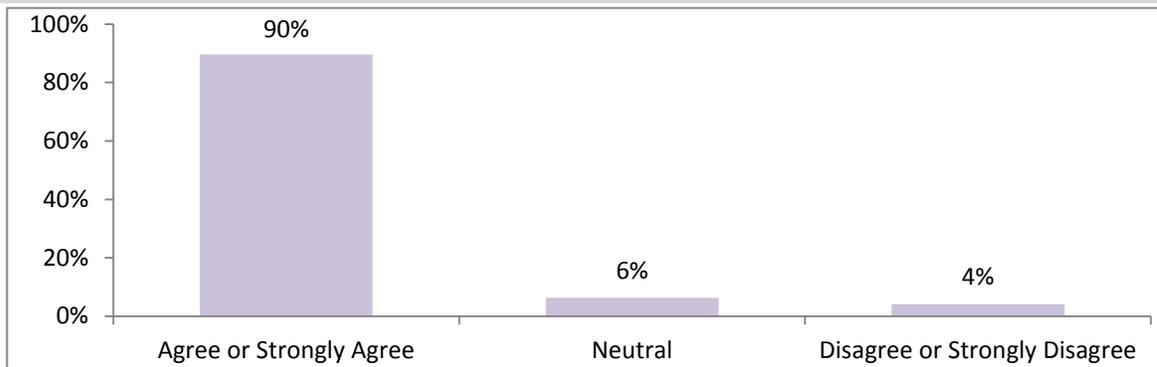
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	59	60%
4 Agree	23	23%
3 Neutral	12	12%
2 Disagree	1	1%
1 Strongly Disagree	3	3%
Total Responses	98	
Score		4.4
NA - Not Applicable	36	
No Response	58	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

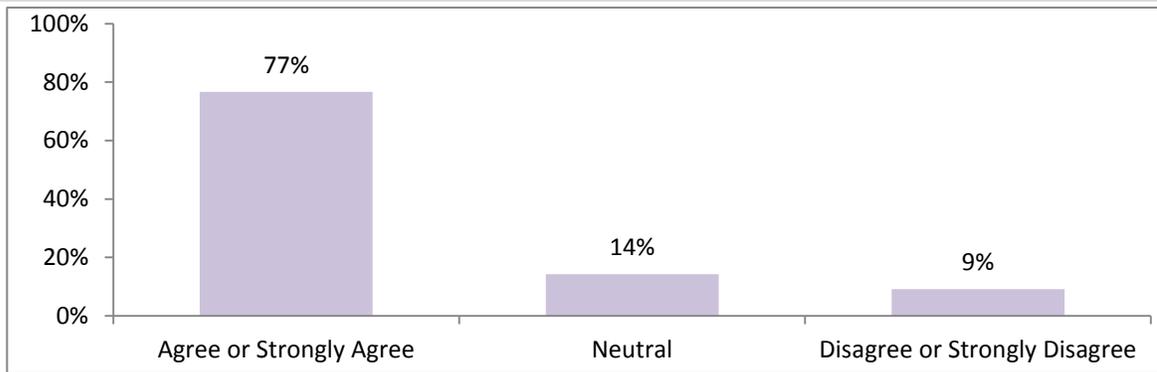
	2015	
5 Strongly Agree	67	70%
4 Agree	19	20%
3 Neutral	6	6%
2 Disagree	2	2%
1 Strongly Disagree	2	2%
Total Responses	96	
Score		4.5
NA - Not Applicable	35	
No Response	61	



Questions 5 and 6 were directed to persons who were a party to the case.

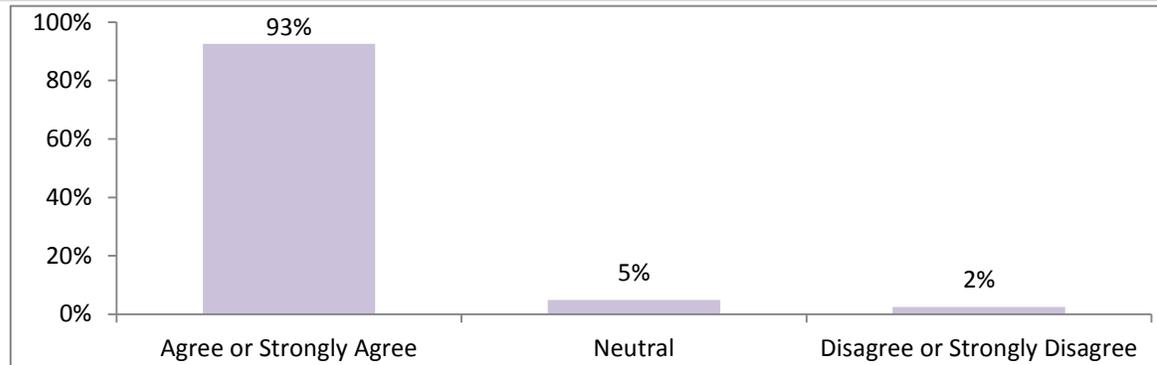
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	45	58%
4 Agree	14	18%
3 Neutral	11	14%
2 Disagree	4	5%
1 Strongly Disagree	3	4%
Total Responses	77	
Score		4.2
NA - Not Applicable	47	
No Response	68	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	51	63%
4 Agree	24	30%
3 Neutral	4	5%
2 Disagree	0	0%
1 Strongly Disagree	2	2%
Total Responses	81	
Score		4.5
NA - Not Applicable	42	
No Response	69	



Wayne County 28th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	25	13%
Criminal/probation	45	24%
Divorce/custody/support	0	0%
Drug/sobriety court	3	2%
Estate/trust	0	0%
File papers	2	1%
Get information	3	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	8	4%
PPO	0	0%
Small claims	3	2%
Traffic/Ticket	82	44%
Other	23	12%
Number of Respondents	187	
No Response	5	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	108	59%
Agency Worker	2	1%
Attorney/prosecutor	16	9%
Family/friend of party to case	17	9%
Juror	18	10%
Witness	1	1%
Other	24	13%
Number of Respondents	183	
No Response	9	

Wayne County 28th District Court

9) What is your gender?

	2015	
Male	110	58%
Female	79	42%
Other	1	1%
Number of Respondents	190	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	7	4%
Asian	4	2%
Multiracial/biracial	4	2%
Black/African American	20	11%
Hispanic/Latino	12	6%
White/Caucasian	145	78%
Other	3	2%
Number of Respondents	187	
No Response	5	