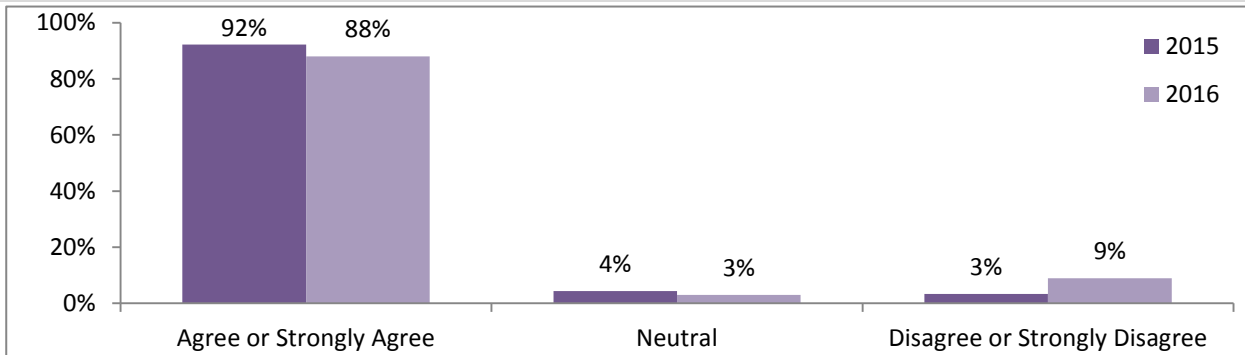


Questions 1 and 2 were directed to all respondents.

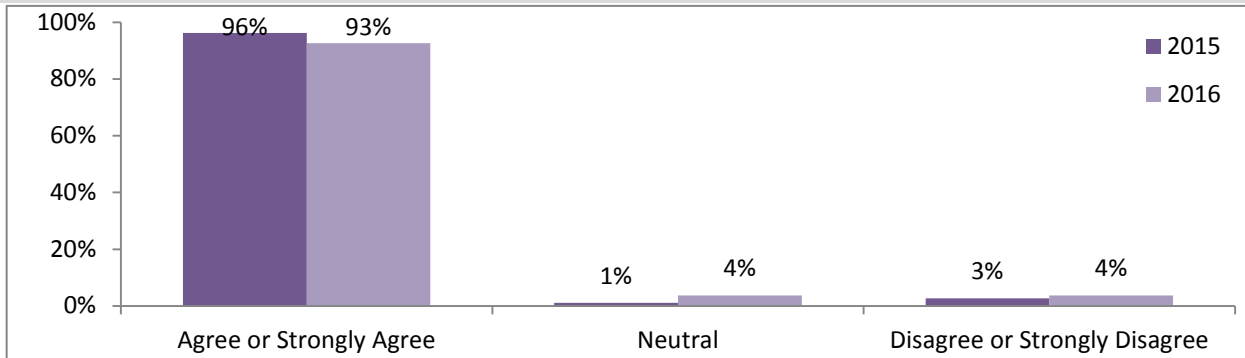
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	117	65%	79	59%
4 Agree	50	28%	39	29%
3 Neutral	8	4%	4	3%
2 Disagree	1	1%	5	4%
1 Strongly Disagree	5	3%	7	5%
Total Responses	181		134	
Score		4.5		4.3
NA - Not Applicable	6		3	
No Response	5		9	



2) I was treated with courtesy and respect by court staff.

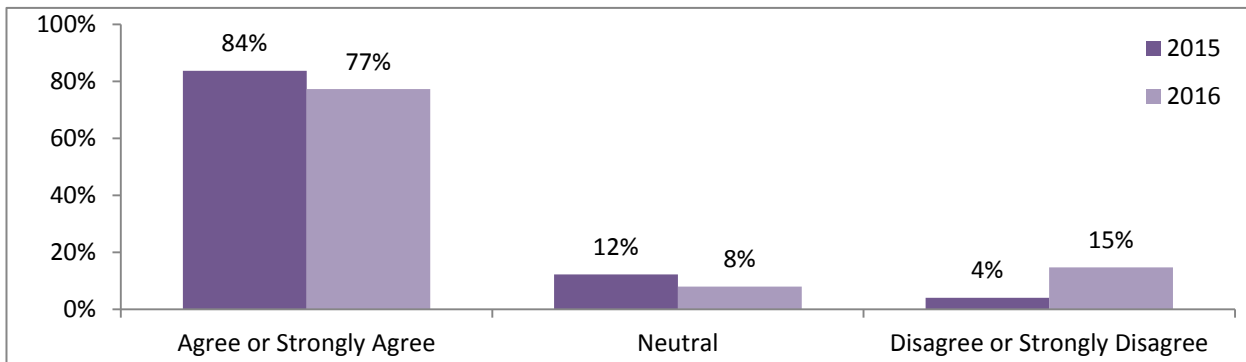
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	138	75%	109	81%
4 Agree	40	22%	16	12%
3 Neutral	2	1%	5	4%
2 Disagree	2	1%	1	1%
1 Strongly Disagree	3	2%	4	3%
Total Responses	185		135	
Score		4.7		4.7
NA - Not Applicable	2		4	
No Response	5		7	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

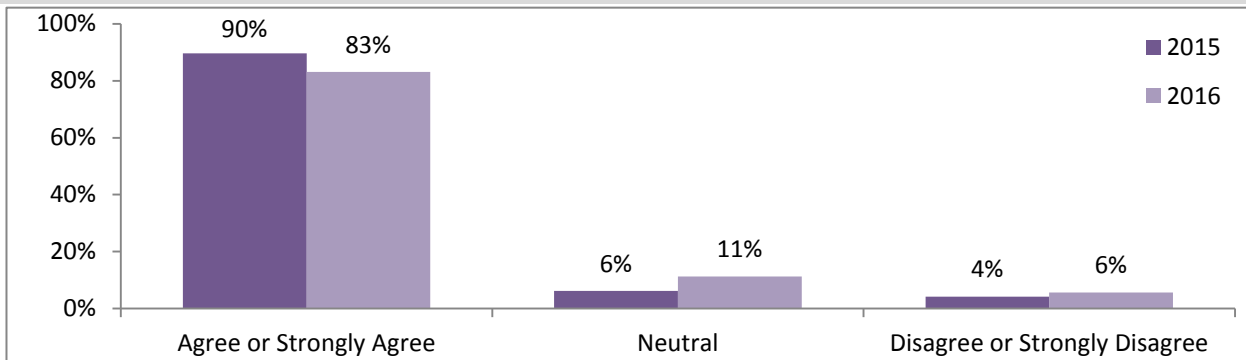
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	59	60%	37	49%
4 Agree	23	23%	21	28%
3 Neutral	12	12%	6	8%
2 Disagree	1	1%	4	5%
1 Strongly Disagree	3	3%	7	9%
Total Responses	98		75	
Score	4.4		4.0	
NA - Not Applicable	36		34	
No Response	58		37	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

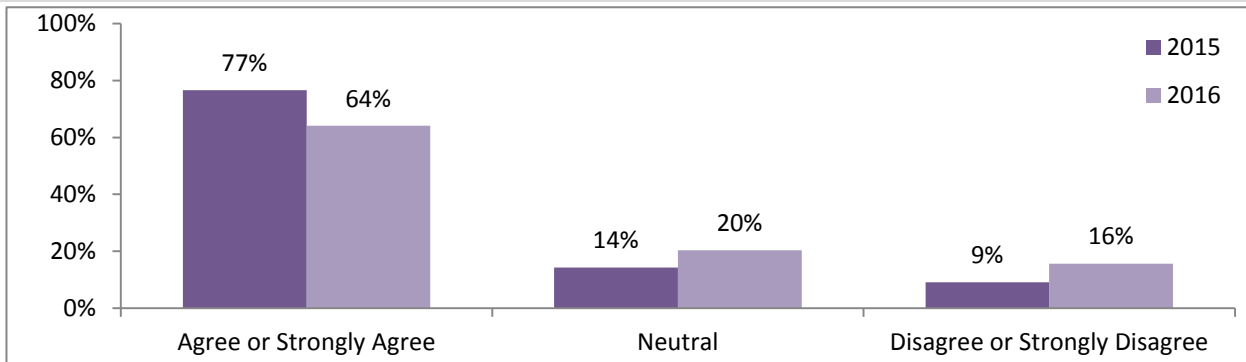
	2015		2016	
5 Strongly Agree	67	70%	41	58%
4 Agree	19	20%	18	25%
3 Neutral	6	6%	8	11%
2 Disagree	2	2%	0	0%
1 Strongly Disagree	2	2%	4	6%
Total Responses	96		71	
Score	4.5		4.3	
NA - Not Applicable	35		34	
No Response	61		41	



Questions 5 and 6 were directed to persons who were a party to the case.

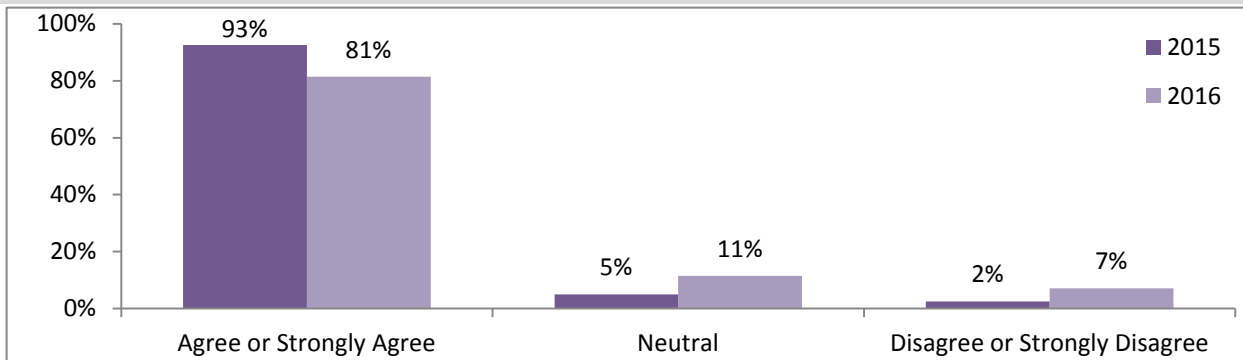
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	45	58%	25	39%
4 Agree	14	18%	16	25%
3 Neutral	11	14%	13	20%
2 Disagree	4	5%	5	8%
1 Strongly Disagree	3	4%	5	8%
Total Responses	77		64	
Score	4.2		3.8	
NA - Not Applicable	47		35	
No Response	68		47	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	51	63%	36	51%
4 Agree	24	30%	21	30%
3 Neutral	4	5%	8	11%
2 Disagree	0	0%	2	3%
1 Strongly Disagree	2	2%	3	4%
Total Responses	81		70	
Score	4.5		4.2	
NA - Not Applicable	42		32	
No Response	69		44	



Wayne County - 28th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Child Protective	0	0%	0	0%
Civil Matter	25	13%	20	15%
Criminal/Probation	45	24%	54	41%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	3	2%	5	4%
Estate/Trust	0	0%	0	0%
File Papers	2	1%	3	2%
Get Information	3	2%	3	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	0	0%	1	1%
Make a Payment	8	4%	6	5%
PPO	0	0%	0	0%
Small Claims	3	2%	4	3%
Traffic/Ticket	82	44%	31	23%
Other	23	12%	14	11%
Number of Respondents	187		133	
No Response	5		13	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Party (Plaintiff/Defendant)	108	59%	88	63%
Agency Worker	2	1%	1	1%
Attorney/Prosecutor	16	9%	14	10%
Family/Friend of party to case	17	9%	23	17%
Juror	18	10%	0	0%
Witness	1	1%	2	1%
Other	24	13%	12	9%
Number of Respondents	183		139	
No Response	9		7	

Wayne County - 28th District Court

9) What is your gender?

	2015		2016	
Male	110	58%	85	62%
Female	79	42%	53	38%
Other	1	1%	0	0%
Number of Respondents	190		138	
No Response	2		8	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	7	4%	4	3%
Asian	4	2%	0	0%
Multiracial/Biracial	4	2%	0	0%
Black/African American	20	11%	17	12%
Hispanic/Latino	12	6%	15	11%
White/Caucasian	145	78%	106	76%
Other	3	2%	0	0%
Number of Respondents	187		139	
No Response	5		7	