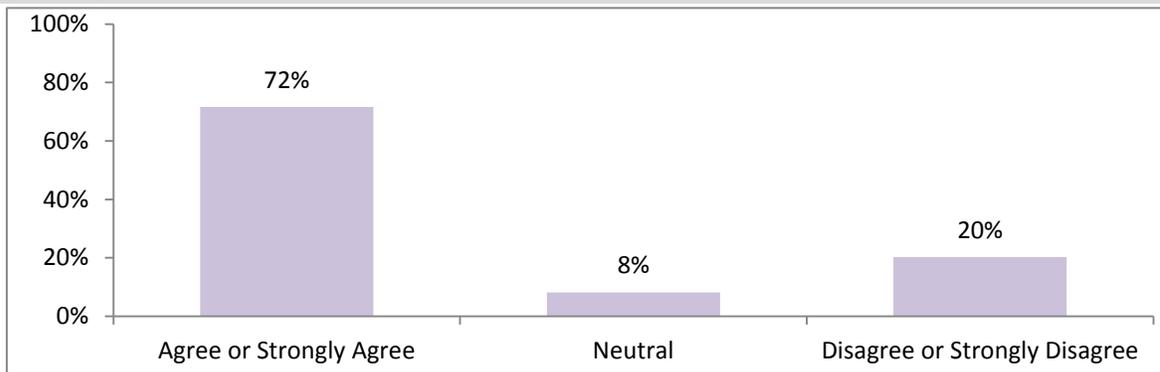


Questions 1 and 2 were directed to all respondents.

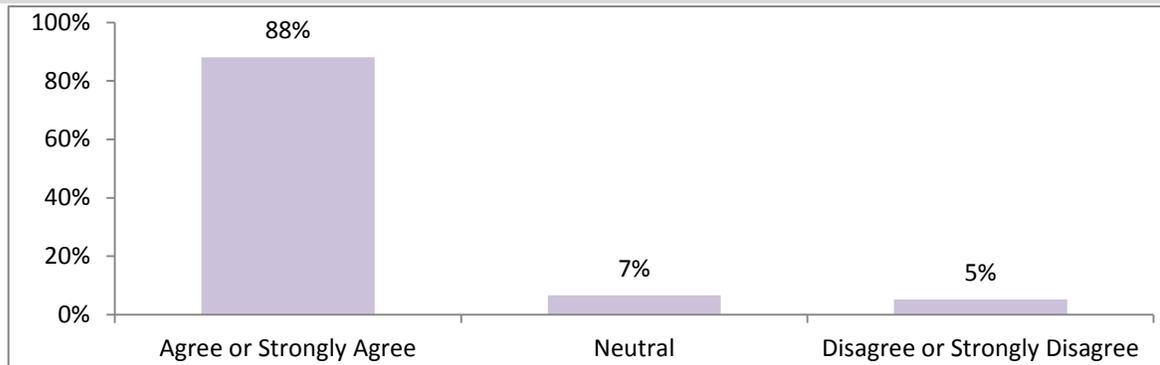
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	34	46%
4 Agree	19	26%
3 Neutral	6	8%
2 Disagree	5	7%
1 Strongly Disagree	10	14%
Total Responses	74	
Score		3.8
NA - Not Applicable	2	
No Response	1	



2) I was treated with courtesy and respect by court staff.

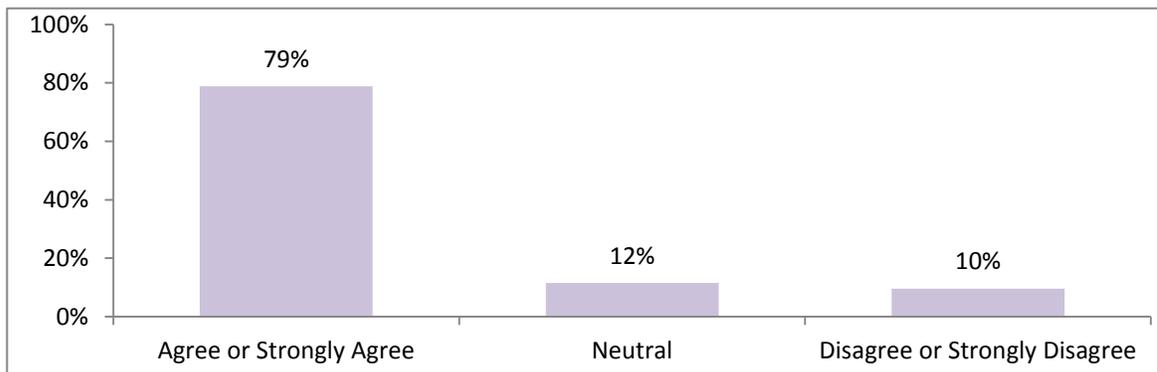
	2015	
5 Strongly Agree	47	62%
4 Agree	20	26%
3 Neutral	5	7%
2 Disagree	0	0%
1 Strongly Disagree	4	5%
Total Responses	76	
Score		4.4
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

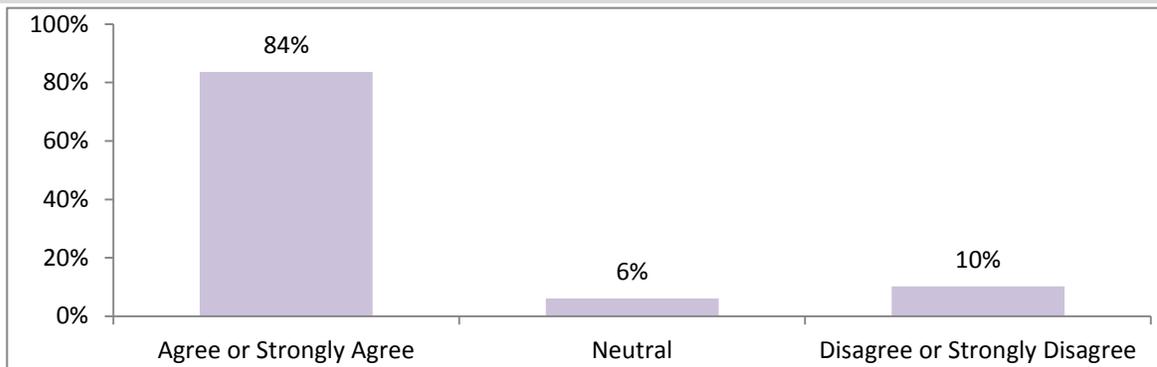
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	31	60%
4 Agree	10	19%
3 Neutral	6	12%
2 Disagree	1	2%
1 Strongly Disagree	4	8%
Total Responses	52	
Score		4.2
NA - Not Applicable	13	
No Response	12	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

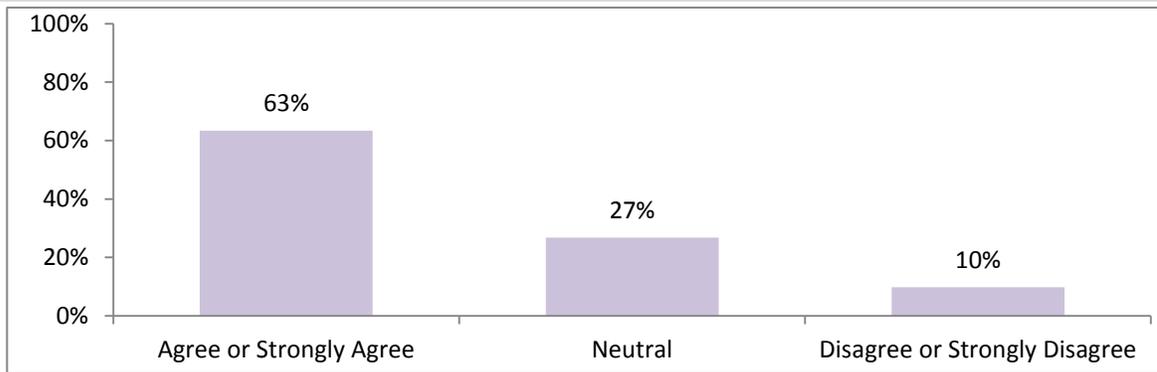
	2015	
5 Strongly Agree	34	69%
4 Agree	7	14%
3 Neutral	3	6%
2 Disagree	1	2%
1 Strongly Disagree	4	8%
Total Responses	49	
Score		4.3
NA - Not Applicable	14	
No Response	14	



Questions 5 and 6 were directed to persons who were a party to the case.

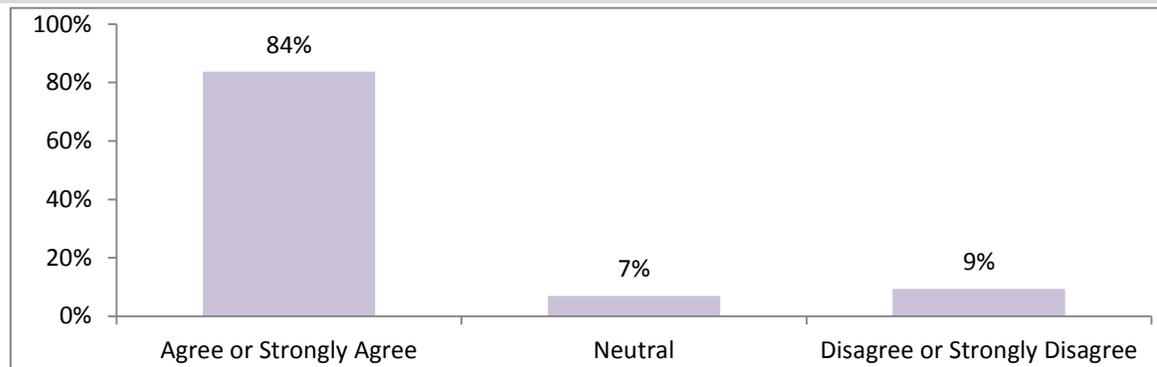
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	17	41%
4 Agree	9	22%
3 Neutral	11	27%
2 Disagree	2	5%
1 Strongly Disagree	2	5%
Total Responses	41	
Score		3.9
NA - Not Applicable	17	
No Response	19	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	28	65%
4 Agree	8	19%
3 Neutral	3	7%
2 Disagree	1	2%
1 Strongly Disagree	3	7%
Total Responses	43	
Score		4.3
NA - Not Applicable	15	
No Response	19	



Wayne County 27th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	11	15%
Criminal/probation	33	45%
Divorce/custody/support	0	0%
Drug/sobriety court	4	5%
Estate/trust	0	0%
File papers	1	1%
Get information	3	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	5%
Make a payment	4	5%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	14	19%
Other	7	9%
Number of Respondents	74	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	44	59%
Agency Worker	7	9%
Attorney/prosecutor	10	13%
Family/friend of party to case	10	13%
Juror	2	3%
Witness	3	4%
Other	3	4%
Number of Respondents	75	
No Response	2	

Wayne County 27th District Court

9) What is your gender?

	2015	
Male	51	68%
Female	23	31%
Other	1	1%
Number of Respondents	75	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	1%
Asian	0	0%
Multiracial/biracial	3	4%
Black/African American	8	10%
Hispanic/Latino	7	9%
White/Caucasian	59	77%
Other	2	3%
Number of Respondents	77	
No Response	0	