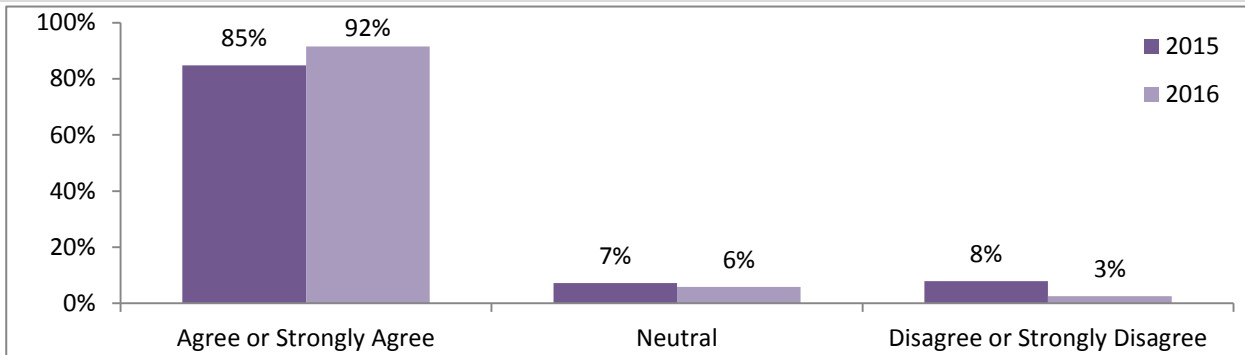


Questions 1 and 2 were directed to all respondents.

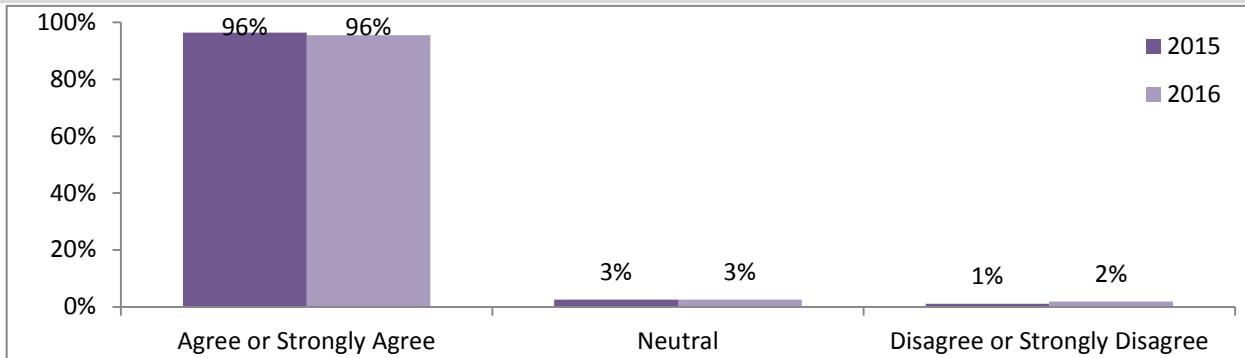
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	167	63%	112	73%
4 Agree	57	22%	29	19%
3 Neutral	19	7%	9	6%
2 Disagree	8	3%	2	1%
1 Strongly Disagree	13	5%	2	1%
Total Responses	264		154	
Score		4.4		4.6
NA - Not Applicable	9		6	
No Response	10		3	



2) I was treated with courtesy and respect by court staff.

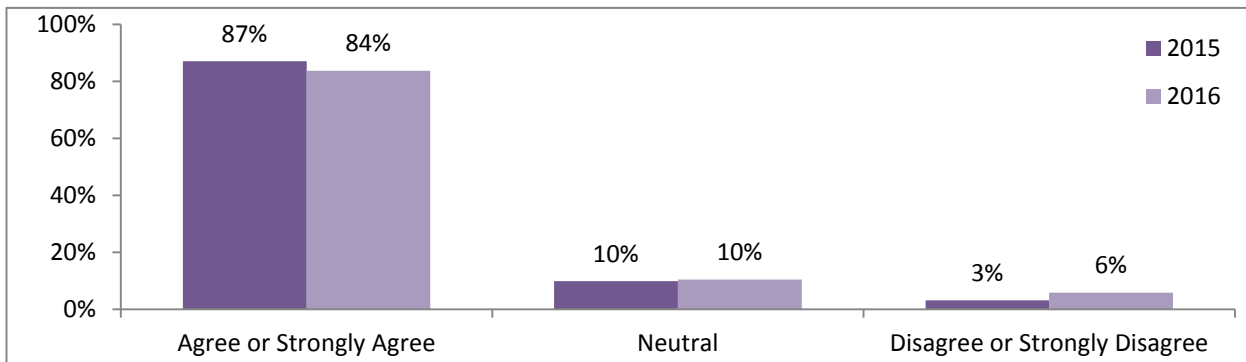
	2015		2016	
	Count	Percentage	Count	Percentage
5 Strongly Agree	204	75%	122	78%
4 Agree	59	22%	28	18%
3 Neutral	7	3%	4	3%
2 Disagree	1	0%	1	1%
1 Strongly Disagree	2	1%	2	1%
Total Responses	273		157	
Score		4.7		4.7
NA - Not Applicable	2		4	
No Response	8		2	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

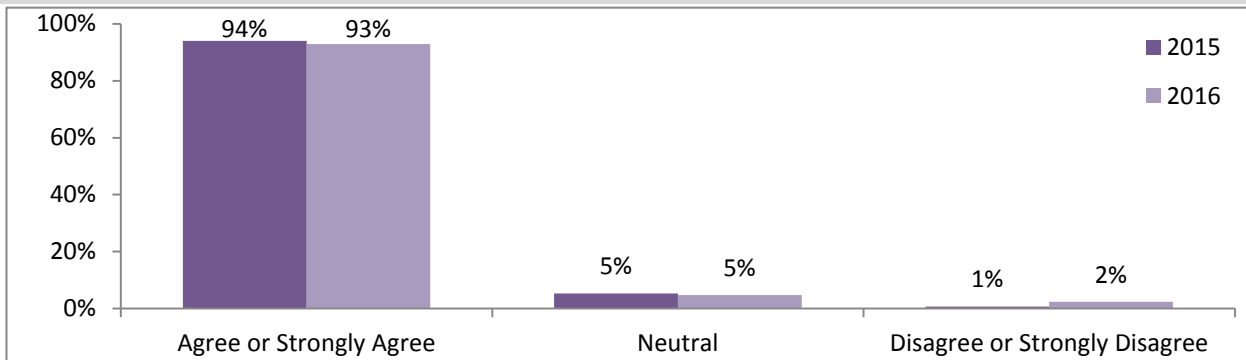
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	105	65%	52	60%
4 Agree	36	22%	20	23%
3 Neutral	16	10%	9	10%
2 Disagree	4	2%	4	5%
1 Strongly Disagree	1	1%	1	1%
Total Responses	162		86	
Score	4.5		4.4	
NA - Not Applicable	44		37	
No Response	77		40	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

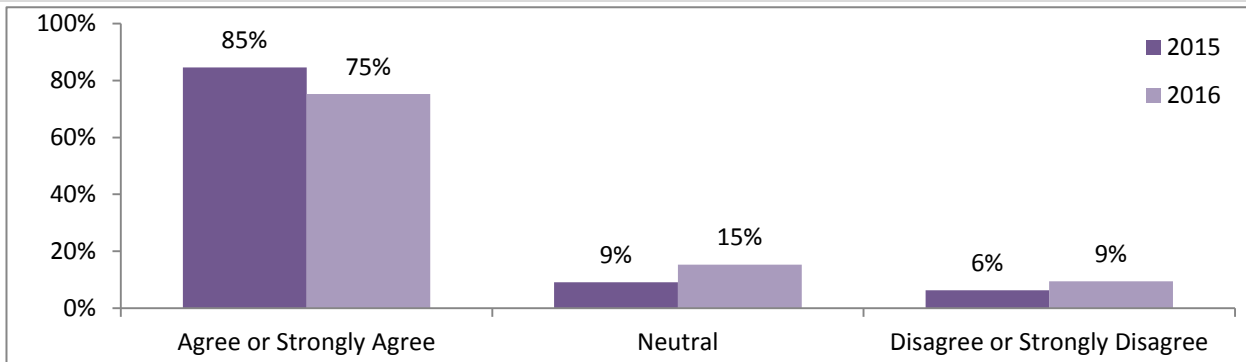
	2015		2016	
5 Strongly Agree	107	71%	56	67%
4 Agree	35	23%	22	26%
3 Neutral	8	5%	4	5%
2 Disagree	0	0%	2	2%
1 Strongly Disagree	1	1%	0	0%
Total Responses	151		84	
Score	4.6		4.6	
NA - Not Applicable	50		39	
No Response	82		40	



Questions 5 and 6 were directed to persons who were a party to the case.

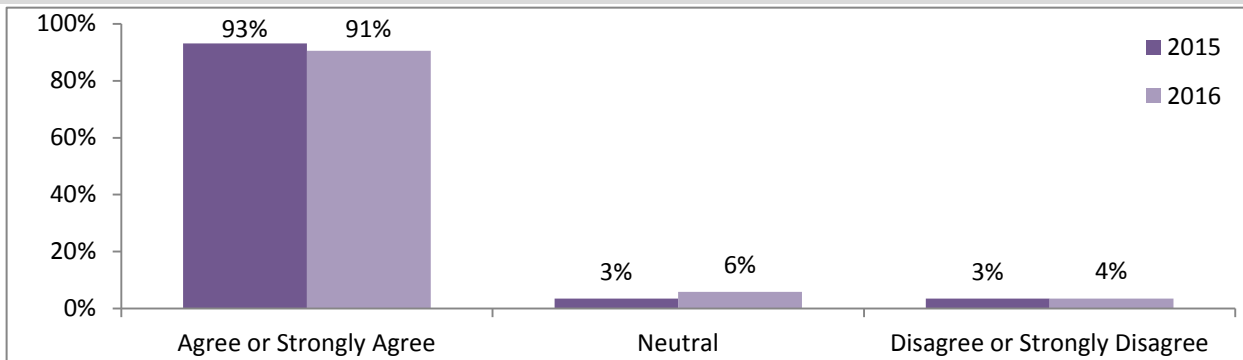
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	90	63%	47	55%
4 Agree	31	22%	17	20%
3 Neutral	13	9%	13	15%
2 Disagree	2	1%	2	2%
1 Strongly Disagree	7	5%	6	7%
Total Responses	143		85	
Score	4.4		4.1	
NA - Not Applicable	53		33	
No Response	87		45	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	102	70%	51	60%
4 Agree	33	23%	26	31%
3 Neutral	5	3%	5	6%
2 Disagree	4	3%	3	4%
1 Strongly Disagree	1	1%	0	0%
Total Responses	145		85	
Score	4.6		4.5	
NA - Not Applicable	51		32	
No Response	87		46	



Wayne County - 25th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Child Protective	0	0%	0	0%
Civil Matter	40	15%	33	21%
Criminal/Probation	46	17%	26	17%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	4	1%	7	5%
Estate/Trust	0	0%	0	0%
File Papers	1	0%	6	4%
Get Information	3	1%	8	5%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	20	7%	12	8%
Make a Payment	25	9%	9	6%
PPO	0	0%	0	0%
Small Claims	3	1%	3	2%
Traffic/Ticket	144	53%	66	43%
Other	12	4%	12	8%
Number of Respondents	274		155	
No Response	9		8	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
	Count	Percentage	Count	Percentage
Party (Plaintiff/Defendant)	178	69%	94	63%
Agency Worker	2	1%	5	3%
Attorney/Prosecutor	12	5%	14	9%
Family/Friend of party to case	31	12%	20	13%
Juror	1	0%	1	1%
Witness	5	2%	1	1%
Other	30	12%	19	13%
Number of Respondents	257		150	
No Response	26		13	

Wayne County - 25th District Court

9) What is your gender?

	2015		2016	
Male	159	57%	95	59%
Female	119	43%	68	42%
Other	1	0%	2	1%
Number of Respondents	278		162	
No Response	5		1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	11	4%	5	3%
Asian	2	1%	0	0%
Multiracial/Biracial	4	1%	4	3%
Black/African American	72	26%	58	37%
Hispanic/Latino	26	10%	15	9%
White/Caucasian	151	56%	79	50%
Other	12	4%	5	3%
Number of Respondents	272		158	
No Response	11		5	