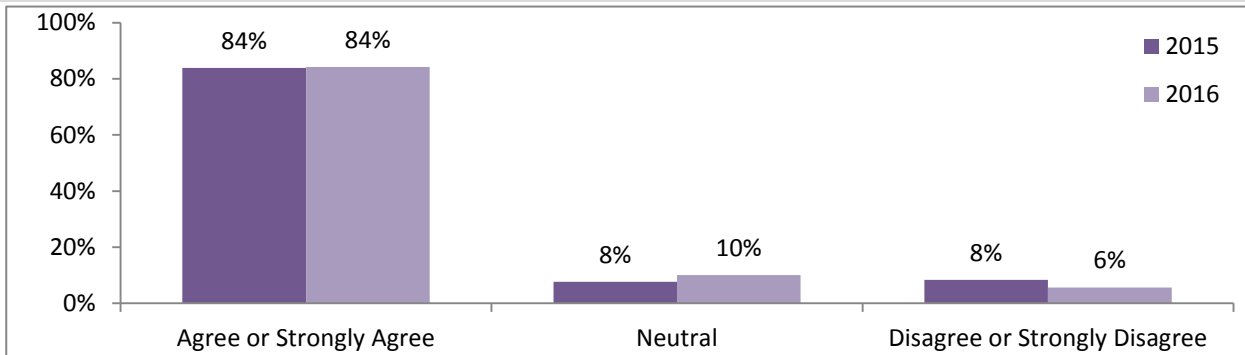


Questions 1 and 2 were directed to all respondents.

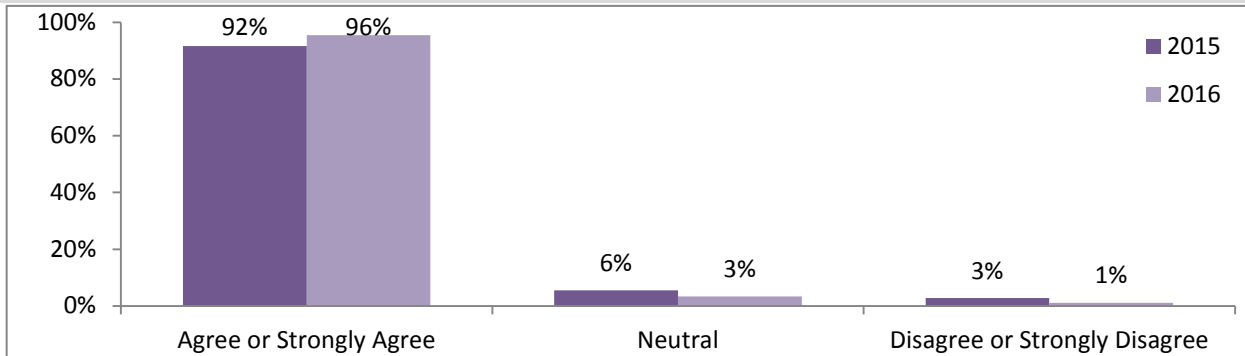
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	82	57%	52	58%
4 Agree	38	27%	23	26%
3 Neutral	11	8%	9	10%
2 Disagree	5	3%	2	2%
1 Strongly Disagree	7	5%	3	3%
Total Responses	143		89	
Score	4.3		4.3	
NA - Not Applicable	2		4	
No Response	1		2	



2) I was treated with courtesy and respect by court staff.

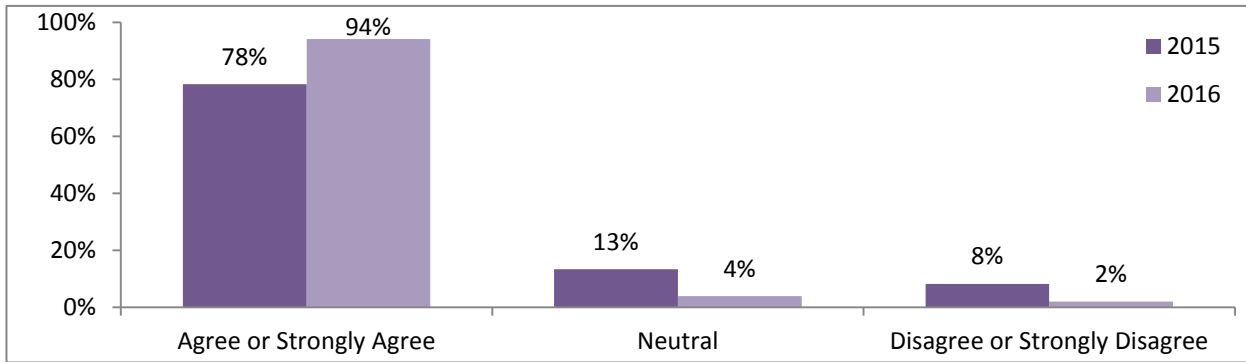
	2015		2016	
5 Strongly Agree	108	75%	67	75%
4 Agree	24	17%	18	20%
3 Neutral	8	6%	3	3%
2 Disagree	2	1%	1	1%
1 Strongly Disagree	2	1%	0	0%
Total Responses	144		89	
Score	4.6		4.7	
NA - Not Applicable	0		1	
No Response	2		5	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

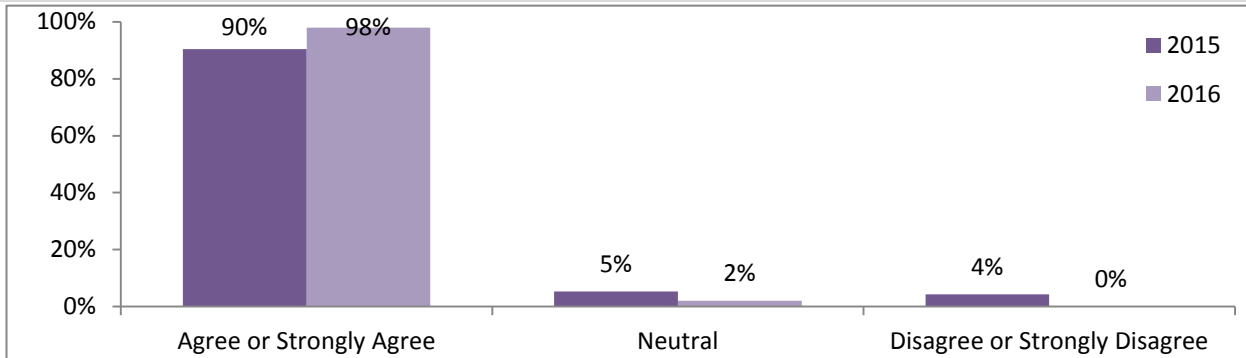
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	53	55%	36	71%
4 Agree	23	24%	12	24%
3 Neutral	13	13%	2	4%
2 Disagree	5	5%	0	0%
1 Strongly Disagree	3	3%	1	2%
Total Responses	97		51	
Score	4.2		4.6	
NA - Not Applicable	16		13	
No Response	33		31	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

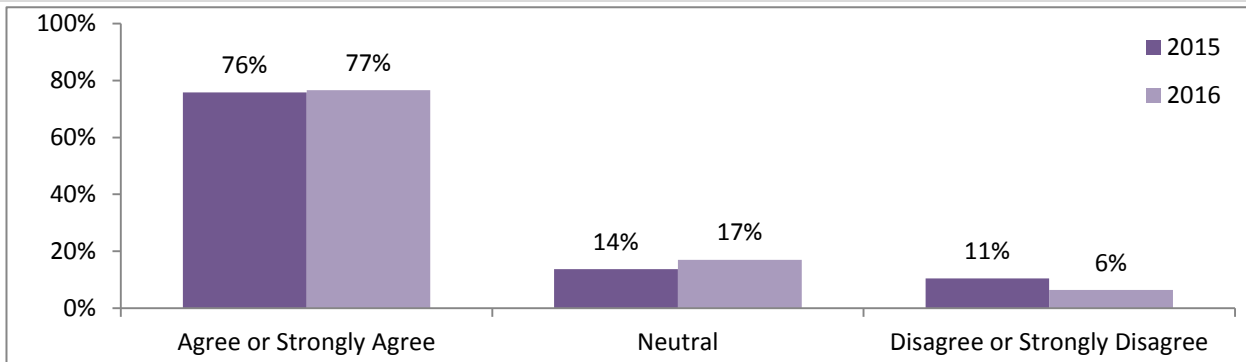
	2015		2016	
5 Strongly Agree	60	64%	37	77%
4 Agree	25	27%	10	21%
3 Neutral	5	5%	1	2%
2 Disagree	2	2%	0	0%
1 Strongly Disagree	2	2%	0	0%
Total Responses	94		48	
Score	4.5		4.8	
NA - Not Applicable	18		14	
No Response	34		33	



Questions 5 and 6 were directed to persons who were a party to the case.

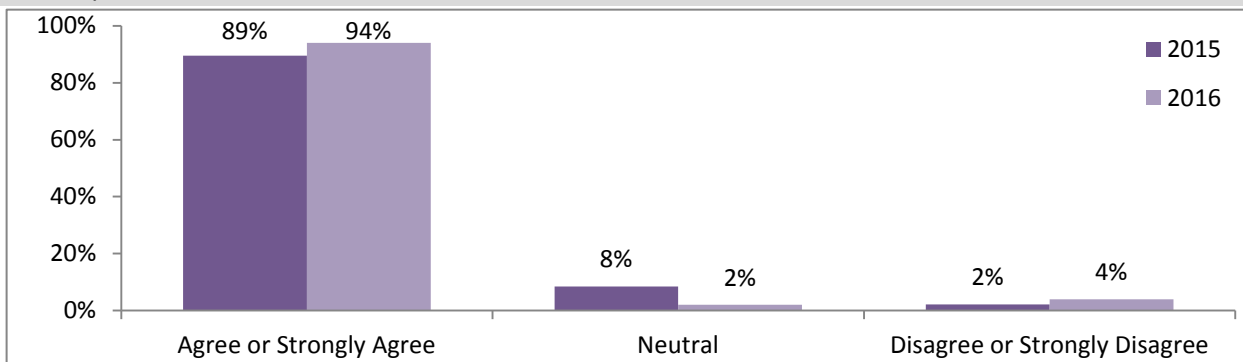
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	52	55%	23	49%
4 Agree	20	21%	13	28%
3 Neutral	13	14%	8	17%
2 Disagree	6	6%	1	2%
1 Strongly Disagree	4	4%	2	4%
Total Responses	95		47	
Score	4.2		4.1	
NA - Not Applicable	15		13	
No Response	36		35	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	57	60%	35	70%
4 Agree	28	29%	12	24%
3 Neutral	8	8%	1	2%
2 Disagree	1	1%	1	2%
1 Strongly Disagree	1	1%	1	2%
Total Responses	95		50	
Score	4.5		4.6	
NA - Not Applicable	14		10	
No Response	37		35	



Wayne County - 22nd District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	22	16%	28	30%
Criminal/Probation	13	9%	11	12%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	1	1%	0	0%
Estate/Trust	0	0%	0	0%
File Papers	2	1%	1	1%
Get Information	5	4%	1	1%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	25	18%	6	7%
Make a Payment	7	5%	1	1%
PPO	0	0%	0	0%
Small Claims	1	1%	1	1%
Traffic/Ticket	60	43%	37	40%
Other	10	7%	6	7%
Number of Respondents	138		92	
No Response	8		3	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	98	71%	36	64%
Agency Worker	2	1%	2	4%
Attorney/Prosecutor	2	1%	1	2%
Family/Friend of party to case	25	18%	7	13%
Juror	0	0%	1	2%
Witness	4	3%	3	5%
Other	9	7%	7	13%
Number of Respondents	138		56	
No Response	8		39	

Wayne County - 22nd District Court

9) What is your gender?

	2015		2016	
Male	69	48%	50	54%
Female	75	52%	43	46%
Other	0	0%	1	1%
Number of Respondents	144		93	
No Response	2		2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	1	1%	3	3%
Asian	2	1%	3	3%
Multiracial/Biracial	1	1%	3	3%
Black/African American	103	72%	53	57%
Hispanic/Latino	3	2%	3	3%
White/Caucasian	32	22%	26	28%
Other	1	1%	5	5%
Number of Respondents	143		93	
No Response	3		2	