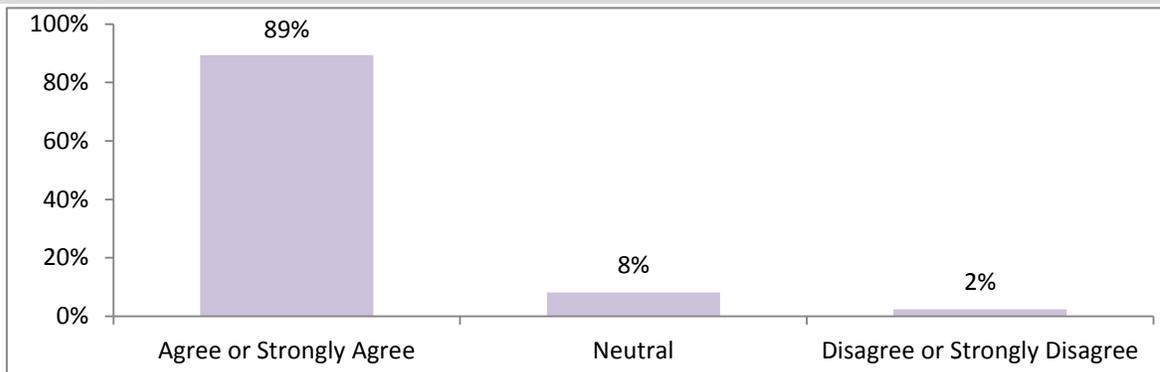


Questions 1 and 2 were directed to all respondents.

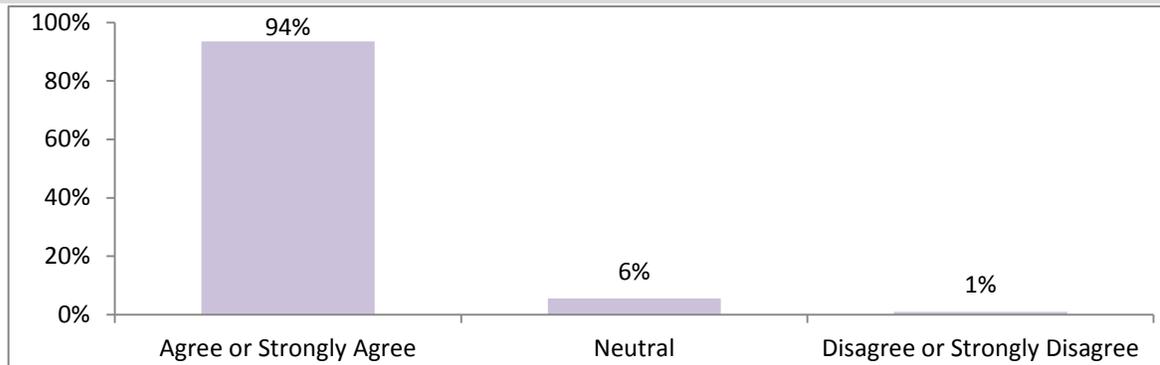
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	132	63%
4 Agree	54	26%
3 Neutral	17	8%
2 Disagree	2	1%
1 Strongly Disagree	3	1%
Total Responses	208	
Score		4.5
NA - Not Applicable	16	
No Response	13	



2) I was treated with courtesy and respect by court staff.

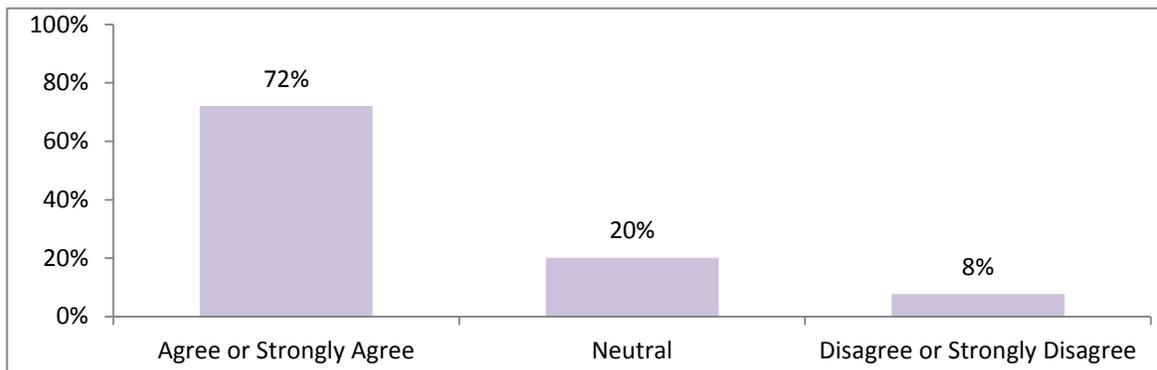
	2015	
5 Strongly Agree	157	72%
4 Agree	47	22%
3 Neutral	12	6%
2 Disagree	1	0%
1 Strongly Disagree	1	0%
Total Responses	218	
Score		4.6
NA - Not Applicable	8	
No Response	11	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

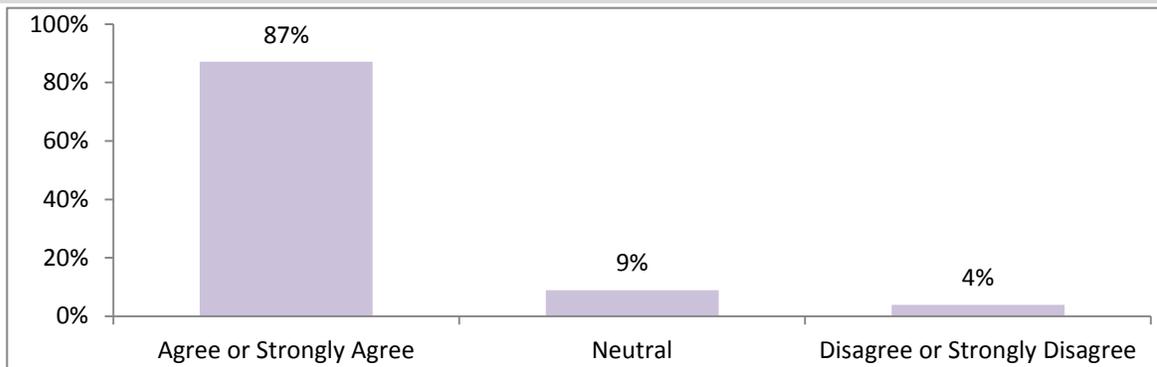
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	51	49%
4 Agree	24	23%
3 Neutral	21	20%
2 Disagree	4	4%
1 Strongly Disagree	4	4%
Total Responses	104	
Score		4.1
NA - Not Applicable	68	
No Response	65	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

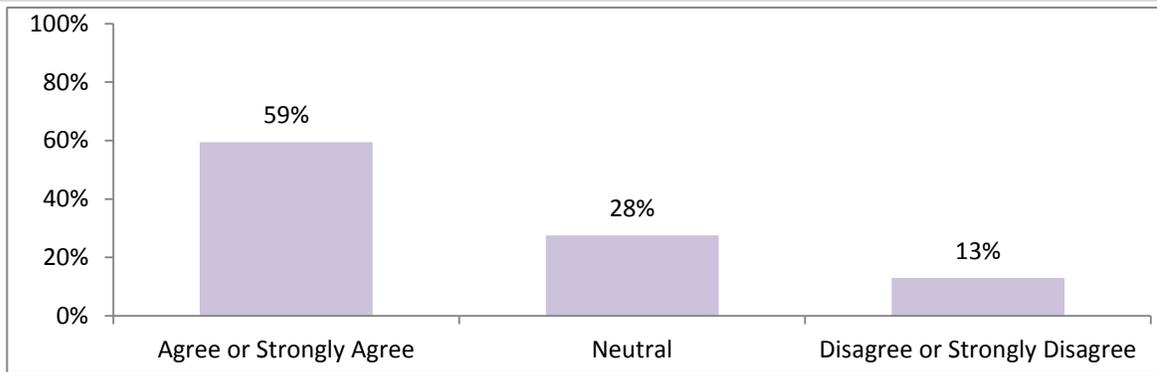
	2015	
5 Strongly Agree	55	54%
4 Agree	33	33%
3 Neutral	9	9%
2 Disagree	3	3%
1 Strongly Disagree	1	1%
Total Responses	101	
Score		4.4
NA - Not Applicable	69	
No Response	67	



Questions 5 and 6 were directed to persons who were a party to the case.

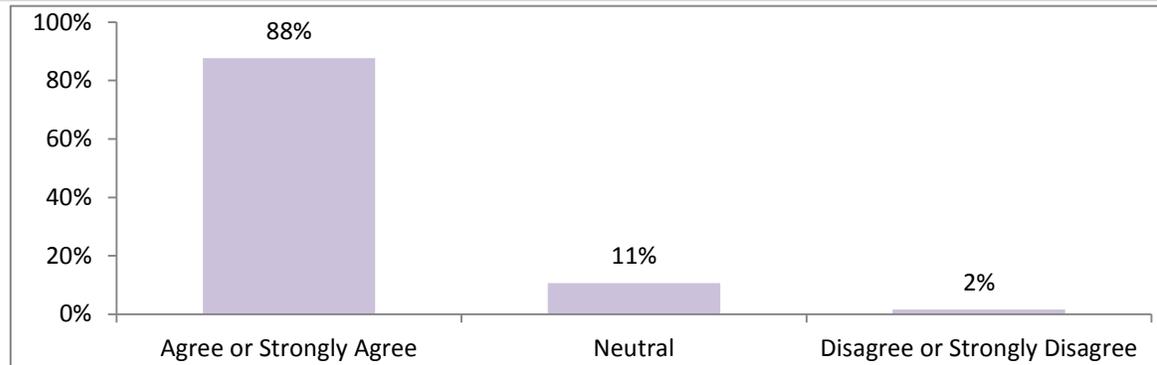
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	46	40%
4 Agree	23	20%
3 Neutral	32	28%
2 Disagree	7	6%
1 Strongly Disagree	8	7%
Total Responses	116	
Score		3.8
NA - Not Applicable	59	
No Response	62	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	63	52%
4 Agree	44	36%
3 Neutral	13	11%
2 Disagree	2	2%
1 Strongly Disagree	0	0%
Total Responses	122	
Score		4.4
NA - Not Applicable	57	
No Response	58	



Wayne County 19th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	18	8%
Criminal/probation	57	27%
Divorce/custody/support	0	0%
Drug/sobriety court	8	4%
Estate/trust	0	0%
File papers	2	1%
Get information	7	3%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	2%
Make a payment	42	20%
PPO	0	0%
Small claims	12	6%
Traffic/Ticket	62	29%
Other	18	8%
Number of Respondents	212	
No Response	25	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	191	86%
Agency Worker	11	5%
Attorney/prosecutor	3	1%
Family/friend of party to case	5	2%
Juror	0	0%
Witness	2	1%
Other	20	9%
Number of Respondents	222	
No Response	15	

Wayne County 19th District Court

9) What is your gender?

	2015	
Male	134	58%
Female	99	42%
Other	0	0%
Number of Respondents	233	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	10	4%
Asian	13	6%
Multiracial/biracial	7	3%
Black/African American	88	39%
Hispanic/Latino	23	10%
White/Caucasian	83	37%
Other	9	4%
Number of Respondents	226	
No Response	11	