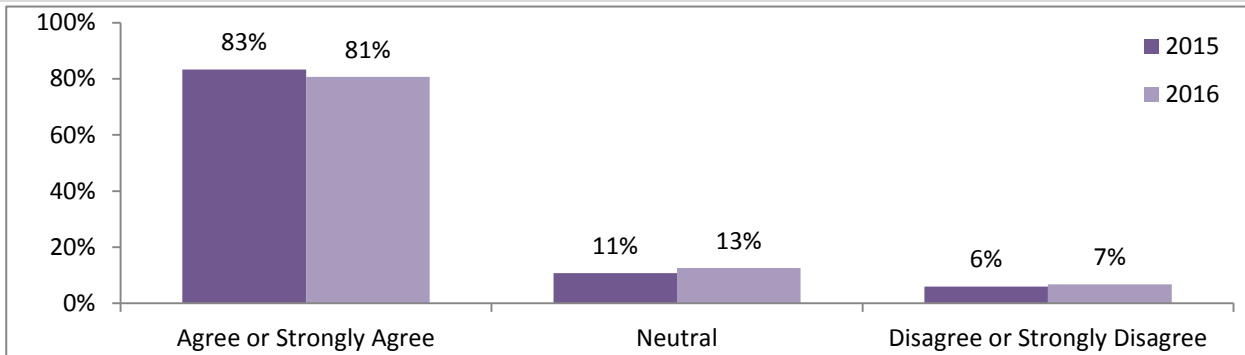


Questions 1 and 2 were directed to all respondents.

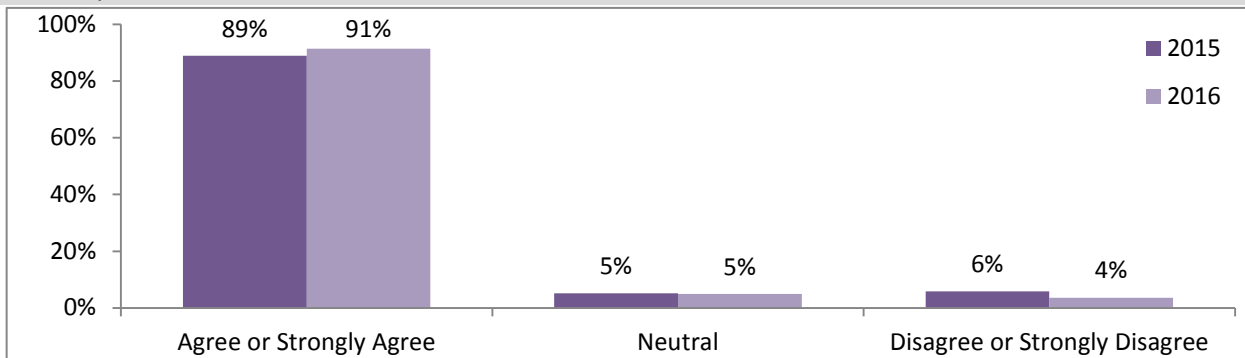
1) I was able to get my court business done in a reasonable amount of time today.

	2015		2016	
5 Strongly Agree	77	46%	167	57%
4 Agree	63	38%	71	24%
3 Neutral	18	11%	37	13%
2 Disagree	4	2%	13	4%
1 Strongly Disagree	6	4%	7	2%
Total Responses	168		295	
Score	4.2		4.3	
NA - Not Applicable	0		13	
No Response	11		15	



2) I was treated with courtesy and respect by court staff.

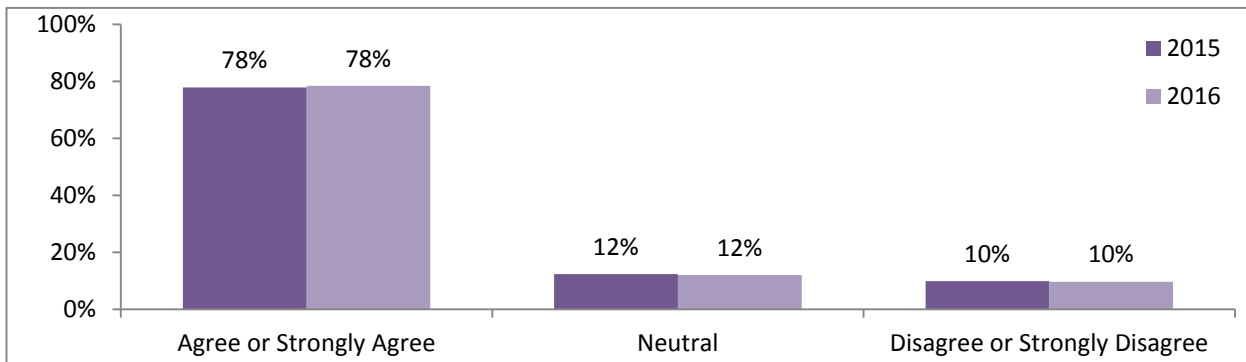
	2015		2016	
5 Strongly Agree	107	62%	212	70%
4 Agree	46	27%	66	22%
3 Neutral	9	5%	15	5%
2 Disagree	5	3%	4	1%
1 Strongly Disagree	5	3%	7	2%
Total Responses	172		304	
Score	4.4		4.6	
NA - Not Applicable	0		4	
No Response	7		15	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

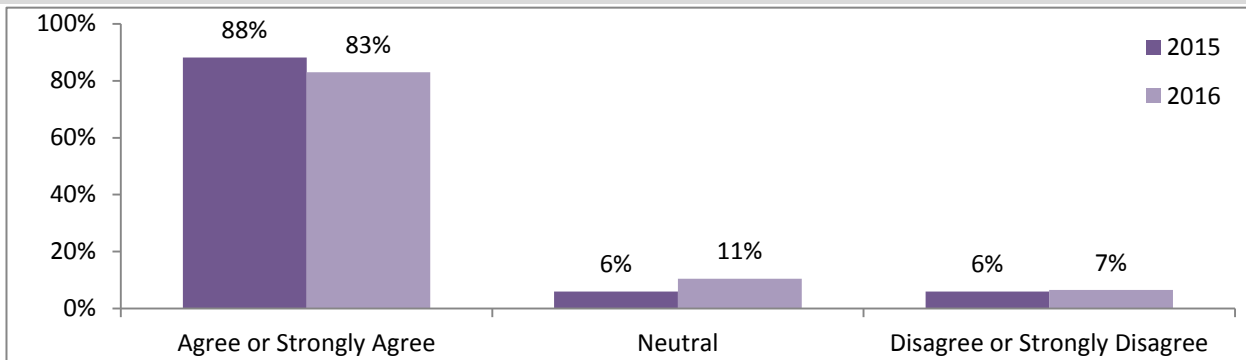
3) The way the case was handled was fair.

	2015		2016	
5 Strongly Agree	53	43%	121	58%
4 Agree	42	34%	42	20%
3 Neutral	15	12%	25	12%
2 Disagree	3	2%	11	5%
1 Strongly Disagree	9	7%	9	4%
Total Responses	122		208	
Score		4.0		4.2
NA - Not Applicable	8		37	
No Response	49		78	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

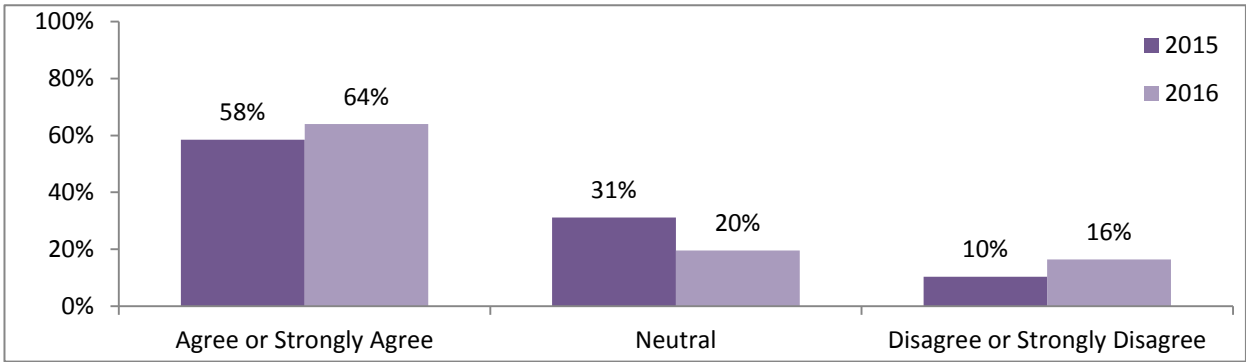
	2015		2016	
5 Strongly Agree	65	55%	125	63%
4 Agree	39	33%	41	21%
3 Neutral	7	6%	21	11%
2 Disagree	2	2%	5	3%
1 Strongly Disagree	5	4%	8	4%
Total Responses	118		200	
Score		4.3		4.4
NA - Not Applicable	8		41	
No Response	53		82	



Questions 5 and 6 were directed to persons who were a party to the case.

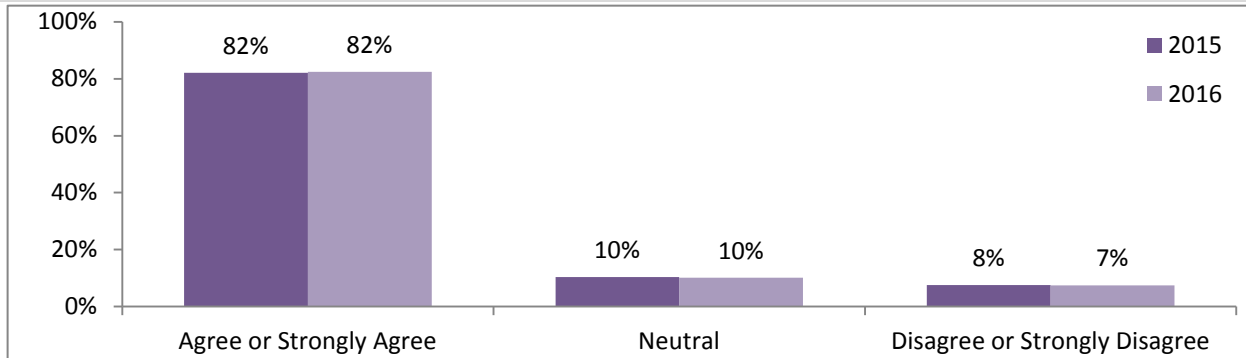
5) The outcome in my case was favorable to me.

	2015		2016	
5 Strongly Agree	40	38%	84	44%
4 Agree	22	21%	37	20%
3 Neutral	33	31%	37	20%
2 Disagree	2	2%	15	8%
1 Strongly Disagree	9	8%	16	8%
Total Responses	106		189	
Score	3.8		3.8	
NA - Not Applicable	12		46	
No Response	61		88	



6) As I leave the court, I understand what happened in my case.

	2015		2016	
5 Strongly Agree	46	43%	108	57%
4 Agree	41	39%	47	25%
3 Neutral	11	10%	19	10%
2 Disagree	3	3%	4	2%
1 Strongly Disagree	5	5%	10	5%
Total Responses	106		188	
Score	4.1		4.3	
NA - Not Applicable	9		43	
No Response	64		92	



Wayne County - 16th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015		2016	
Child Protective	0	0%	0	0%
Civil Matter	12	7%	29	10%
Criminal/Probation	36	21%	83	28%
Divorce/Custody/Support	0	0%	0	0%
Drug/Sobriety Court	5	3%	28	9%
Estate/Trust	0	0%	0	0%
File Papers	1	1%	3	1%
Get Information	1	1%	5	2%
Guardianship/Conservatorship	0	0%	0	0%
Juvenile Delinquency	0	0%	0	0%
Landlord/Tenant	0	0%	1	0%
Make a Payment	10	6%	7	2%
PPO	0	0%	0	0%
Small Claims	4	2%	4	1%
Traffic/Ticket	104	60%	134	45%
Other	9	5%	24	8%
Number of Respondents	172		300	
No Response	7		23	

8) Who are you? (Shade ALL that apply.)

	2015		2016	
Party (Plaintiff/Defendant)	127	79%	179	58%
Agency Worker	0	0%	5	2%
Attorney/Prosecutor	8	5%	37	12%
Family/Friend of party to case	18	11%	32	10%
Juror	0	0%	28	9%
Witness	3	2%	7	2%
Other	6	4%	23	8%
Number of Respondents	161		306	
No Response	18		17	

Wayne County - 16th District Court

9) What is your gender?

	2015		2016	
Male	99	58%	181	58%
Female	71	42%	131	42%
Other	1	1%	3	1%
Number of Respondents	170		313	
No Response	9		10	

10) How do you identify yourself? (Shade ALL that apply.)

	2015		2016	
American Indian / Alaska Native	2	2%	9	3%
Asian	6	5%	9	3%
Multiracial/Biracial	2	2%	7	2%
Black/African American	38	29%	83	27%
Hispanic/Latino	7	5%	9	3%
White/Caucasian	74	57%	196	63%
Other	4	3%	12	4%
Number of Respondents	130		312	
No Response	49		11	