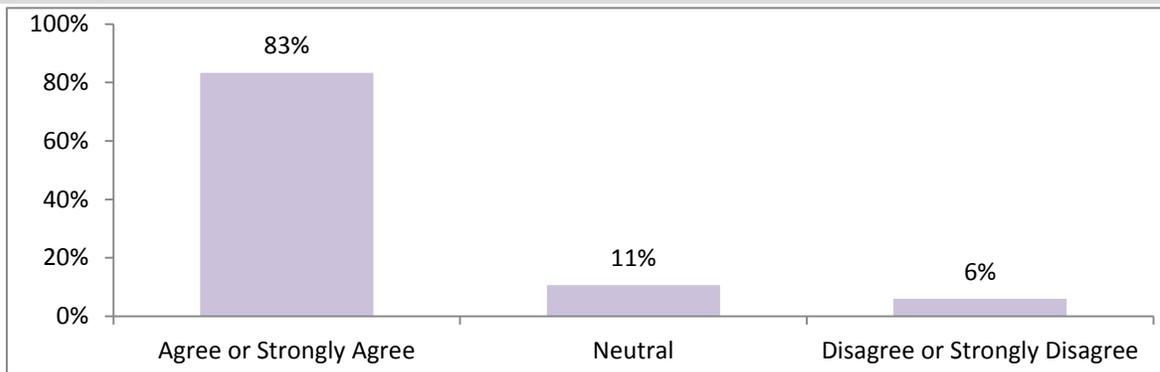


Questions 1 and 2 were directed to all respondents.

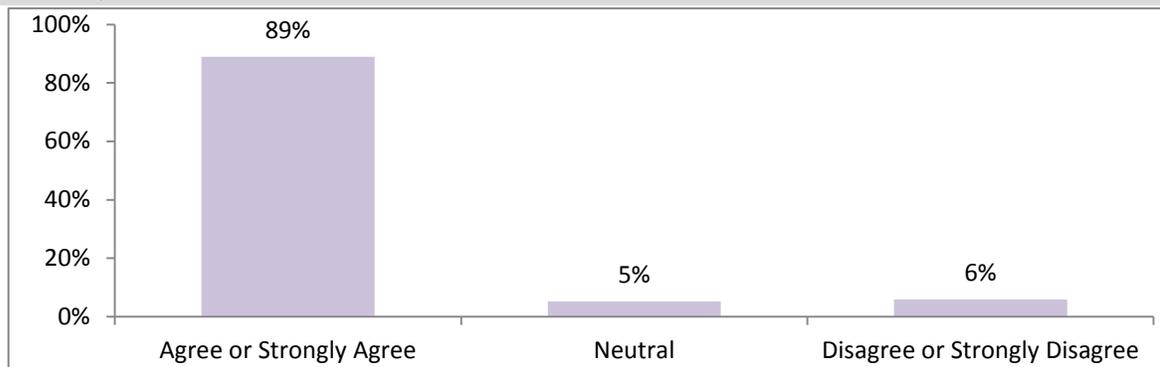
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	77	46%
4 Agree	63	38%
3 Neutral	18	11%
2 Disagree	4	2%
1 Strongly Disagree	6	4%
Total Responses	168	
Score		4.2
NA - Not Applicable	0	
No Response	11	



2) I was treated with courtesy and respect by court staff.

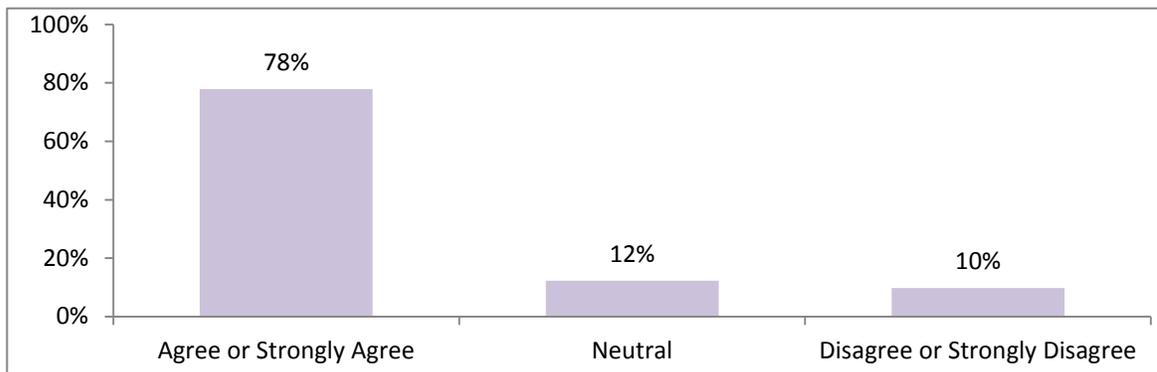
	2015	
5 Strongly Agree	107	62%
4 Agree	46	27%
3 Neutral	9	5%
2 Disagree	5	3%
1 Strongly Disagree	5	3%
Total Responses	172	
Score		4.4
NA - Not Applicable	0	
No Response	7	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

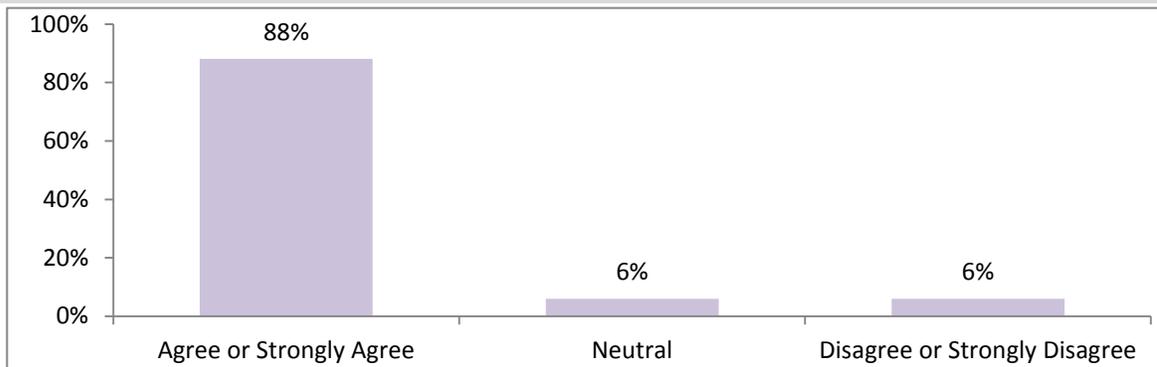
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	53	43%
4 Agree	42	34%
3 Neutral	15	12%
2 Disagree	3	2%
1 Strongly Disagree	9	7%
Total Responses	122	
Score		4.0
NA - Not Applicable	8	
No Response	49	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

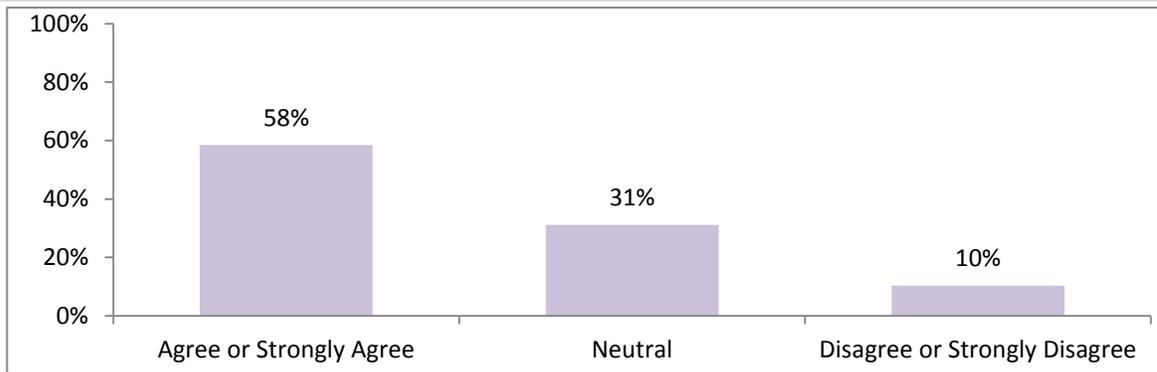
	2015	
5 Strongly Agree	65	55%
4 Agree	39	33%
3 Neutral	7	6%
2 Disagree	2	2%
1 Strongly Disagree	5	4%
Total Responses	118	
Score		4.3
NA - Not Applicable	8	
No Response	53	



Questions 5 and 6 were directed to persons who were a party to the case.

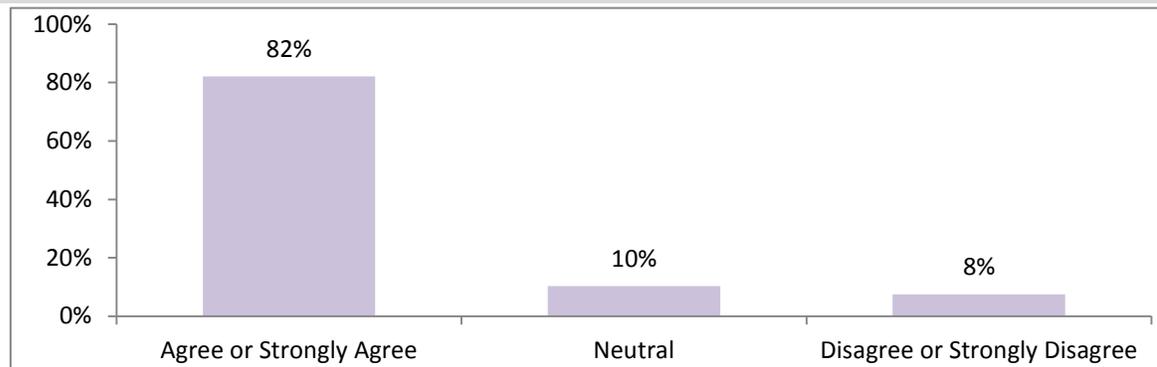
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	40	38%
4 Agree	22	21%
3 Neutral	33	31%
2 Disagree	2	2%
1 Strongly Disagree	9	8%
Total Responses	106	
Score		3.8
NA - Not Applicable	12	
No Response	61	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	46	43%
4 Agree	41	39%
3 Neutral	11	10%
2 Disagree	3	3%
1 Strongly Disagree	5	5%
Total Responses	106	
Score		4.1
NA - Not Applicable	9	
No Response	64	



Wayne County 16th District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	12	7%
Criminal/probation	36	21%
Divorce/custody/support	0	0%
Drug/sobriety court	5	3%
Estate/trust	0	0%
File papers	1	1%
Get information	1	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	10	6%
PPO	0	0%
Small claims	4	2%
Traffic/Ticket	104	60%
Other	9	5%
Number of Respondents	172	
No Response	7	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	127	79%
Agency Worker	0	0%
Attorney/prosecutor	8	5%
Family/friend of party to case	18	11%
Juror	0	0%
Witness	3	2%
Other	6	4%
Number of Respondents	161	
No Response	18	

Wayne County 16th District Court

9) What is your gender?

	2015	
Male	99	58%
Female	71	42%
Other	1	1%
Number of Respondents	170	
No Response	9	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	2	2%
Asian	6	5%
Multiracial/biracial	2	2%
Black/African American	38	29%
Hispanic/Latino	7	5%
White/Caucasian	74	57%
Other	4	3%
Number of Respondents	130	
No Response	49	