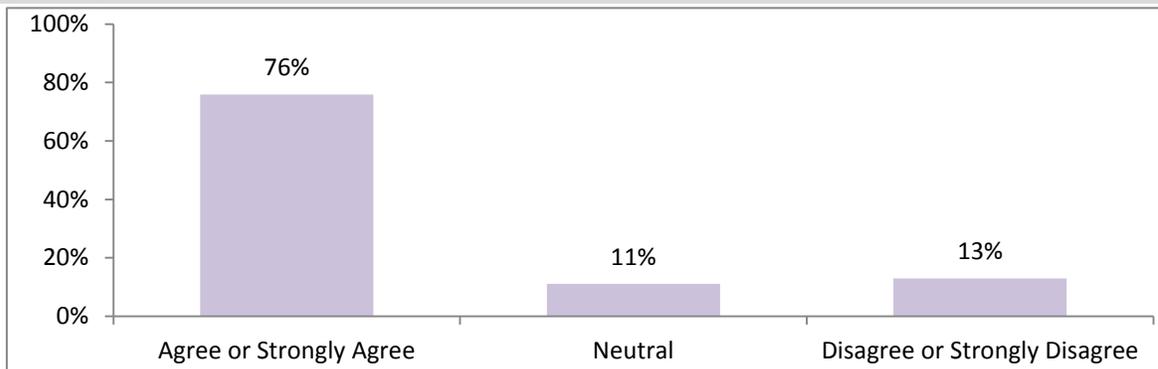
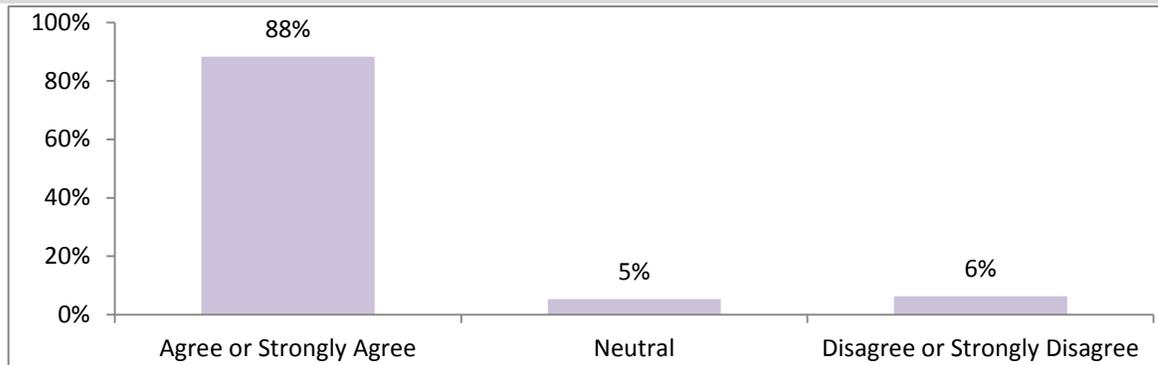


**Questions 1 and 2 were directed to all respondents.****1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	339	47%
4 Agree	210	29%
3 Neutral	80	11%
2 Disagree	42	6%
1 Strongly Disagree	52	7%
Total Responses	723	
Score		4.0
NA - Not Applicable	26	
No Response	21	

**2) I was treated with courtesy and respect by court staff.**

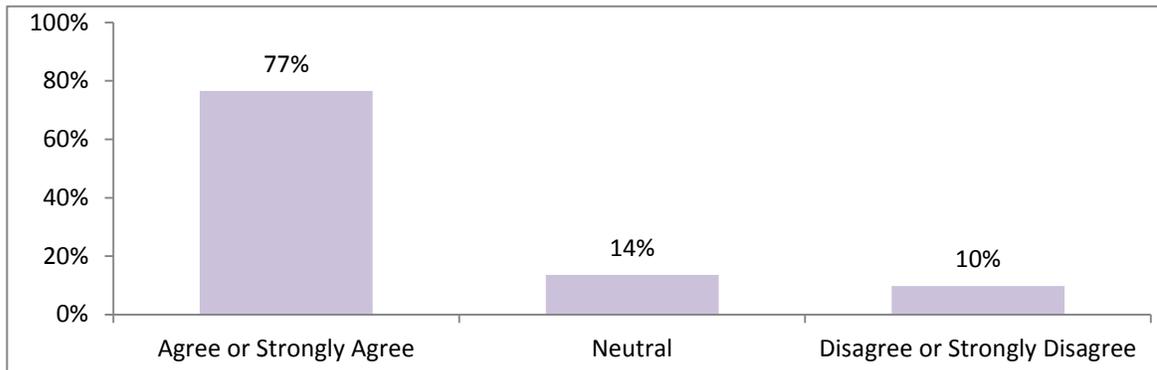
	2015	
5 Strongly Agree	449	62%
4 Agree	195	27%
3 Neutral	39	5%
2 Disagree	20	3%
1 Strongly Disagree	26	4%
Total Responses	729	
Score		4.4
NA - Not Applicable	11	
No Response	30	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

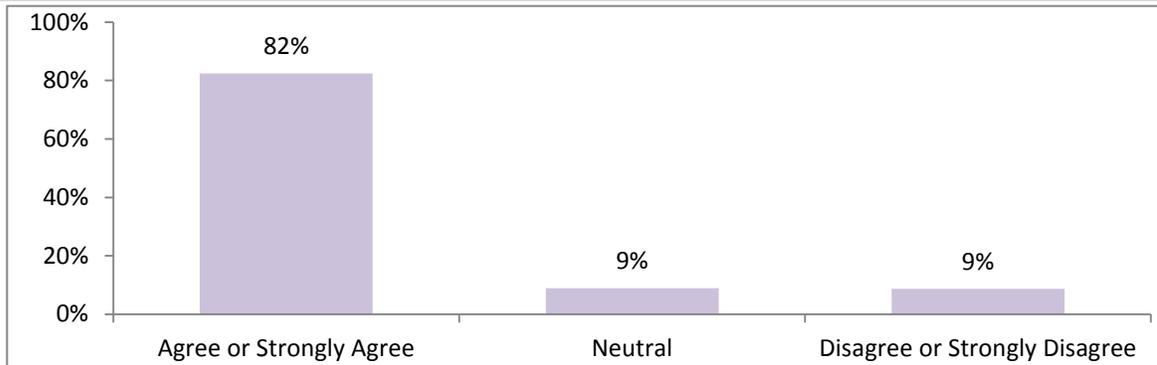
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	239	49%
4 Agree	137	28%
3 Neutral	67	14%
2 Disagree	15	3%
1 Strongly Disagree	33	7%
Total Responses	491	
Score		4.1
NA - Not Applicable	136	
No Response	142	



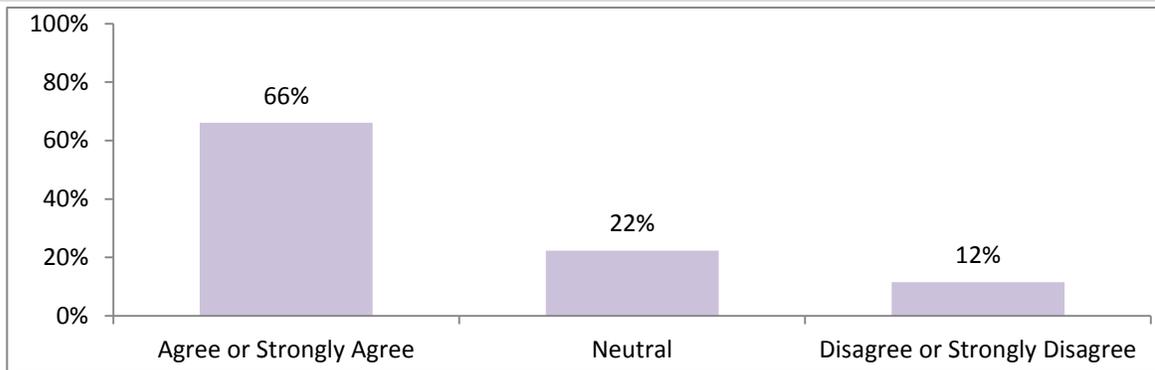
**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

	2015	
5 Strongly Agree	287	59%
4 Agree	112	23%
3 Neutral	43	9%
2 Disagree	21	4%
1 Strongly Disagree	21	4%
Total Responses	484	
Score		4.3
NA - Not Applicable	129	
No Response	156	

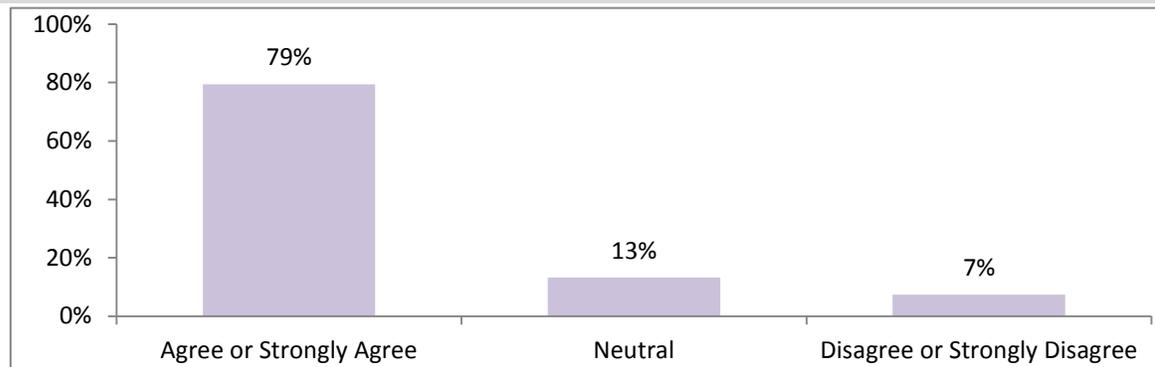


**Questions 5 and 6 were directed to persons who were a party to the case.****5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	171	44%
4 Agree	86	22%
3 Neutral	87	22%
2 Disagree	26	7%
1 Strongly Disagree	19	5%
Total Responses	389	
Score		3.9
NA - Not Applicable	179	
No Response	202	

**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	221	54%
4 Agree	102	25%
3 Neutral	54	13%
2 Disagree	11	3%
1 Strongly Disagree	19	5%
Total Responses	407	
Score		4.2
NA - Not Applicable	158	
No Response	205	



Wayne County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	63	9%
Civil matter	34	5%
Criminal/probation	101	14%
Divorce/custody/support	124	17%
Drug/sobriety court	5	1%
Estate/trust	84	12%
File papers	62	9%
Get information	38	5%
Guardianship/conservatorship	116	16%
Juvenile delinquency	15	2%
Landlord/Tenant	0	0%
Make a payment	14	2%
PPO	8	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	135	19%
Number of Respondents	722	
No Response	48	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	289	39%
Agency Worker	40	5%
Attorney/prosecutor	133	18%
Family/friend of party to case	147	20%
Juror	60	8%
Witness	12	2%
Other	89	12%
Number of Respondents	749	
No Response	21	

## Wayne County Circuit and Probate Courts

### 9) What is your gender?

	2015	
Male	305	41%
Female	440	59%
Other	7	1%
Number of Respondents	750	
No Response	20	

### 10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	22	3%
Asian	12	2%
Multiracial/biracial	21	3%
Black/African American	407	55%
Hispanic/Latino	22	3%
White/Caucasian	264	36%
Other	24	3%
Number of Respondents	738	
No Response	32	