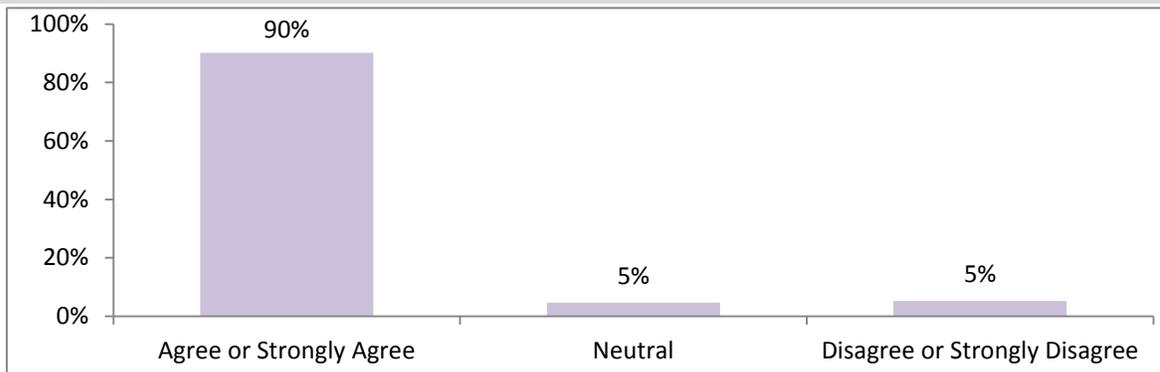


**Questions 1 and 2 were directed to all respondents.**

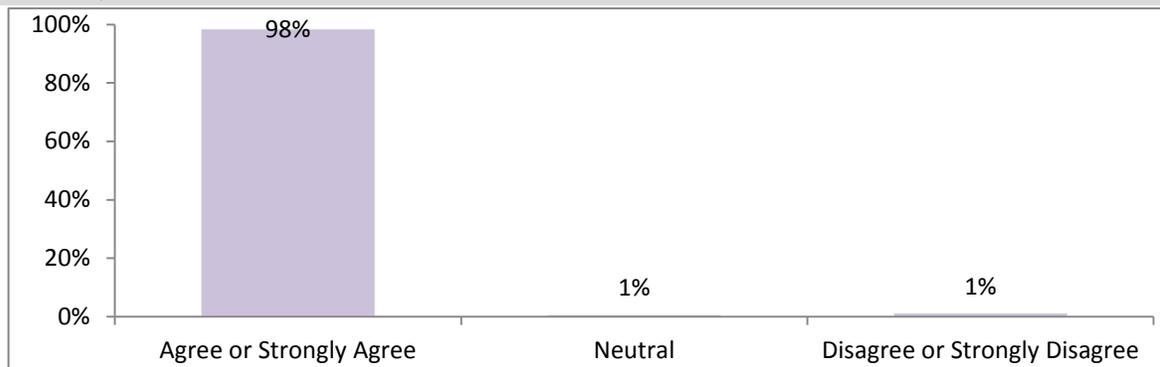
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	112	65%
4 Agree	44	25%
3 Neutral	8	5%
2 Disagree	6	3%
1 Strongly Disagree	3	2%
Total Responses	173	
Score		4.5
NA - Not Applicable	12	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

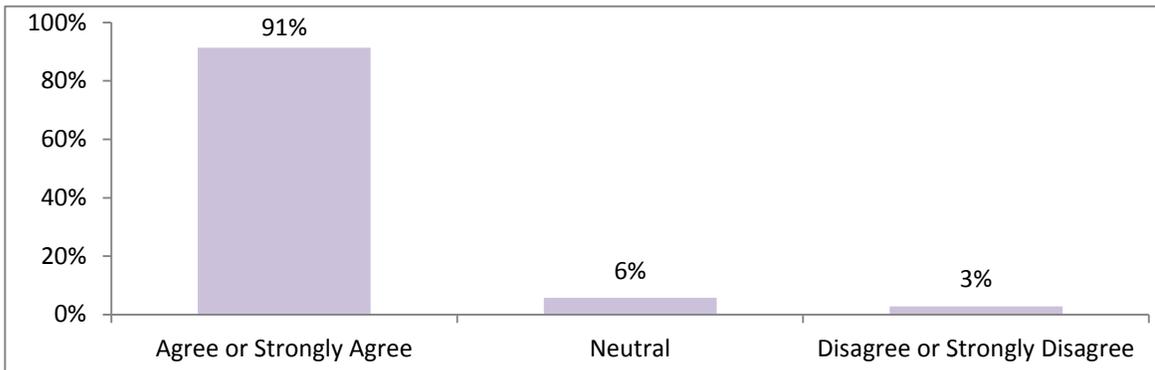
	2015	
5 Strongly Agree	148	83%
4 Agree	28	16%
3 Neutral	1	1%
2 Disagree	0	0%
1 Strongly Disagree	2	1%
Total Responses	179	
Score		4.8
NA - Not Applicable	2	
No Response	5	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

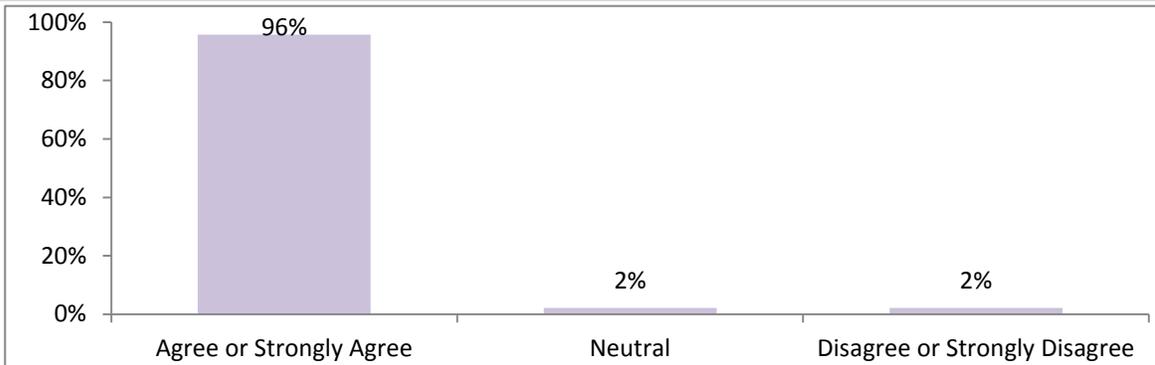
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	99	71%
4 Agree	29	21%
3 Neutral	8	6%
2 Disagree	3	2%
1 Strongly Disagree	1	1%
Total Responses	140	
Score		4.6
NA - Not Applicable	20	
No Response	26	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

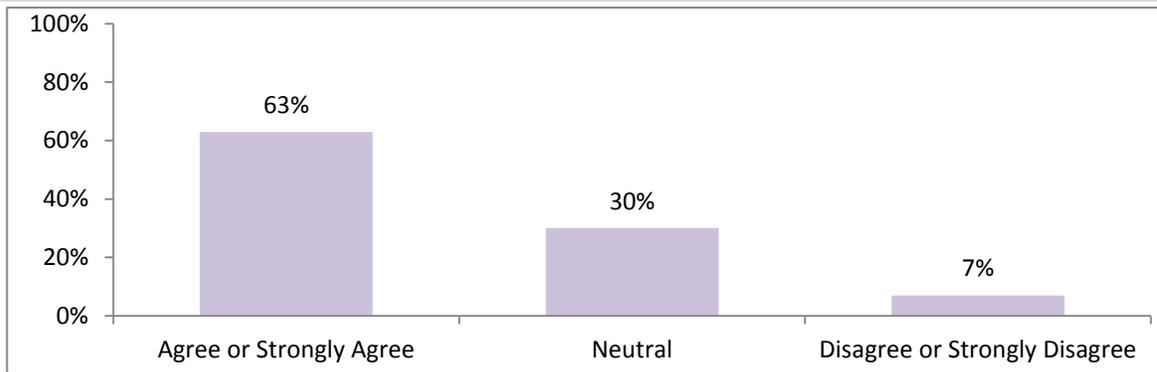
	2015	
5 Strongly Agree	107	77%
4 Agree	26	19%
3 Neutral	3	2%
2 Disagree	1	1%
1 Strongly Disagree	2	1%
Total Responses	139	
Score		4.7
NA - Not Applicable	20	
No Response	27	



**Questions 5 and 6 were directed to persons who were a party to the case.**

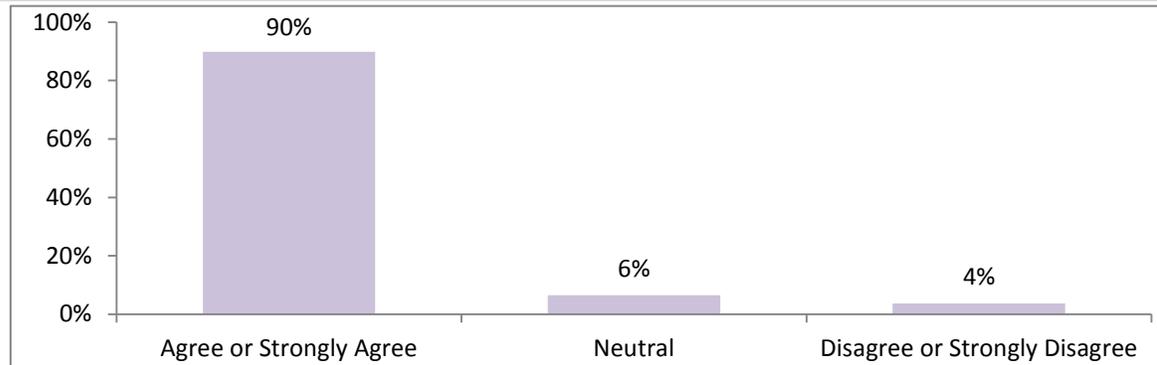
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	47	47%
4 Agree	16	16%
3 Neutral	30	30%
2 Disagree	4	4%
1 Strongly Disagree	3	3%
Total Responses	100	
Score		4.0
NA - Not Applicable	41	
No Response	45	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	68	63%
4 Agree	29	27%
3 Neutral	7	6%
2 Disagree	3	3%
1 Strongly Disagree	1	1%
Total Responses	108	
Score		4.5
NA - Not Applicable	34	
No Response	44	



Washtenaw County 15th District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	58	33%
Criminal/probation	65	37%
Divorce/custody/support	0	0%
Drug/sobriety court	12	7%
Estate/trust	0	0%
File papers	0	0%
Get information	2	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	12	7%
Make a payment	6	3%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	21	12%
Other	21	12%
Number of Respondents	175	
No Response	11	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	76	42%
Agency Worker	4	2%
Attorney/prosecutor	45	25%
Family/friend of party to case	17	9%
Juror	25	14%
Witness	4	2%
Other	22	12%
Number of Respondents	182	
No Response	4	

Washtenaw County 15th District Court

**9) What is your gender?**

	2015	
Male	115	62%
Female	70	38%
Other	1	1%
Number of Respondents	185	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	4	2%
Asian	6	3%
Multiracial/biracial	3	2%
Black/African American	34	18%
Hispanic/Latino	8	4%
White/Caucasian	120	65%
Other	13	7%
Number of Respondents	184	
No Response	2	