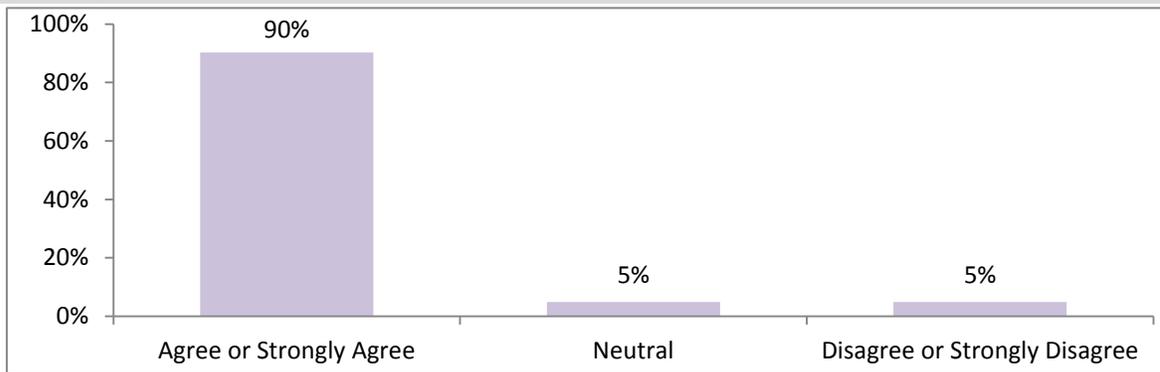


**Questions 1 and 2 were directed to all respondents.**

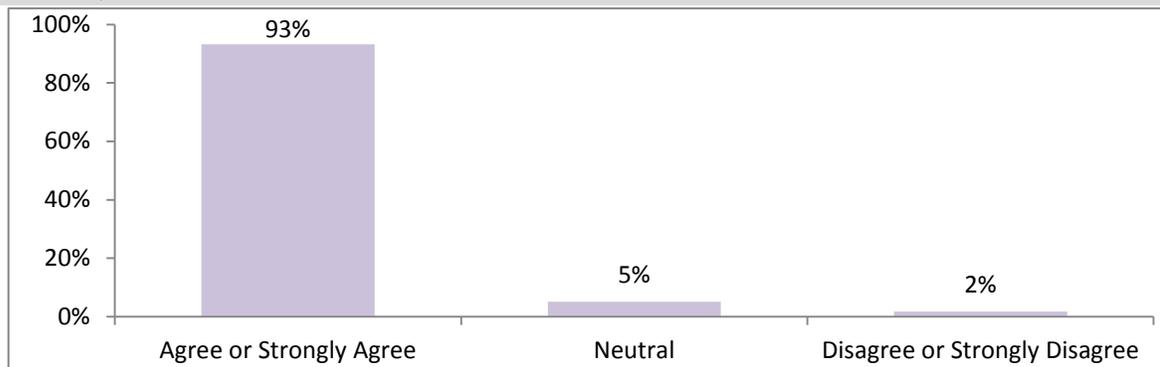
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	47	76%
4 Agree	9	15%
3 Neutral	3	5%
2 Disagree	1	2%
1 Strongly Disagree	2	3%
Total Responses	62	
Score	4.6	
NA - Not Applicable	0	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

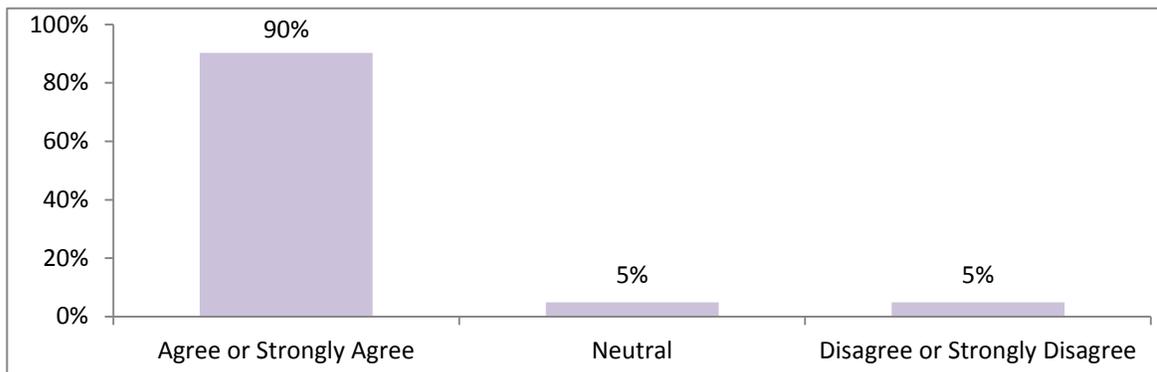
	2015	
5 Strongly Agree	47	80%
4 Agree	8	14%
3 Neutral	3	5%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	59	
Score	4.7	
NA - Not Applicable	0	
No Response	4	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

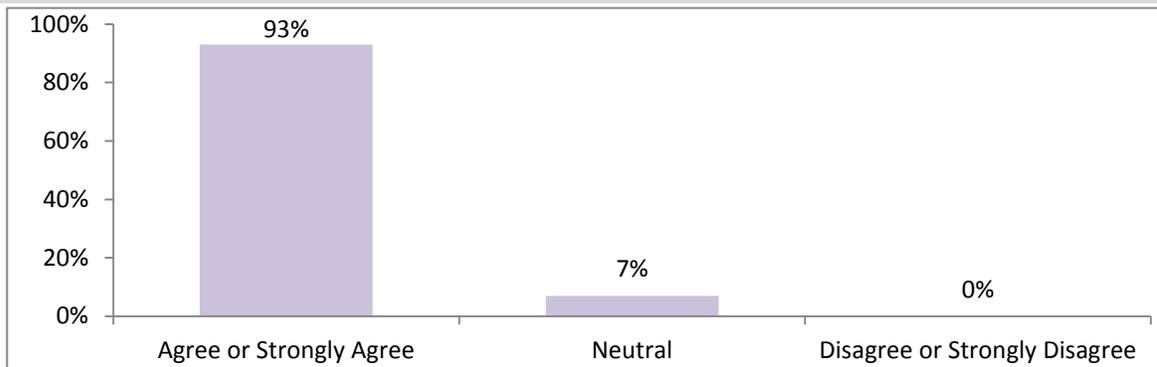
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	29	71%
4 Agree	8	20%
3 Neutral	2	5%
2 Disagree	0	0%
1 Strongly Disagree	2	5%
Total Responses	41	
Score		4.5
NA - Not Applicable	7	
No Response	15	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

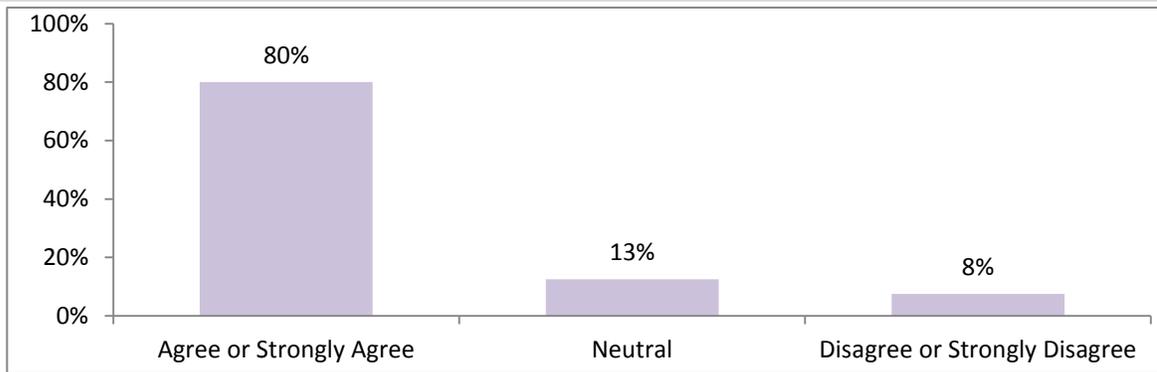
	2015	
5 Strongly Agree	35	81%
4 Agree	5	12%
3 Neutral	3	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	43	
Score		4.7
NA - Not Applicable	6	
No Response	14	



**Questions 5 and 6 were directed to persons who were a party to the case.**

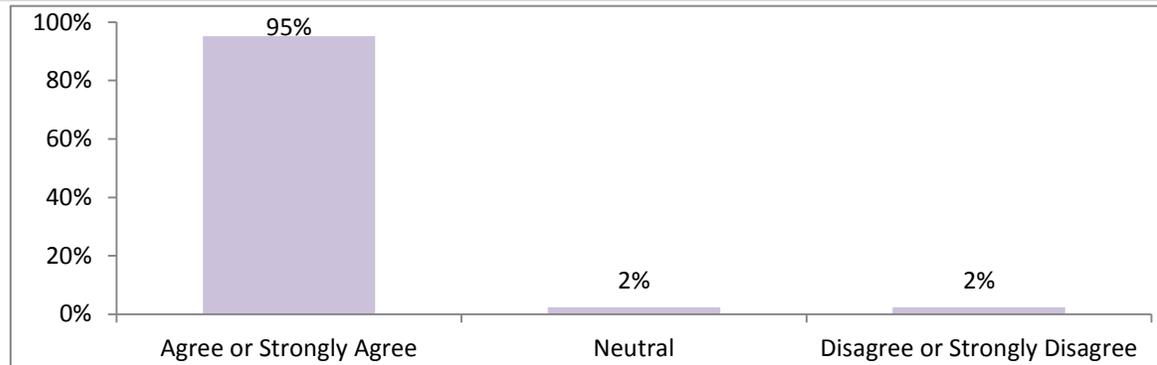
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	27	68%
4 Agree	5	13%
3 Neutral	5	13%
2 Disagree	1	3%
1 Strongly Disagree	2	5%
Total Responses	40	
Score		4.4
NA - Not Applicable	8	
No Response	15	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	31	74%
4 Agree	9	21%
3 Neutral	1	2%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	42	
Score		4.6
NA - Not Applicable	6	
No Response	15	



Washtenaw County 14B District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	15	24%
Criminal/probation	15	24%
Divorce/custody/support	0	0%
Drug/sobriety court	7	11%
Estate/trust	0	0%
File papers	2	3%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	1	2%
Make a payment	1	2%
PPO	0	0%
Small claims	1	2%
Traffic/Ticket	17	27%
Other	6	10%
Number of Respondents	62	
No Response	1	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	47	75%
Agency Worker	1	2%
Attorney/prosecutor	5	8%
Family/friend of party to case	2	3%
Juror	0	0%
Witness	3	5%
Other	6	10%
Number of Respondents	63	
No Response	0	

Washtenaw County 14B District Court

**9) What is your gender?**

	2015	
Male	26	42%
Female	36	58%
Other	0	0%
Number of Respondents	62	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	2	3%
Asian	1	2%
Multiracial/biracial	6	10%
Black/African American	27	43%
Hispanic/Latino	0	0%
White/Caucasian	24	38%
Other	5	8%
Number of Respondents	63	
No Response	0	