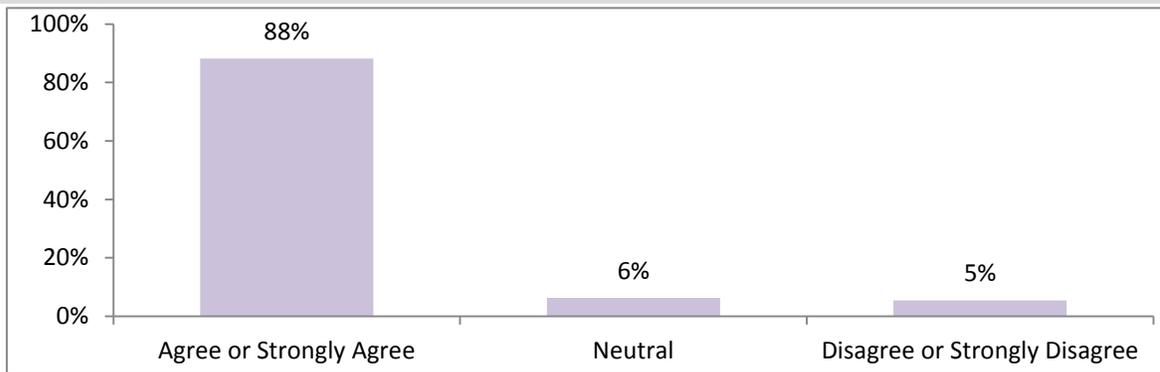


Tuscola County Trial Courts

**Questions 1 and 2 were directed to all respondents.**

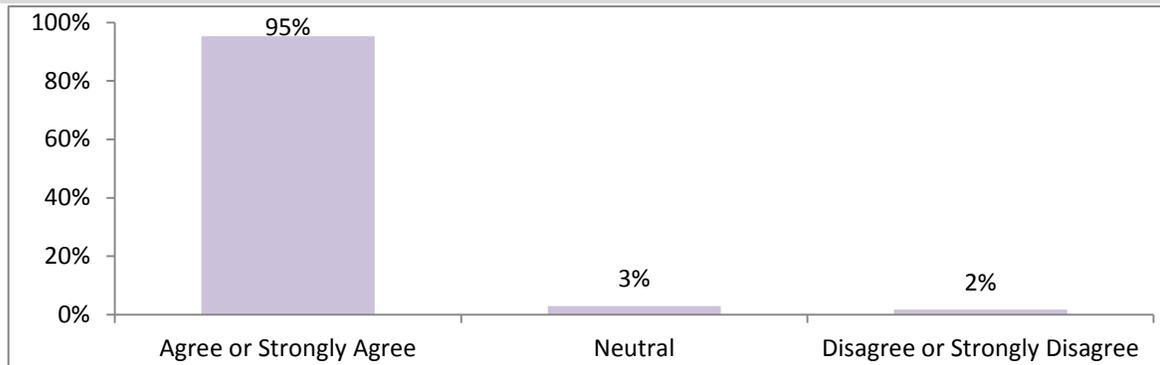
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	154	65%
4 Agree	55	23%
3 Neutral	15	6%
2 Disagree	5	2%
1 Strongly Disagree	8	3%
Total Responses	237	
Score	4.4	
NA - Not Applicable	3	
No Response	2	



**2) I was treated with courtesy and respect by court staff.**

	2015	
5 Strongly Agree	180	77%
4 Agree	44	19%
3 Neutral	7	3%
2 Disagree	2	1%
1 Strongly Disagree	2	1%
Total Responses	235	
Score	4.7	
NA - Not Applicable	2	
No Response	5	

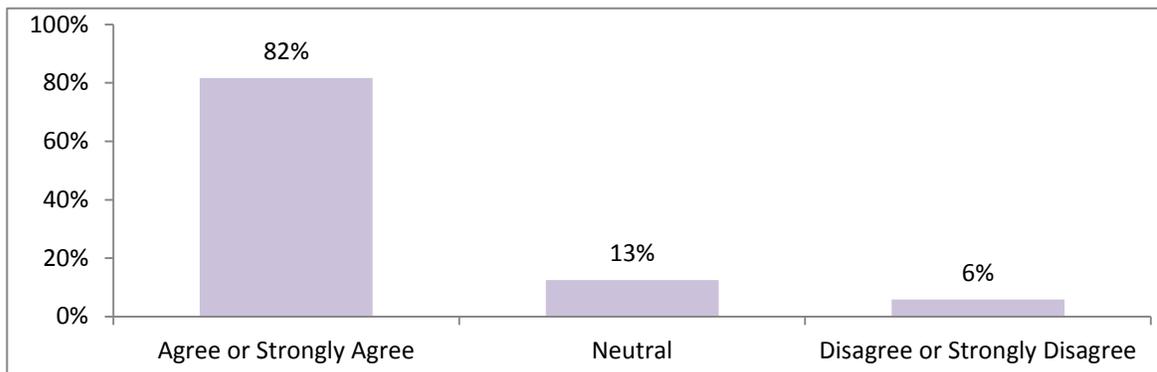


Tuscola County Trial Courts

**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

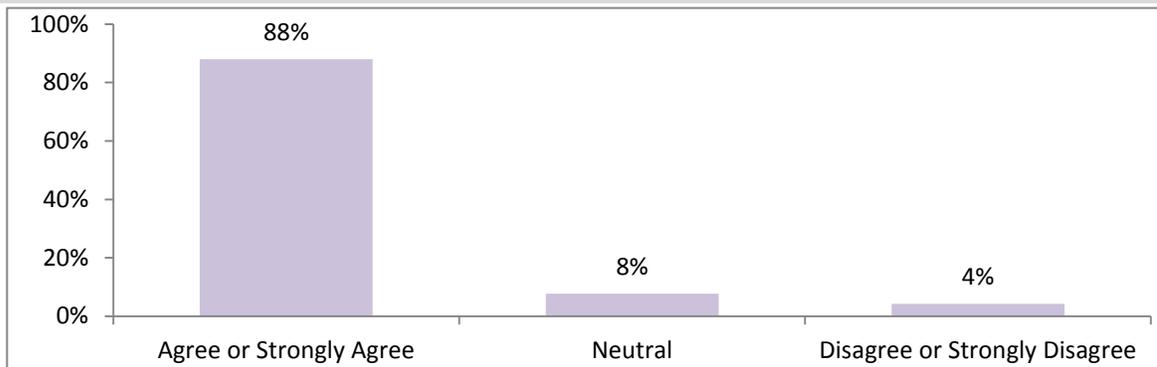
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	62	52%
4 Agree	36	30%
3 Neutral	15	13%
2 Disagree	3	3%
1 Strongly Disagree	4	3%
Total Responses	120	
Score		4.2
NA - Not Applicable	60	
No Response	62	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

	2015	
5 Strongly Agree	75	64%
4 Agree	28	24%
3 Neutral	9	8%
2 Disagree	3	3%
1 Strongly Disagree	2	2%
Total Responses	117	
Score		4.5
NA - Not Applicable	63	
No Response	62	

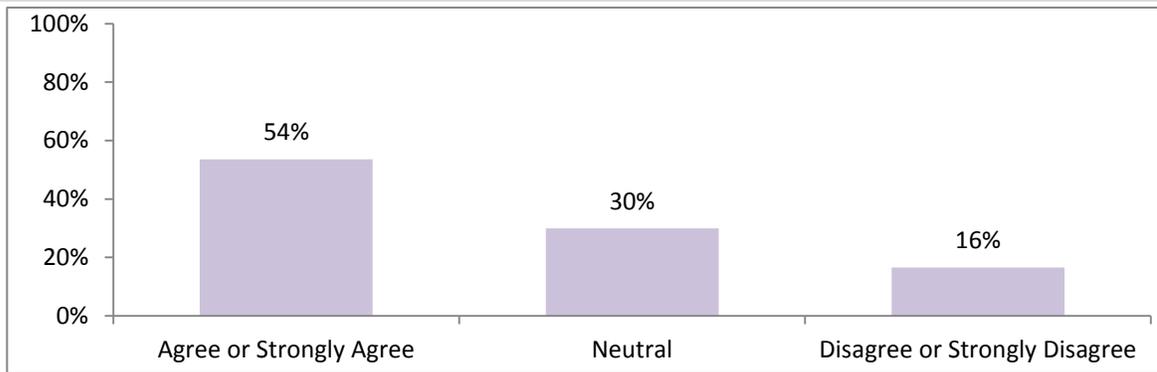


Tuscola County Trial Courts

Questions 5 and 6 were directed to persons who were a party to the case.

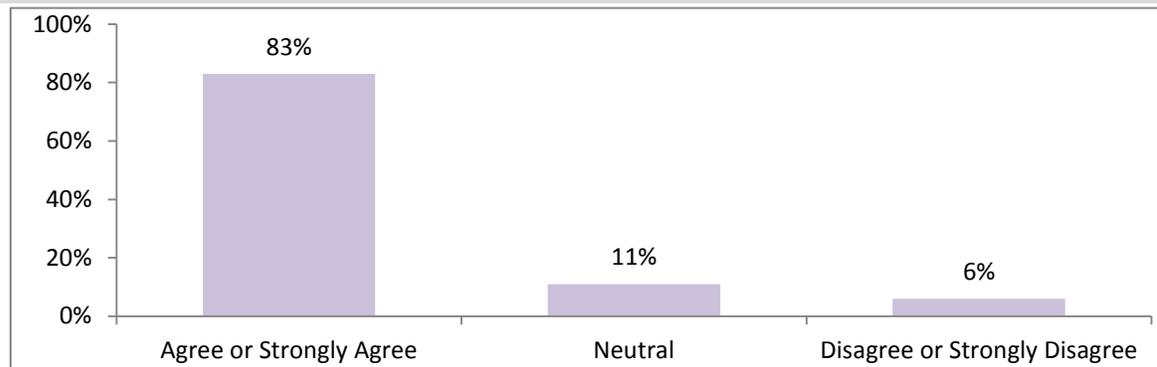
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	43	44%
4 Agree	9	9%
3 Neutral	29	30%
2 Disagree	9	9%
1 Strongly Disagree	7	7%
Total Responses	97	
Score		3.7
NA - Not Applicable	66	
No Response	79	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	58	58%
4 Agree	25	25%
3 Neutral	11	11%
2 Disagree	3	3%
1 Strongly Disagree	3	3%
Total Responses	100	
Score		4.3
NA - Not Applicable	61	
No Response	81	



Tuscola County Trial Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	20	9%
Civil matter	13	6%
Criminal/probation	38	18%
Divorce/custody/support	20	9%
Drug/sobriety court	11	5%
Estate/trust	2	1%
File papers	14	6%
Get information	12	6%
Guardianship/conservatorship	5	2%
Juvenile delinquency	4	2%
Landlord/Tenant	11	5%
Make a payment	15	7%
PPO	1	0%
Small claims	3	1%
Traffic/Ticket	38	18%
Other	35	16%
Number of Respondents	217	
No Response	25	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	111	53%
Agency Worker	10	5%
Attorney/prosecutor	22	11%
Family/friend of party to case	27	13%
Juror	1	0%
Witness	5	2%
Other	38	18%
Number of Respondents	209	
No Response	33	

## Tuscola County Trial Courts

### 9) What is your gender?

	2015	
Male	106	45%
Female	127	54%
Other	1	0%
Number of Respondents	234	
No Response	8	

### 10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	11	5%
Asian	2	1%
Multiracial/biracial	2	1%
Black/African American	4	2%
Hispanic/Latino	6	3%
White/Caucasian	211	91%
Other	3	1%
Number of Respondents	232	
No Response	10	