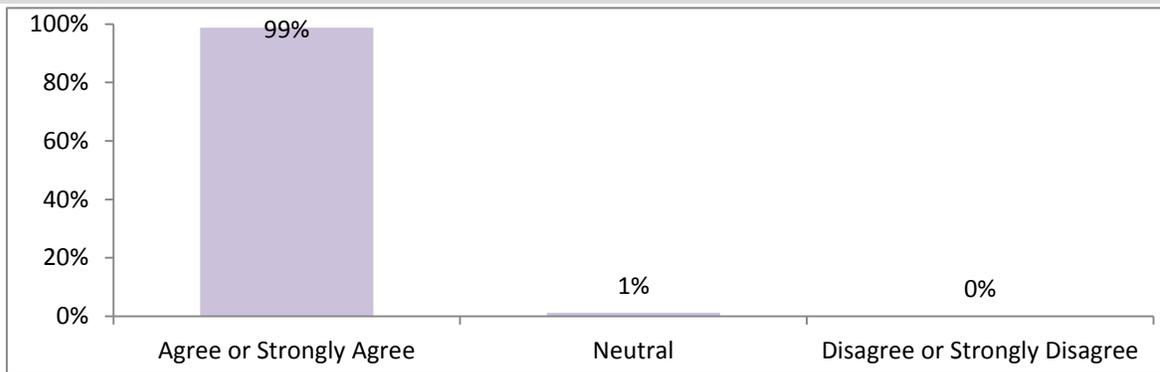


Questions 1 and 2 were directed to all respondents.

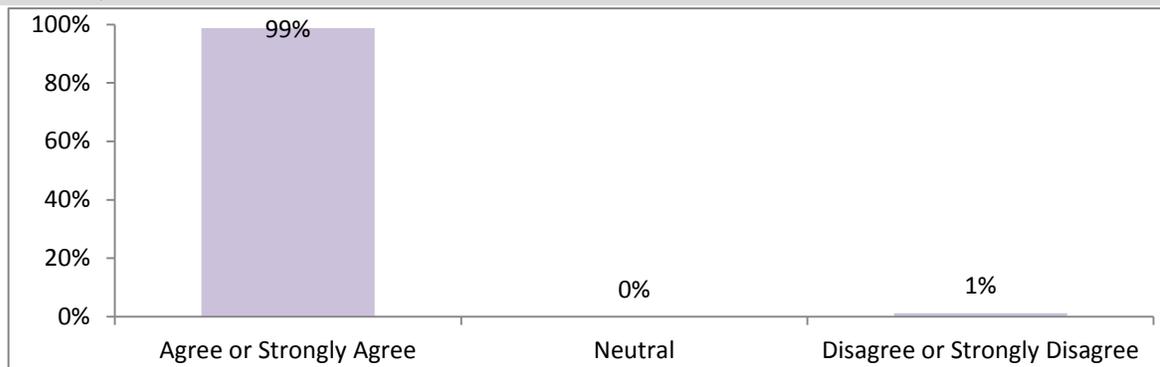
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	68	83%
4 Agree	13	16%
3 Neutral	1	1%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	82	
Score		4.8
NA - Not Applicable	1	
No Response	2	



2) I was treated with courtesy and respect by court staff.

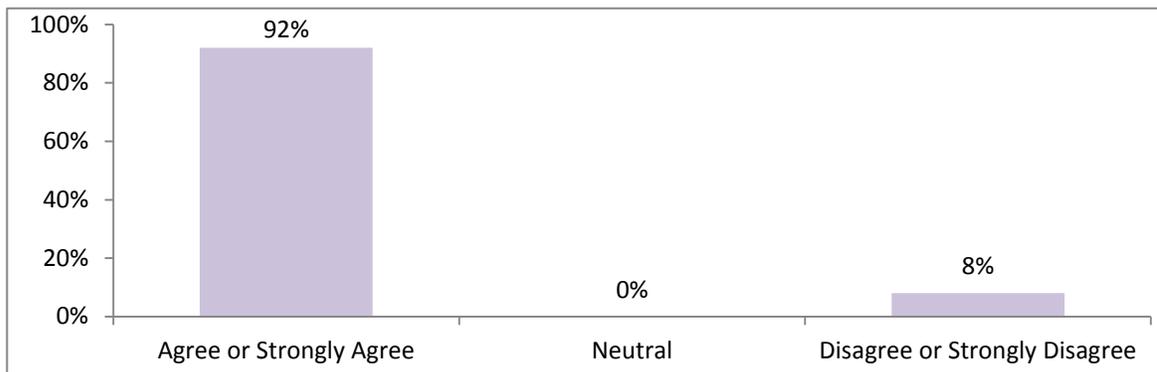
	2015	
5 Strongly Agree	74	90%
4 Agree	7	9%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	1%
Total Responses	82	
Score		4.9
NA - Not Applicable	0	
No Response	3	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

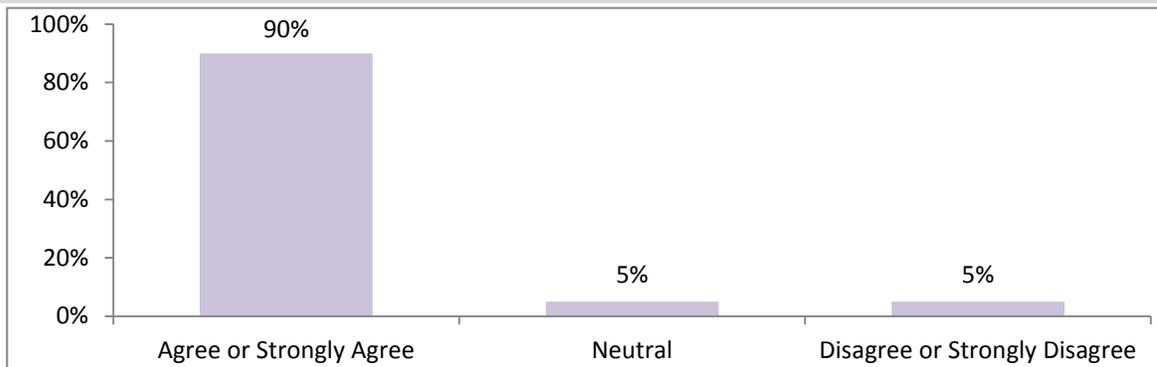
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	14	56%
4 Agree	9	36%
3 Neutral	0	0%
2 Disagree	1	4%
1 Strongly Disagree	1	4%
Total Responses	25	
Score	4.4	
NA - Not Applicable	14	
No Response	46	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

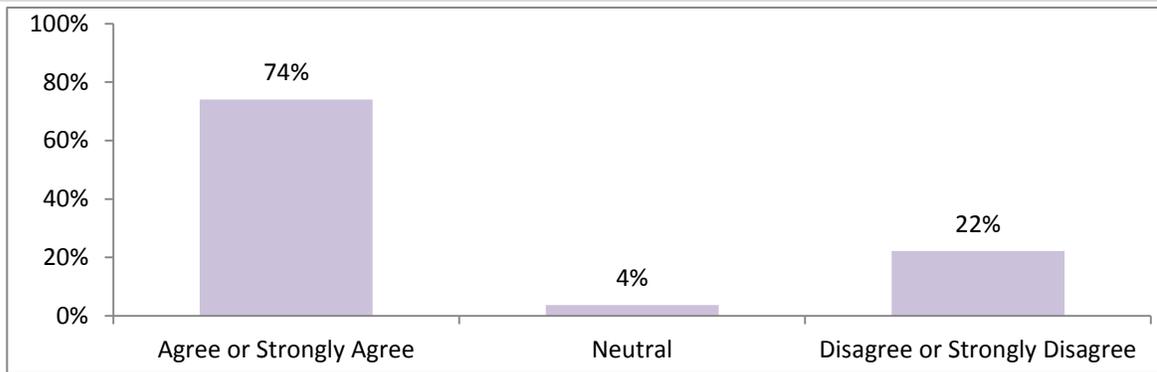
	2015	
5 Strongly Agree	13	65%
4 Agree	5	25%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	1	5%
Total Responses	20	
Score	4.5	
NA - Not Applicable	16	
No Response	49	



Questions 5 and 6 were directed to persons who were a party to the case.

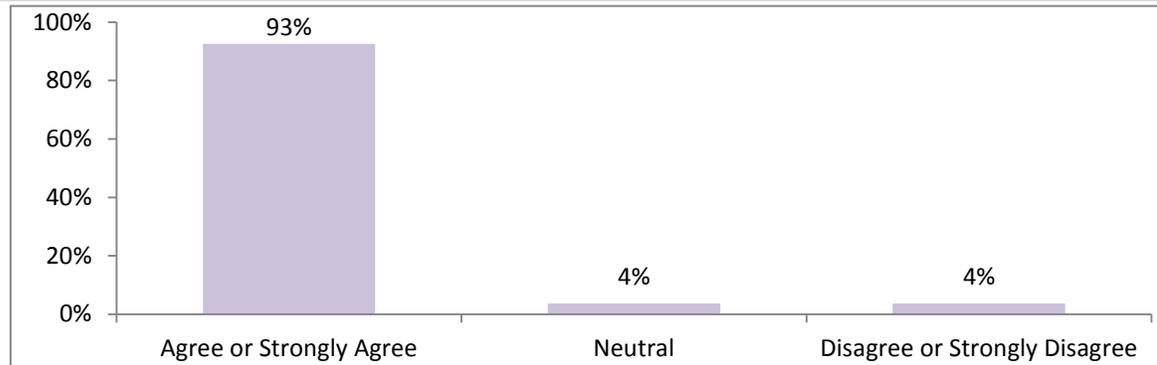
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	13	48%
4 Agree	7	26%
3 Neutral	1	4%
2 Disagree	3	11%
1 Strongly Disagree	3	11%
Total Responses	27	
Score		3.9
NA - Not Applicable	15	
No Response	43	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	16	59%
4 Agree	9	33%
3 Neutral	1	4%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	27	
Score		4.4
NA - Not Applicable	14	
No Response	44	



St. Joseph County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	6	7%
Criminal/probation	13	16%
Divorce/custody/support	0	0%
Drug/sobriety court	2	2%
Estate/trust	0	0%
File papers	1	1%
Get information	2	2%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	4	5%
Make a payment	5	6%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	49	60%
Other	8	10%
Number of Respondents	82	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	52	71%
Agency Worker	0	0%
Attorney/prosecutor	1	1%
Family/friend of party to case	7	10%
Juror	0	0%
Witness	2	3%
Other	12	16%
Number of Respondents	73	
No Response	12	

St. Joseph County District Court

9) What is your gender?

	2015	
Male	42	52%
Female	38	47%
Other	1	1%
Number of Respondents	81	
No Response	4	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	4%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	6	7%
Hispanic/Latino	5	6%
White/Caucasian	70	85%
Other	1	1%
Number of Respondents	82	
No Response	3	