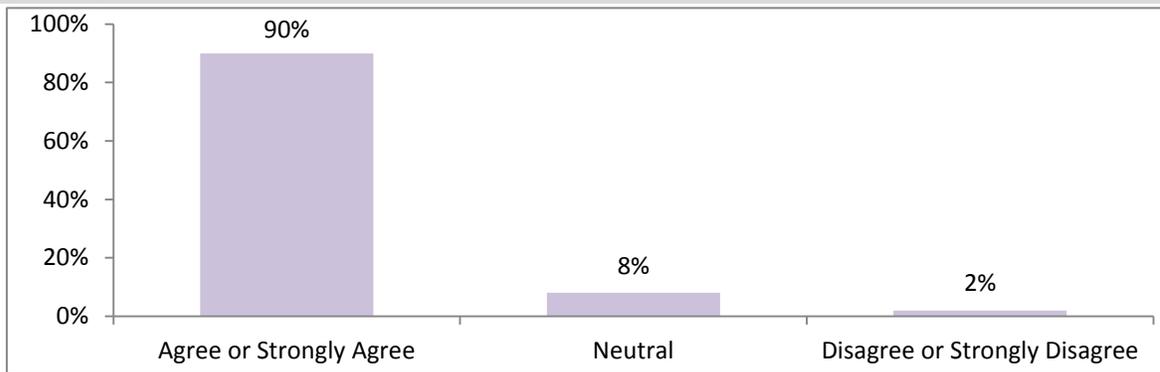


Questions 1 and 2 were directed to all respondents.

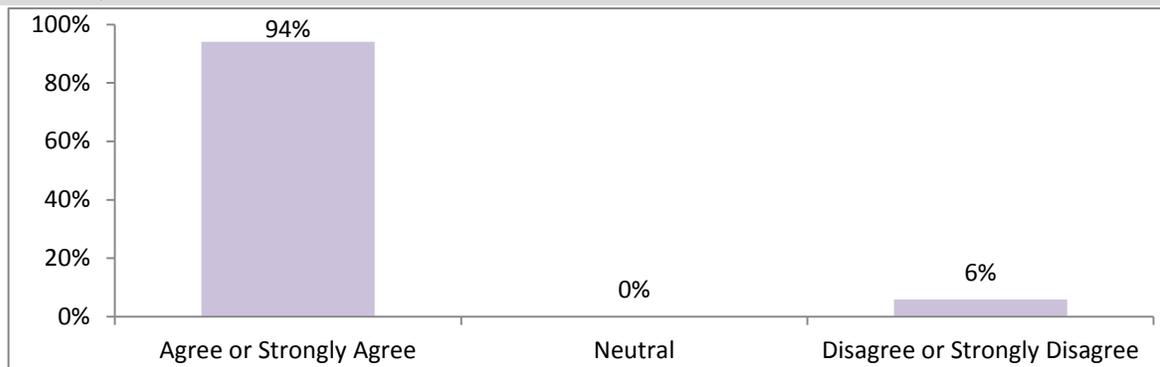
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	33	66%
4 Agree	12	24%
3 Neutral	4	8%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	50	
Score		4.5
NA - Not Applicable	0	
No Response	1	



2) I was treated with courtesy and respect by court staff.

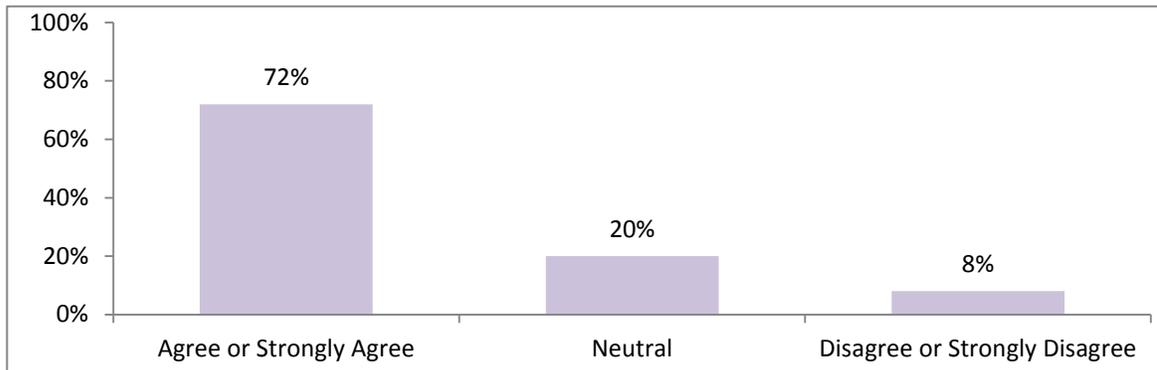
	2015	
5 Strongly Agree	41	80%
4 Agree	7	14%
3 Neutral	0	0%
2 Disagree	2	4%
1 Strongly Disagree	1	2%
Total Responses	51	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

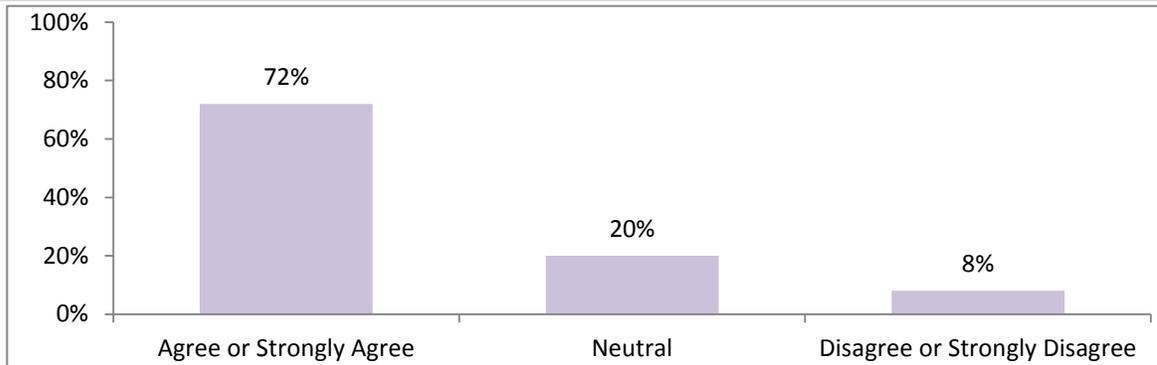
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	14	56%
4 Agree	4	16%
3 Neutral	5	20%
2 Disagree	2	8%
1 Strongly Disagree	0	0%
Total Responses	25	
Score	4.2	
NA - Not Applicable	14	
No Response	12	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

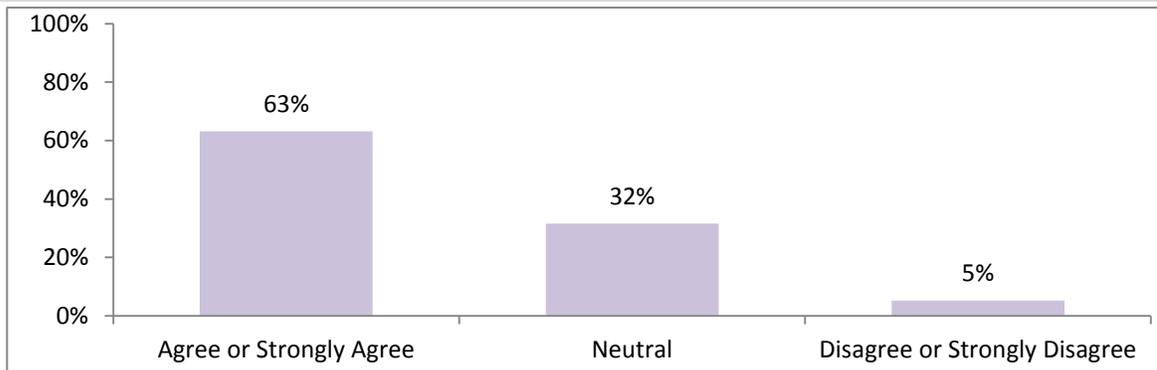
	2015	
5 Strongly Agree	14	56%
4 Agree	4	16%
3 Neutral	5	20%
2 Disagree	2	8%
1 Strongly Disagree	0	0%
Total Responses	25	
Score	4.2	
NA - Not Applicable	14	
No Response	12	



Questions 5 and 6 were directed to persons who were a party to the case.

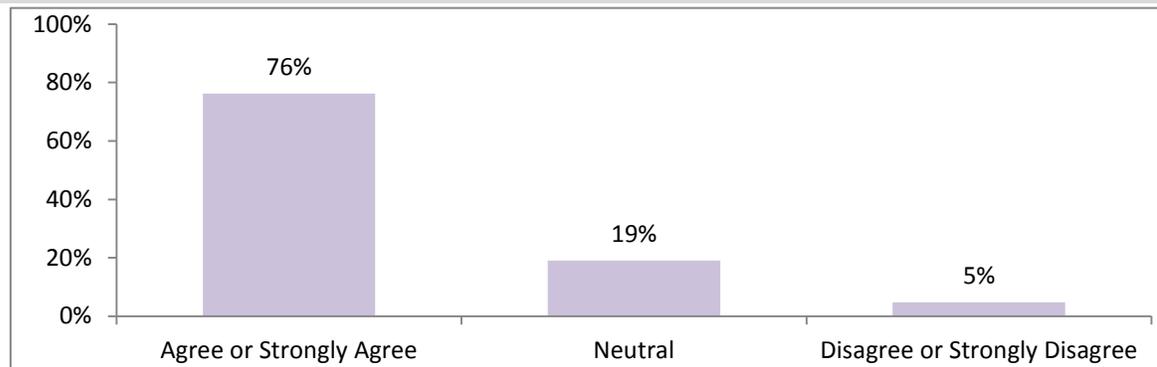
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	7	37%
4 Agree	5	26%
3 Neutral	6	32%
2 Disagree	1	5%
1 Strongly Disagree	0	0%
Total Responses	19	
Score		3.9
NA - Not Applicable	15	
No Response	17	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	10	48%
4 Agree	6	29%
3 Neutral	4	19%
2 Disagree	1	5%
1 Strongly Disagree	0	0%
Total Responses	21	
Score		4.2
NA - Not Applicable	13	
No Response	17	



St. Joseph County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	2%
Civil matter	4	8%
Criminal/probation	7	15%
Divorce/custody/support	18	38%
Drug/sobriety court	0	0%
Estate/trust	1	2%
File papers	6	13%
Get information	1	2%
Guardianship/conservatorship	5	10%
Juvenile delinquency	2	4%
Landlord/Tenant	0	0%
Make a payment	4	8%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	7	15%
Number of Respondents	48	
No Response	3	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	26	51%
Agency Worker	1	2%
Attorney/prosecutor	8	16%
Family/friend of party to case	6	12%
Juror	6	12%
Witness	0	0%
Other	4	8%
Number of Respondents	51	
No Response	0	

St. Joseph County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	24	48%
Female	26	52%
Other	0	0%
Number of Respondents	50	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	2%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	9	18%
Hispanic/Latino	2	4%
White/Caucasian	37	74%
Other	1	2%
Number of Respondents	50	
No Response	1	