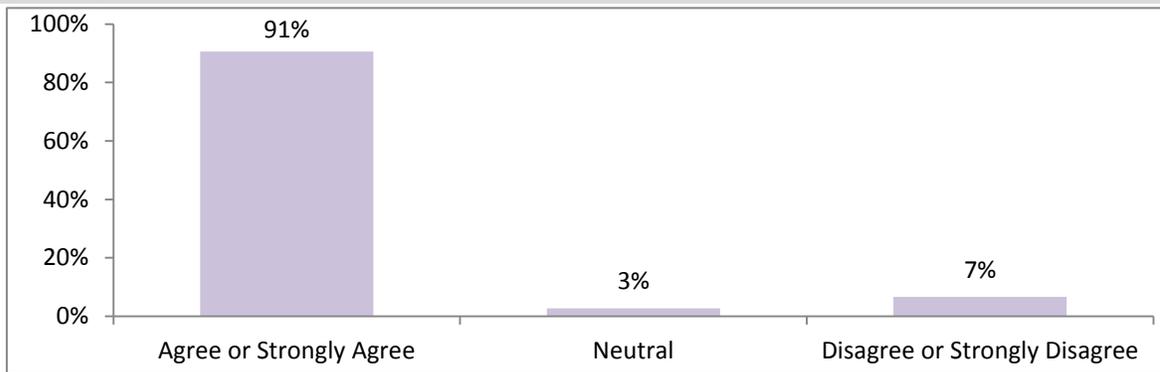


**Questions 1 and 2 were directed to all respondents.**

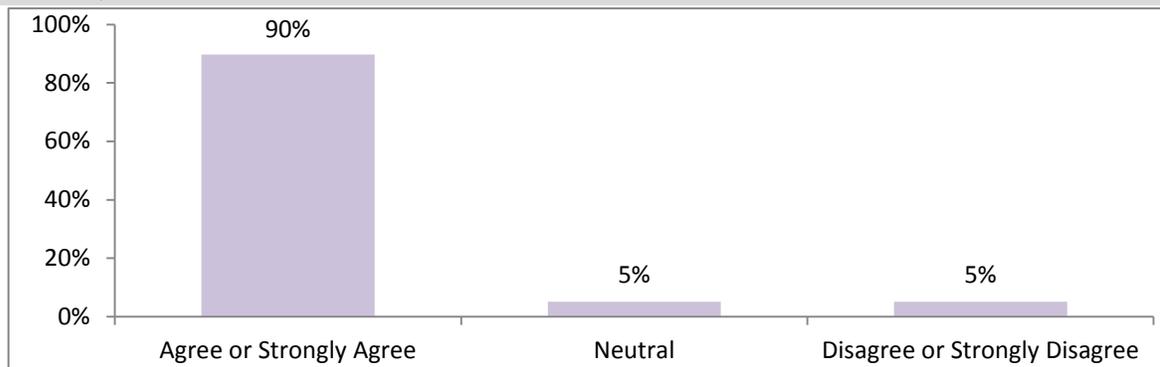
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	53	71%
4 Agree	15	20%
3 Neutral	2	3%
2 Disagree	1	1%
1 Strongly Disagree	4	5%
Total Responses	75	
Score		4.5
NA - Not Applicable	1	
No Response	3	



**2) I was treated with courtesy and respect by court staff.**

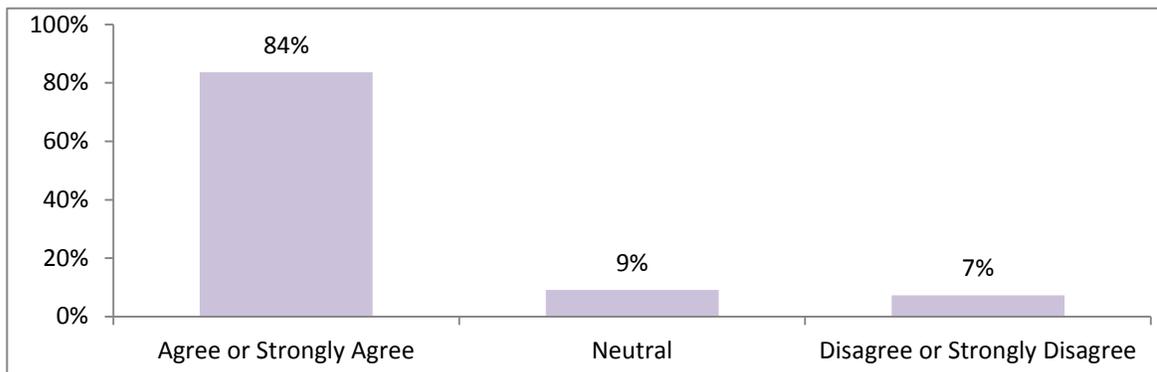
	2015	
5 Strongly Agree	61	78%
4 Agree	9	12%
3 Neutral	4	5%
2 Disagree	0	0%
1 Strongly Disagree	4	5%
Total Responses	78	
Score		4.6
NA - Not Applicable	0	
No Response	1	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

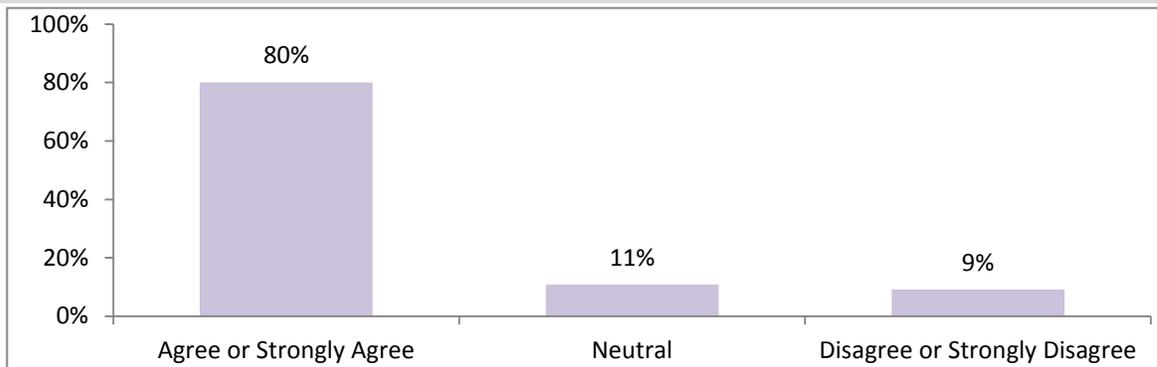
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	39	71%
4 Agree	7	13%
3 Neutral	5	9%
2 Disagree	2	4%
1 Strongly Disagree	2	4%
Total Responses	55	
Score		4.4
NA - Not Applicable	6	
No Response	18	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

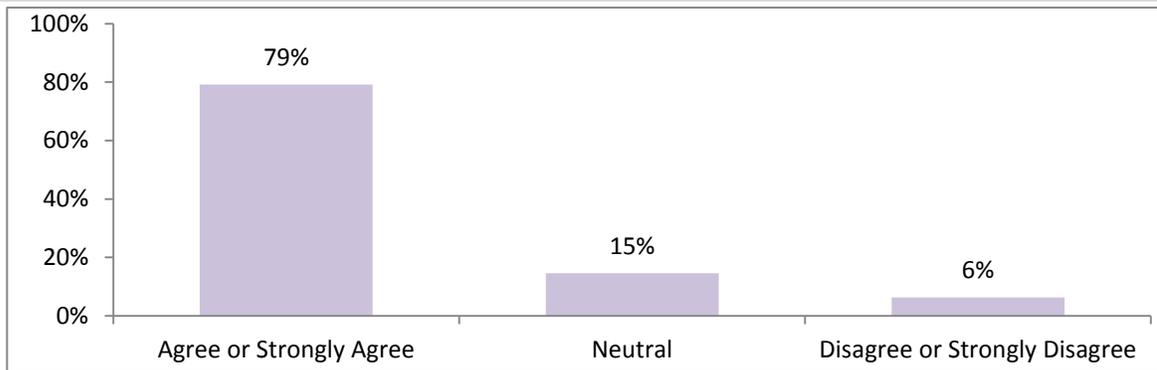
	2015	
5 Strongly Agree	39	71%
4 Agree	5	9%
3 Neutral	6	11%
2 Disagree	3	5%
1 Strongly Disagree	2	4%
Total Responses	55	
Score		4.4
NA - Not Applicable	6	
No Response	18	



**Questions 5 and 6 were directed to persons who were a party to the case.**

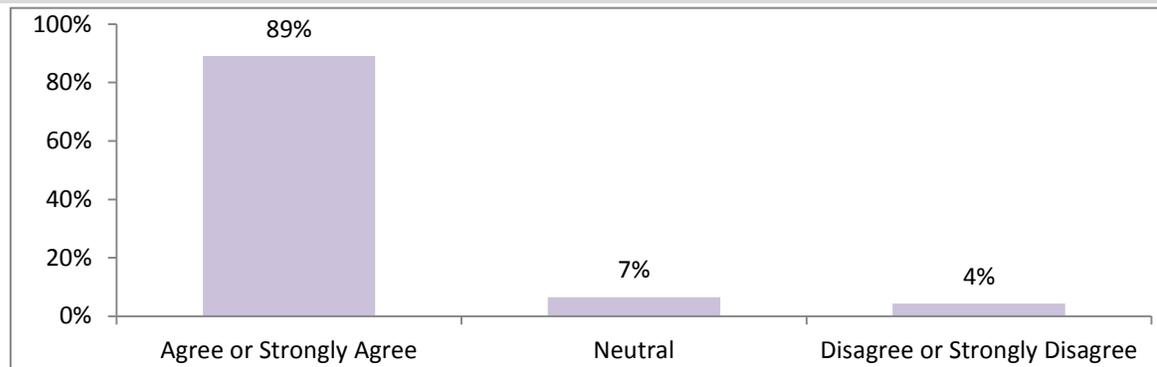
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	31	65%
4 Agree	7	15%
3 Neutral	7	15%
2 Disagree	1	2%
1 Strongly Disagree	2	4%
Total Responses	48	
Score		4.3
NA - Not Applicable	9	
No Response	22	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	36	78%
4 Agree	5	11%
3 Neutral	3	7%
2 Disagree	0	0%
1 Strongly Disagree	2	4%
Total Responses	46	
Score		4.6
NA - Not Applicable	9	
No Response	23	



St. Clair County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	0	0%
Civil matter	14	19%
Criminal/probation	19	26%
Divorce/custody/support	0	0%
Drug/sobriety court	1	1%
Estate/trust	0	0%
File papers	2	3%
Get information	1	1%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	11	15%
Make a payment	2	3%
PPO	0	0%
Small claims	1	1%
Traffic/Ticket	23	31%
Other	8	11%
Number of Respondents	74	
No Response	5	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	38	51%
Agency Worker	3	4%
Attorney/prosecutor	12	16%
Family/friend of party to case	6	8%
Juror	0	0%
Witness	2	3%
Other	14	19%
Number of Respondents	75	
No Response	4	

St. Clair County District Court

**9) What is your gender?**

	2015	
Male	58	75%
Female	18	23%
Other	1	1%
Number of Respondents	77	
No Response	2	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	1	1%
Asian	1	1%
Multiracial/biracial	1	1%
Black/African American	4	5%
Hispanic/Latino	1	1%
White/Caucasian	68	89%
Other	1	1%
Number of Respondents	76	
No Response	3	