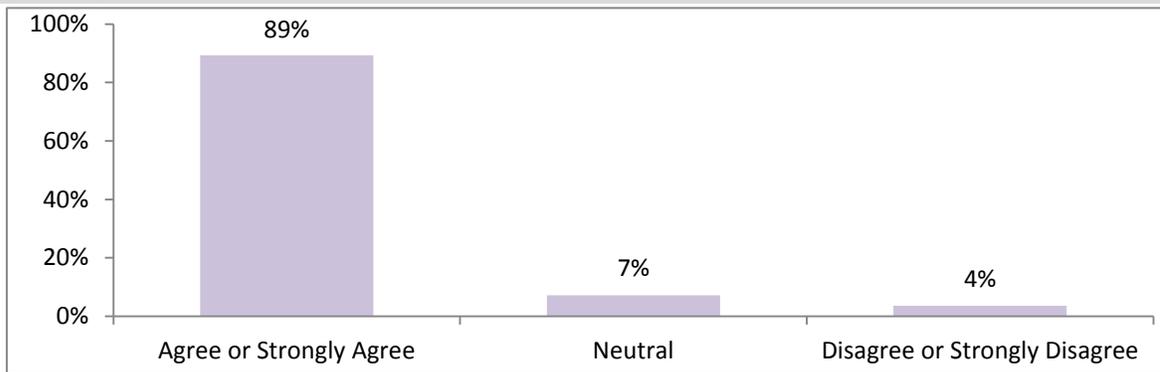


Questions 1 and 2 were directed to all respondents.

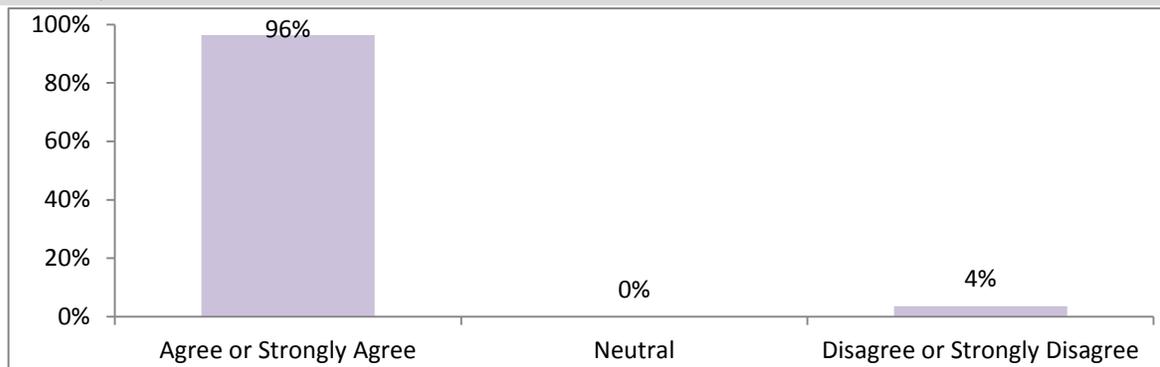
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	36	64%
4 Agree	14	25%
3 Neutral	4	7%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	56	
Score		4.5
NA - Not Applicable	1	
No Response	1	



2) I was treated with courtesy and respect by court staff.

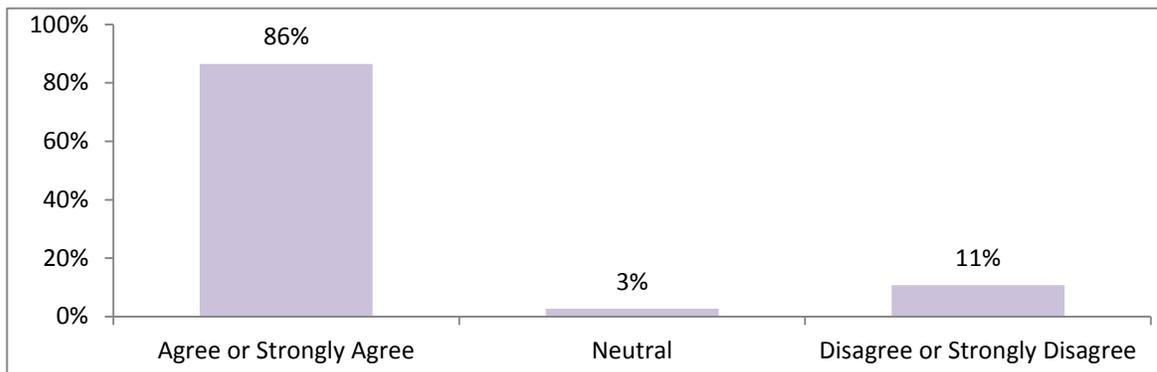
	2015	
5 Strongly Agree	42	75%
4 Agree	12	21%
3 Neutral	0	0%
2 Disagree	1	2%
1 Strongly Disagree	1	2%
Total Responses	56	
Score		4.7
NA - Not Applicable	1	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

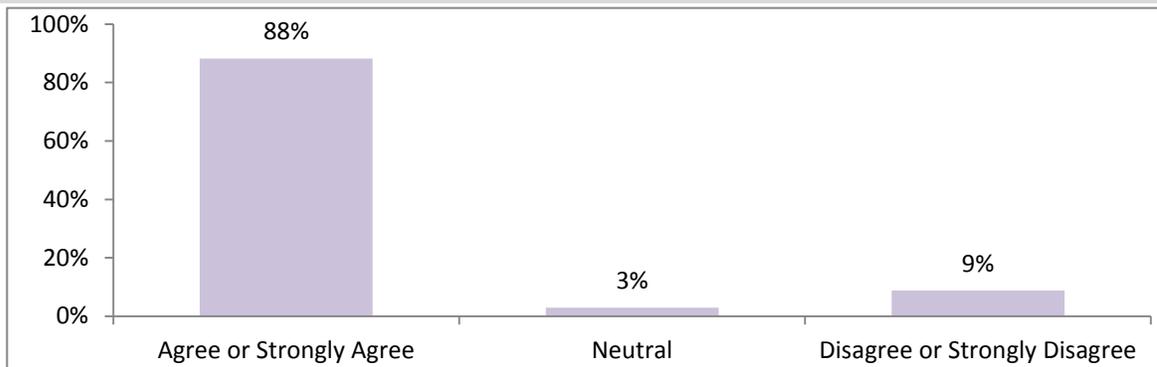
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	19	51%
4 Agree	13	35%
3 Neutral	1	3%
2 Disagree	1	3%
1 Strongly Disagree	3	8%
Total Responses	37	
Score		4.2
NA - Not Applicable	5	
No Response	16	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

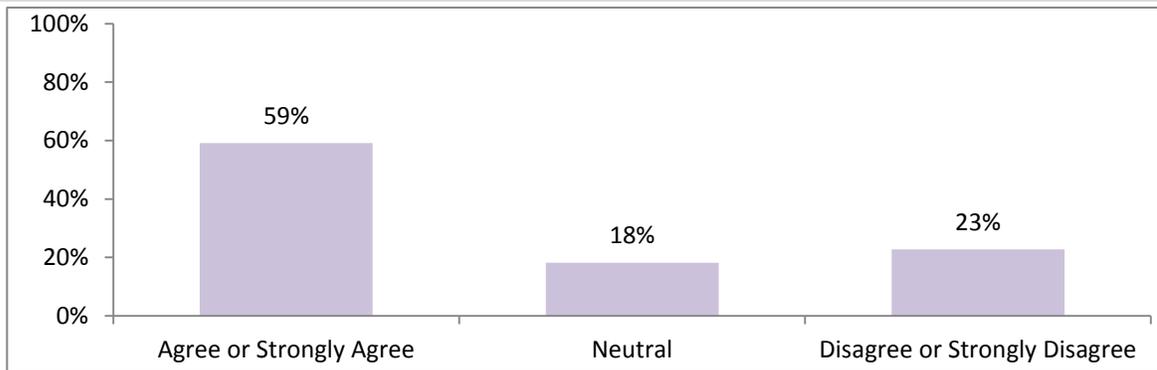
	2015	
5 Strongly Agree	19	56%
4 Agree	11	32%
3 Neutral	1	3%
2 Disagree	0	0%
1 Strongly Disagree	3	9%
Total Responses	34	
Score		4.3
NA - Not Applicable	8	
No Response	16	



Questions 5 and 6 were directed to persons who were a party to the case.

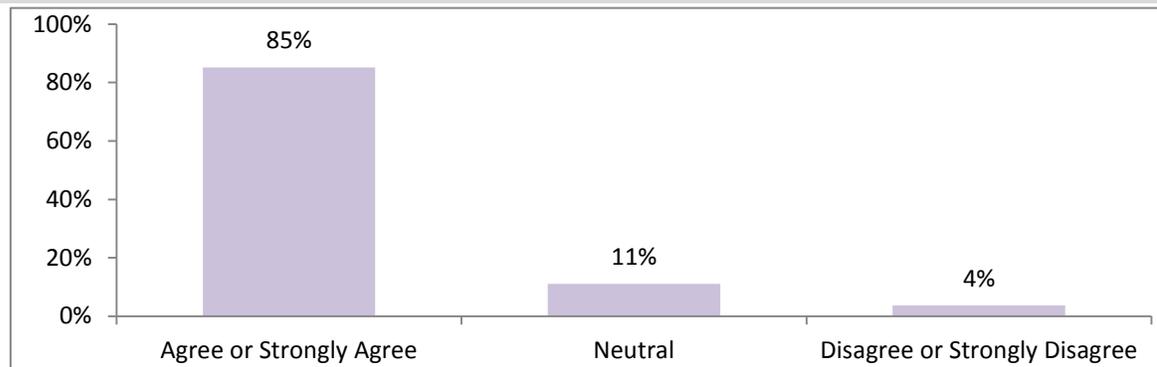
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	8	36%
4 Agree	5	23%
3 Neutral	4	18%
2 Disagree	3	14%
1 Strongly Disagree	2	9%
Total Responses	22	
Score		3.6
NA - Not Applicable	13	
No Response	23	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	13	48%
4 Agree	10	37%
3 Neutral	3	11%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	27	
Score		4.3
NA - Not Applicable	11	
No Response	20	



St. Clair County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	1	2%
Civil matter	7	12%
Criminal/probation	8	14%
Divorce/custody/support	8	14%
Drug/sobriety court	0	0%
Estate/trust	5	9%
File papers	8	14%
Get information	3	5%
Guardianship/conservatorship	21	36%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	2	3%
PPO	4	7%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	3	5%
Number of Respondents	58	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	22	38%
Agency Worker	4	7%
Attorney/prosecutor	6	10%
Family/friend of party to case	20	34%
Juror	2	3%
Witness	2	3%
Other	6	10%
Number of Respondents	58	
No Response	0	

St. Clair County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	18	32%
Female	38	68%
Other	0	0%
Number of Respondents	56	
No Response	2	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	1	2%
Multiracial/biracial	0	0%
Black/African American	5	9%
Hispanic/Latino	4	7%
White/Caucasian	48	84%
Other	0	0%
Number of Respondents	57	
No Response	1	