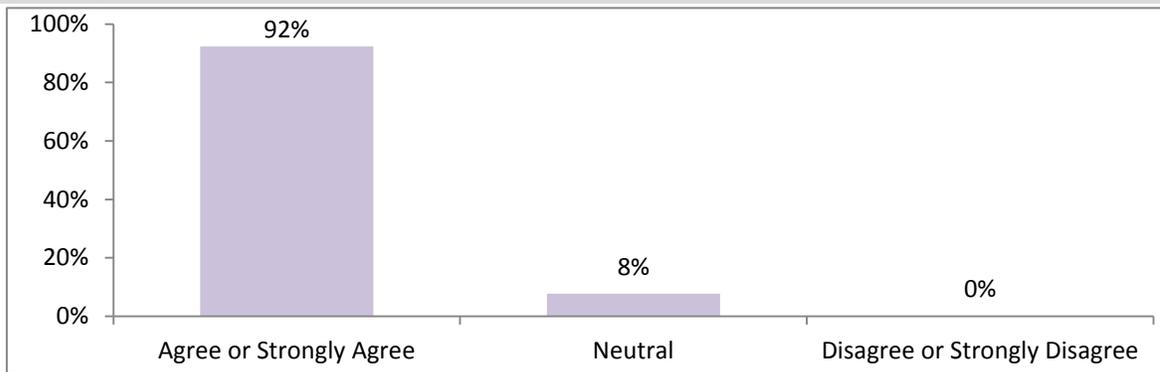


**Questions 1 and 2 were directed to all respondents.**

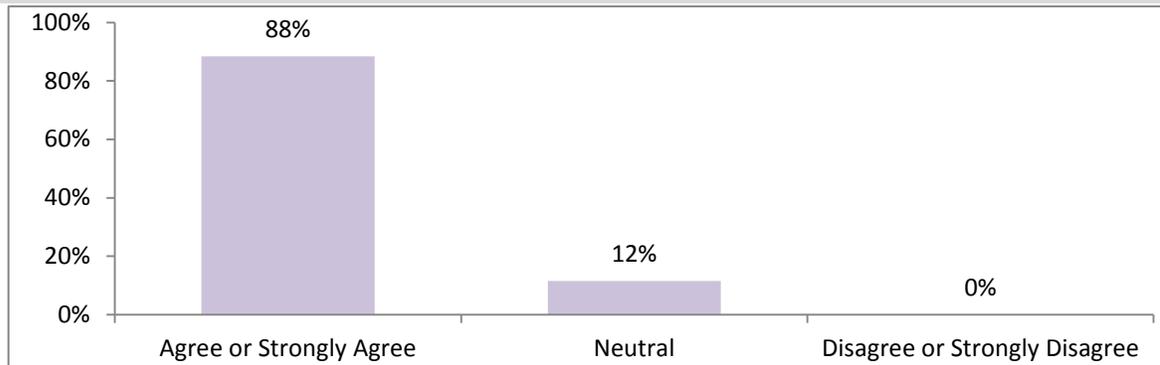
**1) I was able to get my court business done in a reasonable amount of time today.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 9    | 35% |
| 4 Agree             | 15   | 58% |
| 3 Neutral           | 2    | 8%  |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 26   |     |
| Score               |      | 4.3 |
| NA - Not Applicable | 0    |     |
| No Response         | 0    |     |



**2) I was treated with courtesy and respect by court staff.**

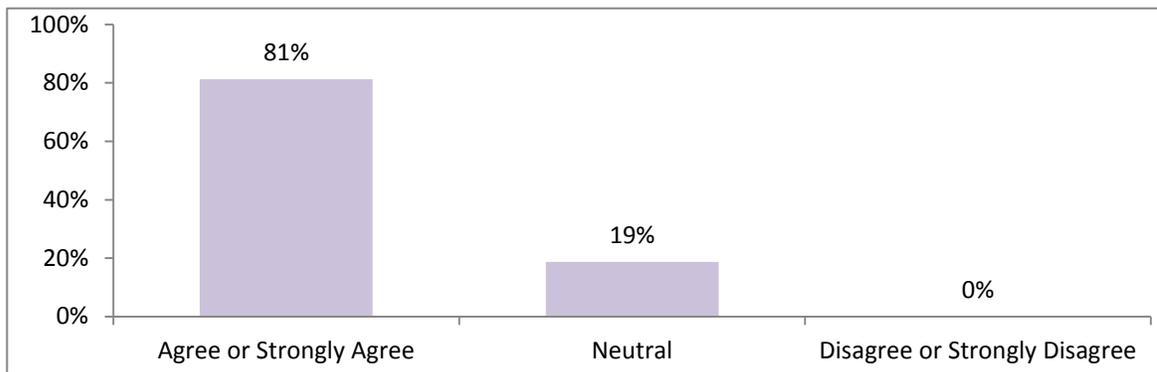
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 10   | 38% |
| 4 Agree             | 13   | 50% |
| 3 Neutral           | 3    | 12% |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 26   |     |
| Score               |      | 4.3 |
| NA - Not Applicable | 0    |     |
| No Response         | 0    |     |



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

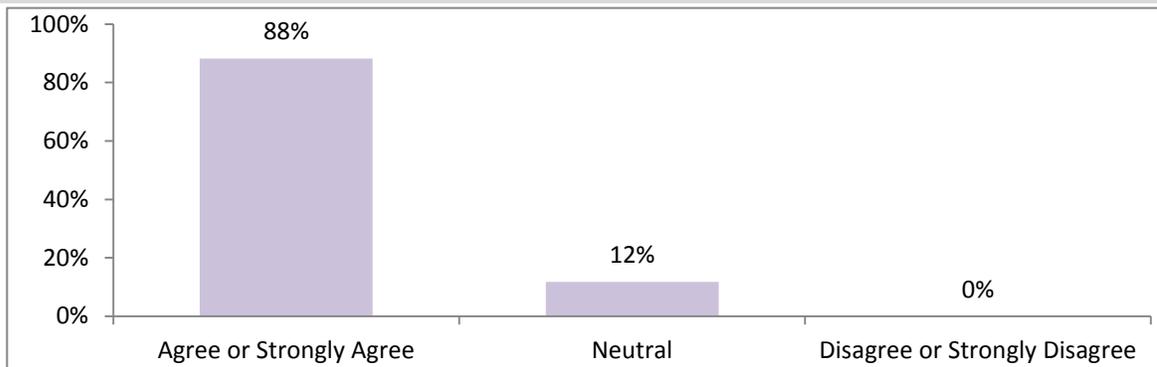
**3) The way the case was handled was fair.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 4    | 25% |
| 4 Agree             | 9    | 56% |
| 3 Neutral           | 3    | 19% |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 16   |     |
| Score               |      | 4.1 |
| NA - Not Applicable | 1    |     |
| No Response         | 9    |     |



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

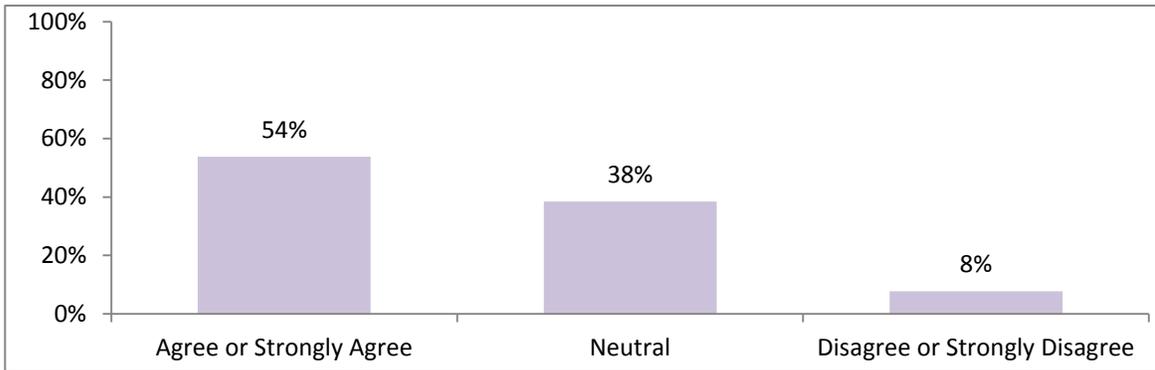
|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 8    | 47% |
| 4 Agree             | 7    | 41% |
| 3 Neutral           | 2    | 12% |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 17   |     |
| Score               |      | 4.4 |
| NA - Not Applicable | 0    |     |
| No Response         | 9    |     |



**Questions 5 and 6 were directed to persons who were a party to the case.**

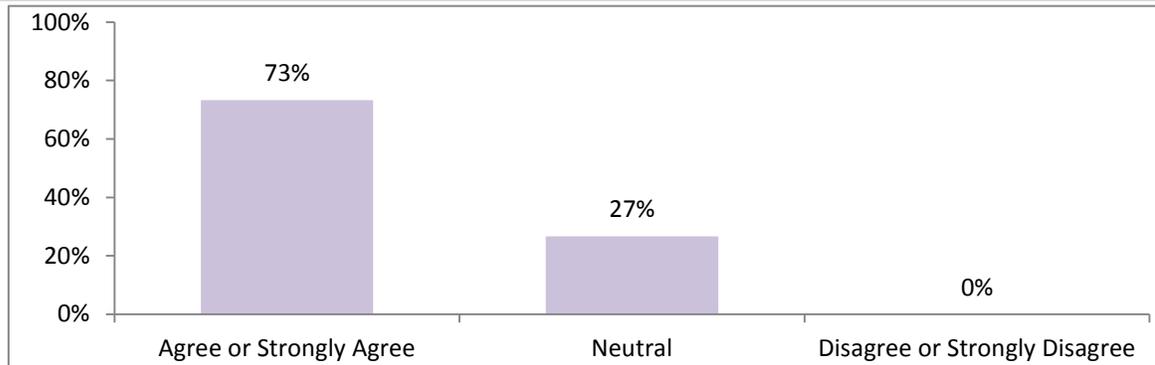
**5) The outcome in my case was favorable to me.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 2    | 15% |
| 4 Agree             | 5    | 38% |
| 3 Neutral           | 5    | 38% |
| 2 Disagree          | 1    | 8%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 13   |     |
| Score               | 3.6  |     |
| NA - Not Applicable | 1    |     |
| No Response         | 12   |     |



**6) As I leave the court, I understand what happened in my case.**

|                     | 2015 |     |
|---------------------|------|-----|
| 5 Strongly Agree    | 6    | 40% |
| 4 Agree             | 5    | 33% |
| 3 Neutral           | 4    | 27% |
| 2 Disagree          | 0    | 0%  |
| 1 Strongly Disagree | 0    | 0%  |
| Total Responses     | 15   |     |
| Score               | 4.1  |     |
| NA - Not Applicable | 1    |     |
| No Response         | 10   |     |



Schoolcraft County District Court

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

|                              | 2015 |     |
|------------------------------|------|-----|
| Child protective             | 0    | 0%  |
| Civil matter                 | 7    | 27% |
| Criminal/probation           | 10   | 38% |
| Divorce/custody/support      | 0    | 0%  |
| Drug/sobriety court          | 2    | 8%  |
| Estate/trust                 | 0    | 0%  |
| File papers                  | 1    | 4%  |
| Get information              | 4    | 15% |
| Guardianship/conservatorship | 0    | 0%  |
| Juvenile delinquency         | 0    | 0%  |
| Landlord/Tenant              | 1    | 4%  |
| Make a payment               | 1    | 4%  |
| PPO                          | 0    | 0%  |
| Small claims                 | 1    | 4%  |
| Traffic/Ticket               | 0    | 0%  |
| Other                        | 1    | 4%  |
| Number of Respondents        | 26   |     |
| No Response                  | 0    |     |

**8) Who are you? (Shade ALL that apply.)**

|                                | 2015 |     |
|--------------------------------|------|-----|
| Party (Plaintiff/Defendant)    | 15   | 58% |
| Agency Worker                  | 2    | 8%  |
| Attorney/prosecutor            | 2    | 8%  |
| Family/friend of party to case | 5    | 19% |
| Juror                          | 1    | 4%  |
| Witness                        | 0    | 0%  |
| Other                          | 1    | 4%  |
| Number of Respondents          | 26   |     |
| No Response                    | 0    |     |

Schoolcraft County District Court

**9) What is your gender?**

|                       | 2015 |     |
|-----------------------|------|-----|
| Male                  | 13   | 50% |
| Female                | 13   | 50% |
| Other                 | 0    | 0%  |
| Number of Respondents | 26   |     |
| No Response           | 0    |     |

**10) How do you identify yourself? (Shade ALL that apply.)**

|                               | 2015 |     |
|-------------------------------|------|-----|
| American Indian / Alaska Nat. | 4    | 15% |
| Asian                         | 0    | 0%  |
| Multiracial/biracial          | 0    | 0%  |
| Black/African American        | 0    | 0%  |
| Hispanic/Latino               | 0    | 0%  |
| White/Caucasian               | 22   | 85% |
| Other                         | 0    | 0%  |
| Number of Respondents         | 26   |     |
| No Response                   | 0    |     |