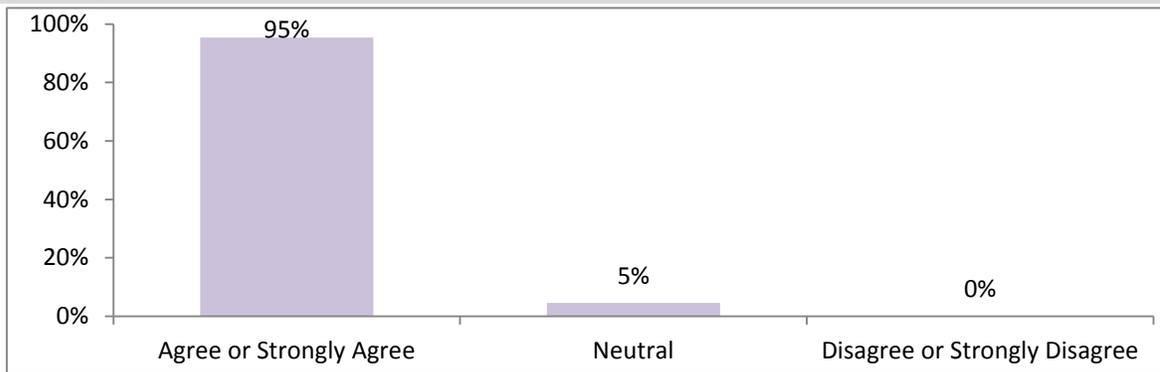


Questions 1 and 2 were directed to all respondents.

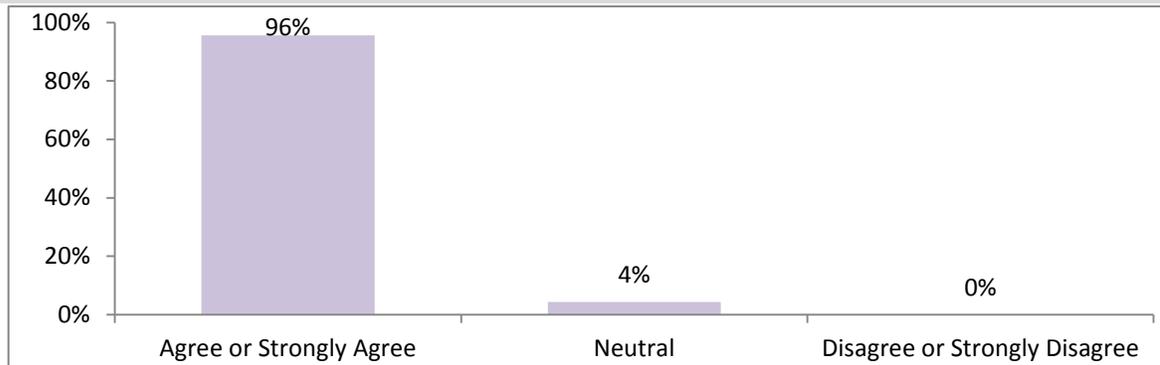
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	13	59%
4 Agree	8	36%
3 Neutral	1	5%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	22	
Score		4.5
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

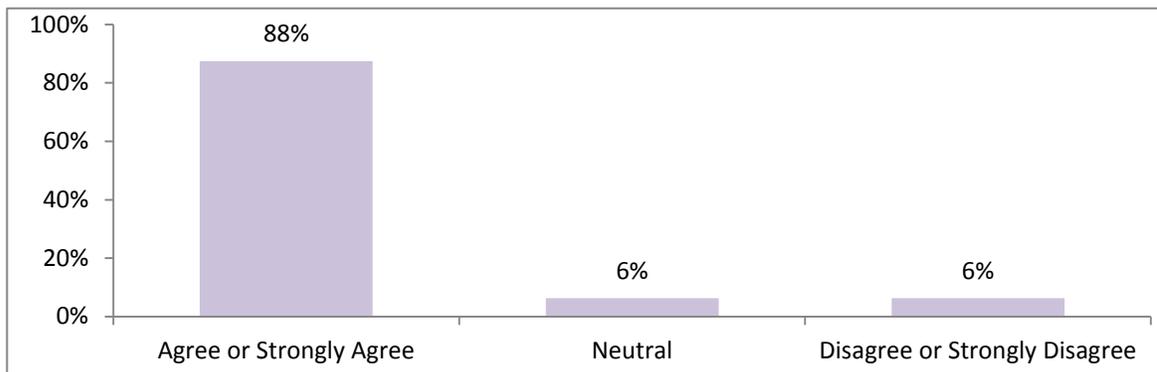
	2015	
5 Strongly Agree	17	74%
4 Agree	5	22%
3 Neutral	1	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	23	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

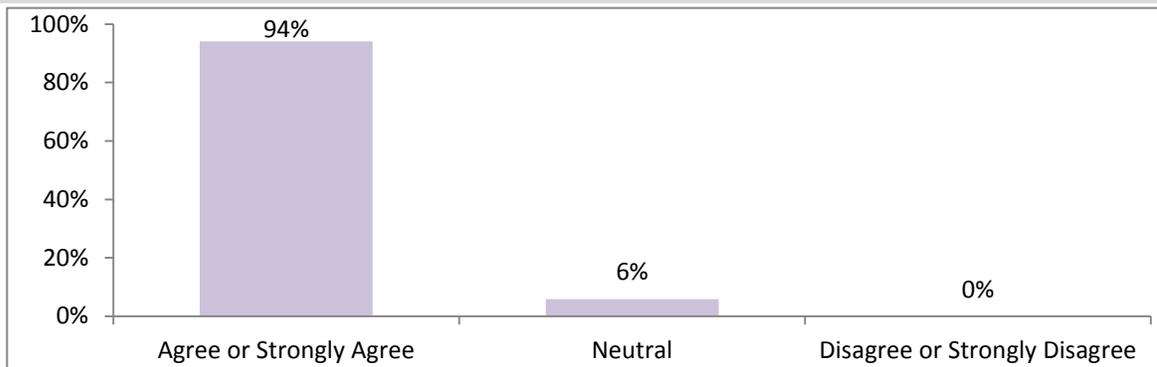
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	8	50%
4 Agree	6	38%
3 Neutral	1	6%
2 Disagree	0	0%
1 Strongly Disagree	1	6%
Total Responses	16	
Score		4.3
NA - Not Applicable	2	
No Response	5	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

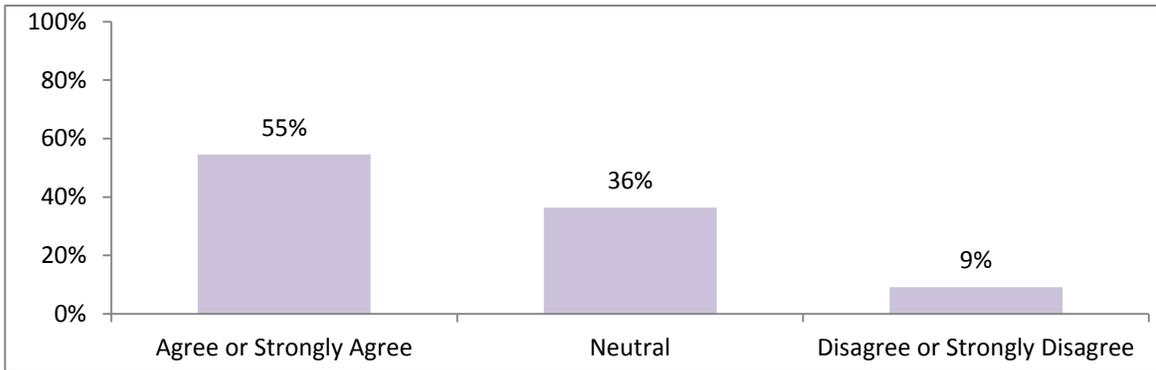
	2015	
5 Strongly Agree	11	65%
4 Agree	5	29%
3 Neutral	1	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	17	
Score		4.6
NA - Not Applicable	1	
No Response	5	



Questions 5 and 6 were directed to persons who were a party to the case.

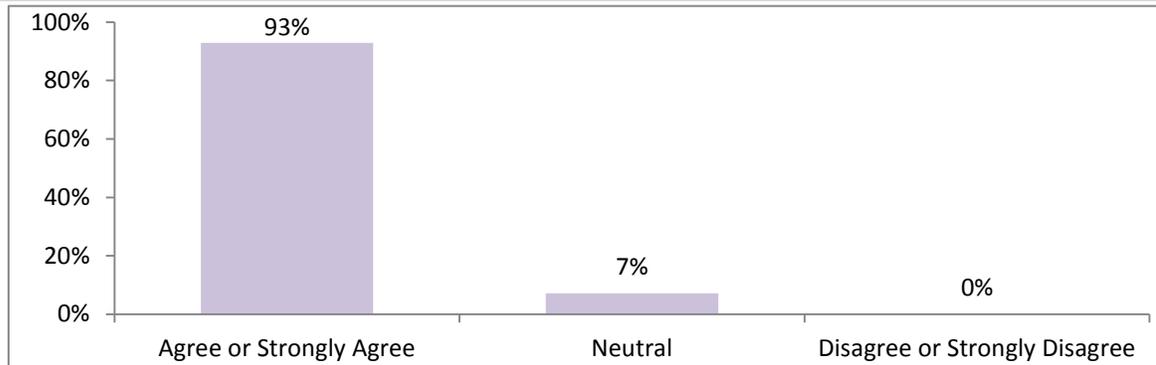
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	1	9%
4 Agree	5	45%
3 Neutral	4	36%
2 Disagree	0	0%
1 Strongly Disagree	1	9%
Total Responses	11	
Score		3.5
NA - Not Applicable	5	
No Response	7	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	5	36%
4 Agree	8	57%
3 Neutral	1	7%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	14	
Score		4.3
NA - Not Applicable	2	
No Response	7	



Schoolcraft County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	10	43%
Civil matter	0	0%
Criminal/probation	7	30%
Divorce/custody/support	4	17%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	0	0%
Get information	1	4%
Guardianship/conservatorship	0	0%
Juvenile delinquency	1	4%
Landlord/Tenant	0	0%
Make a payment	1	4%
PPO	2	9%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	1	4%
Number of Respondents	23	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	7	30%
Agency Worker	1	4%
Attorney/prosecutor	7	30%
Family/friend of party to case	3	13%
Juror	0	0%
Witness	0	0%
Other	5	22%
Number of Respondents	23	
No Response	0	

Schoolcraft County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	9	39%
Female	14	61%
Other	0	0%
Number of Respondents	23	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	13%
Asian	0	0%
Multiracial/biracial	1	4%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	20	87%
Other	0	0%
Number of Respondents	23	
No Response	0	