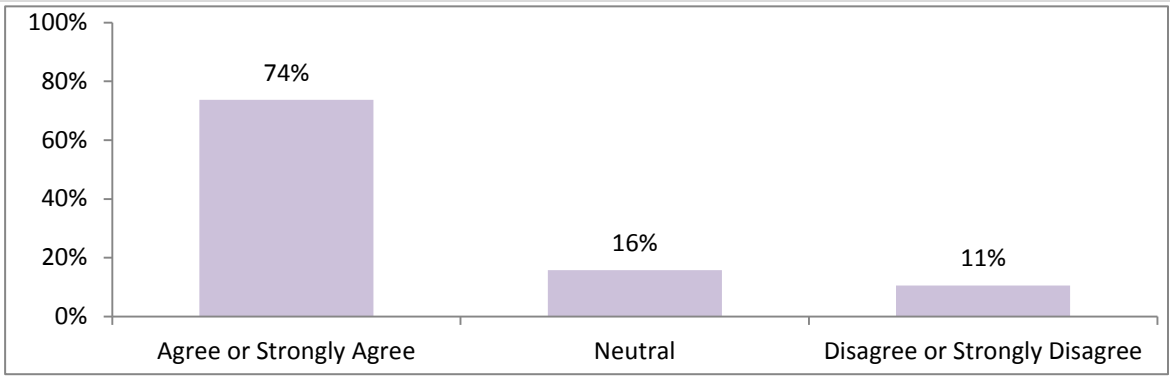
Questions 1 and 2 were directed to all respondents.

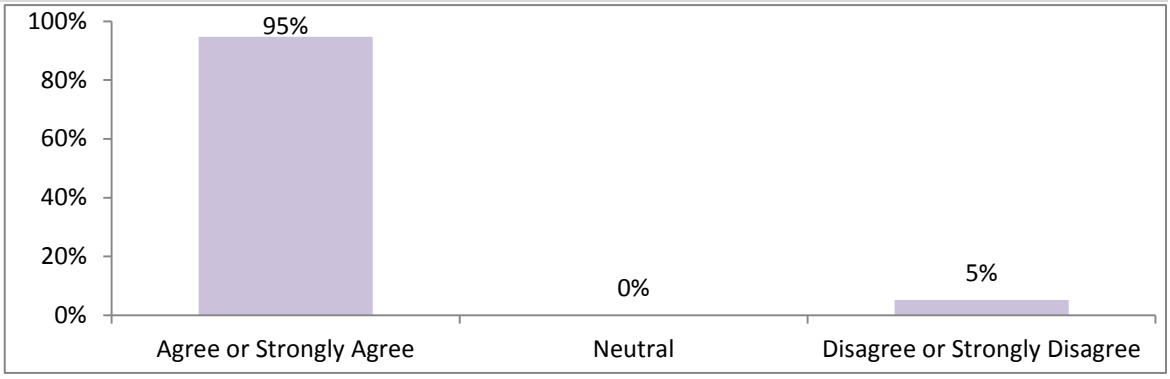
1) I was able to get my court business done in a reasonable amount of time today.

		2015	
5	Strongly Agree	10	53%
4	Agree	4	21%
3	Neutral	3	16%
2	Disagree	0	0%
1	Strongly Disagree	2	11%
	Total Responses	19	
	Score		4.1
	NA - Not Applicable	1	
	No Response	0	



2) I was treated with courtesy and respect by court staff.

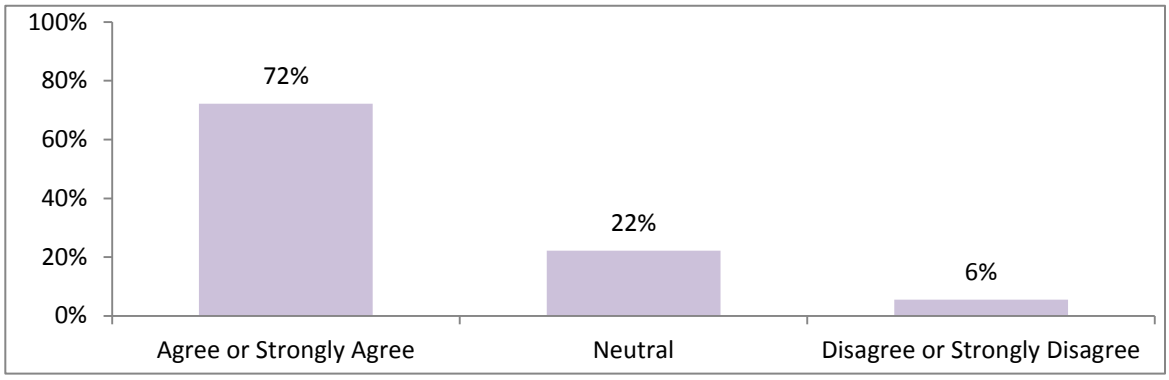
		2015	
5	Strongly Agree	13	68%
4	Agree	5	26%
3	Neutral	0	0%
2	Disagree	0	0%
1	Strongly Disagree	1	5%
	Total Responses	19	
	Score		4.5
	NA - Not Applicable	0	
	No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

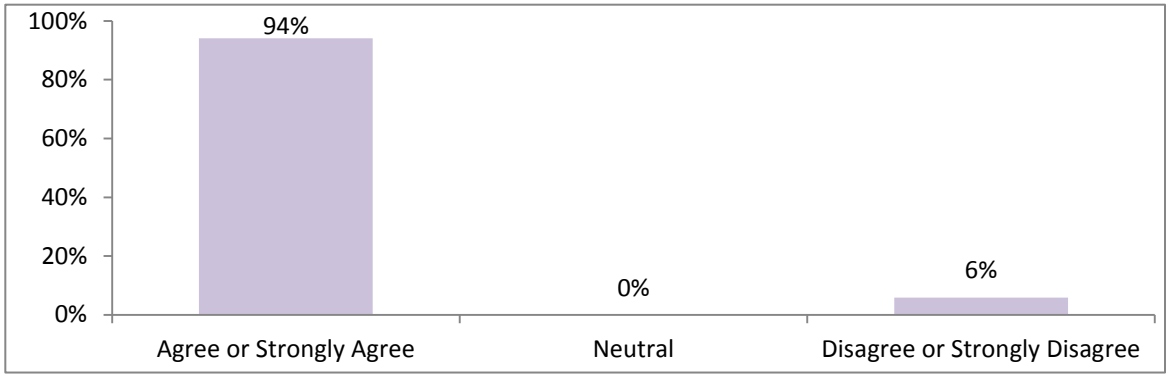
3) The way the case was handled was fair.

		2015	
5	Strongly Agree	10	56%
4	Agree	3	17%
3	Neutral	4	22%
2	Disagree	0	0%
1	Strongly Disagree	1	6%
	Total Responses	18	
	Score		4.2
	NA - Not Applicable	1	
	No Response	1	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

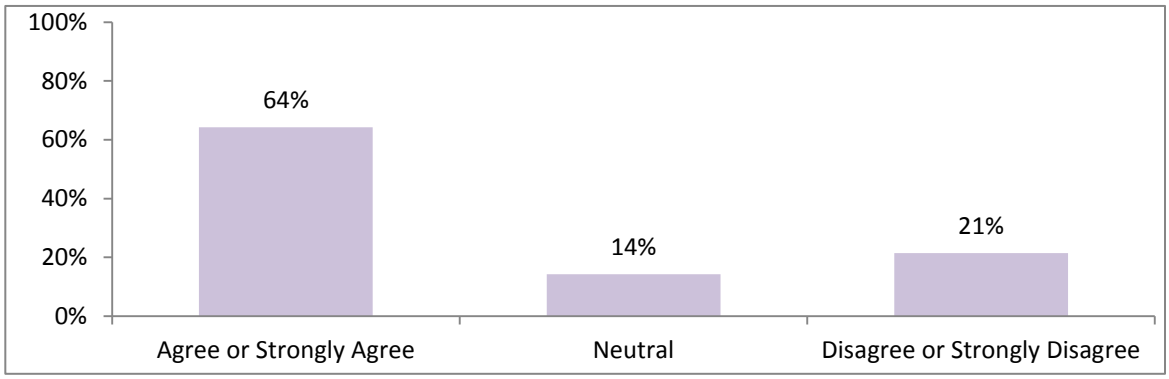
		2015	
5	Strongly Agree	14	82%
4	Agree	2	12%
3	Neutral	0	0%
2	Disagree	0	0%
1	Strongly Disagree	1	6%
	Total Responses	17	
	Score		4.6
	NA - Not Applicable	2	
	No Response	1	



Questions 5 and 6 were directed to persons who were a party to the case.

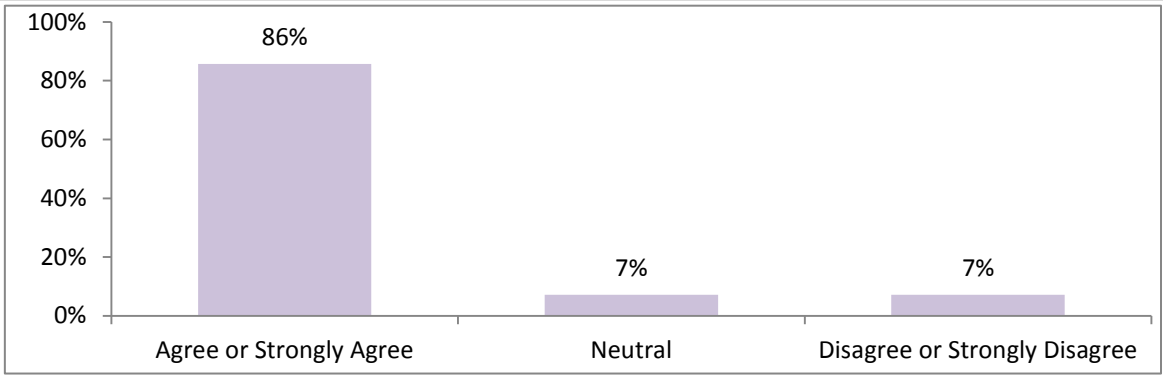
5) The outcome in my case was favorable to me.

		2015	
5	Strongly Agree	7	50%
4	Agree	2	14%
3	Neutral	2	14%
2	Disagree	2	14%
1	Strongly Disagree	1	7%
	Total Responses	14	
	Score		3.9
	NA - Not Applicable	2	
	No Response	4	



6) As I leave the court, I understand what happened in my case.

		2015	
5	Strongly Agree	8	57%
4	Agree	4	29%
3	Neutral	1	7%
2	Disagree	1	7%
1	Strongly Disagree	0	0%
	Total Responses	14	
	Score		4.4
	NA - Not Applicable	2	
	No Response	4	



Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	7	35%
Criminal/probation	8	40%
Divorce/custody/support	0	0%
Drug/sobriety court	1	5%
Estate/trust	0	0%
File papers	1	5%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	5	25%
Make a payment	1	5%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	2	10%
Number of Respondents	20	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	11	55%
Agency Worker	0	0%
Attorney/prosecutor	4	20%
Family/friend of party to case	6	30%
Juror	0	0%
Witness	0	0%
Other	0	0%
Number of Respondents	20	
No Response	0	

Sanilac County District Court

9) What is your gender?

	2015	
Male	9	45%
Female	11	55%
Other	0	0%
Number of Respondents	20	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	5%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	18	95%
Other	0	0%
Number of Respondents	19	
No Response	1	