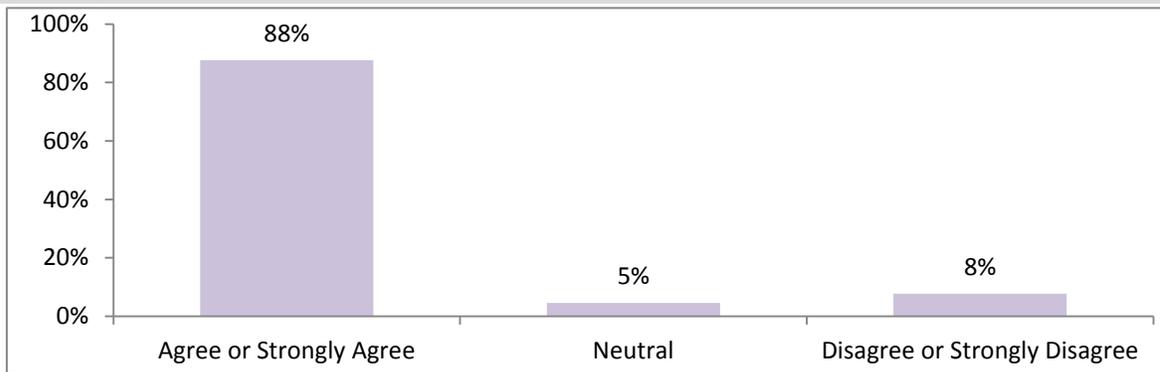


Questions 1 and 2 were directed to all respondents.

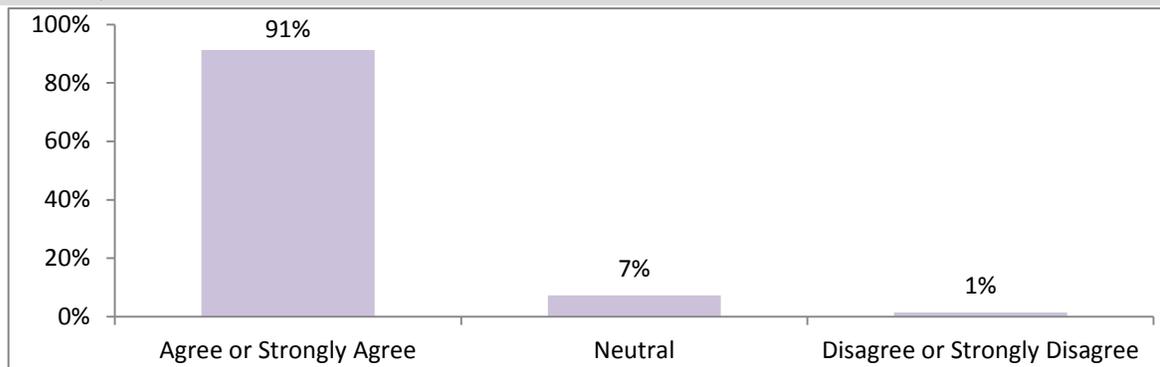
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	37	57%
4 Agree	20	31%
3 Neutral	3	5%
2 Disagree	2	3%
1 Strongly Disagree	3	5%
Total Responses	65	
Score		4.3
NA - Not Applicable	4	
No Response	1	



2) I was treated with courtesy and respect by court staff.

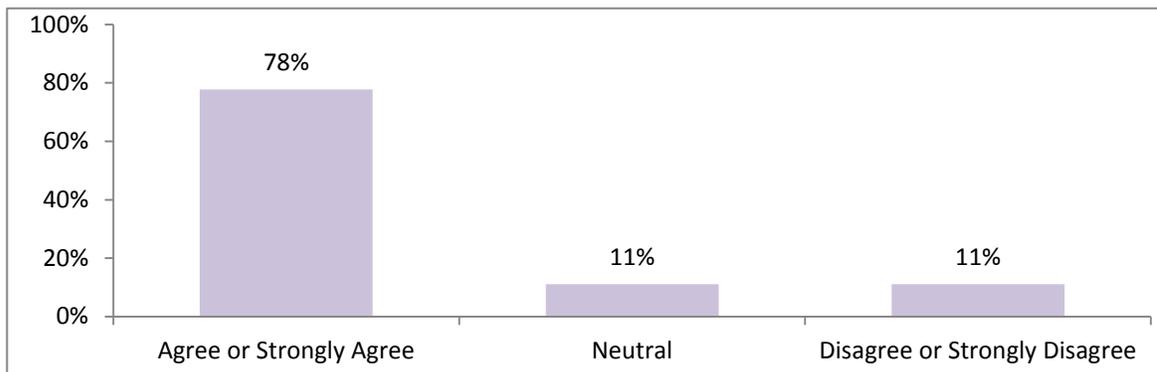
	2015	
5 Strongly Agree	47	68%
4 Agree	16	23%
3 Neutral	5	7%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	69	
Score		4.6
NA - Not Applicable	1	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

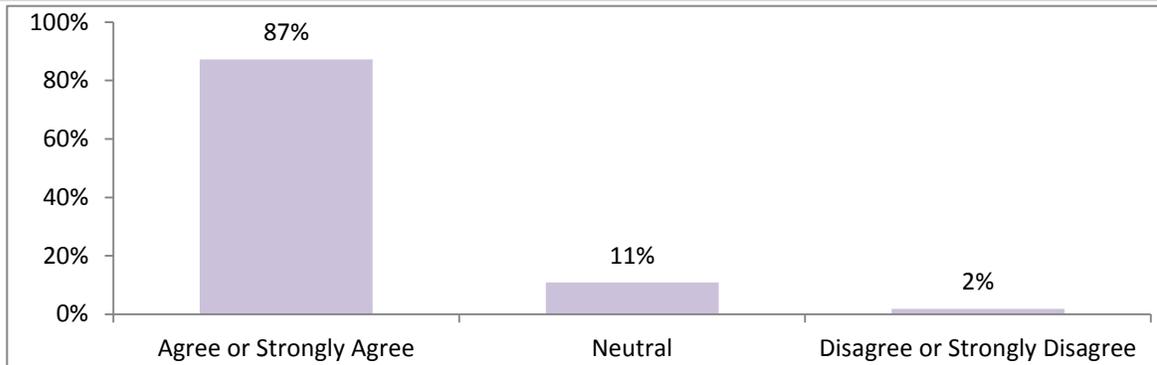
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	30	56%
4 Agree	12	22%
3 Neutral	6	11%
2 Disagree	2	4%
1 Strongly Disagree	4	7%
Total Responses	54	
Score		4.1
NA - Not Applicable	5	
No Response	11	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

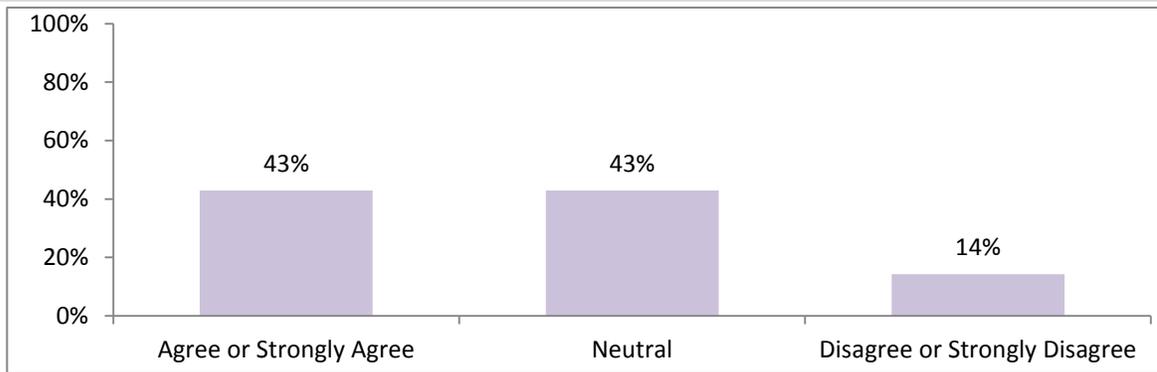
	2015	
5 Strongly Agree	37	67%
4 Agree	11	20%
3 Neutral	6	11%
2 Disagree	0	0%
1 Strongly Disagree	1	2%
Total Responses	55	
Score		4.5
NA - Not Applicable	4	
No Response	11	



Questions 5 and 6 were directed to persons who were a party to the case.

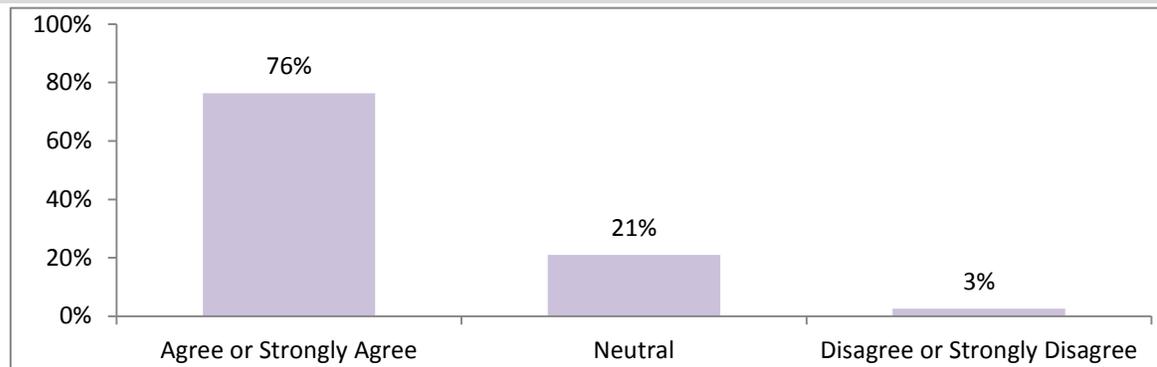
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	8	23%
4 Agree	7	20%
3 Neutral	15	43%
2 Disagree	2	6%
1 Strongly Disagree	3	9%
Total Responses	35	
Score		3.4
NA - Not Applicable	8	
No Response	27	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	16	42%
4 Agree	13	34%
3 Neutral	8	21%
2 Disagree	1	3%
1 Strongly Disagree	0	0%
Total Responses	38	
Score		4.2
NA - Not Applicable	7	
No Response	25	



Sanilac County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	5	7%
Civil matter	6	9%
Criminal/probation	18	26%
Divorce/custody/support	10	15%
Drug/sobriety court	2	3%
Estate/trust	0	0%
File papers	4	6%
Get information	2	3%
Guardianship/conservatorship	13	19%
Juvenile delinquency	11	16%
Landlord/Tenant	0	0%
Make a payment	1	1%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	2	3%
Number of Respondents	68	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	24	34%
Agency Worker	7	10%
Attorney/prosecutor	17	24%
Family/friend of party to case	21	30%
Juror	0	0%
Witness	0	0%
Other	2	3%
Number of Respondents	70	
No Response	0	

Sanilac County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	29	41%
Female	43	61%
Other	0	0%
Number of Respondents	70	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	4%
Asian	0	0%
Multiracial/biracial	1	1%
Black/African American	2	3%
Hispanic/Latino	4	6%
White/Caucasian	58	85%
Other	1	1%
Number of Respondents	68	
No Response	2	