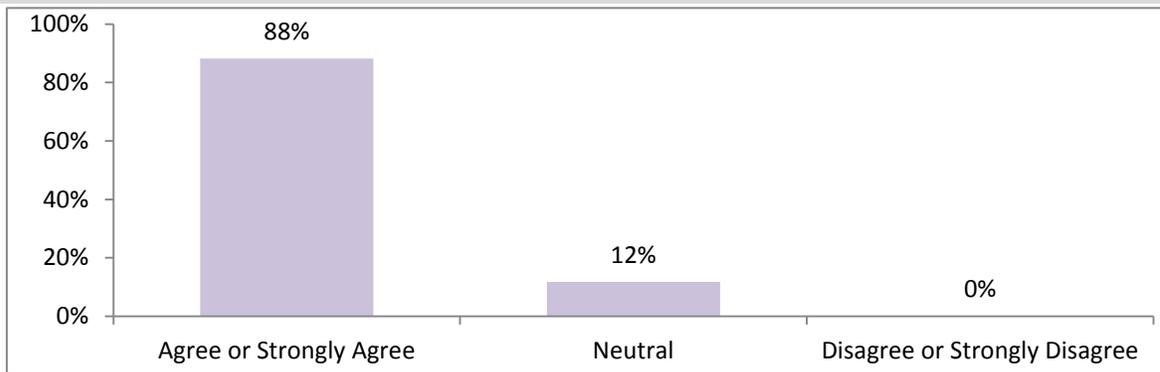


Questions 1 and 2 were directed to all respondents.

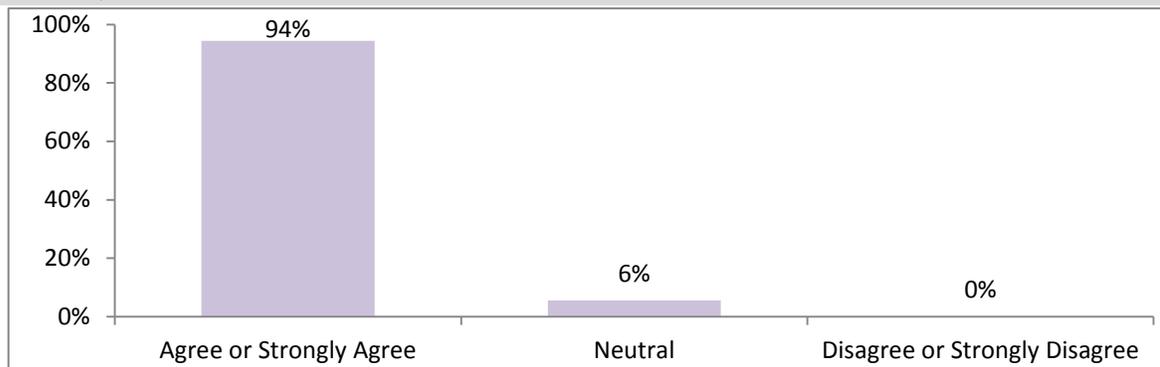
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	11	65%
4 Agree	4	24%
3 Neutral	2	12%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	17	
Score		4.5
NA - Not Applicable	1	
No Response	0	



2) I was treated with courtesy and respect by court staff.

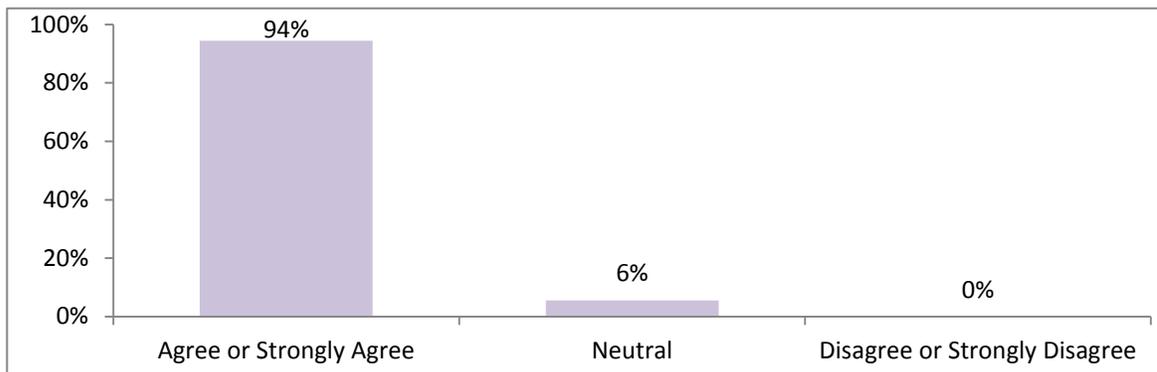
	2015	
5 Strongly Agree	14	78%
4 Agree	3	17%
3 Neutral	1	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score		4.7
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

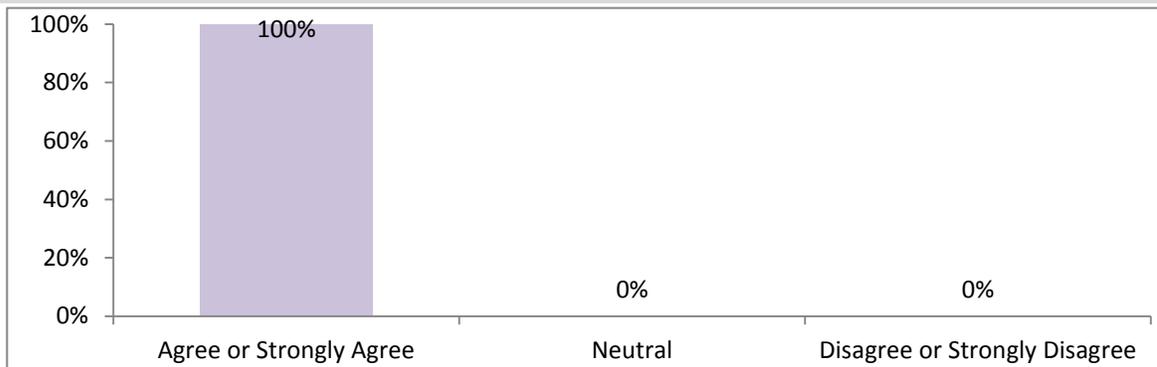
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	13	72%
4 Agree	4	22%
3 Neutral	1	6%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score	4.7	
NA - Not Applicable	0	
No Response	0	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

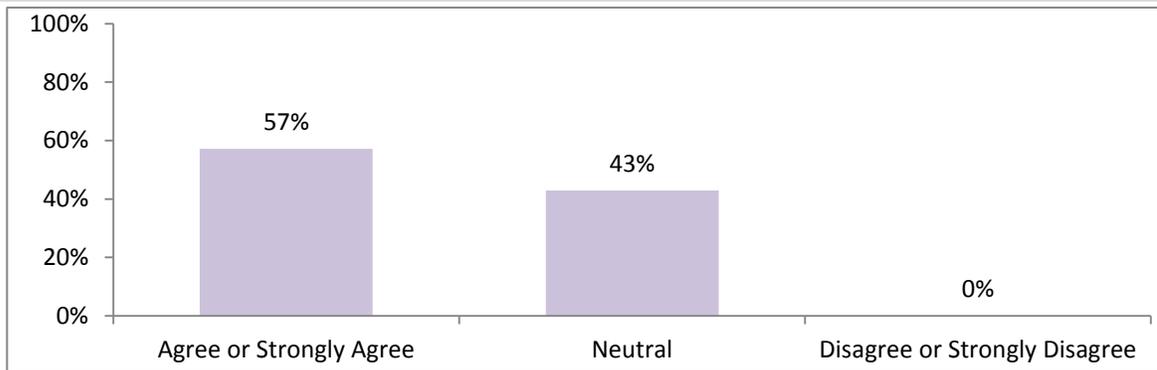
	2015	
5 Strongly Agree	15	83%
4 Agree	3	17%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score	4.8	
NA - Not Applicable	0	
No Response	0	



Questions 5 and 6 were directed to persons who were a party to the case.

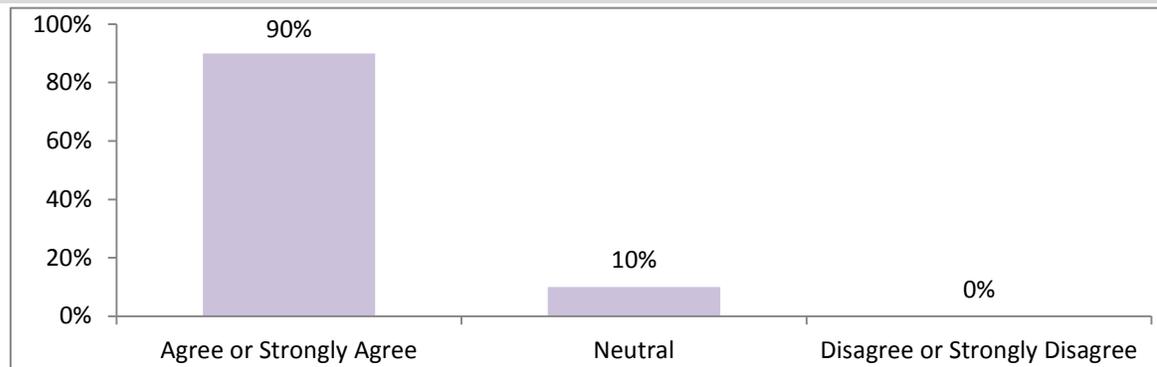
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	3	43%
4 Agree	1	14%
3 Neutral	3	43%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	7	
Score		4.0
NA - Not Applicable	5	
No Response	6	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	6	60%
4 Agree	3	30%
3 Neutral	1	10%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	10	
Score		4.5
NA - Not Applicable	2	
No Response	6	



Presque Isle County Circuit and Probate Courts

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	7	39%
Civil matter	3	17%
Criminal/probation	5	28%
Divorce/custody/support	1	6%
Drug/sobriety court	1	6%
Estate/trust	0	0%
File papers	0	0%
Get information	1	6%
Guardianship/conservatorship	2	11%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	0	0%
Number of Respondents	18	
No Response	0	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	1	6%
Agency Worker	3	18%
Attorney/prosecutor	6	35%
Family/friend of party to case	3	18%
Juror	0	0%
Witness	0	0%
Other	4	24%
Number of Respondents	17	
No Response	1	

Presque Isle County Circuit and Probate Courts

9) What is your gender?

	2015	
Male	9	50%
Female	9	50%
Other	0	0%
Number of Respondents	18	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	6%
Asian	0	0%
Multiracial/biracial	1	6%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	16	89%
Other	1	6%
Number of Respondents	18	
No Response	0	