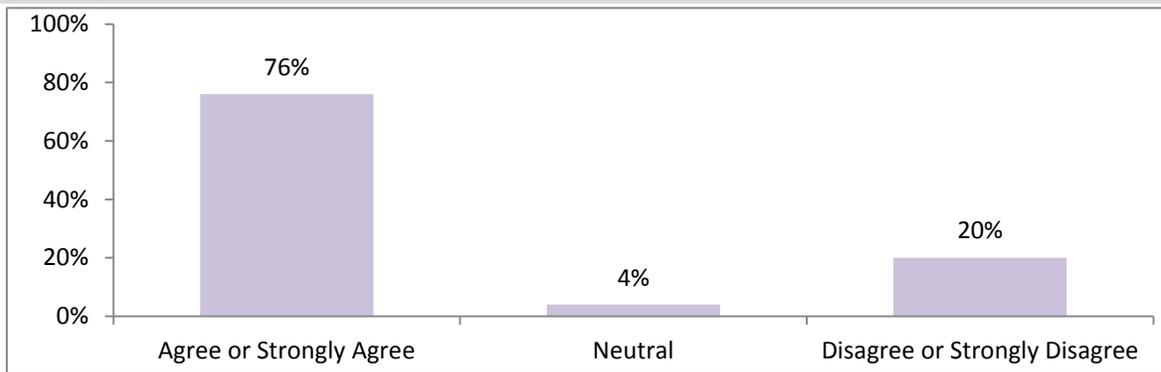


**Questions 1 and 2 were directed to all respondents.**

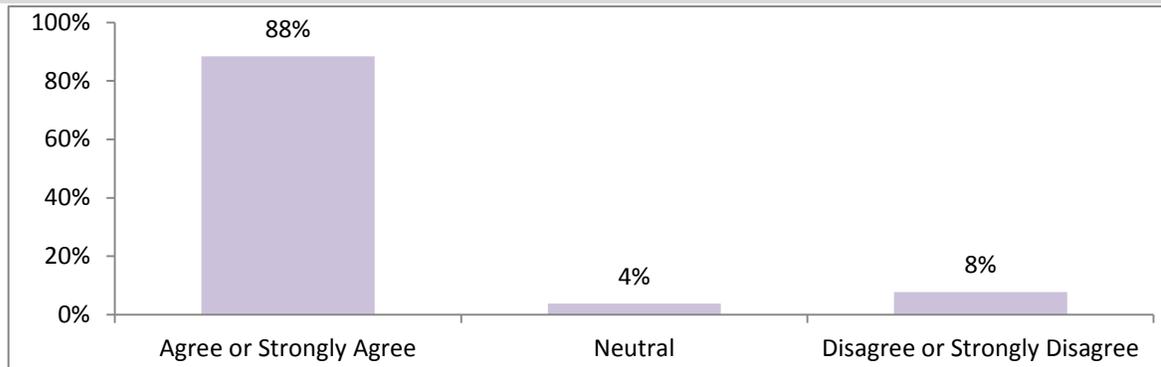
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	12	48%
4 Agree	7	28%
3 Neutral	1	4%
2 Disagree	0	0%
1 Strongly Disagree	5	20%
Total Responses	25	
Score	3.8	
NA - Not Applicable	0	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

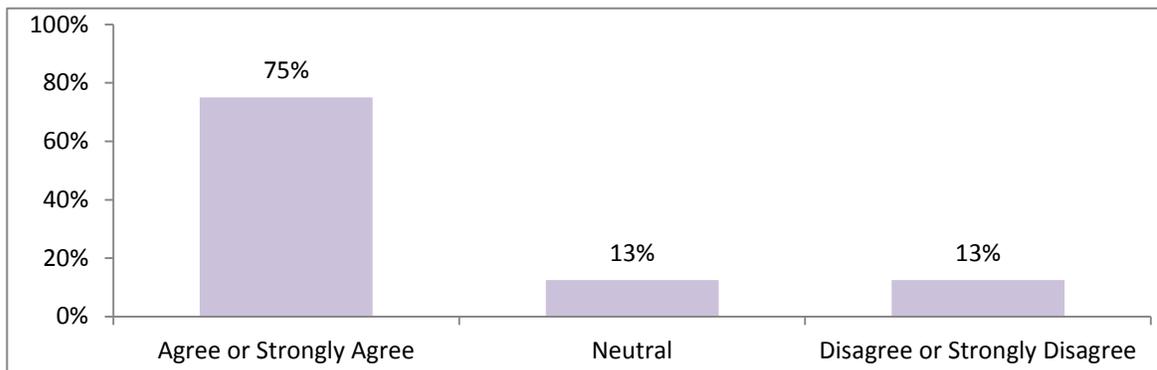
	2015	
5 Strongly Agree	11	42%
4 Agree	12	46%
3 Neutral	1	4%
2 Disagree	0	0%
1 Strongly Disagree	2	8%
Total Responses	26	
Score	4.2	
NA - Not Applicable	0	
No Response	1	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

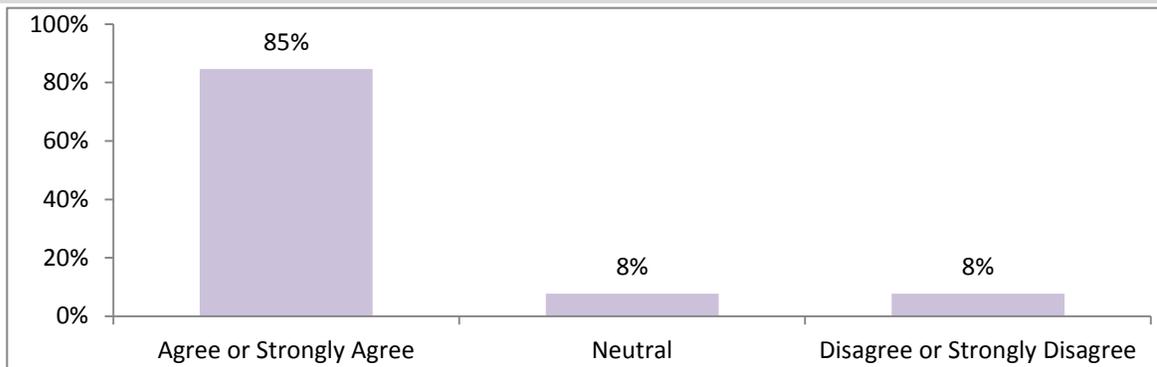
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	5	31%
4 Agree	7	44%
3 Neutral	2	13%
2 Disagree	0	0%
1 Strongly Disagree	2	13%
Total Responses	16	
Score		3.8
NA - Not Applicable	4	
No Response	8	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

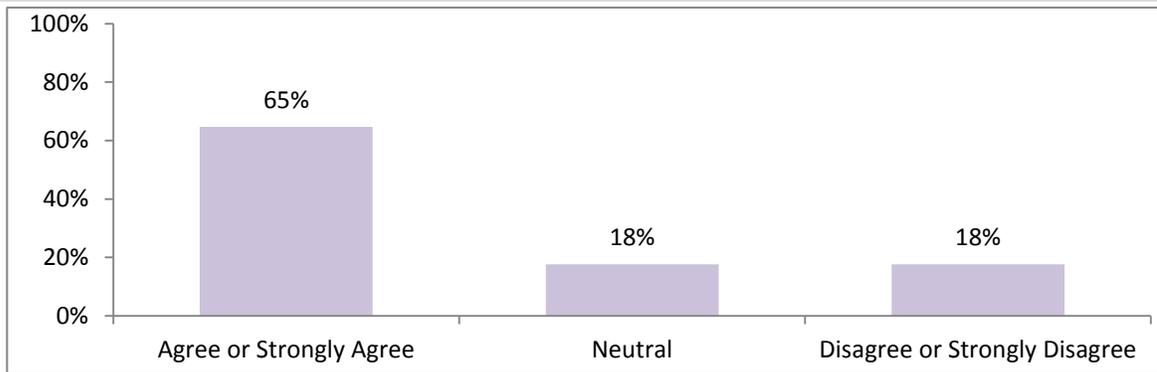
	2015	
5 Strongly Agree	3	23%
4 Agree	8	62%
3 Neutral	1	8%
2 Disagree	0	0%
1 Strongly Disagree	1	8%
Total Responses	13	
Score		3.9
NA - Not Applicable	7	
No Response	9	



**Questions 5 and 6 were directed to persons who were a party to the case.**

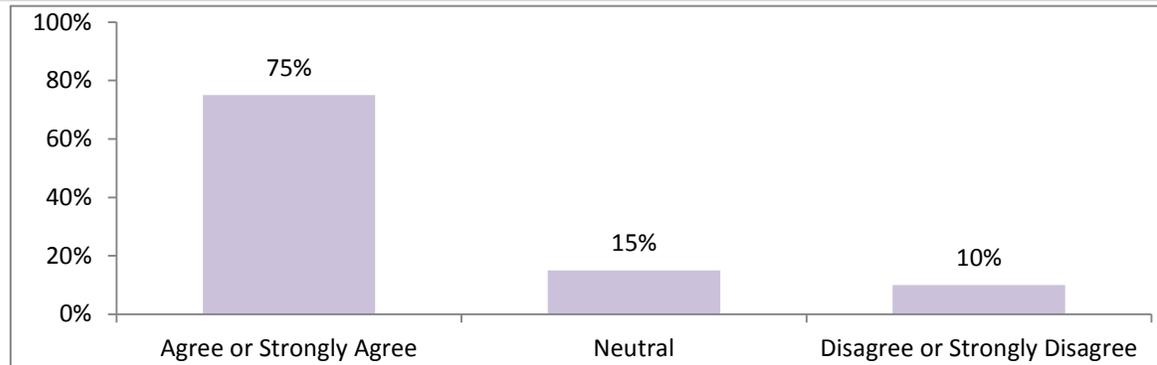
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	3	18%
4 Agree	8	47%
3 Neutral	3	18%
2 Disagree	0	0%
1 Strongly Disagree	3	18%
Total Responses	17	
Score	3.5	
NA - Not Applicable	7	
No Response	2	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	2	10%
4 Agree	13	65%
3 Neutral	3	15%
2 Disagree	0	0%
1 Strongly Disagree	2	10%
Total Responses	20	
Score	3.7	
NA - Not Applicable	7	
No Response	1	



Oscoda County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	3	11%
Civil matter	1	4%
Criminal/probation	0	0%
Divorce/custody/support	10	36%
Drug/sobriety court	0	0%
Estate/trust	1	4%
File papers	1	4%
Get information	3	11%
Guardianship/conservatorship	2	7%
Juvenile delinquency	4	14%
Landlord/Tenant	0	0%
Make a payment	2	7%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	1	4%
Number of Respondents	28	
No Response	1	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	18	69%
Agency Worker	0	0%
Attorney/prosecutor	0	0%
Family/friend of party to case	6	23%
Juror	0	0%
Witness	0	0%
Other	2	8%
Number of Respondents	26	
No Response	3	

Oscoda County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	12	43%
Female	16	57%
Other	0	0%
Number of Respondents	28	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	28	100%
Other	0	0%
Number of Respondents	28	
No Response	1	