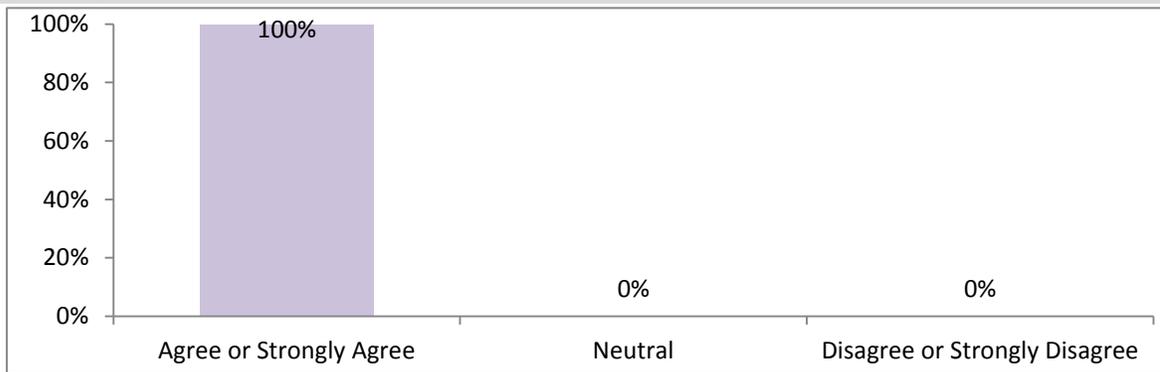


Questions 1 and 2 were directed to all respondents.

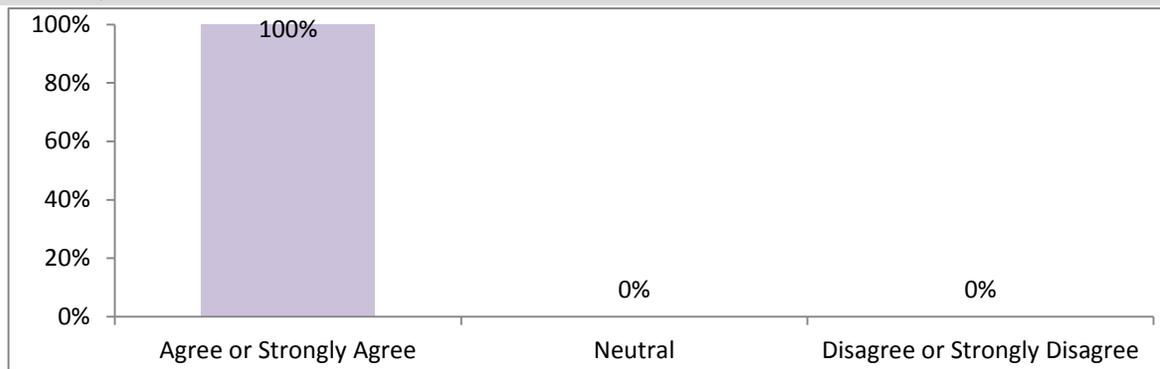
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	9	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	9	
Score		5.0
NA - Not Applicable	0	
No Response	0	



2) I was treated with courtesy and respect by court staff.

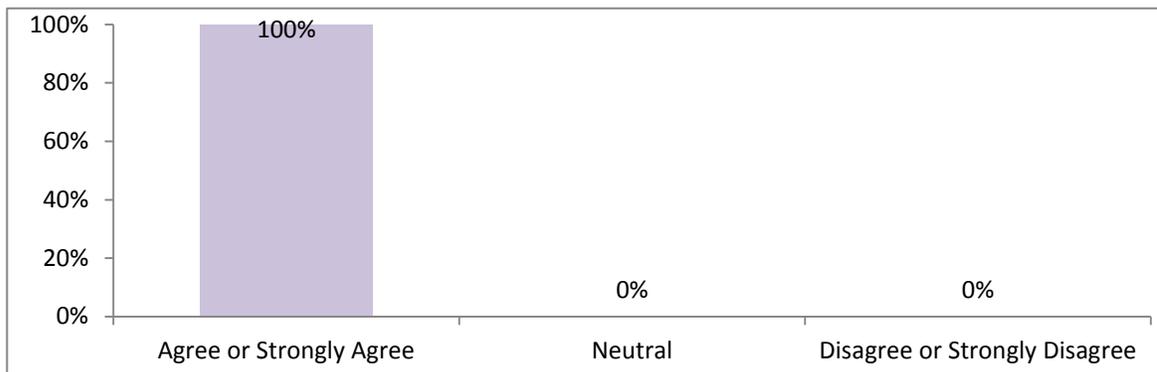
	2015	
5 Strongly Agree	9	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	9	
Score		5.0
NA - Not Applicable	0	
No Response	0	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

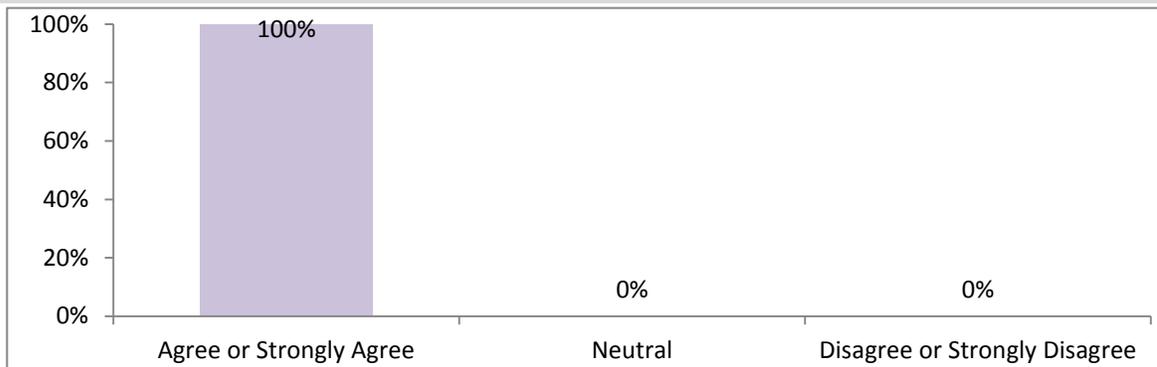
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	5	83%
4 Agree	1	17%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	6	
Score		4.8
NA - Not Applicable	1	
No Response	2	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

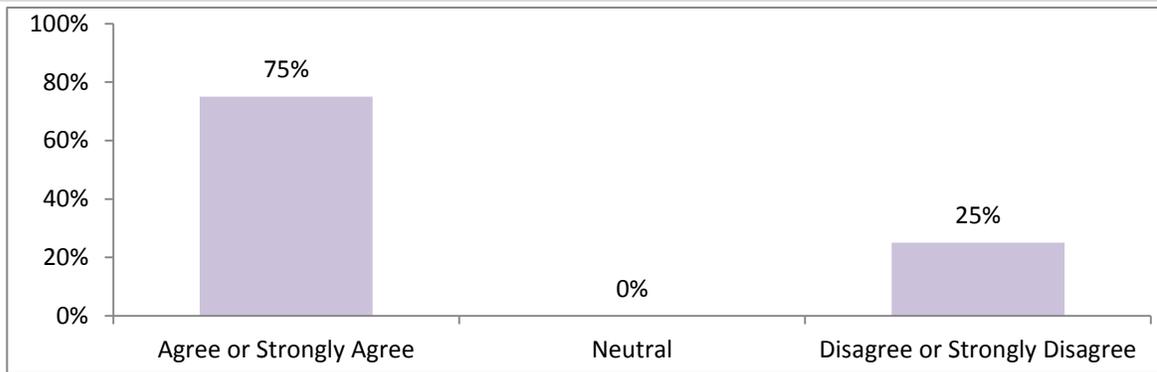
	2015	
5 Strongly Agree	5	100%
4 Agree	0	0%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	5	
Score		5.0
NA - Not Applicable	1	
No Response	3	



Questions 5 and 6 were directed to persons who were a party to the case.

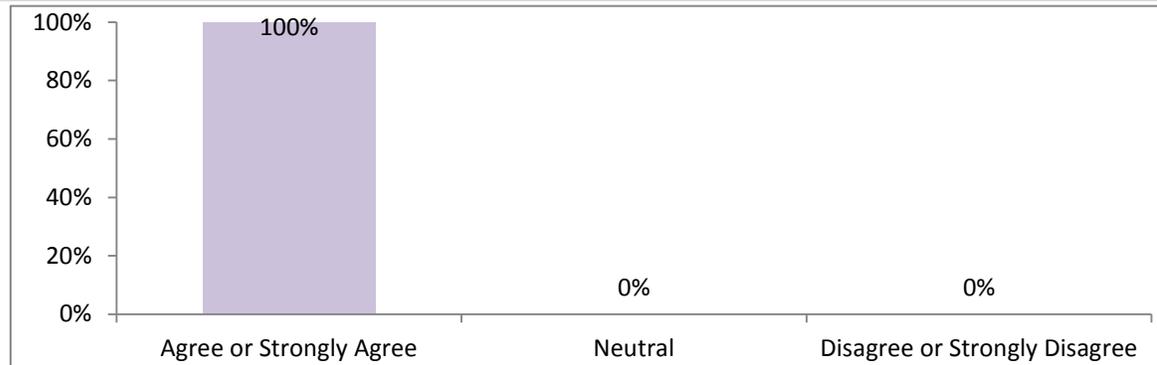
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	1	25%
4 Agree	2	50%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	1	25%
Total Responses	4	
Score		3.5
NA - Not Applicable	1	
No Response	4	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	3	75%
4 Agree	1	25%
3 Neutral	0	0%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	4	
Score		4.8
NA - Not Applicable	1	
No Response	4	



Osceola County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	0	0%
Criminal/probation	4	50%
Divorce/custody/support	0	0%
Drug/sobriety court	0	0%
Estate/trust	0	0%
File papers	1	13%
Get information	2	25%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	4	50%
Other	0	0%
Number of Respondents	8	
No Response	1	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	5	56%
Agency Worker	0	0%
Attorney/prosecutor	0	0%
Family/friend of party to case	1	11%
Juror	0	0%
Witness	0	0%
Other	3	33%
Number of Respondents	9	
No Response	0	

Osceola County District Court

9) What is your gender?

	2015	
Male	6	67%
Female	3	33%
Other	0	0%
Number of Respondents	9	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	0	0%
White/Caucasian	9	100%
Other	0	0%
Number of Respondents	9	
No Response	0	