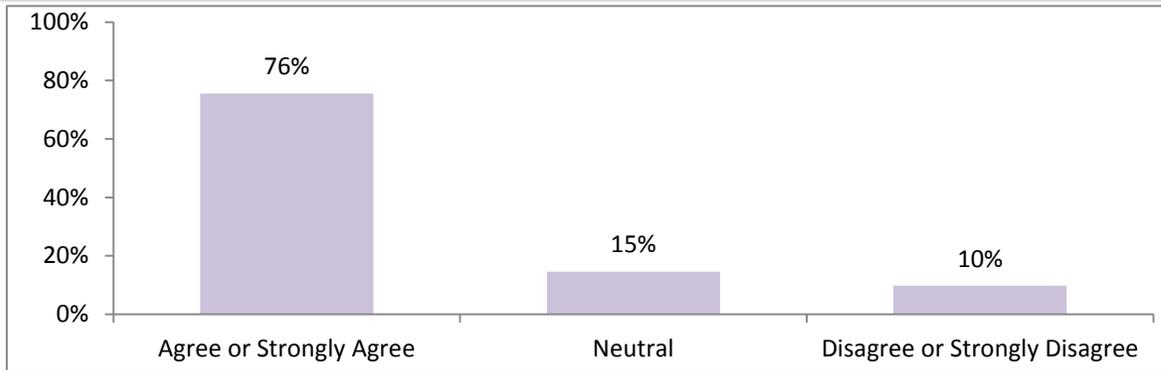


Questions 1 and 2 were directed to all respondents.

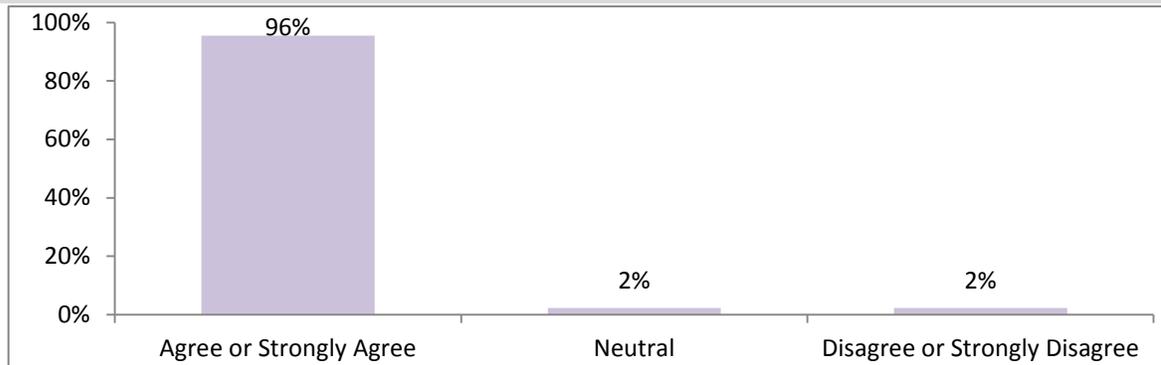
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	19	46%
4 Agree	12	29%
3 Neutral	6	15%
2 Disagree	1	2%
1 Strongly Disagree	3	7%
Total Responses	41	
Score		4.0
NA - Not Applicable	4	
No Response	2	



2) I was treated with courtesy and respect by court staff.

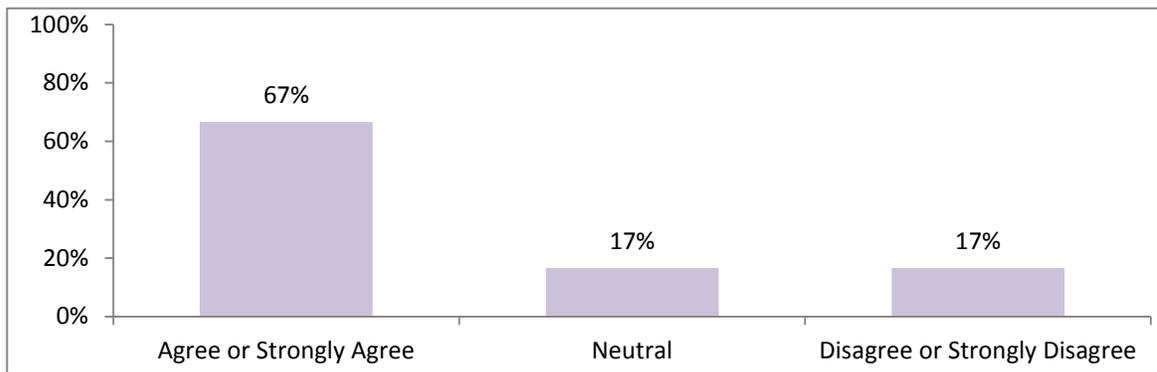
	2015	
5 Strongly Agree	24	53%
4 Agree	19	42%
3 Neutral	1	2%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	45	
Score		4.5
NA - Not Applicable	1	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

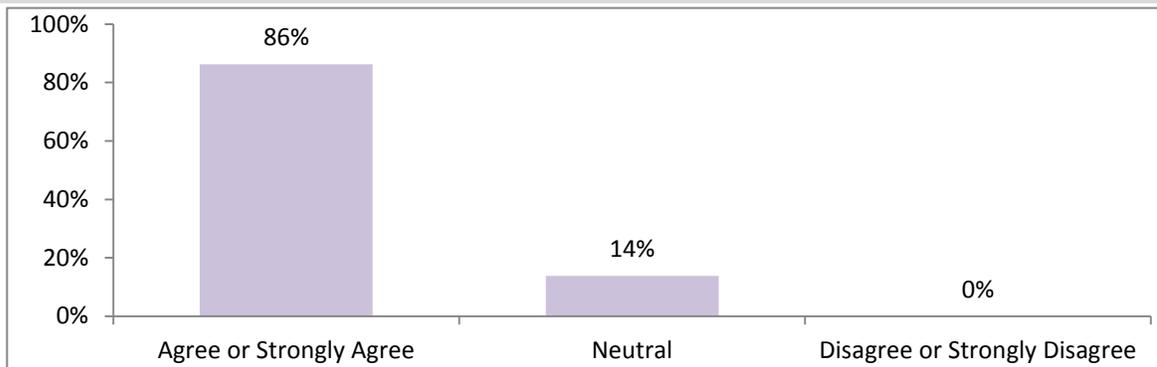
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	7	23%
4 Agree	13	43%
3 Neutral	5	17%
2 Disagree	4	13%
1 Strongly Disagree	1	3%
Total Responses	30	
Score		3.7
NA - Not Applicable	8	
No Response	9	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

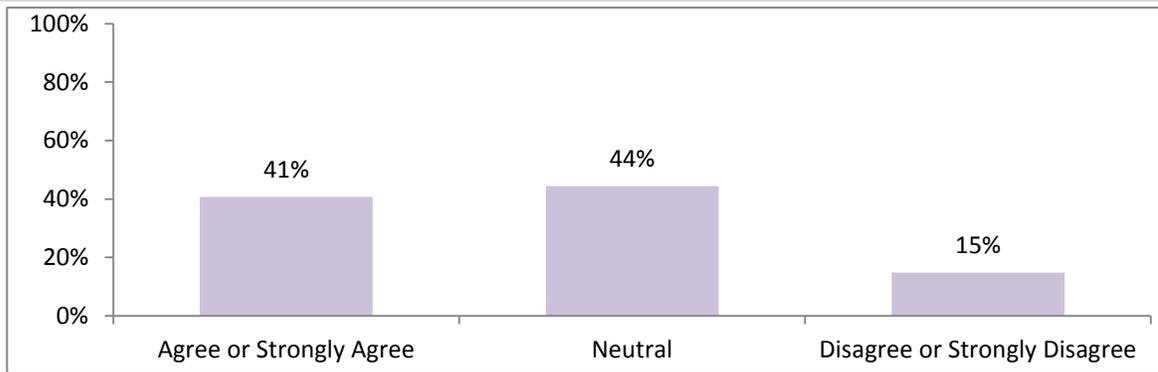
	2015	
5 Strongly Agree	13	45%
4 Agree	12	41%
3 Neutral	4	14%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	29	
Score		4.3
NA - Not Applicable	9	
No Response	9	



Questions 5 and 6 were directed to persons who were a party to the case.

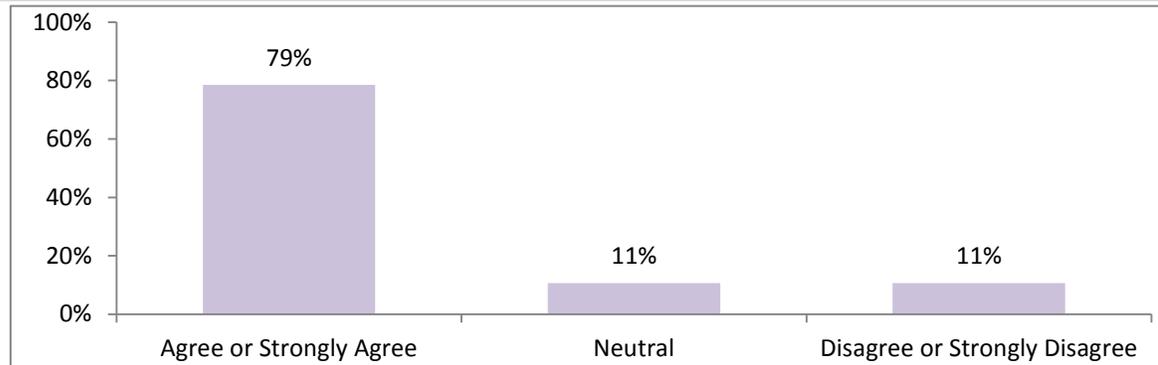
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	4	15%
4 Agree	7	26%
3 Neutral	12	44%
2 Disagree	1	4%
1 Strongly Disagree	3	11%
Total Responses	27	
Score		3.3
NA - Not Applicable	11	
No Response	9	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	8	29%
4 Agree	14	50%
3 Neutral	3	11%
2 Disagree	2	7%
1 Strongly Disagree	1	4%
Total Responses	28	
Score		3.9
NA - Not Applicable	11	
No Response	8	



Ogemaw County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	3	7%
Criminal/probation	15	37%
Divorce/custody/support	0	0%
Drug/sobriety court	1	2%
Estate/trust	0	0%
File papers	2	5%
Get information	4	10%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	0	0%
PPO	0	0%
Small claims	2	5%
Traffic/Ticket	19	46%
Other	5	12%
Number of Respondents	41	
No Response	6	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	23	55%
Agency Worker	1	2%
Attorney/prosecutor	1	2%
Family/friend of party to case	10	24%
Juror	0	0%
Witness	2	5%
Other	6	14%
Number of Respondents	42	
No Response	5	

Ogemaw County District Court

9) What is your gender?

	2015	
Male	28	60%
Female	18	38%
Other	3	6%
Number of Respondents	47	
No Response	0	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	3	7%
Asian	1	2%
Multiracial/biracial	2	4%
Black/African American	2	4%
Hispanic/Latino	2	4%
White/Caucasian	41	89%
Other	3	7%
Number of Respondents	46	
No Response	1	