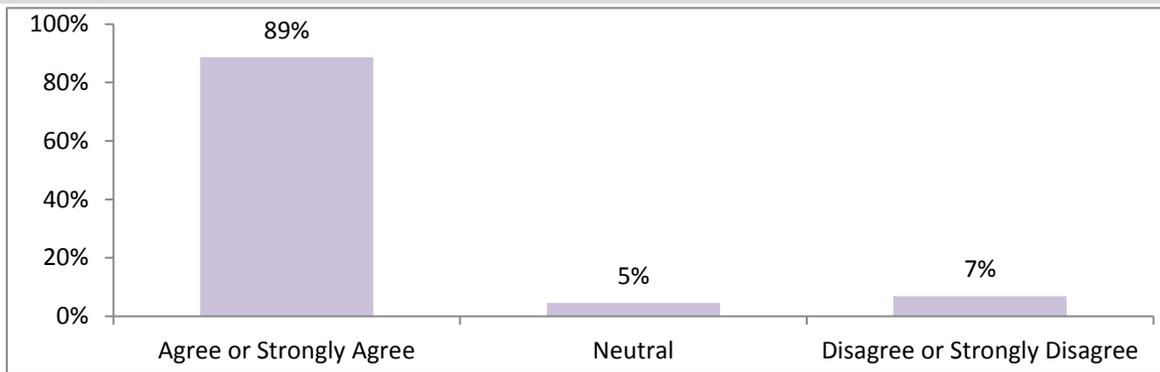


**Questions 1 and 2 were directed to all respondents.**

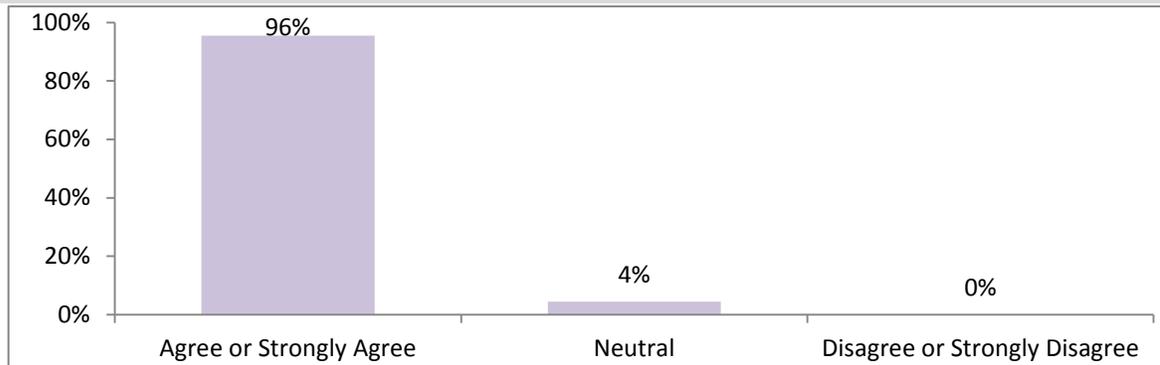
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	28	64%
4 Agree	11	25%
3 Neutral	2	5%
2 Disagree	2	5%
1 Strongly Disagree	1	2%
Total Responses	44	
Score		4.4
NA - Not Applicable	2	
No Response	1	



**2) I was treated with courtesy and respect by court staff.**

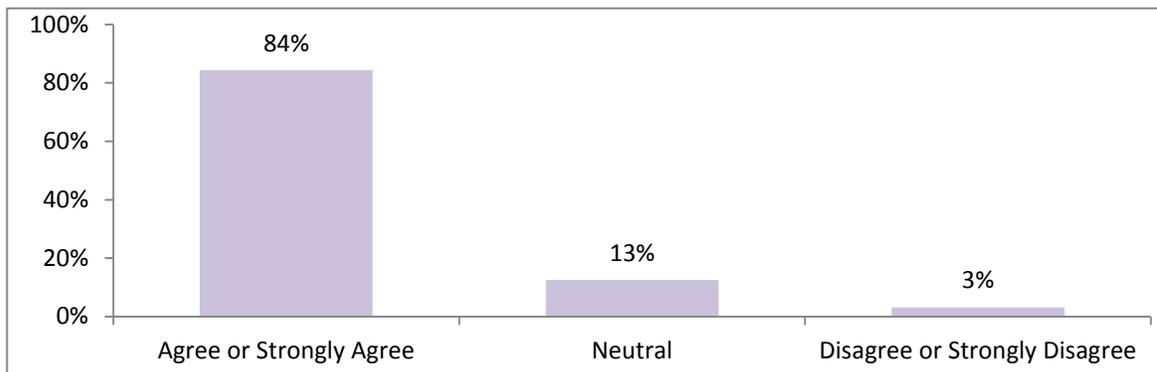
	2015	
5 Strongly Agree	32	71%
4 Agree	11	24%
3 Neutral	2	4%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	45	
Score		4.7
NA - Not Applicable	1	
No Response	1	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

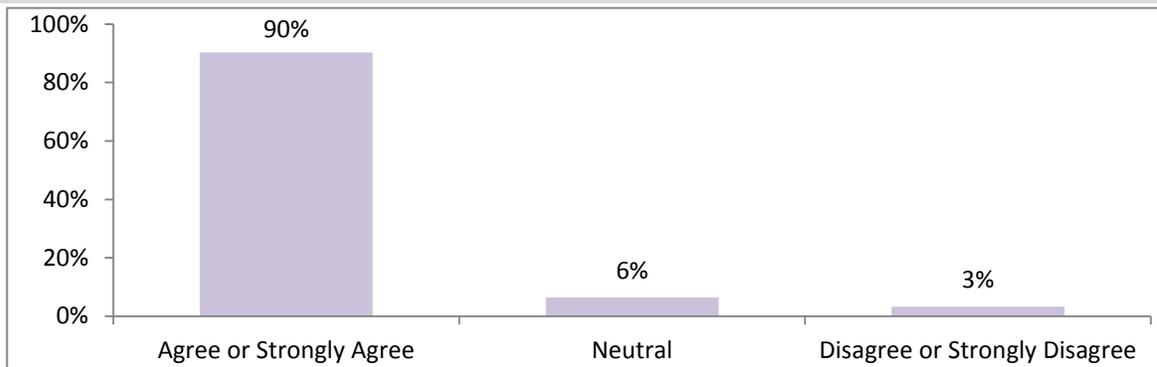
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	18	56%
4 Agree	9	28%
3 Neutral	4	13%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	32	
Score	4.3	
NA - Not Applicable	2	
No Response	13	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

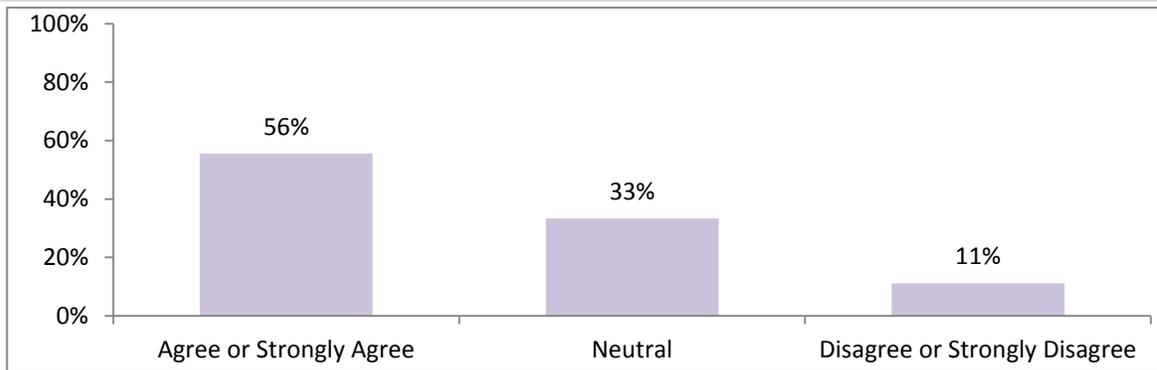
	2015	
5 Strongly Agree	19	61%
4 Agree	9	29%
3 Neutral	2	6%
2 Disagree	0	0%
1 Strongly Disagree	1	3%
Total Responses	31	
Score	4.5	
NA - Not Applicable	2	
No Response	14	



**Questions 5 and 6 were directed to persons who were a party to the case.**

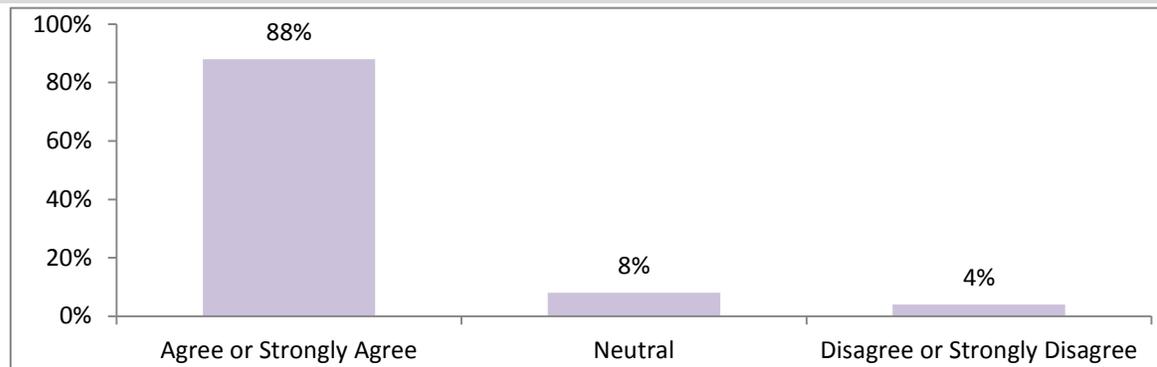
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	9	33%
4 Agree	6	22%
3 Neutral	9	33%
2 Disagree	2	7%
1 Strongly Disagree	1	4%
Total Responses	27	
Score	3.7	
NA - Not Applicable	5	
No Response	15	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	13	52%
4 Agree	9	36%
3 Neutral	2	8%
2 Disagree	0	0%
1 Strongly Disagree	1	4%
Total Responses	25	
Score	4.3	
NA - Not Applicable	5	
No Response	17	



Ogemaw County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	7	16%
Civil matter	3	7%
Criminal/probation	6	14%
Divorce/custody/support	6	14%
Drug/sobriety court	2	5%
Estate/trust	2	5%
File papers	3	7%
Get information	4	9%
Guardianship/conservatorship	4	9%
Juvenile delinquency	2	5%
Landlord/Tenant	0	0%
Make a payment	2	5%
PPO	1	2%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	7	16%
Number of Respondents	44	
No Response	3	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	20	43%
Agency Worker	6	13%
Attorney/prosecutor	5	11%
Family/friend of party to case	12	26%
Juror	0	0%
Witness	2	4%
Other	4	9%
Number of Respondents	46	
No Response	1	

Ogemaw County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	24	52%
Female	22	48%
Other	0	0%
Number of Respondents	46	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	0	0%
Asian	0	0%
Multiracial/biracial	1	2%
Black/African American	0	0%
Hispanic/Latino	1	2%
White/Caucasian	42	91%
Other	2	4%
Number of Respondents	46	
No Response	1	