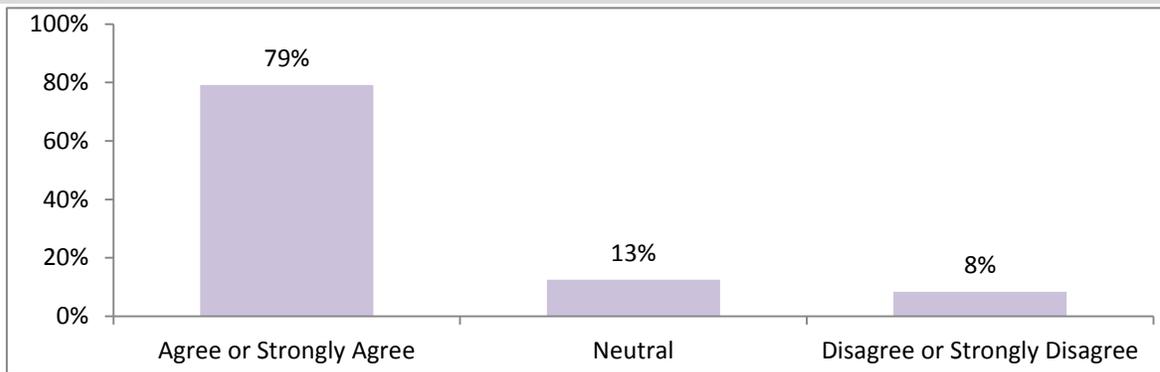


Questions 1 and 2 were directed to all respondents.

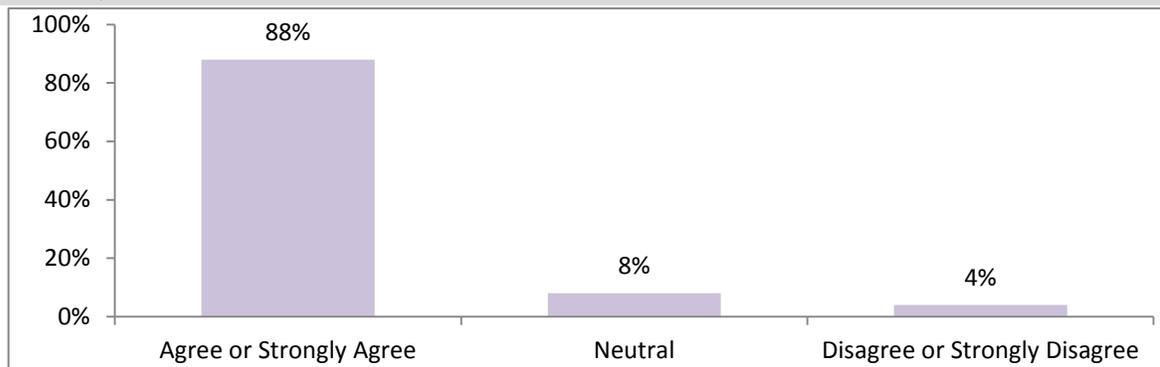
1) I was able to get my court business done in a reasonable amount of time today.

	2015	
5 Strongly Agree	11	46%
4 Agree	8	33%
3 Neutral	3	13%
2 Disagree	1	4%
1 Strongly Disagree	1	4%
Total Responses	24	
Score		4.1
NA - Not Applicable	2	
No Response	0	



2) I was treated with courtesy and respect by court staff.

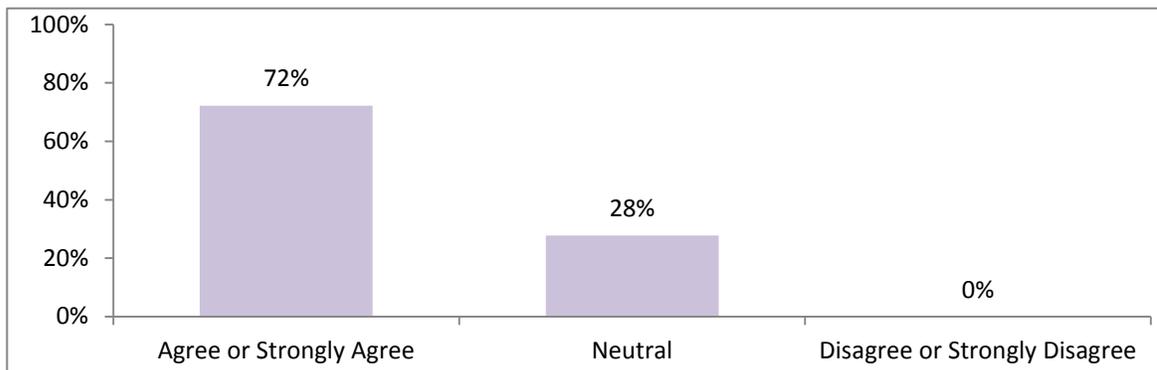
	2015	
5 Strongly Agree	17	68%
4 Agree	5	20%
3 Neutral	2	8%
2 Disagree	1	4%
1 Strongly Disagree	0	0%
Total Responses	25	
Score		4.5
NA - Not Applicable	0	
No Response	1	



Questions 3 and 4 were directed to persons who attended a hearing or trial.

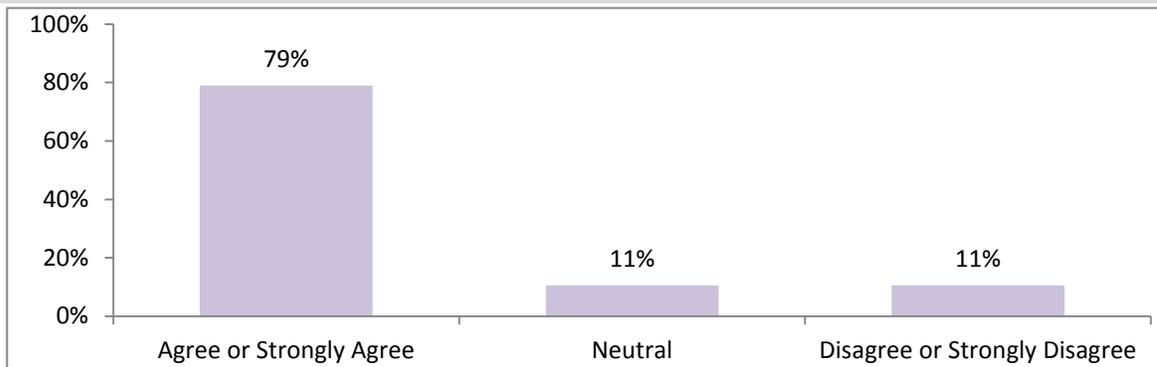
3) The way the case was handled was fair.

	2015	
5 Strongly Agree	7	39%
4 Agree	6	33%
3 Neutral	5	28%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	18	
Score		4.1
NA - Not Applicable	2	
No Response	6	



4) The judge/magistrate/referee treated everyone with courtesy and respect.

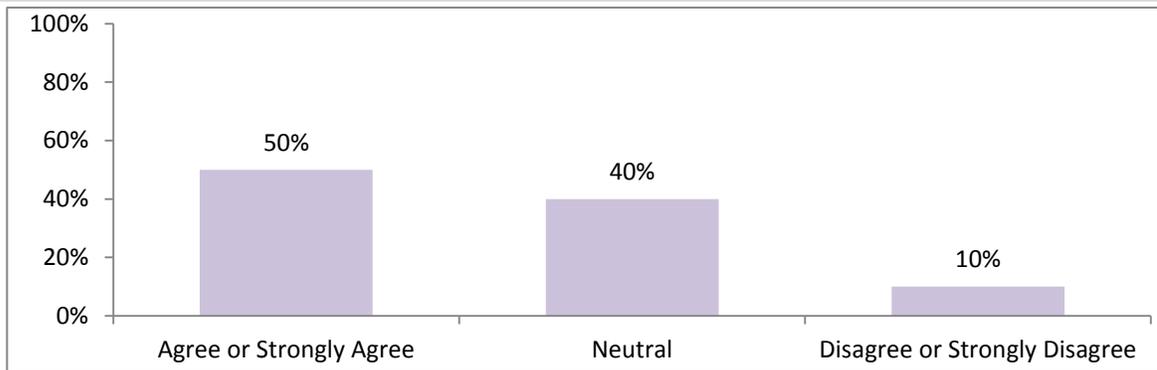
	2015	
5 Strongly Agree	9	47%
4 Agree	6	32%
3 Neutral	2	11%
2 Disagree	2	11%
1 Strongly Disagree	0	0%
Total Responses	19	
Score		4.2
NA - Not Applicable	1	
No Response	6	



Questions 5 and 6 were directed to persons who were a party to the case.

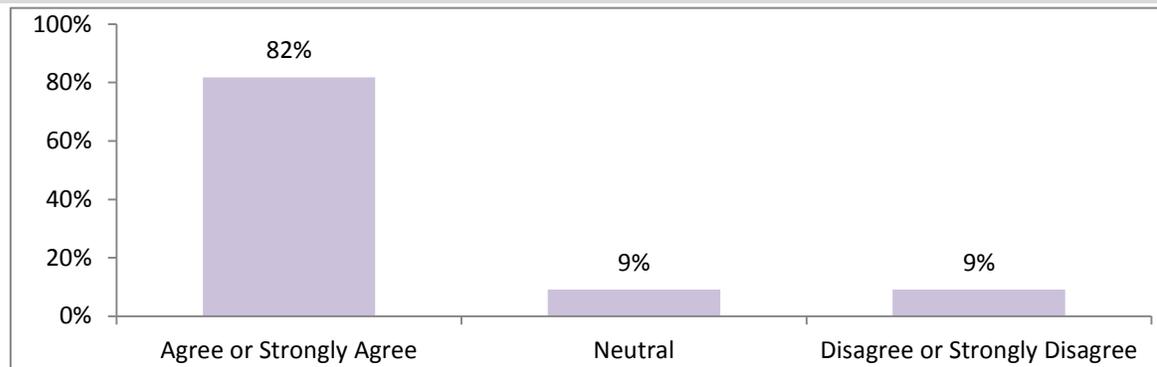
5) The outcome in my case was favorable to me.

	2015	
5 Strongly Agree	4	20%
4 Agree	6	30%
3 Neutral	8	40%
2 Disagree	1	5%
1 Strongly Disagree	1	5%
Total Responses	20	
Score		3.6
NA - Not Applicable	2	
No Response	4	



6) As I leave the court, I understand what happened in my case.

	2015	
5 Strongly Agree	11	50%
4 Agree	7	32%
3 Neutral	2	9%
2 Disagree	2	9%
1 Strongly Disagree	0	0%
Total Responses	22	
Score		4.2
NA - Not Applicable	1	
No Response	3	



Oceana County District Court

Questions 7-10 were directed to all respondents.

7) What type of case brought you to the courthouse today? (Shade ALL that apply.)

	2015	
Child protective	0	0%
Civil matter	3	13%
Criminal/probation	15	63%
Divorce/custody/support	0	0%
Drug/sobriety court	1	4%
Estate/trust	0	0%
File papers	0	0%
Get information	0	0%
Guardianship/conservatorship	0	0%
Juvenile delinquency	0	0%
Landlord/Tenant	0	0%
Make a payment	2	8%
PPO	0	0%
Small claims	0	0%
Traffic/Ticket	5	21%
Other	2	8%
Number of Respondents	24	
No Response	2	

8) Who are you? (Shade ALL that apply.)

	2015	
Party (Plaintiff/Defendant)	24	96%
Agency Worker	1	4%
Attorney/prosecutor	0	0%
Family/friend of party to case	1	4%
Juror	0	0%
Witness	0	0%
Other	1	4%
Number of Respondents	25	
No Response	1	

Oceana County District Court

9) What is your gender?

	2015	
Male	19	76%
Female	6	24%
Other	0	0%
Number of Respondents	25	
No Response	1	

10) How do you identify yourself? (Shade ALL that apply.)

	2015	
American Indian / Alaska Nat.	1	4%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	3	12%
Hispanic/Latino	7	28%
White/Caucasian	17	68%
Other	1	4%
Number of Respondents	25	
No Response	1	