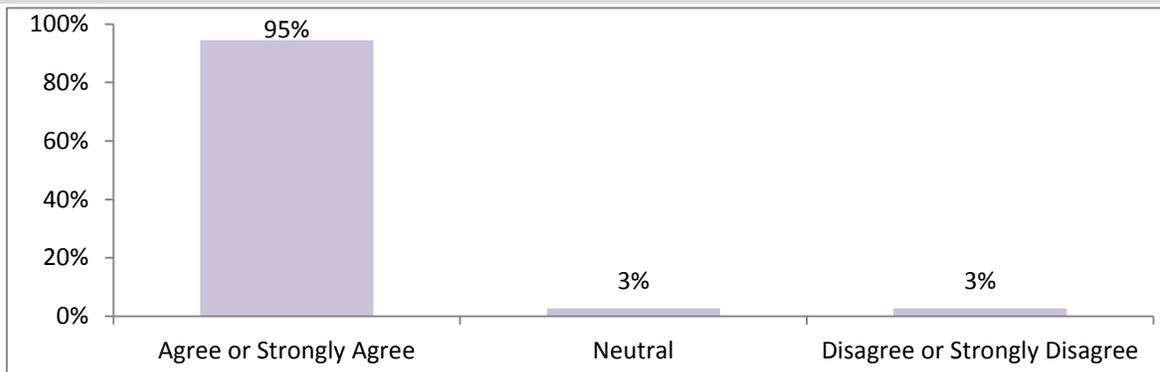


**Questions 1 and 2 were directed to all respondents.**

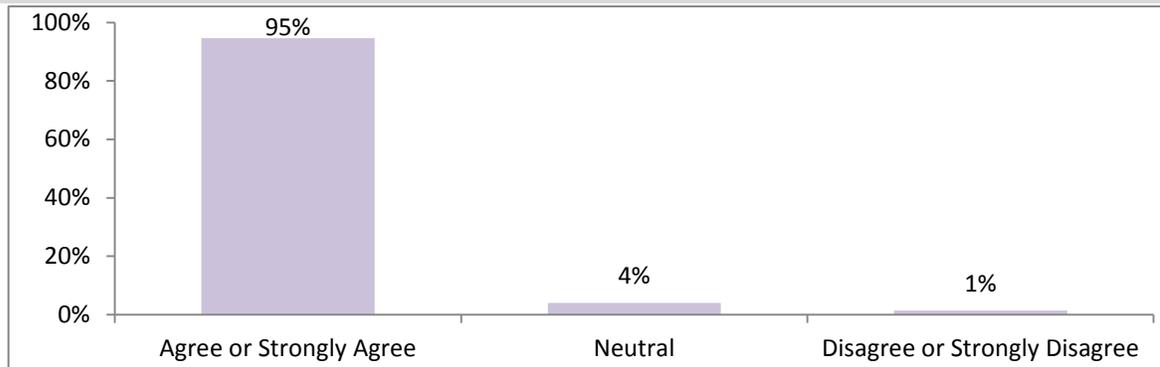
**1) I was able to get my court business done in a reasonable amount of time today.**

	2015	
5 Strongly Agree	51	70%
4 Agree	18	25%
3 Neutral	2	3%
2 Disagree	2	3%
1 Strongly Disagree	0	0%
Total Responses	73	
Score		4.6
NA - Not Applicable	2	
No Response	0	



**2) I was treated with courtesy and respect by court staff.**

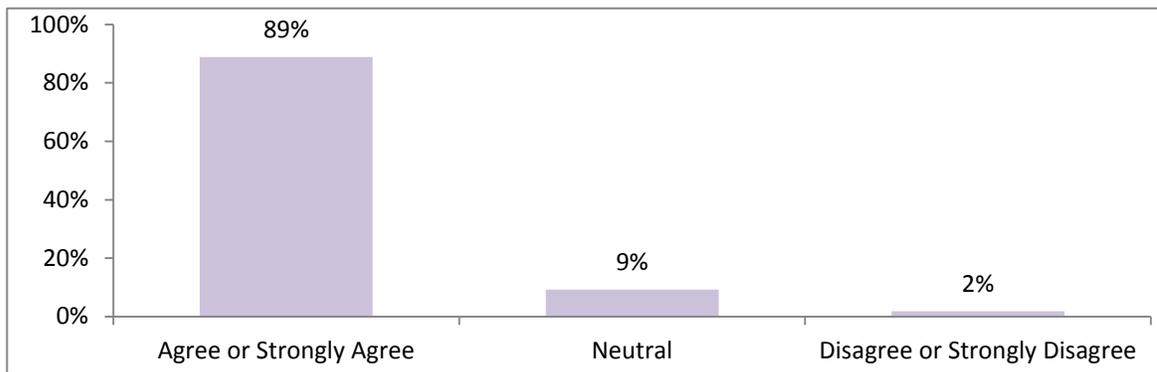
	2015	
5 Strongly Agree	62	84%
4 Agree	8	11%
3 Neutral	3	4%
2 Disagree	1	1%
1 Strongly Disagree	0	0%
Total Responses	74	
Score		4.8
NA - Not Applicable	1	
No Response	0	



**Questions 3 and 4 were directed to persons who attended a hearing or trial.**

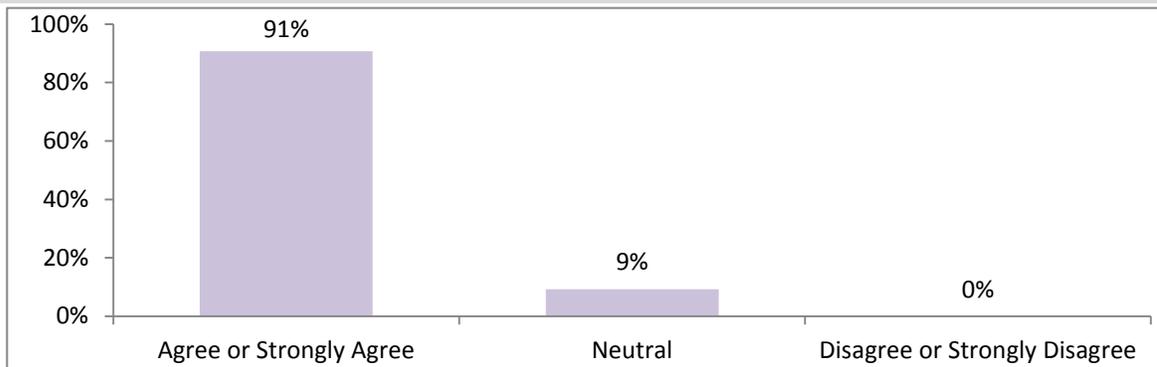
**3) The way the case was handled was fair.**

	2015	
5 Strongly Agree	38	70%
4 Agree	10	19%
3 Neutral	5	9%
2 Disagree	1	2%
1 Strongly Disagree	0	0%
Total Responses	54	
Score		4.6
NA - Not Applicable	10	
No Response	11	



**4) The judge/magistrate/referee treated everyone with courtesy and respect.**

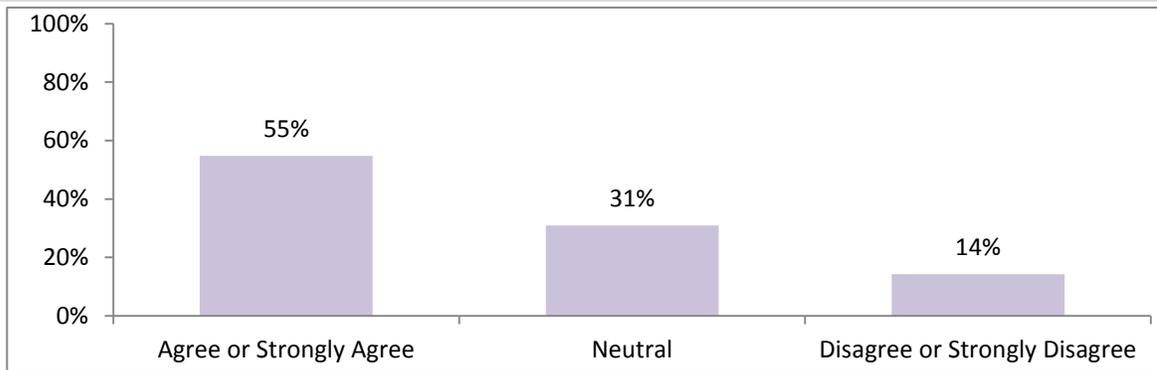
	2015	
5 Strongly Agree	41	76%
4 Agree	8	15%
3 Neutral	5	9%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	54	
Score		4.7
NA - Not Applicable	10	
No Response	11	



**Questions 5 and 6 were directed to persons who were a party to the case.**

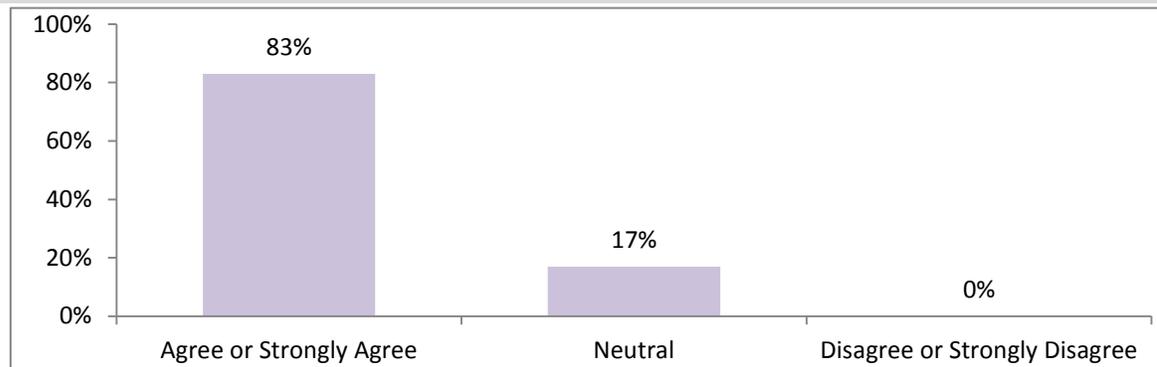
**5) The outcome in my case was favorable to me.**

	2015	
5 Strongly Agree	20	48%
4 Agree	3	7%
3 Neutral	13	31%
2 Disagree	3	7%
1 Strongly Disagree	3	7%
Total Responses	42	
Score		3.8
NA - Not Applicable	17	
No Response	16	



**6) As I leave the court, I understand what happened in my case.**

	2015	
5 Strongly Agree	31	66%
4 Agree	8	17%
3 Neutral	8	17%
2 Disagree	0	0%
1 Strongly Disagree	0	0%
Total Responses	47	
Score		4.5
NA - Not Applicable	12	
No Response	16	



Oceana County Circuit and Probate Courts

**Questions 7-10 were directed to all respondents.**

**7) What type of case brought you to the courthouse today? (Shade ALL that apply.)**

	2015	
Child protective	6	8%
Civil matter	7	9%
Criminal/probation	19	25%
Divorce/custody/support	16	21%
Drug/sobriety court	1	1%
Estate/trust	2	3%
File papers	3	4%
Get information	1	1%
Guardianship/conservatorship	2	3%
Juvenile delinquency	2	3%
Landlord/Tenant	0	0%
Make a payment	2	3%
PPO	1	1%
Small claims	0	0%
Traffic/Ticket	0	0%
Other	15	20%
Number of Respondents	75	
No Response	0	

**8) Who are you? (Shade ALL that apply.)**

	2015	
Party (Plaintiff/Defendant)	25	34%
Agency Worker	5	7%
Attorney/prosecutor	12	16%
Family/friend of party to case	10	14%
Juror	0	0%
Witness	3	4%
Other	19	26%
Number of Respondents	73	
No Response	2	

Oceana County Circuit and Probate Courts

**9) What is your gender?**

	2015	
Male	40	54%
Female	34	46%
Other	1	1%
Number of Respondents	74	
No Response	1	

**10) How do you identify yourself? (Shade ALL that apply.)**

	2015	
American Indian / Alaska Nat.	6	8%
Asian	0	0%
Multiracial/biracial	0	0%
Black/African American	0	0%
Hispanic/Latino	5	7%
White/Caucasian	64	89%
Other	0	0%
Number of Respondents	72	
No Response	3	